

## INTEROFFICE MEMORANDUM FROM THE OFFICE OF THE CITY CLERK

**DATE:** January 17, 2024

**TO:** Mayor, Vice Mayor and City Commission

FROM: Jennifer M. Johnson, City Clerk

**RE:** Civil Service Board Summary

Below is a summary of all Civil Service Board applications in the City of Margate. This information is current as of January 16, 2024. All current applications are included as part of this memorandum. Per City Code, Section 2-73:

Individuals wishing to be considered for any vacancy on any board or committee shall submit an application to the Office of the City Clerk not later than **fourteen (14) days** prior to the meeting in which the City Commission shall fill said vacancy. The application shall include a request for qualifications specific to the board or committee to which the individual is applying.

Incumbents who wish to be considered for reappointment to a particular board or committee must comply with the preceding subsection. Applications shall not be considered for any board or committee applicant who submitted an application more than two (2) years prior to the date which that applicant could be appointed.

The one (1) appointment for the Civil Service Board is tentatively scheduled to be heard at the Regular City Commission meeting on January 31, 2024.

#### **CIVIL SERVICE BOARD**

Two (2) Year Term, Five (5) Member Board

Vacancies: One (1) vacancy to be appointed by City Commission

#### Current Board

Pierre Basquin, Vice Chair
 Kelly Kandibovich, Secretary
 Jared Schwartz
 Term expires 8/25/2024
 Term expires 4/16/2024
 Term expires 3/4/2024

• Jasmin Ubillus Term expires 1/31/2024 (to be considered for re-appointment)

• One Vacancy to be filled April 2024 at next meeting by Civil Service members

Application(s) on file: Jasmin Ubillus and Stephanie Jarkow

CC: Assistant City Clerk and Clerk Coordinator

### APPLICATION FOR BOARD/COMMITTEE APPOINTMENT

Profile				
Jasmin		Ubillus		
First Name	Middle Initial	Last Name		
jubillus01@yahoo.com				
0040 Creamilian Tarraca F				
3340 Greenview Terrace E Street Address			Suite or Apt	
Margate City			FL State	33063 Postal Code
Mobile: (754) 367-6734  Primary Phone	Alternate Phone		de light chandle again	
·				
Which Boards would you I	ike to apply for	<del>{</del>	AND THE RESIDENCE OF THE PARTY	
Civil Service Board: Appointed	j			
Financial Disclosure Report  Board of Adjustment  The following Boards have s City Clerk's Office for more of  Board and Civil Service Bo  All applicants must reside in	pecific requireme details: <b>Affordabl</b> ard. Margate at least	ents for appointr le Housing Adv six (6) months p	ment consideration. Finisory Committee, It or to the date of a	Please contact the Unsafe Structures opointment. (for
proof of residency for the pa- State of Florida driver's licen County Voter Registration ca	se or other legall	ly-issued I.D., <u>A</u>	ND either a copy of	your Broward
Question applies to multiple boards				
Proof of Residency				
How long have you lived in	n the City of Mar	rgate?		
5 years				
Education				

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Do you possess a high sch	ool diploma?		
Yes			
If no, do you possess an eq	uivalent certification, su	ich as a GED?	
College Education			
Name of College/Univ.	Dates Attended	<u>Major/Minor</u>	Degree Earned
Florida Atlantic University - BA	Accounting- Completed 5/2	011.	
Vocational & Technical Ed	lucation		
Name of School/Agency Earned	Dates Attended	<u>Coursework</u>	<u>Certification</u>
Civic/Volunteer Experienc	e/Education		
Please list all civic involvement support to the community.	nt, volunteer experiences,	or other ways you've	provided assistance or
1 year as civil service with the 0	City of Margate.		
Briefly describe any specificity Board or Committee:	c expertise and/or abiliti	es that would pertai	n to your service on a
I've attended interviews with HF	R and Operations. Provided	meaningful input.	
Employment History			
Beginning with your present of employment including self-em an additional sheet if necessary	ployment, unemployment		
Question applies to multiple boards  J Ubillus.pdf  Employment History - please upload if you have additional information			

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Name of current or most recent employer:
OneCall CM
Phone:
866-697-2680
Address (street, city, state, zip code):
841 Prudential Dr Ste 204 Jacksonville, FL 3220
Start and end dates:
1/2022 - Current
Title:
Forecast Data Analyst
Job Duties:
company. Keeping a low variance of +/-5% to ensure an adequately staffed schedule, to meet SLA's. Run a user provided, manual forecast with templates or run system model for comparison. Attend weekly department meetings and provide insightful trend analysis on volume and AHT. Support the operations and business needs by maintaining a close forecast and adhoc reporting. Collaborate with Scheduling, Queue Performance, Capacity Planning and WFM Admin team on any changes that may impact forecasting. Utilize WFM tool to make updates to forecast, i.e., trainings, new hires, shrinkage, system outages and holidays when business is closed. Maintain on top of WFM training materials and system updates performed – impacts to forecast.  Reason you left the employer:
Currently Employed
Name of Employer:
JM&A Group
Phone:
954-420-3204
Address (street, city, state, zip code):
Deerfield Beach, FL
Start and end dates:

2/2015-1/2022

Title:
Sr. WFM Analyst
Job duties:
Develop strategies utilizing WFM tool to ensure optimal skilling and shrinkage utilization to meet service level objectives for three lines of business. Manage resource allocation, schedule change approvals, impacts on volume, service levels, abandoned rates, average speed of answer and customer satisfaction KPIs. Analyze RTA of ~200 agents in eastern and central time zones, propose best practices to achieve service level objectives. Review past data and provide forecasted workload for special days, changes, assumptions, and inputs, along with solution-oriented support for lines of business. Escalate discrepancies in data to management with recommendations for action. Prepare and deliver detailed performance data to leadership on a weekly basis, as well as adhoc and dashboard reporting. Upgrade project lead for new version of system release. Develop UAT cases and document training material for enhancements and changes in new version of system.
Reason you left employer:
Remote
Name of employer:
Phone:
Address (street, city, state, zip code):
Start and end dates:
Title:
Job duties:
Reason you left the employer:
Supplemental Questions
Are you aware of any potential conflict(s) of interest that may arise from your serving on a City Board/Committee?
C Yes € No
If ves. please explain:

Do you have any monies owed to the City of Margate that are delinquent?	
C Yes O No	
If yes, please explain:	
Do you have any pending code violations relating to property owned by you in the City Margate?	of
C Yes © No	
If yes, please explain:	
Do you have any violations relating to other City Codes?	
C Yes © No	P-3-1-2-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1
If yes, please explain:	
Have you ever been convicted of a crime, excluding minor traffic offenses?	
C Yes ⊙ No	
If yes, please provide the details for all the instances.	
Have you ever run for or held public office?	
C Yes € No	
If yes, please provide the dates, and position(s):	
Do you own any businesses?	
C Yes 6 No	
If yes, please name the business(es) and in what City they are located:	
Have you attended Margate Community College?	
C Yes © No	

How many City of Margate Board/C you attended in the past 3 years?	Committee meetings or City Commission meetings have
1	SECURIOR SECU
Certification	
Statement	
complete, and correct to the best of the further certify that I am both willing including personal attendance at be	ormation that I have provided in this application are true, of my knowledge and belief, and are made in good faith. It gand able to make the considerable time commitment, oard/committee meetings and any other applicable nction as an effective member of a City Board/Committee.
✓ I Agree *	
Signature (Typing in your Full Nam	e will serve as your signature for this document)
Jasmin Ubillus	
Date	
1/5/2024	

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# CITY OF MARGATE APPLICATION FOR BOARD/COMMITTEE APPOINTMENT

Name: Stephanie Jarkow	Date: 02/23/2022		
Address:6616 N Parkway Drive. Margat	e, FL 33068		
(Number/Street/City/Zip)			
Please check all Boards/Committees for	which you wish to be considered.		
Per Section 112.3145 Florida Statutes, file a Financial Disclosure Report upon a	members of the following Boards are required to appointment, and then annually:		
Planning & Zoning Board	Board of Adjustment		
The following Boards have specific requ contact the City Clerk's Office for more o	irements for appointment consideration. Please details:		
Affordable Housing Advisory  ✓ Civil Service Board	Unsafe Structures Board		
appointment. How long have you lived residency for the past six (6) months, valid State of Florida driver's license or	at least six (6) months prior to the date of in the City of Margate? 9 years (for proof of please attach to this application a copy of your other legally-issued I.D., <u>AND</u> either a copy of a card or copies of your water or electric bills for		
Contact number: (Day and Evening): <sup>95</sup> Email address:Stephjarkow@gmail.com	4-4713978		
<u>Education</u>			
Do you possess a high school diploma? If no, do you possess an equivalent cert			
College Education			
Name of College/Univ. Dates Attended Provided Atlantic University 2009-2012	led <u>Major/Minor</u> <u>Degree Earned</u> <u>Psychology</u> B.A		

Vocational & Technical	Education		
Name of School/Agency	Dates Attended	Coursework	Certification Earned
Civic/Volunteer Experiences, or other way School Volunteer, Member	s you've provided a	ssistance or suppo	volvement, volunteer rt to the community.
None General concerns as a hor Community.			
Employment History			
Beginning with your preson of employment including Please use an additional Stephanie Jarkow	self-employment, ur		
Name of current or most r			Phone: 9547844531
Address (street, city, state	e, zip code): <u>1827 NE</u>	E 24th Street	
Start and end dates: 01/03	3/2022	Title: District assis	stant
Job duties: Assistant to Florida House	e Representative Ch	ip LaMarca	
Reason you left the emplo	oyer: <u>Current &amp; past</u>	position in 2020	
Name of employer: unemp	oloyed	Pho	ne:
Address (street, city, state			
Start and end dates: 12/20	)20-12/2021	_ Title:	
Job duties:			
			· · · · · · · · · · · · · · · · · · ·
Reason you left the emplo	oyer:		

Name of employer:	Phone:
Address (street, city, state, zip code):	
Start and end dates:	Title:
Job duties:	
Reason you left the employer:	
Supplemental Questions	
Are you aware of any potential conflict(s) of in a City Board/Committee? Yes No	terest that may arise from your serving on
If yes, please explain: Aside from being a current state employee, no	
Do you have any monies owed to the City of N Yes No	largate that are delinquent?
If yes, please explain:	
Do you have any pending code violations related of Margate? Yes No ✓	ting to property owned by you in the City
If yes, please explain:	
Do you have any violations relating to other C	ity Codes? Yes ☐ No ✓
If yes, please explain:	

Have you ever been convicted of a crime, excluding minor traffice Yes No 🗸	c offenses?
If yes, please provide the details for all such instances:	
Have you ever run for or held public office?	
If yes, please provide the dates, and position(s):	
Do you own any businesses? Yes No	
If yes, please name the business(es) and in what City they are I	ocated:
Have you attended Margate Community College? Yes No	
How many City of Margate Board/Committee meetings or City Chave you attended in the past 3 years? None	Commission meetings
Briefly describe any specific expertise and/or abilities that woul	d pertain to your service
on a City Board or Committee: General concerns as a homeowner,residents,parent,and,neighb	oor who cares about the
Community.	
<u>Certification</u> : I certify that all statements and information tha application are true, complete, and correct to the best of my krare made in good faith.	
I further certify that I am both willing and able to make commitment, including personal attendance at board/committee applicable functions believed necessary to function as an effect Board/Committee.	e meetings and any other
Stephanie Jarkow	02/23/2022
Signature	Date