



May 16, 2022

Mr. Daniel L. Sloan, President
Automated Merchant Systems, LLC
1071 S. Sun Drive, Suite 2001
Lake Mary, FL 32746

Re: Merchant Processing Agreement between the City of Margate and Automated Merchant Systems Incorporated (AMS)

Dear Mr. Sloan,

As you may be aware, on October 28, 2020, the City of Margate migrated from the Central Square KT Transaction online payment solution to the AMS/Bridgepay online solution.

Since then we have experienced an ongoing issue with transactions not automatically booking into the cash receipt batch, as required. This has resulted in an expenditure of countless hours of City staff time spent reconciling accounts. Eighteen months after the migration, the absence of a resolution to this issue by AMS's IT staff, or any apparent hope thereof, has led to the City's decision to terminate our Utility Billing Division's relationship with AMS.

In accordance with the terms of our contract, this letter shall serve as formal notification of the termination of our Merchant Processing agreement for the two Utility Billing accounts (Merchant number: 317730242303 and 317730242293) effective December 17, 2022.

Sincerely,

Cale Curtis
City Manager

City Commission

Mayor Antonio V. Arserio
Vice Mayor Anthony N. Caggiano
Tommy Ruzzano
Arlene R. Schwartz
Joanne Simone

City Manager

Cale Curtis

Interim City Attorney

Weiss Serota Helfman
Cole & Bierman

City Clerk

Jennifer M. Johnson

City Manager's Office

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