

# PROPOSAL

RFP# 2018-016



Purchasing Division  
City Hall, 2nd Floor, Finance Department  
5790 Margate Boulevard  
Margate, FL 33063

June 5, 2018

## Disaster Debris Management Services

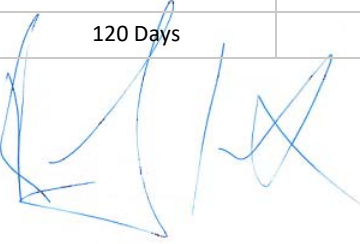


**BERGERON**  
EMERGENCY SERVICES

19612 SW 69<sup>th</sup> Place  
Ft. Lauderdale, FL 33332  
954-680-6100  
[Bergeronemergencyservices.com](http://Bergeronemergencyservices.com)



## Authorization

(i) Request for Proposal	2018-016		
(ii) Offeror's name, address, telephone, and facsimile numbers	Bergeron Emergency Services, Inc. 19612 SW 69 <sup>th</sup> Place Ft. Lauderdale, FL 33332 954.680.6100 866.757.7656 (fax) www.bergeronemergencyservices.com		
(iii) Extent of Agreement with Terms	By fact of signature contained herein, Bergeron Emergency Services, Inc. agrees to the extent of the agreement with all terms, conditions and provisions included in the solicitation and agrees to furnish any or all items upon which prices are offered at the price set opposite each item.		
(iv) Persons authorized to negotiate on the offeror's behalf with the City of Margate, Florida	Ronald M. Bergeron, Jr. President 954.680.6100 866.757.7656 (fax) execpa1@icloud.com	Brian Thomason Vice President-Operations 954.680.6100 866.757.7656 (fax) bthomason@bergeroninc.com	Jason Ottilige Operations Manager 954.680.6100 866.757.7656 (fax) jottilige@bergeroninc.com
(v) Acknowledgement of Addenda	1 5/30/18		
(vi) Proposals Firm	120 Days		
(vii) Person authorized to sign the proposal	  Ronald M. Bergeron, Jr. President		

This proposal includes data that shall not be disclosed outside the City of Margate Florida and shall not be duplicated, used, or disclosed--in whole or in part--for any purpose other than to evaluate this proposal. If, however, a contract is awarded to this offeror as a result of or in connection with--the submission of this data, the City of Margate Florida shall have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This restriction does not limit the City of Margate Florida to use information contained in this data if it is obtained from another source without restriction. The data subject to this restriction are contained in sheets within this volume.



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**BERGERON**  
EMERGENCY SERVICES



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**Tab 1:**

# Transmittal Letter







## 1.0 Transmittal Letter



19612 SW 69<sup>th</sup> Place – Ft. Lauderdale, FL 33332  
Phone: 954-680-8100 Fax: 866-757-7656  
Website: [www.bergeronemergencyservices.com](http://www.bergeronemergencyservices.com)

May 31, 2018

City of Margate  
Purchasing Division, City Hall, Finance Dept  
5790 Margate Blvd, 2<sup>nd</sup> Floor  
Margate, FL 33063

**RE: RFP: 2018-016 – Disaster Debris Management Services**

To whom it may concern,

Bergeron Emergency Services, Inc.'s (BES) record of success is unmatched in the disaster recovery industry. Through continuous process improvement from lessons learned on every response we continually provide the highest level of quality services while working within regulatory compliance and timeframes. We bring this dedication to each and every client. BES has never failed to respond to a call to action. Our goal is to bring this same dedication and response to the City. In addition, we will help the City maximize its federal reimbursements for such services. With this dedication in mind we submit this proposal for the above referenced solicitation.

**History:** BES is a wholly owned subsidiary of Bergeron Land Development, Inc. (BLD). Specializing in heavy highway and civil construction, BLD is a privately-owned corporation with its corporate offices located in Western Broward County, Florida since its formation over 50 years ago, in July of 1965. BLD has provided disaster recovery services in the United States since 1992, starting with Hurricane Andrew in Homestead, FL. In the following years, the demand for highly experienced staff and processes led to the incorporation of BES in April 2006 as a wholly owned subsidiary of BLD. For over 10 years BES has served affected communities under multiple disaster recovery contracts including eight municipalities in Broward County, the Broward County School Board, and multiple federal and state agencies from Texas to New England.

**Experience:** Our proposal provides multiple examples including this year's devastation from Hurricane IRMA. The strength and expanse of IRMA is something never seen or experienced in the State of Florida. Our management team provided pre-event planning with over 30 communities and agencies with 75 push crews responding within hours after passage under 24 notices to proceed. Overall for the IRMA response BES served 26 applicants, setup and management of 4 DMS sites that are currently processing over 1.5 million CY of debris. In total our IRMA team has hauled nearly 2 million CY of debris, covered more than 9 thousand square miles of roads and served more than 5 million residents. Similarly, in 2016 BES responded to five contract activations in response to Hurricane Matthew. BES was the prime contractor for Volusia County School Board, Marion County, Seminole County, Indian River County and FDOT 5 in Volusia County and Brevard County following Hurricane Matthew. BES simultaneously cleaned up over 30 schools and was able to allow for schools to reopen just 48 hours following the storm.

As prime contractor for ice storm operations in 2009 in the State of Kentucky, BES is the only contractor in the Commonwealth's 12 districts who received an outstanding work performance grade from District headquarters in Frankfort, Kentucky in the six counties awarded to BES. In 2010, BES was involved in a large-scale recycling project for Broward County Waste and Recycling Services. The project consists of processing more than 300,000 cubic yards of hurricane debris that had been stockpiled for over five years. BES screened, ground, and hauled this processed material according to its composition and put it to a beneficial/recycled use. In October 2012 BES aided the City of Plantation, Florida in a debris removal project, due to the aftermath of tornado damage to several local residences. Also, in 2012, BES completed projects in New York and New Jersey following Super-storm Sandy. BES was the prime contractor for the Township of Colt's Neck, NJ for curbside debris removal. In New York, BES provided stump removal and flush-cuts in city parks, in all five New York City boroughs. That specific project was for the US Army Corps of Engineers and enhanced our federal contracting experience.

**Understanding of the Funding Process**

Our funding process goal is to assist our clients in maximizing their reimbursement potential through the often-cumbersome Public Assistance Program (PAP). BES has a thorough understanding of the federal disaster recovery funding programs available to the City. In fact, all of our processes are designed around maximum PAP reimbursement. This basic but very important understanding of the federal funding resources available to the City can be the difference of weeks versus months of receiving reimbursement.





City of Margate

### Disaster Debris Management Services

The U.S. Department of Homeland Security's Federal Emergency Management Agency (FEMA), through its Public Assistance (PA) Grant Program reimburses state and local governments and certain private non-profit organizations for the actual cost of work required as a result of a disaster. The program also provides funds for certain hazard mitigation projects. Eligible work is documented on a Project Worksheet (PW). The PW is used to record a detailed description of the work done, the scope of eligible work, estimated or actual cost, and special considerations associated with the project. FEMA reviews, approves, and obligates the entire federal share of that project. Once FEMA obligates a PW, the funds become immediately available to the City for disbursement to applicants. In order to facilitate the processing of the PA grants, FEMA distinguishes between emergency work and permanent work that requires repair or replacement of such things as roads, buildings and schools.

FEMA further divides disaster-related work into seven categories. The use of Immediate Needs Funding (INF) allows for the applicant to request up to 50% of the initial damage assessment that was submitted for the disaster declaration process. If these funds are granted, they are deducted from the first and initial Project Worksheet.

Our work over the past storm seasons has enabled us to learn from our experiences and provide technical assistance services to our clients to interpret and comply with the FEMA PAP documentation requirements. Through our experiences with debris-related disaster relief services we have developed a process that allows clients to identify, submit, and receive grant funds for disaster recovery reimbursement from agencies such as EPA, USDA, NRCS, FHWA and FEMA. The BES team will assist the City to define their Scope of Work, identify eligible damages, provide the client with information needed to prepare status reports required by governmental agencies, offer methods to successfully partner with federal and state officials, and provide information regarding "alternate and mitigation projects." BES has also been successful supporting our clients through audits with the aforementioned agencies. The following is our full scope of assistance.

#### Land Operations:

- Emergency Response
- Large Scale Debris Removal
- Debris Reduction and Disposal
- Tree Trimming and Removing
- Demolition
- Sand Removal from ROE
- Beach Sand Screening and Replacement
- Emergency Berm Construction
- Land Clearing
- Site Preparation
- Road and Utility Work
- Cellular Tower Construction

#### Marine Operations:

- Emergency Response
- Marine Construction
- Marine Salvage
- Debris Removal from Inland and Off-shore Waters
- Beach Replenishment
- Water Restoration
- Dredging
- Bulkhead and Pier Construction
- Vessel Recovery and Demolition

#### Other Services:

- Portable Housing
- Temporary Power Services
- Energy, Ice, Water and Other Consumables
- Hazardous Material Handling
- Technical and Management Assistance
- Bio-Mass Recycling
- Vertical Construction/Repairs
- Temporary Roofing
- Underground Utility Repairs
- Emergency Road Repair

Our flexible technical approach in combination with our strict quality control and company-owned resources have led to an industry proven standard. Our full-time staff brings this dedication to the City's Emergency Management recovery efforts should it face a disaster of any type, natural or man-made.

Your primary contacts for the City's contract and for this solicitation are:

Mr. Jason Ottillige, BES' Operations Manager (**Primary Contact**)

Office Phone: 954-680-6100 ext 223, Cell Phone: 786-554-3270 and Email: [JOttillige@bergeroninc.com](mailto:JOttillige@bergeroninc.com)

Mr. Ronald M. Bergeron, Jr., BES' Owner/President (**Binding Principal**)

Office Phone: 954-680-6100 and Executive Assistant's Email: [execpa1@icloud.com](mailto:execpa1@icloud.com)

This proposal is in all respects fair and in good faith without collusion or fraud and the signer of this proposal has the authority to bind the principal proponent. Please accept this transmittal letter and proposal as a firm and irrevocable statement by which BES believes it to be the most qualified firm to perform the necessary tasks outlined in this request for Emergency Response and Recovery Services."

Sincerely,

Ronald M. Bergeron, Jr.  
President



19612 SW 69<sup>th</sup> Place – Ft. Lauderdale, FL 33332  
Phone: 954-680-6100 Fax: 866-757-7656  
Website: [www.bergeronemergencyservices.com](http://www.bergeronemergencyservices.com)

## Tab 2:

# Technical Proposal







## 2.0 Technical Proposal

For the past 12 years Bergeron Emergency Services, Inc. (BES) has provided the full spectrum of emergency and disaster recovery management services on the Federal, State, and Local levels. As a wholly owned subsidiary of Bergeron Land Development Inc. (BLD) our disaster recovery services began with Hurricane Andrew in 1992. The severity of the 2005-2006 hurricane season incorporated BES in the State of Florida on April 14, 2006. For over 10 years BES has continued and grown the services that started with BLD. With **over \$50 million in FEMA-funded disaster related recovery projects and 300 activations**, BES is one of Florida's strongest, responsible, and reliable disaster debris removal contractors.

At BES debris removal is a daily activity; We are also a bulk removal company serving Southern Florida. We manage curbside pickup, haul, segregate, and dispose of over 900 thousand tons of mixed debris per year. This provides us with ongoing experience, training, and continual updating and streaming of our debris removal processes.



**Incorporated in Florida**  
**50 Years of Emergency & Disaster Response**  
**\$25 million worth of readily available**  
**\$85 million bonding capability for single project**  
**\$170 million aggregate bonding capability**  
**FEMA Compliant Debris Management System**  
**.74 EMR**

### *The BES Advantage*

- ▶ Responds to every activation
- ▶ Never had a FEMA claim rejected
- ▶ Over 20 pre-place national supply contracts
- ▶ Ability to draw on corporate resources
- ▶ LoadScan Technology
- ▶ 5 FEMA Approved Disposal Site

### *Locations*

Our management team and key staff are located in our corporate office at 19612 S.W. 69<sup>th</sup> Place, Ft. Lauderdale Florida. The bulk of our response equipment is also located at our corporate offices. This preplaces equipment within 30 minutes of Pembroke Pines.

### *Financial Stability*

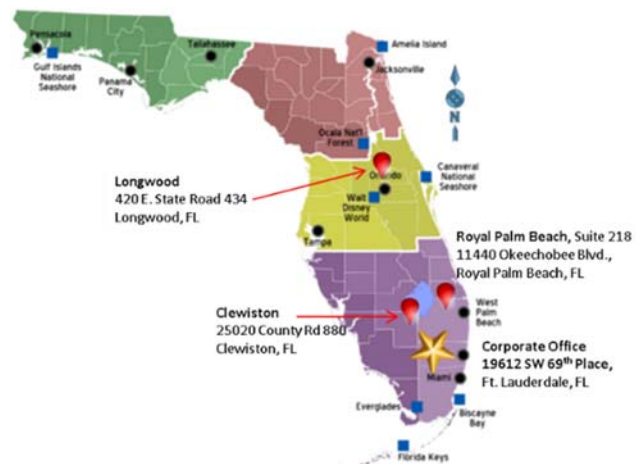
In addition to our strong bonding capacities, BES has over \$20 million in liquid assets which allows BES to continue support operation well beyond 6 months. Our insurance capacities exceed the City's requirements for 100,000 each accident and \$500,000 each employee \$500,000 policy limit. Our insurance capacities can be adjusted to meet the requirements of the City.

- ▶ \$25 million worth of readily available Bergeron-owned equipment
- ▶ \$85 million bonding capability for single project
- ▶ \$170 million aggregate bonding capability (Favorable consideration will be given for projects requiring higher capacities)

### *Reliable*

**BES has never failed to respond to a client. Our clients have never had a FEMA claim rejected.** During the response to Hurricane Irma, the BES team responded to 24 concurrent activations. Similarly, for Hurricane Matthew, BES crews responded to multiple activations encompassing five counties. When

Exhibit 2.1: Equipment and Crew Locations







other contractors failed to respond, BES responded. BES successfully managed six contracts covering five counties and over 1 million residents. Exhibit 2.2 provides a 10-year history of reliability.

**Exhibit 2.2: 10 Year History of Reliability**

Event	Year	Total Activations	Total Population	Total Yardage	Total Crews	Total Equipment	Total Miles Covered
Hurricane Irma	2017	24	+1M	+2M, CY	500	750	8,941
Hurricane Matthew Tornadoes	2016	4	+1M	60,000 CY	14	75	6,102
Spot Events Curbside Debris Pickup	2015	24	+1M	15,000 CY +900 Tons	10	10	1200
Curbside Debris Pickup	2014	21	+1M	+900 Tons	10	10	1200
Curbside Debris Pickup	2013	21	+1M	+900 Tons	10	10	1200
Superstorm Sandy TS Isaac TS Debbie	2012	7	+2M	65,000, CY 394 flush cuts, 694 stumps 224 Tons Fish	10	139	1500
Curbside Debris Pickup	2011	21	+1M	+900 Tons	10	10	1200
Curbside Debris Pickup	2010	21	+1M	+900 Tons	10	10	1200
Kentucky Ice storms	2009	5	247,632	1.6 M CY	900	3,500	2,603

### Responsive

As with all our contracts, the BES team was in contact with over 43 clients and potential clients 72 hours ahead of Hurricane Irma's Landfall and responded to 24 client activations. When the City of Lake Jackson Texas found their emergency debris systems overwhelmed by massive tornadic activity in April 2015. BES senior project manager Brian Thomason was on the ground in Texas in less than 12 hours of notification with crews operating in less than 24 hours. Our teams are constantly monitoring weather and national alert systems and keeping constant communications with our clients. Exhibit 2.3 provides a 10-year history of exemplary responses. We back our in-house crews with local and local small business to boost the recovery economy of the area.

**Exhibit 2.3: 10 Year Response History**

Events	Year	Upon Notification	Push Crews	Removal Crews	Total Personnel	Total Miles Covered
Hurricane Irma, FL	2017	24	75	500	750	8,941
Hurricane Matthew, FL	2016	6	--	12	52	6,102
City of Lighthouse Point, FL	2016	24	--	6	24	2.93
City of Lake Jackson, TX	2015	12	--	5	24	5
Superstorm Sandy, NY	2013	48	--	20	150	363
Tropical Storm Isaac, FL	2012	12	--	10	75	497
Kentucky Ice Storms	2009	4	--	900	2,100	2,603
Hurricane Ike, TX	2008	12	--	100	400	2,334



## Recovery

From jobs as small as spot activations such as a tornado touching down in Lighthouse Point, Florida to large scale events such as Hurricanes Irma, Matthew, and Superstorm Sandy, BES has the crews and equipment to follow through from pre-event planning to project close out. Our operations team can assist with the full spectrum of response from assisting with debris management site (DMS) locations and setup similar to the needs of the City of Lake Jackson where our operations staff assisted with location and setup of a temporary debris site. This same site was later also used for the cleanup of debris from the same tornadoes in nearby Richmond Texas. With our mobile command centers, we are equipped to assist with public relations to providing temporary water and food cantinas.

## Safety

**BES has an exemplary safety record with no lost time incidents on any response over the last 10 years.** Our in-depth safety

program is one of the cornerstones of our corporate philosophy along with quality and customer satisfaction. Our most valuable assets are the employees whose efforts have enabled us to achieve the level of success we enjoy today.

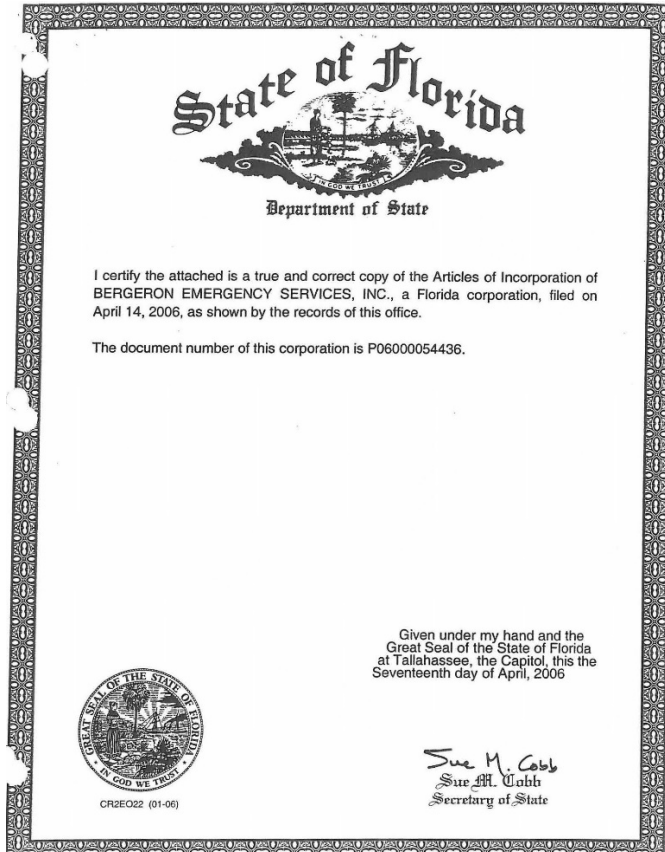
The safety and wellbeing of each and every employee is the most important element in protecting that asset. Consequently, BES is committed to equipping employees to perform their assigned tasks safely. The safety program cannot be successful without active participation of all employees. Each employee is trained in their roles and responsibilities, is required to continue safety training throughout the length of their employment and is empowered through our "See Something, Say Something" policy. This philosophy is also instilled in our subcontractors. Our subcontractors are also required to attend training classes and attend daily site and toolbox meetings.

**"SAFETY FIRST, NEVER LAST,  
HAVE A FUTURE, NOT A PAST!!"**

Events	Year	Total Activations	Total Population	Total CY	Total Crews	Total Miles Covered	Lost Time Incidents
Hurricane Irma, FL	2017	24	6,848,000	2,500,000	500	8,941	0
Hurricane Matthew, FL	2016	4	1,842,270	75,000	12	6,102	0
City of Lighthouse Point, FL	2016	24	11,143	15,000 Tons	6	2.93	0
City of Lake Jackson, TX	2015	21	27,490	15,000	5	5	0
Superstorm Sandy, NY	2013	21	8,300,000	65,000, CY 394 flush cuts, 694 stumps	20	363	0
Tropical Storm Isaac, FL	2012	7	130,000	224 Tons Fish	10	497	0
Kentucky Ice Storms	2009	21	227,632	1,600,000	900	2,603	0
Hurricane Ike, TX	2008	21	3,722,541	48,800	100	2,334	0

### 2.1 Licenses to Practice in Florida

BES holds all required licenses and permits. Our lengthy list of staff certifications is presented in Appendix B. Our licenses also include our license to do business in Florida, current tax receipt, and general contractors license.



**BROWARD COUNTY LOCAL BUSINESS TAX RECEIPT**  
115 S. Andrews Ave., 7th Fl., Ft. Lauderdale, FL 33307-1889 • 954-351-4000  
VALID OCTOBER 1, 2017 THROUGH SEPTEMBER 30, 2018

DBA: BERGERON EMERGENCY SERVICES, INC. Receipt # 030-21227  
Business Name: BERGERON EMERGENCY SERVICES, INC. Business Type: CLEAN/HAZARDOUS WASTE REMED.  
Owner Name: LONNIE BERGERON, JR. Business Operations: 12/13/2014  
Business Location: 15612 SW 65 PL. FT. LAUDERDALE, FL 33332 State/County/City: FL/DADE/FT. LAUDERDALE  
Business Phone: 954-333-0133 Exemption Code:

Home	State	Employees	Business	Professionals
		3		

Number of Facilities		For Housing Business Only		Vending Type		Other Fee	
Tax Amount	% of Sales	MF Fee	MF Fee	Priority	Post Year	Collective Code	Other Fee
\$1.00	0.10	\$1.00	\$1.00	0.20	0.20	0.20	\$1.00

THIS RECEIPT MUST BE POSTED CONSPICUOUSLY IN YOUR PLACE OF BUSINESS

THIS BECOMES A TAX RECEIPT WHEN VALIDATED

Mailing Address: BERGERON EMERGENCY SERVICES, INC.  
15612 SW 65 PL.  
FT. LAUDERDALE, FL 33332

Sequence: 030-21227  
Date: 07/13/2017  
Exemption Code:

2017 - 2018

RICK SCOTT, GOVERNOR KEN LAWSON, SECRETARY

**STATE OF FLORIDA**  
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION  
CONSTRUCTION INDUSTRY LICENSING BOARD

LICENSE NUMBER: C00000930

The GENERAL CONTRACTOR Named below IS CERTIFIED Under the provisions of Chapter 489 FS. Expiration date: AUG 31, 2018

BERGERON, LONNIE NEIL  
BERGERON LAND DEVELOPMENT INC  
15612 SW 65 PLACE  
FT LAUDERDALE FL 33332

ISSUED: 07/24/2016 DISPLAY AS REQUIRED BY LAW SEQ # L1607240001898

RICK SCOTT, GOVERNOR KEN LAWSON, SECRETARY

**STATE OF FLORIDA**  
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION  
CONSTRUCTION INDUSTRY LICENSING BOARD

LICENSE NUMBER: C00007320

The UNDERGROUND UTILITY & EXCAVATION CO Named below IS CERTIFIED Under the provisions of Chapter 489 FS. Expiration date: AUG 31, 2018

BERGERON, LONNIE NEIL  
BERGERON LAND DEVELOPMENT INC  
15612 SW 65 PLACE  
FT LAUDERDALE FL 33332

ISSUED: 07/24/2016 DISPLAY AS REQUIRED BY LAW SEQ # L1607240002237

## 2.2 Partner, Supervisory and Staff Qualifications and Experience

Our key personnel are in-place and ready for immediate assignment for this project to ensure the City's schedule is met within the agreed-upon budget for any emergency and debris removal event. The team comprised of specifically skilled and trained responders, who have more than 20 years in disaster related projects from Florida to New England.

The BES Staff Organization is indicative of the core management flexibility utilized during debris removal operations. The City's contact, as illustrated in Exhibit 2.4, will be managed by our on-site project manager, Brian Thomason. Mr. Thomason will be the direct link to the City in the event of an emergency. He will be assisted by Jason Ottilige for overall operations management. Both will be supported by and have the authority to direct the full complement of resources available through the Bergeron family of companies. Mr. Thomason and Mr. Ottilige will also be assisted by Ms. Becky Bolen for contracts, invoicing, subcontracts and document management oversight. Exhibit 2.5 provides a brief snapshot of our team's experience. Full resumes are provided in Appendix A. All of our key staff are located in our Ft. Lauderdale office as discussed in Exhibit 2.1

All of our staff members have worked with FEMA and OSHA requirements for more than 11 years under BES and for 50 years under Bergeron Land Development Inc., (BLD) assisting our clients with all areas of funding.

**Key Personnel are "battle-tested"**  
**Nearly 40 years of combined disaster recovery experience**  
**Clear understanding of the FEMA Public Assistance Program and eligible debris operations**  
**Our key staff will not be substituted without the permission of the City**





#### Exhibit 2.4: Organizational Structure



The key staff are employed on this contract on a full-time basis. Additional staff are provided in Exhibit 1.6 and are employed either full-time or part-time as determined by the scale of the event.

BES has always met the requirements on every project as evidenced in our letters of recommendation in Appendix C. We draw specific attention to 2017's Hurricane Irma where BES had over 300 crews operating in response to 24 simultaneous activations and Hurricane Wilma where we mobilized and operated equipment in 9 local communities. Similarly, in Kentucky for the Kentucky Transportation Cabinet Districts that covered 5 counties. BES managed over 1.6 million cubic yards of ice storm debris during that event. BES brings the right resources for the job and the supporting equipment to keep them working. For well over 10 years BES crews successfully met every challenge within schedule, maintaining quality, and within the contracted budget.

This is possible when other response firms fail because of our unique combination of talent and commitment. Bergeron is not only a disaster recovery/debris management company, but our parent company; Bergeron Land Development, Inc. is a heavy-highway/civil contractor celebrating 50 years of business this year. BES pulls equipment and personnel resources to facilitate our responses to our clients without disrupting the day-to-day business of our core work. We are not just managers that wait on an event and then subcontract everything out. Exhibit 2.6 provides a list of additional staff.



**Exhibit 2.5: Key Staff Experience Table**

Name/ Position	Yrs. of Exp	Credentials/Experience
<b>Brian Thomason</b> Program Manager	21	<ul style="list-style-type: none"> <li>Over 25 major disaster declarations with direct responsibility for resolution of program issues associated with all categories of the FEMA Public Assistance Program</li> <li>FEMA – NIMS Certified; 03, 100b, 120a, 200b, 700a, 800b</li> <li>2017 Hurricane Irma, 24 Applicants</li> <li>2016 Hurricane Matthew, Volusia School Board and FDOT District 5</li> <li>2016 Lighthouse Point, Florida Tornadoes</li> <li>2016 Sarasota and Brevard Florida, Tornadoes</li> <li>2015 City of Jackson Lakes, TX, City of Richmond, TX Tornadoes</li> <li>2013 Hurricane Sandy, NY &amp; NJ, lead the BES teams in the removal of storm related debris.</li> <li>2009 Kentucky Ice Storm, Project/Program Manager for the cleanup in Ballard and Hart Counties for the State of Kentucky Transportation Cabinet 1.6 M CY of debris</li> <li>2005-2006 Hurricane Wilma, Project/Program Manager for the cleanup of 10 M CY of debris</li> </ul>
<b>Jason Ottilige</b> Operations Manager	10	<ul style="list-style-type: none"> <li>Over 10 years of disaster related management and response; FEMA Public Assistance Program</li> <li>FEMA – NIMS Certified; 03, 100b, 120a, 130, 200b, 700a, 800b, TS10</li> <li>Grapple Truck Fleet Management, Logistics Management</li> <li>2017 Hurricane Irma, 24 Applicants</li> <li>2016 Hurricane Matthew, Volusia School Board and FDOT District 5</li> <li>2016 Lighthouse Point, Florida Tornadoes</li> <li>2016 Sarasota and Brevard Florida, Tornadoes</li> <li>2015 City of Jackson Lakes, TX, City of Richmond, TX Tornadoes</li> <li>2012 Tropical Storm Isaac, Indian Trail District Florida</li> </ul>
<b>Lee Buffington</b> Project Manager	15	<ul style="list-style-type: none"> <li>Over 20 major disaster declarations with direct responsibility EMA Public Assistance Program</li> <li>FEMA – NIMS Certified</li> <li>2016 Hurricane Irma, 24 Applicants</li> <li>2016 Hurricane Matthew</li> <li>2015 South Carolina Flooding, 3 counties removed over 278K CY of mixed debris</li> <li>2014 South Carolina Ice Storm, 2 counties removed over 700K CY of mixed debris</li> <li>2011 Connecticut Ice Storm, Town of Bloomfield CT, removed over 783,100 CY of mixed debris</li> <li>2011 Hurricane Irene, 3 counties; 2 cities, removed over 300 tons of mixed debris</li> <li>2011 Georgia &amp; Tennessee Tornadoes 830k CY of mixed debris 10k tons of mixed debris</li> <li>2009 Missouri Ice Storm Removed 387K of vegetative debris</li> <li>2008 Hurricane Ike, 7 counties in TX, removed 1 million CY of mixed debris</li> <li>2005-2006 Hurricane Wilma, removed, hauled, DMS, disposal of 10 M CY of debris</li> </ul>
<b>Rudy Trabanino</b> Superintendent	21	<ul style="list-style-type: none"> <li>Over 20 years of experience in disaster recovery operations including FEMA Public Assistance Programs.</li> <li>2017 Hurricane Irma, 24 Applicants</li> <li>2013 Hurricane Sandy, NY &amp; NJ, Operations management and support for debris removal.</li> <li>2009 Kentucky Ice Storm, Operations management and support for the cleanup in Ballard and Hart Counties for the State of Kentucky Transportation Cabinet 1.6 M CY of debris.</li> <li>2005-2006 Hurricane Wilma, Operations management and support for the cleanup of 10M CY</li> </ul>



Name/ Position	Yrs. of Exp	Credentials/Experience
<b>Rebeca Bolen</b> Subcontracts Administrator & Data Center Manager	13	<ul style="list-style-type: none"> <li>Over 10 years of experience in FEMA Public Assistance Programs, direct contracts, invoicing and document controls for debris removal and emergency/disaster responses</li> <li>FEMA – NIMS Certified; 700a</li> <li>2017 Hurricane Irma, 24 Applicants</li> <li>2016 Hurricane Matthew, Volusia School Board and FDOT District 5</li> <li>2016 Lighthouse Point, Florida Tornadoes</li> <li>2016 Sarasota and Brevard Florida, Tornadoes</li> <li>2015 City of Jackson Lakes, TX, City of Richmond, TX Tornadoes</li> <li>2013 Hurricane Sandy, NY &amp; NJ, lead the BES teams in the removal of storm related debris.</li> <li>2009 Kentucky Ice Storm, Subcontracts/Data Center Manager for the cleanup in Ballard and Hart Counties for the State of Kentucky Transportation Cabinet 1.6 M CY of debris.</li> <li>2005-2006 Hurricane Wilma, Subcontracts/Data Center Manager for the cleanup of 10 M CY of debris</li> </ul>
<b>Dorothy Saul</b> Emergency Operations Coordinator	8	<ul style="list-style-type: none"> <li>Over 8 years' experience operations coordination and project management.</li> <li>FEMA – NIMS Certified; 100b, 120a, 200b, 700a, 800b</li> <li>2017 Hurricane Irma, 24 Applicants</li> </ul>
<b>Raymond Nel</b> Site Safety/Health Manager	21	<ul style="list-style-type: none"> <li>Over 20 years safety and health experience, construction and emergency response</li> <li>2017 Hurricane Irma, 24 Applicants</li> <li>2016 Hurricane Matthew, Volusia School Board and FDOT District 5</li> <li>2016 Lighthouse Point, Florida Tornadoes</li> <li>2016 Sarasota and Brevard Florida, Tornadoes</li> <li>2015 City of Jackson Lakes, TX, City of Richmond, TX Tornadoes</li> <li>2011 President and owner Safety Training and Consulting &amp; Labor, LLC</li> <li>5600 Disaster Site Worker Trainer</li> <li>OSHA Instructor, OSHA Training Institute OSHA 500, 502, 40HR, 8HR,</li> <li>Florida International University; Maintenance of Traffic/Intermediate Level Instructor</li> </ul>
<b>Dwight Hamilton, CQM</b> CQC Manager	16	<ul style="list-style-type: none"> <li>Over 15 years of quality control experience for construction and environmental projects.</li> <li>2014 Quality Control Manager, S-65EX1 Kissimmee River Restoration Project, (USACE) Hauling of spoils maintain dewatering systems, three phases and record/submit daily</li> <li>2013 Quality Control Manager, West Return Floodwall, (USACE) Maintaining and directing crews for work. Safety and tool box meetings and adherence to company and EM 385 1-1</li> <li>2011 Quality Control Manager Cross Bayou Project (USACE). QCS quality control and adherence to specifications/contract. Punch out, closeout, OE&amp;M</li> </ul>

**Exhibit 2.6: Additional Staff Resources.**

Position	Responsibility
<b>Operations Incident Commander</b> Ronald M. Bergeron, Jr.	<ul style="list-style-type: none"> <li>Miscellaneous oversight and management functions</li> <li>Client relationships and customer service</li> <li>Authority to bind Bergeron Emergency Services, Inc. on all matters relating to debris management operations and projects</li> </ul>
<b>Senior Project Manager(s)</b> John Paul Alan Eudy	<ul style="list-style-type: none"> <li>Provides strategic direction and guidance for all operations personnel</li> <li>Miscellaneous oversight and management functions</li> <li>Authority to bind the company on all matters relating to debris management and removal</li> <li>Resolution of program issues associated with FEMA's Public Assistance program</li> </ul>
<b>Operations Manager(s)</b> Keith Cornett Ted Hojara	<ul style="list-style-type: none"> <li>Proper field documentation by staff and client representatives</li> <li>Crew supervision</li> <li>Management of field/crew foremen</li> <li>Coordination of equipment/personnel assigned to his operational area</li> </ul>





	<ul style="list-style-type: none"> <li>Communication between client representatives and staff</li> <li>Solely responsible for coordination between multiple DMS</li> <li>Personnel supervision of DMS staff</li> <li>Layout and maintenance all DMS</li> <li>Overall Project Safety Officer</li> </ul>
<b>Field Superintendent(s)</b> Sean Maxson Melvin Gradiz	<ul style="list-style-type: none"> <li>Responsible for proper field documentation by staff and client representatives</li> <li>Crew supervision</li> <li>Management of field/crew foremen</li> <li>Coordination of equipment/personnel assigned to his operational area</li> <li>Communication between client representatives and staff</li> <li>Solely responsible for coordination between multiple DMS</li> <li>Personnel supervision of DMS staff</li> <li>Layout and maintenance all DMS</li> <li>Overall Project Safety Officer</li> </ul>
<b>Subcontractor Manager(s)</b> Brian Landis	<ul style="list-style-type: none"> <li>Subcontractor(s) agreement and Insurance requirements</li> <li>W-9 Form Administration</li> <li>Miscellaneous administrative functions</li> </ul>
<b>Subcontractors/Sub-Cons</b>	<ul style="list-style-type: none"> <li>Support work efforts as directed by BES staff</li> </ul>
<b>Fleet Managers</b> Terry Bohannon Marcus Puig	<ul style="list-style-type: none"> <li>Responsible for oversight of crews</li> <li>Maintenance of crew equipment</li> <li>Status reports for Field Supervisors</li> <li>Proper equipment requests for adequate operations</li> <li>Compliance of work</li> <li>Management of staging site and reduction operations</li> <li>Supervision of inspection tower operations and personnel</li> <li>Proper documentation of truck measurements</li> <li>Proper documentation of truck numbering</li> <li>Status reports to Field Supervisors</li> <li>Quality Control of DMS operations</li> <li>Proper segregation operations</li> <li>Site safety</li> </ul>
<b>Program Manager(s)</b> On-Call	<ul style="list-style-type: none"> <li>Oversight of all field operations including equipment, personnel (salary and subcontract), field management staff, and site management operations</li> <li>Provides the local unit of government with a liaison for continuity between the government entity and contractor</li> <li>Serves as a quality control inspector for all operations to provide the client with pertinent data concerning field operations</li> </ul>
<b>Field Contract Administrator</b> Becky Bolen	<ul style="list-style-type: none"> <li>Provides field construction contact administration to construction field office</li> <li>Maintains all correspondence files and correspondence logs; prepares and maintains all shop drawings, logs; maintains project time sheets and assures proper costs are applied</li> <li>Assists project manager in updating of project schedules; maintains daily construction quantity logs; assists in the preparation of monthly project payment requests; serves as liaison to resolve complaints between field operation and effect residents and effect business within the construction zones</li> </ul>
<b>Operations Support</b> (Controller, HR and Contracts) Phil DeSai Marha Perez	<ul style="list-style-type: none"> <li>Oversees company financial records</li> <li>Accounts receivable/payable</li> <li>Contract Management and Issues Resolution</li> <li>Benefits Administration</li> <li>Corporate Safety program</li> <li>Substance Abuse program</li> </ul>
<b>Data Center Manager(s)</b> Maite Esquivel Lillany Garcia	<ul style="list-style-type: none"> <li>Data Center coordination that includes daily shipments of tickets from project managers who oversee and manage field operations; ticket handling (categorizing by debris type and municipality, ordering numerically, batching); processing of</li> </ul>



Selma Moroni Mirna Ayerdis e	<p>tickets for all stations and stages of quality control (scanning, verifying, correcting, filing), exporting all data in to our client accessible database, all in an expeditious and timely manner</p> <ul style="list-style-type: none"> <li>▪ Billing of all debris management services provided to each client, followed by reconciliation of invoicing and receiving of payments until all contractual obligations are fulfilled with client satisfaction being high priority</li> <li>▪ Subcontractor support pertaining to ticket processing procedures, subcontractor payment processing, subcontractor job ending reconciliation</li> <li>▪ Miscellaneous administrative functions</li> </ul>
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BES has a strong commitment to hiring local business, particularly, local small business. Our experience has proven that hiring local adds in returning communities to normalcy. Our experience has also shown that in the early hours of response most local business are caught up in the disaster event and are unable to respond. We have long term standing agreements with the follow contractors for instant activation as dictated by the size of the event. For the City of Margate, we will work closely with our long-time partner Daniels Tree Service out of Greer South Carolina. Together BES and DTS have provided emergency debris services for the last 10 years and 6 large scale category 3-5 events such as Hurricanes Irma, Matthew and Wilma. DTS provides addition trucking and debris site management support.

**Exhibit 2.7: BES-DTS Experienced Technical Staff.**

Personnel Description	Bergeron	Daniels Tree Services	Total
Project Manager	6	3	9
Operations Manager	2	5	7
Project Engineers	8	0	8
Superintendent	7	3	10
Logistics Managers	56	0	56
Sector Managers (Lead Foremen)	7	2	9
Zone Manager (Foremen)	7	2	9
Field Technicians	4	3	7
Quality Control (QC) Manager	2	1	3
Field QC Monitor	3	0	3
Environmental Health & Safety Manager	4	2	6
Hazardous Materials Field Personnel	3	0	3
Labor/Skilled Sawmen	150	60	210
Debris Removal Crews	10	25	35
Tree/Hanger Removal Crews		80	80
DMS Manager (Grinding Site)	4	4	8
DMS Foremen (Grinding Site)	4	5	9
DMS QC Monitor (Grinding Site)	2	0	2
Grinders	1	3	4
Data/Administrative Personnel	9	6	15
<b>Total</b>	<b>289</b>	<b>204</b>	<b>493</b>



**DTS, Inc.**

Similarly, to BES, DTS also has the in-house capabilities and resources to self-perform debris collection, debris reduction, debris site management, port and wet debris clearing and in-house debris disposal. This capability gives DTS and our clients a head start when mobilizing to a disaster area. In addition to BES equipment and resources, the County has access to DTS's equipment inventory and fleet of trucks for use on the City's contract.



DTS owns an assortment of heavy clearing equipment including seven air curtain burners, three grinders, and ancillary pieces such as excavators, dozers, rubber-tired loaders, and a large rolling stock inventor. This equipment inventory provides us with the flexibility to support many concurrent operations and enables BES-DTS managers to adjust on a job-by-job basis to maintain schedule and production levels.

DTS has relationships with manufacturers, dealers and rental houses that allows DTS too efficiently and cost effectively acquire and rent equipment throughout the country to give DTS the capacity to ramp up for even the largest events.

Over the past 25 years of DTS' disaster and planned project execution, DTS has developed a well vetted, experienced and qualified list of self-perform subcontractors that are available and will be selectively activated, if/when necessary. DTS, Inc is an approved contractor for South Carolina DOT and North Carolina DOT.

DTS brings the following scope of services to the BES contract with the County.

#### **Services**

- ▶ Disaster Recovery
- ▶ Debris Management & Operations support
- ▶ FEMA Compliance & Reimbursement support
- ▶ Emergency Food Catering
- ▶ Site & Contract Management
- ▶ Vegetative Reduction
- ▶ Debris Collection & Reduction
- ▶ Wild Fire Reclamation
- ▶ Public Assistance Training
- ▶ Beach Restoration
- ▶ Water Way & Drainage Reclamation
- ▶ Emergency Planning
- ▶ Flooding
- ▶ Demolition

Lee Buffington serves as our DTS project manager. Mr. Buffington has over 15 years of experience in disaster response and recovery with over eighty projects completed. He has worked with DTS, Inc for over fifteen years and providing contract and project management. He owns and operates several companies that are associated with the disaster recovery management industry to include trucking/hauling, tree services, and landscaping. Lee builds relationships with our clients through being consistent and competent within the industry. Mr. Buffington is a remarkable asset to our company and its' partner relationships. Mr. Buffington's full resume is provided in Appendix A.

**Exhibit 2.8: DTS Equipment**

Type	Number
Excavators	18
Dozers	5
Rubber tire loaders	8
Screen	1
Grinders	3
Air Curtain Incinerator	7
Knuckleboom Loaders	18
Skid Steers	19
Dump Trucks	29
Service Truck	6
Backhoe	2
Track Loader	2
Supervisor pickup trucks	21
Equipment Haulers	10
Bucket Trucks	5





### 2.3 Firm Qualifications – Similar Experience with Other Government Entities

BES has been providing emergency and disaster recovery management services on the Federal, State, and Local levels with more than 45 midsize to large events over the past 50 years. Our history and performance has developed our reputation for reliability in response, removal and recovery actions. Our list of similar projects provided in Exhibit 2.9 demonstrates clear and direct proof of the following features and benefits.

**FEATURES:** BES has an emergency response capability in place that identifies key leaders and managers who will be the first responders to a call for support by the City of Margate, Florida. We provide a formal organizational structure that identifies responders by name with multiple means to make contact. When the event demands, we preposition crews, equipment, and instructions for immediate response. Each response team undergoes a minimum of 12 hours of formal training and practical exercises to insure the full and complete understanding of the duties and responsibilities of each team member. Exercise drills are conducted with key leader participation at least once each quarter, and more frequently if necessary to test the operation of the system. In addition, BES provides each key leader a written response plan to be available for study, easy reference, and for use to enhance the understanding and effectiveness of the emergency disaster response system. A key senior executive in BES is assigned responsibilities in writing for management of the process and will continually update and improve the plans. Our emergency response process includes the identification, assembly and deployment of the equipment required to ensure the full and complete response by BES to any emergency for which support is required. Our emergency procedure is codified in operating manuals that provide guidance and direction in clear understandable and executable language to guarantee the most effective fully intergraded team respond to the City's disaster response notification.

**BENEFITS:** Our defined organizational structure and response capabilities with clear written instructions ensures effective team work provides the City with a unified and fully integrated and coordinated response team that meets all FEMA, FHWA, and public assistance program requirements. Conducting periodic exercises and drills to test the system provides the basis for continuous improvement. Continuous improvement ensures that the City has a contractor team that is up-to-date on changes to public assistance programs, understands disaster response, knows how to execute quickly and effectively and can comprehensively support the mission to respond to a disaster.

**PROOFS:** BES past performances and our years of experience fully demonstrates our capability to respond to disaster situations. Our experience and our documented performance show that we understand how to mobilize, deploy, engage small and large business subcontractors and work with public officials with disaster response management. We apply this experience and work to maintain and continuously improve our capability to ensure we are prepared to respond quickly and effectively to support the City's disaster response mission.



**50 Years of Emergency  
and Disaster Response  
Never terminated nor  
dismissed  
Over 50 Pre-Positioned  
Contracts  
Over \$75 M Dollars  
Disaster Debris  
Removal projects  
Subcontracting to local  
and local small  
businesses**



## Exhibit 2.9: Similar Experience

Event	Year	Total CY/Tons	Total Dollars	Population	FEMA #	Total Sq Miles	Emergency Cut & Toss	Vegetative	White Goods	ROW	ROE	HHW	C&D	Hangers & Stumps	Dead Animal Carcasses	DMS/TDSRS	Beach Restoration
Hurricane Irma 26 concurrent activations	2017	2,500,000	\$29,700,000	6,848,000	8,915	DR-4337											
Florida Keys	Oct-17	--	\$45,000	73,090	DR-4337	137.50											
Volusia County School Board	Oct-17	45,000	\$600,000	481,784	DR-4337	1,432.00											
Indian River County	Oct-17	15,000	\$150,000	147,919	DR-4337	503.00											
Dania Beach	Oct-17	84,810	\$1,000,000	29,689	DR-4337	8.36											
City of Oakland Park	Oct-17	47,929	\$700,000	44,362	DR-4337	8.18											
City of Lighthouse Point	Oct-17	24,127	\$300,000	11,143	DR-4337	2.39											
City of Hollywood	Oct-17	165,263	\$1,500,000	151,998	DR-4337	30.81											
Southwest Ranches	Oct-17	190,709	\$3,200,000	7,898	DR-4337	13.15											
University of Miami	Oct-17	2,168	\$75,000	16,848	DR-4337	0.21											
City of Miramar	Oct-17	53,639	\$800,000	138,449	DR-4337	31.28											
Town of Palm Beach	Oct-17	--	\$6,888	8,690	DR-4337	8.12											
Town of Davie	Oct-17	420,861	\$9,000,000	101,871	DR-4337	35.74											
Loxahatchee Groves	Oct-17	22,783	\$300,000	3,441	DR-4337	12.44											
Village of Palmetto Bay	Oct-17	--	\$27,394	24,570	DR-4337	8.45											
South Miami	Oct-17	--	\$27,160	12,207	DR-4337	2.31											
West Park	Oct-17	15,812	\$125,000	343,254	DR-4337	1,663.00											
City of Pembroke Pines	Oct-17	135,237	\$1,100,000	168,587	DR-4337	34.97											
Palm Beach Solid Waste Authority	Oct-17	115,287	\$1,200,000	2,200,000	DR-4337	1,974.00											
Village of Royal Palm Beach	Oct-17	22,500	\$200,000	13,019	DR-4337	1.71											
City of Plantation	Oct-17	657,854	\$7,000,000	92,706	DR-4337	21.64											
Village of Golf	Oct-17	3,448	\$45,000	218	DR-4337	0.53											
City of Ocean Ridge	Oct-17	4,140	\$50,000	1,923	DR-4337	1.78											
City of Juno Beach	Oct-17	3,083	\$30,000	3,564	DR-4337	2.70											
Town of Manalapan	Oct-17	2,459	\$28,000	457	DR-4337	10.52											
Lantana	Oct-17	7,581	\$25,000	11,221	DR-4337	2.90											
Hurricane Matthew, FL 5 concurrent activations	2016	75,000	\$1,450,000	1,842,270	DR-4283	6,120											
City of Lighthouse Point Tornado response	2016	1500 Tons	\$75,000	10,344	N/A	2											
City of Sarasota Tornado response	2016	500 Tons	\$75,000	373,826	N/A	25											
City of Lake Jackson TX City of Richwood TX Tornado response	2015	15,000	\$250,000	30,799	N/A	5											
SuperStorm Sandy 2 concurrent activations - all 5 boroughs of NYC	2013	NJ, 65,000 CY NY, 394 flush cuts, 694 stump extractions	\$1,750,000	8,300,000.00	NJ DR-4086 NY DR-4085	363.00											
Tropical Storm Isaac Removal of dead fish from Indian River	2012	224 Tons	\$80,000	138,028	EM-3347	497											
Tropical Storm Debby Flood generated debris	2012	2,300	\$53,000	464,697	DR-4068	27											
Broward County, Solid Waste and Recycling Division Pickup and haul of mixed curbside debris	2010	950,000 Tons Annually	\$1,000,000	1,869,000													
Kentucky Ice Storms 5 counties	2009	1.6M	\$8,300,000	227,632	DR-1818	2,603											
Hurricane Ike 7 concurrent activations	2008	48,800	\$305,000	3,722,541	DR-1791	2,334											
Hurricane Wilma Pickup Operations 9 concurrent activations, 279 Schools	2006	8M	\$20,000,000	1,672,000	DR-1609	1,525											
Hurricane Wilma Operations 9 concurrent contracts, 279 Schools	2006	8M	\$20,000,000	1,672,000	DR-1609	1,525											
Katrina, Florida	2005	86,000	\$806,076	2,414,000	DR-1602	2,481											



## 2.4. Subcontractor Management

While the degree of subcontracting varies per event, getting the community back on its feet quickly is a BES prime focus. That philosophy drives the first line of subcontract resources for from local hires if in fact locals are available and have not fallen victim to the event. Nonetheless, **as local subcontract resources come on line, they have preference in engaging in operations over out-of-town subcontractors.**

BES generally performs small events up to medium Cat 3 events with our own crews and equipment. For events of greater than a medium Cat 3 BES will typically subcontract between 40 to 60 percent of the response.

Each subcontractor, local and non-local, is assigned a BES mentor with appropriate construction management and/or engineering experience. We have learned through considerable experience that this arrangement minimizes miscommunication between our staff and local subcontractors and enhances overall quality and performance by instilling our H&S and quality philosophies in them. Our site superintendents ensure frontline supervisors maintain a high level of H&S oversight and basic PPE requirements and practices are met before the labor force will be allowed on site. Our local subcontractors' acceptance of the importance and benefit of safety at all levels, at every site, has resulted in excellent construction awards and commendations.

BES embraces and enforces its safety culture on every project, but especially on emergency response projects where local subcontractors need to be indoctrinated into our culture and trained in all aspects of H&S, as well as full comprehension of the SSHP and APP. Although BES employees understand the safety program, we use numerous local subcontractors who are often not adequately trained. We have created a program specifically to address this and bolster our subcontractors' safety performance.

Our disaster, emergency response, and debris removal projects have the primary subcontractors listed in Exhibit 2.10.

**Exhibit 2.10: List of Key Subcontractors**

Firm	Background	Relationship	Role
<b>Daniels Tree Services, Inc.</b> Greer, SC	Providing tree and debris removal support services since 1983.	5 Projects 10 Yr History	Turnkey Debris Removal Support
<b>Tate Transport Corp</b> Ft. Lauderdale, FL	Certified minority company providing over 250 tri-axle dump trucks	10 Projects 10 Yr History	Trucking
<b>Treecycle, Inc.</b> Lake Worth, FL	Provider of land clearing and storm damage support since 2005.	2 Projects 5 Yr History	TDSRS Management /Grinding
<b>Trees R US</b> Bear Creek, AL	Tree grooming/debris removal/landscaping services	5 Projects 6 Yr History	Row Collection/Tree & Stump Removal



**Subcontractors are an extension of BES and must follow the same policy and procedures we require of ourselves. Subcontractors are included in all safety briefings and safety plan updates.**

## 2.5 Procedure for Checking Employee Backgrounds

As mandated in our corporate policy, BES performs extensive criminal (nationwide) search, motor vehicle report for past seven years, and drug screening. We verify with our subcontractors that they have similar staff screening. The confidentiality of our employees is paramount. We will share background information only as required should a definitive need be required.





## 2.6 How are emergency responders trained?

BES has implemented training programs not only internally for BES staff but also externally for our clients. Before an event is the time to train. The first time key staff from BES and key staff from the City become familiar with one another should not be in response to an event. Therefore, we have gone to great lengths to train our staff and to also develop annual training classes for our clients. If the City requires more frequent training, BES will tailor the program to meet the requested requirements. All City training is provided free of charge.

### Internal Staff Training Courses

BES staff holds many certifications related to debris management including FEMA NIMS, Safety, Traffic, Hurricane Readiness, and Storm Water Management. Our staff list of certifications is provided in Appendix B. We maintain the highest level of training in order to manage incidents involving all threats and hazards—regardless of cause, size, location, or complexity—in order to reduce loss of life, property and harm to the environment.

#### *IS-700.A: National Incident Management System (NIMS) an Introduction*

All personnel with a direct role in emergency preparedness, incident management or response must complete this training.

#### *IS-800.B: National Response Plan (NRP) an Introduction*

All local emergency managers or personnel whose primary responsibility is emergency management must complete this training.

#### *IS-100: Introduction to Incident Command System*

All governmental, private sector and non-governmental personnel at the entry level, first line supervisor level, middle management level, and command and general staff level of emergency management operations must complete ICS 200 level training.

#### *ICS-200: Basic Incident Command System*

All governmental, private sector and non-governmental personnel at the entry level, first line supervisor level, middle management level, and command and general staff level of emergency management operations must complete ICS-200 level training.

#### *ICS 300: Intermediate Incident Command System*

All middle management including strike team leaders, task force leaders, unit leaders, division/group supervisors, branch directors, and multi-agency coordination system/emergency operations center staff must complete this training.

#### *ICS 400: Advanced Incident Command System*

Command and general staff select department heads with multi-agency coordination system responsibilities, area commanders, emergency managers, and multi-agency coordination system/emergency operations center managers.

#### *OSHA 30-Hour Safety*

All managers and supervisors must complete this training.

#### *OSHA 10-Hour Safety*

All operators and field personnel must complete this training.

#### *HAZWOPER 40-Hour*

All managers and supervisors must complete this training.



## HAZWOPER 10-Hour

All field personnel must complete this training.

### The American Traffic Safety Services Association (ATSSA)

Maintenance of Traffic – Certified personnel are trained to adhere to the Manual for Uniform Traffic Devices (MUTD) to ensure safe traffic conditions, to protect the public, during debris management operations.

### External Training Courses and Programs (Client Based)

BES and our consultants can provide the necessary training to establish a fundamental understanding of the programs that provide supplemental financial assistance to state, local and tribal governments, and certain private nonprofit organizations for response and recovery activities required as the result of a declared disaster.

### Other Planning Services

BES Services and our consultants can develop, implement, and provide training for the following plans for your specific jurisdiction and tailor the plans to the needs and specific requirements of your mandates.

- ▶ Annual 4-8-hour staff familiarization session to provide policy updates, staff updates and plan reviews
- ▶ Debris Management Planning and Development
- ▶ Debris Management Site Operations Planning
- ▶ Debris Estimating and Impact Modeling (Assists in Plan Development and Table Top Exercises)
- ▶ Table Top Exercises

## 2.7 Provide the firm's safety plan. Include handling of hazardous material.

BES as a member of the Bergeron family of companies has a robust and active safety program. Our safety program is part of the foundation that makes our company a great place to work. Our program is a 200-page document which is available to the City of Margate upon request. Bergeron's most valuable assets are the employees whose efforts have enabled us to achieve the level of success we enjoy today.

The safety and wellbeing of each and every employee is the most important element in protecting that asset. Consequently, Bergeron is committed to equipping employees to perform their assigned tasks safely.

The safety program cannot be successful without active participation of all employees. As a valued employee, you should know your responsibilities so that if you see coworkers performing unsafe acts, you can remind them that safety is a top priority.

Employees are expected to follow all safety and health rules. Failure to follow the important rules in this handbook could result in injury to yourself or others or damage to Bergeron property. Disciplinary action could be taken in accordance with current practices, up to and including termination of employment.

**Safety is the top  
priority!  
EVERY DAY!**

**"SAFETY FIRST, NEVER LAST, HAVE A FUTURE, NOT A PAST!!"**

Safety is a culture. Safety is an attitude. Safety is the responsibility of each and every employee and our success in protecting each other requires a truly "TEAM" effort.

Our safety Manual has been prepared to help educate all employees in safe working procedures. All



employees are accountable for all the material included in this plan and please take the time to familiarize themselves with each and every aspect. If there is anything employee does not understand, they are to consult with the Safety Director or the Superintendent, General Superintendent, Manager or Foreman. Employees are instructed to not perform any job if they do not have the proper tools or safety equipment.

Our Manual covers many safety aspects of the jobs performed at the worksite. The information is general in nature as many of the Manual's sections will not apply to everyone since only specific Bergeron employees are authorized to perform specialized tasks. However, the information is educational and valuable to everyone at Bergeron. Although employees may not be performing a particular task, it is helpful to know how the employee may be affected if the employee is in areas where a specific function is being performed. Also, if an employee sees unsafe procedures being performed, they are to notify the Superintendent / Foreman.

The material written in this safety manual is subject to change or additions at any time. Any new information you will receive as a change or addition will be considered part of the official Bergeron Safety Manual.

Finally, Bergeron embraces our "No Nonsense-No Incidents" safety culture at each level of leadership in our Company. We also empower each and every employee to "Stop Work" without fear of retaliation if they report an unsafe working condition. It takes all employees, from the field to the corporate office, to adapt the attitude that following the policies described herein WILL save lives and reduce losses.

#### Exhibit 1.11: BES Safety Program TOC

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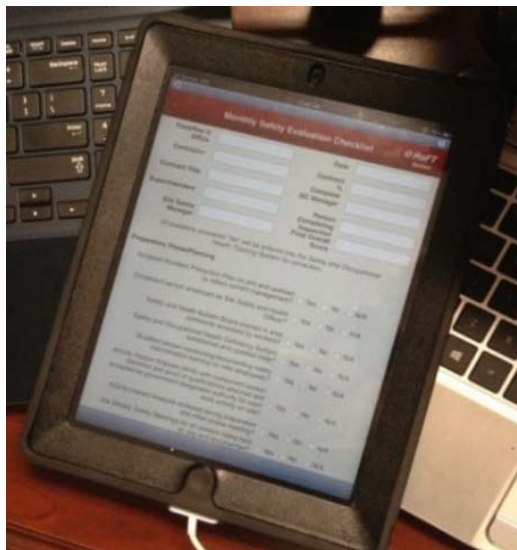
## 2.8. What communication technology is used among members of the firm and between members of the firm and subcontractors?

BES utilizes the National Incident Management System (NIMS) wherein we have established systems for describing, inventorying, requesting, and tracking resources. Debris Management and Event Response activities require carefully managed resources (personnel, teams, facilities, equipment and/or supplies) to meet event needs. Utilization of the Radial Form Technology (RaFT) iPad-based database system allows for resource typing, inventorying, organizing and tracking the dispatch, deployment and recovery of resources before, during and after an event. Exhibit 1.12 illustrates the RaFT system.





## Exhibit 1.12: RaFT Software and Hardware



All BES division and zone managers use this iPad-based database and form technology that integrates zone maps. This technology provides the managers a visual representation in near real time of daily progress or progress analysis over a pre-selected date range. By analyzing the data regarding the type (vegetative, C&D, HHW, etc.) and concentration (volumetric analysis) of debris in their portion of the AO, division (Area) managers and zone managers are able to develop or adjust a geographic area management plan that encompasses the number of crews required, the type of crew package required, where to effectively stage and/or deploy crews, as well as the most advantageous truck routes. This plan is updated based on the constantly updated information, priority areas designated by City QA/QAS, local officials from the jurisdiction having authority, or a combination thereof.

### 2.9 Is the firm able to guarantee recovery operations for an indefinite period of time prior to receiving payments from the City through FEMA.

Our procedures and processes are designed around FEMA and public assistance time-lines and requirements. Our data management and invoicing is streamlined to provided quick turn on FEMA claims. BES has never had a claim rejected.

This in combination with our financial stability and available cash assets allows us to keep operations moving regardless of payment delays.

### 2.10. Could payment from the City be delayed until proof of payment to subcontractors is provided?

BES can provide payment releases to subs upon request from the city

### 2.11 References Sheet

- Government Company Name: Solid Waste Authority of Palm Beach County  
City & State: 7501 N. Jog Road, West Palm Beach, FL 33412  
Work or Service Provided: Hurricane Irma Debris Removal Services Disaster Debris Removal and Disposal  
Contract Award Date: September 2017 Contract Completion Date: January 2018,



Contact Person and Title: John Archambo, Director of Customer Relations, at  
Phone Number: 561-697-2700, extension 4725 Email address: jarchambo@swa.org  
Cost: \$1,200,000.00

2. Government Company Name: City of South West Ranches,  
City & State: 13400 Griffin Road Southwest Ranches, FL 33330  
Work or Service Provided: Hurricane Irma Debris Removal Services Disaster Debris Removal and Disposal  
Dates of Award: September 2017 Contract Completion Date: January 2018,  
Contact Person and Title: Sandra Luongo, General Services Manager  
Phone Number: 954-434-0008 Email address: sluongo@southwestranches.org  
Cost: \$3,200,000.00

3. Government Company Name: Volusia County School Board  
City & State: 3750 Olson Dr. Daytona Beach, FL 32124  
Work or Service Provided: Hurricane Matthew Debris Removal Services Disaster Debris Removal and Disposal hanger and tree limes returned 81 schools to normalcy within 48 hours of activation  
Contract Award Date: October 2016 Contract Completion Date: November 2016  
Contact Person and Title: David Biletto, Coordinator  
Phone Number: 386-527-6041 Email: address: Dcbilett@volusia.k12.fl.us  
Cost: \$600,000.00 Hurricane Irma Cost: \$750,000.00 Hurricane Matthew

4. Name: Jennifer Smith, FDOT Phone Number: 386-943-5367  
Address: FDOT District 5. 719 S. Woodland Boulevard, DeLand, FL 32720-6834  
Contract Award Date: October 2016 Contract Completion Date: November 2016  
Contract Name/Title: Hurricane Matthew Debris Removal Services  
Email address: Jennifer.smith2@dot.state.fl.us  
System Description: Disaster Debris Removal and Disposal Cost: \$875,000.00

## 2.12 Disaster Recovery Monitoring Firms

BES has worked with the following monitoring firms in the last five years.

### South Waste Authority of Palm Beach County Florida

Nate Counsell, Vice President,  
Thompson Consulting Services, LLC  
1135 Townpark Avenue, Suite 2101  
Lake Mary, Florida 32746  
407.619.2781(c) | 407.792.0018(o) | 407.878.7858(f)  
ncounsell@thompsoncs.net

### City of Dania Beach



Jeff Cousins, Project Manager  
Rostan Solutions, LLC  
jcousins@rostan.com  
954-707-8637  
www.rostan.com

**Southwest Ranches, Davie, Lighthouse Point, Plantation, Lox Groves**

Valarie Philipp, Associate Managing Director  
Witt | O'Brien's  
2200 Eller Drive  
Ft. Lauderdale, FL 33316  
p: +1 (954) 627-5309; c: +1 (954) 644-2202; f: +1 (954) 519-2517

**Hollywood, Miramar, Pembroke Pines**

Paris Atkinson, Senior Data Manager, Post Disaster Programs  
Tetra Tech  
2301 Lucien Way, Suite 120  
Maitland, FL 32751  
Direct +1 (321) 441-8554 | Mobile +1 (407) 916-9843 | Fax +1 (321) 441-8501  
paris.atkinson@tetrattech.com

**2.13 Other Contracts for Miami-Dade, Broward, and Palm Beach County.**

BES holds 32 debris response contracts nationwide. Of the 32 contracts 28 are within Florida with 22 in Dade, Broward and Palm Beach Counties. Our key subcontractors have the same contracts within the Southeastern U.S





## 2.14 Bonding



**NHC** NIELSON, WOJTOWICZ, NEU & ASSOCIATES  
A NIELSON HOOVER GROUP COMPANY

June 1, 2018

Margate, FL  
5790 Margate Blvd.  
Margate, FL 33063

**Re: Bergeron Emergency Services, Inc.**  
Disaster Debris Management Services 2018-016

To Whom it May Concern:

It is our understanding that you are considering Bergeron Emergency Services, Inc. as the contractor for your construction project. This is to advise you that our office provides Bid, Performance, and Payment Bonds for Bergeron Emergency Services, Inc. Their surety is Arch Insurance Company which carries an A.M. Best Rating of A+ (Superior) XV and listed in the Department of the Treasury's Federal Register. The Home Office address is Harborside 3, 210 Hudson Street, Ste 300, Jersey City NJ 07311-1107.

Based upon normal and standard underwriting criteria at the time of the request, we should be in a position to provide Performance and Payment bonds for the above referenced project. At the time of this request, they have a bonding capacity of \$85,000,000 for a single job and \$170,000,000 aggregately. We obviously reserve the right to review the terms and conditions of the contract and contract amount and verify the adequacy of project funding prior to final commitment to issue bonds and we cannot assume liability to any third party, including you if we do not execute said bonds.

This letter is not an assumption of liability, nor is it a bid or performance and payment bond. It is issued only as a bonding reference requested by our respected client. I highly recommend Bergeron Emergency Services, Inc. and invite your further inquiry.

Sincerely,

Brett Rosenhaus  
Producer  
BR/jmb

1000 Central Avenue  
Suite 200  
St. Petersburg, FL 33705  
P: 727.209.1803  
F: 727.209.1335  
[www.nielsonbonds.com](http://www.nielsonbonds.com)



## 2.15 Specific Management Approach

Our project organizational structure is designed around a zoned and phased approach debris removal and disposal services. Exhibit 2.13 provides a visual of our approach. Our task organization structure allows authority to flow down to the lowest practical level to avoid bottlenecks in decision-making.

This structure also provides the added benefit of fostering communications and operations not only within the team but with other contractors as well. The structure shows clear lines of authority and the reporting chain for the execution of the contract, and quality control and safety organizations. All key positions are identified on the chart by title, and organization, as noted in the exhibit's legend. Its structure provides a precise, logical manner that shows the relationship between the team personnel, support staff, and local subcontractors. This approach and structure is the base of responses for debris removal and management for all events including ice storms, hurricanes, tornadoes, floods, and other environmental causes.

This structure provides for efficient long-term and day-to-day operations across the City, encourages open communication, and depicts clear lines of authority, including independent safety and quality reporting. The organization allows for interaction and consultation between all members of the project team, subcontractors, other contractors, the City, government, and funding organizations. BES's organization structure has a succinct and efficient area operations (AO) team that consists of our **Project Manager/BES Vice President, Brian Thomason**, and our **Field Operations Manager Jason Ottilige**. Because the AO Team is minimal, Brian and Jason can efficiently distribute oversight for the debris removal services, and other assigned City projects

Our organizational approach provides the benefits of AO oversight to ensure consistency of execution within the bounds of corporate procedures and practices. Oversight by the AO ensures efficient system support and enables the team to share lessons learned on removal services across the City.

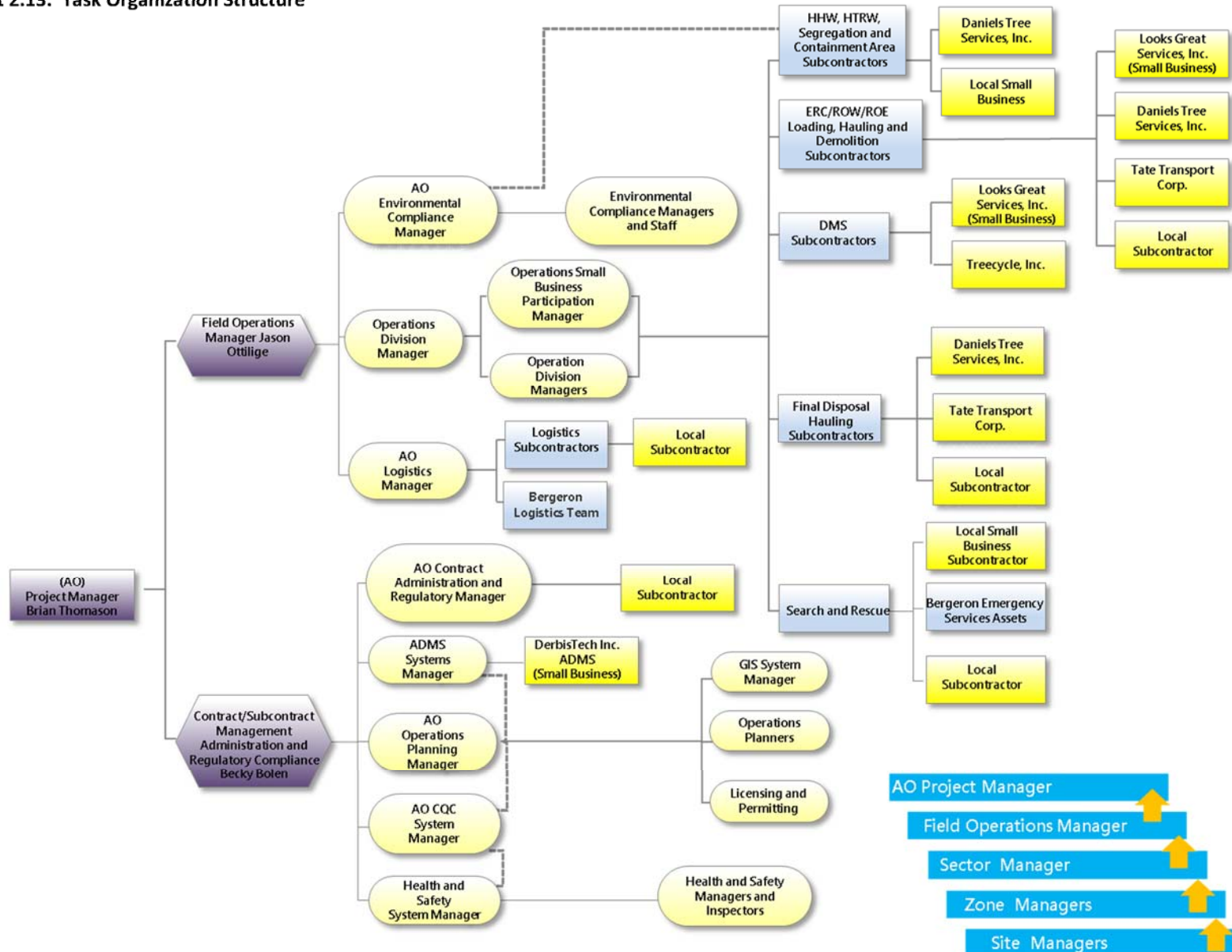
Our **Contract/Subcontract Management Administration and Regulatory Compliance Manager, Becky Bolen**, oversees all administrative contract/subcontract and regulatory compliance under the contract. Becky reports directly to Brian Thomason, indirectly to Jason Ottilige, and interfaces directly with the City. As the Contracts and Regulatory Compliance Manager, Becky is at the heart of our management and integration strategy. She manages, coordinates, and tracks all contract objectives, including cost, schedule, safety, quality, procurement, regulatory compliance, FEMA process, and performance objectives. This organization results in an action/results-oriented structure with clear reporting and communication lines, responsibilities, authorities, and accountability. Becky will be supported by the balance of our organization for safety, quality, project controls, procurement, engineering, construction, and regulatory compliance.

*“Brian and Ariel were both professional and courteous. Being a small municipality, we don’t have the labor at our disposal to handle such an extensive cleanup. They came in, removed a huge burden for the city, managed to keep our residents pleased and displayed a level of customer service you rarely have the pleasure of witnessing these days.”*

Cliff Custer, Public Works, Richwood, TX  
(May, 2015)



Exhibit 2.13: Task Organization Structure





Prior to commencing debris removal operations and within three days, or as required in the City's Task Order, BES will submit to the City and/or the City's Contract coordinator, or as directed, the following plans.

- ▶ Contractor Quality Control and Operations Plans - that describe the organizational structure and additional key personnel involved in the cleanup, the technical approach and methodology to be used, site specific operational components, the specific geographical area management, and the following additional plans.
  - > Draft Site-Specific Health and Safety Plan (SSHSP),
  - > Accident Prevention Plan (APP),
  - > Activity Hazard Analysis (AHAs),
  - > A copy of the BES Contractor Quality Control Plan (CQC), and
  - > Approaches to waste reduction and recycling through Beneficial Re-Use, all specific to the Task Order and AO.
  - > Subcontractor quality control

The operations plan indicates where operations begin, and which streets/roads are cleared during the initial period through submission of a 2, 7, and 14-day plan and agreed upon operation locations. final CQC and Operations Plans describing all aspects of the debris management mission are provided no later than 3 days after the Task Order is issued, or as directed in the Task Order.

The CQC and Operations Plans are also updated by the BES Operations Manager and CQC System Manager as necessary and as required by the City and/or Contract Coordinator.

### City Responsibilities

The City Contract Coordinator is responsible for defining the boundaries of the geographic working area – AO. If changes in the AO boundaries are required, the City is responsible for providing the updates in writing. BES's approach to management within the defined AOs will remain consistent regardless of the assignment. The general process of separating a task order AO into smaller operating elements, sectors and sites, for the purposes of managing operations defines geographic area management. These key operating element subdivisions are:



### Divisions and Zoning

After the preliminary damage assessment (PDA), the BES Operations Manager, in consultation with the BES CQC System Manager, will coordinate with the City's Contract Coordinator to divide the assigned area into Divisions and Sectors. Generally, zones will run on pre-planned routes and often follow current City rubbish collections and or bus routes.

- ▶ Divisions - are a large geographical subsection of an OA, a division is a quadrant of the City; the number of quadrants is identified by the City and BES project manager Brian Thomason.
- ▶ Zones - May be further divided into sub-zones, i.e. 1A, 1B, 1C, using a grid system that incorporates neighborhoods, major thoroughfares, waterways, and other natural boundaries within the task area.





In most cases, zone size will correlate conversely to the residential household numbers or population density. This will create, in essence, larger zones in rural areas, medium zones in semi-urban areas, and smaller zones in urban areas. Zones are designed to split the AO Division into manageable sizes based on event impact that will generate approximately the same quantity of work to perform (cubic yards of debris, numbers of white goods, roads to perform emergency road clearance, etc.). The intent of this **approach is to provide steady production levels and avoid peaks and valleys** that would negatively impact the recovery effort by having to continually expand and contract the number of crews, CQC representatives (CQCs), and City representatives (Quality Assurance(QA)/Quality Assurance Supervisor(QAS) operating in the field.

Zones are also **arranged in a manner to provide for the shortest hauling distances** from all areas. They may be further divided for the purpose of adding additional crews into the area. This process typically occurs if the work load/volume increases in a zone, or as additional crews become available through attrition of work load/volume in other zones.

Division, and zone maps are generated using a professional geographic information systems (GIS) application that will tie in with the DMS and CQC software. The maps are produced and distributed to all BES CQC personnel at all levels, City QAS, and field supervisory personnel to ensure systematic and methodical planning as well as efficient and effective operations. Zone maps are distributed to site managers and crews to ensure compliance with the established Geographic Area Management Plan. These maps vary in size and scope captured, from large division maps for overall operational planning to zone and site (street level) maps for distribution to field supervisor and crews performing the work.

### **Division and Zone Managers**

The BES CQC Division and Zone Managers are responsibility over all CQC activities within a defined Division or Zone and report to the CQC Division (Area) Manager or Assistant Division (Area) Manager. In addition to the details of duties discussed in the BES CQC plan and Debris Management Plan, Zone Managers are responsible for continually collecting information, not only from their own observations, but from all available sources including joint surveys with City QA/QAS personnel, CQC Zone and Site Managers, and/or state and local representatives.

### ***Zone Managers***

- ▶ Review and track the daily progress of work via the iPad based CQC technology, for compliance with, as well as adaptability and practicality of, the developed geographic management plan.
- ▶ Make changes to the geographical management plan for their zone when necessary to ensure the most efficient and effective use of resources for the highest level of production and safety.
- ▶ Qualified and empowered to make immediate adjustments in the field to prevent any delays, decreased productivity, and/or identified safety hazards.
- ▶ Engaged with their City counterparts daily to discuss successes and failures of operations within each zone.

It is essential that communications occur at this operational level, especially when finalizing areas for closeout. A zone closeout plan is developed based on joint surveys conducted by zone managers and their City QA/QAS counterparts and may include any number of officials from authorities having jurisdiction.

The BES CQC and ADMS systems have the capability to produce in-field real time crew, production and other CQC reports that can be referenced and utilized by zone managers, higher level CQC command and City QA/QAS to verify and ensure production requirements are being met or if modifications need to be made. These forms and data are accessible by any authorized user both from a web-based server and an on-site server. Having real time access to this information allows each zone manager to preplan for the

next day's operation and develop more long-term strategies and plans. The CQC Division (Area) Manager reviews each of the zone manager's plans for, and make any changes necessary to, the zone manager's area of responsibility (AOR).

### Equipment Grouping – Crew Packages

BES offers balance of resources. We match the volume of material to the number and location of debris management sites and place the specific amount of equipment and crews to provide continuous movement of debris. More does not necessarily mean better. This method reduces and often eliminates backup of debris trucks waiting to offload at debris sites and provides the following efficiencies.

- ▶ Continuous movement of removal
- ▶ Reduces/eliminates offload wait times
- ▶ Reduces overall removal times
- ▶ Provides safety
- ▶ Eliminates traffic congestion

A major influence on debris collection production levels is haul distance. Loads from each sector should be delivered to the closest DMS or final disposal location available. Production capabilities and the cost to the government are directly proportional to haul distance. Additionally, the overall safety of the operation is directly proportionate to haul distances.

The shorter the haul distances, less than 10-15 miles on way, the more productive the operation, the less costly and the less chance of a safety incident, such as a major accident involving loaded trucks.



BES has developed specific crew “packages” to streamline both management and response times. Our packages are considered a “crews”. Crews are accompanied by appropriate safety, and/or traffic control personnel and devices (i.e., flagmen, cones, signage, PPE, air monitoring equipment, testing equipment, and other ancillary equipment) as necessary and required. Each piece of equipment/vehicle listed is operated by a qualified equipment/vehicle operator. Multiple crew packages and the make-up of specific crew packages are dependent upon the operational requirements of the sector or zone, actual conditions resulting from an event, local contractor's available equipment, and direction from the City.

In general, BES will provide the minimum number of crews to commence debris removal operations within the required time identified in issuance of the notice to proceed (NTP). Additional crews are added as the event evolves. Exhibit 2.11 provides examples of our different crew packages for debris removal from public roads, streets and Row's and hauling to debris management, debris management site, or final disposal sites.

BES follows the standard division, sector, zone method of disaster debris removal method. Sector Managers coordinate, deploy and position crews in each of the zones that make up their individual sector. Dependent upon the required crew package needed for a particular operation, crews will be assigned to a specific zone within a sector. Initially, the numbers and make-up of crew packages will be assigned to each zone with the intention of having all zones completed within a congruent time table. Sector Managers will ensure that each zone's crews complete one pass through the entire zone, in concert with the BES “clean as you go” policy. This will be verified by all Site Managers within each zone prior to beginning a second pass or crews being reassigned to a new zone. Any material placed in the



right-of-way of a street or area in which first pass has been completed, will be left for the next pass. Numbers of crews as well as maximum allowable time for debris removal and cleanup is negotiated at the time the scope of work and geographic area(s) are identified in accordance with the City contract.

To further facilitate response, removal, and disposal BES also follows the classic categorization of the destructive nature of a hurricane, the Exhibit 2.15 demonstrates the types of equipment need for an event or event scenario. Obviously, a multitude of specialized equipment is needed based on the characteristics of the event; however, the more destructive the event, the more critical the formation and efficiency of the equipment in the package. With that in mind, the size of the equipment for a particular type of event contributes to defining deployment types. Please note that specific numbers of actual pieces of equipment solely rely on types of debris, time to complete the task, distance of haul, etc. **Therefore, the typing of equipment must take into consideration the “worst case scenario” and downsize from that point once the magnitude of the event is realized.**

#### Exhibit 2.14: Crew Packages

Street Level	Site Level
<p><b>Initial Deployment Equipment and Personnel Cadre</b></p> <ul style="list-style-type: none"> <li>1 each – Site Manager (minimum 2 if 24-hour operations are necessary)</li> <li>1 each – Rubber tire loader-JD 544 or equivalent (may require multiples)</li> <li>1 each – Trackhoe-JD 210 w/thumb or equivalent (may require multiples)</li> <li>1 each – Dozer-CAT D6 or equivalent (may require multiples)</li> <li>1 each – Tub or horizontal grinder, shredder (may require multiples) or</li> <li>1 each – Air curtain incinerators (may require multiples)</li> <li>2 each – Laborers (traffic control/flagmen)</li> </ul> <p><b>Search and Rescue Crews</b></p> <ul style="list-style-type: none"> <li>1 each – Site Manager/crew foreman</li> <li>1 each – Trackhoe excavator minimum 150hp with operator with all slings, riggings, implements required for the Task Order</li> <li>3 each – Laborers/riggers</li> <li>1 each – Equipment transport Crew transportation vehicle</li> </ul> <p><b>Typical debris removal from public roads, streets and ROWs and hauling to debris management or final disposal sites</b></p> <ul style="list-style-type: none"> <li>1 each – Self-loading grapple truck</li> <li>1 each – Self-loading grapple truck, skid steer loader (1 each)</li> <li>1 each – Knuckle boom loader, dump trucks (3-5* each)</li> <li>1 each – Front end loader, end dumps (3-5* each)</li> <li>1 each – Tracked excavator, end dumps (3-5* each)</li> </ul> <p>*Depending on haul distances and truck capacity</p> <p><b>Debris Separation Crews</b></p> <ul style="list-style-type: none"> <li>2 each – Laborers</li> <li>1 each – Chain saw operator with saw</li> <li>1 each – Skid steer loader with operator and implements</li> <li>1 each – Equipment transport</li> <li>1 each – Crew transportation vehicle</li> </ul> <p><b>HHW Separation and Removal Crew</b></p> <ul style="list-style-type: none"> <li>1 each – Site Manager</li> <li>1 each – HHW response trailer w/truck containing appropriate HHW segregation containers, proper HHW PPE, monitoring equipment, spill containment equipment, specialty tools, and proper safety and decontamination equipment</li> <li>4 each – Certified HAZWOPER Trained Personnel</li> <li>1 each – Skid steer with transport truck, if required</li> </ul>	<p><b>TDSRS/DMS Segregation</b></p> <ul style="list-style-type: none"> <li>1 each – Site Manager</li> <li>1 each – HHW response trailer w/truck containing appropriate HHW segregation containers, proper HHW PPE, monitoring equipment, spill containment equipment, specialty tools and proper safety, and decontamination equipment</li> <li>8 each – Certified HAZWOPER trained personnel</li> <li>1 each – Site Specific Safety Officer</li> <li>1 each – Skid steer with transport truck</li> <li>1 each – Trackhoe JD 120 or equivalent w/thumb to separate material from potential HHW</li> </ul> <p><b>Testing of Ash and Disposal at Landfill</b></p> <ul style="list-style-type: none"> <li>1 each – Site Manager</li> <li>1 each – Environmental Specialist (preferably MS or PhD)</li> <li>1 each – Assistant Environmental Specialist/Administrative Staff</li> </ul> <p><b>Removal of Non-Freon Containing White Goods</b></p> <ul style="list-style-type: none"> <li>1 each – Self-loading grapple truck, or</li> <li>1 each – Flat bed/stack bed trailer w/truck, and</li> <li>1 each – Skid steer with forks, and</li> <li>1 each – Laborer</li> </ul> <p><b>Removal of Freon Containing White Goods</b></p> <ul style="list-style-type: none"> <li>1 each – Self-loading grapple truck, or</li> <li>1 each – Flat bed/stack bed trailer w/truck, and</li> <li>1 each – Skid steer with forks, and</li> <li>1 each – Laborer</li> <li>1 each – Licensed Freon Recovery Specialist with equipment</li> </ul> <p><b>Disposal Operations</b></p> <p>TDSRS/DMS haul to final destination</p> <ul style="list-style-type: none"> <li>1 each* – CAT 980 rubber tire loader or equivalent</li> <li>1 each* – 16 to 30 CY dump trucks, or</li> <li>1 each* – 30 to 100 CY tractor trailer type haul units</li> </ul> <p>*Depending on haul distances and truck capacity</p>





## Exhibit 2.15: Event Scenarios

### Event - Crew and Equipment Quantities

#### Scenarios

##### Scenario 1: Spot Jobs – Localized

###### Type 1 Event Minimal Impact

Project Superintendent (One for each project)

Crew Foreman (One with each crew. Types and quantities of debris should contribute to how the crew is configured.)

##### Scenario 2: Small Event – Widespread or City, County, State Wide

###### Type 2 Event, Minimal to Moderate Impact

Project Superintendent (One for each project)

Crew Foreman (One with each crew. Types and quantities of debris should contribute to how the crew is configured.)

##### Scenario 3: Significant Event – Removal, Reduction, Hauling – Woody Debris Only – Widespread or City, County, State Wide

###### Type 3 Event, Moderate to Heavy Impact

Let there be no mistake that the effects of a Type 3 Event, or any Event for that matter, create destruction and chaos. However, the size of the actual impact areas and the effects of the event in certain geographical areas may become somewhat diminished compared to the larger events. As a result, the amount of equipment and the sizes of the equipment can be somewhat varied. Additionally, management personnel can be more efficiently utilized due to the reduction of geographical area affected, say for instance, a direct landfalling hurricane.

##### Scenario 4: Significant Event, Removal, Reduction, Hauling – Mixed Debris – Widespread or City, County, State Wide

###### Type 4 Event, Heavy to Catastrophic Impact

The destruction created by a Type 4 Event can be closely related to that of a Type 5 event; therefore, the equipment sizes and package typing should remain the same. Once damage assessments are complete, a determination must be made in regards to the number of pieces to support an efficient operation.

##### Scenario 5: Catastrophic Event, Removal, Reduction, Hauling – Mixed Debris – Widespread or City, County, State Wide

###### Type 5 Event, Catastrophic Impacts

##### Scenario 6 – Catastrophic Event – Site Management City, County, or State Wide

###### Temporary Debris Storage and Reduction Site Management

(Necessary for a city wide catastrophic event of this magnitude due to quantities of debris generated.)

#### Equipment

##### Debris Pickup and Haul (Clearing of debris from public right of way) (Scenarios 1-5)

- Crew Foreman
- Rubber tire front-end loader-John Deere 644 or equivalent or;
- Trackhoe-John Deere 690 or equivalent or; (Except Scenarios 1-3)
- Prentice 210 knuckleboom loaders (large log loading equipment) or;
- Self-loading knuckleboom truck (40-50 cubic yard capacity)
- 65-100+ cubic yard haul units (4-5 per loader depending on haul distance)
- Bobcat loader or rubber tire backhoe
- Laborers (traffic control and flagmen)

##### Management (Scenarios 1-5)

- Project Superintendent (One for each project)
- Crew Foreman (One with each crew. Certain assets configured for the worst-case scenario should define a crew.)
- Project Manager for Particular Geographical Locations (Dependent on the size of the project this manager may be assigned to; the potential for the Project Manager to have accountability for multiple projects in a particular geographical area may exist) (Except Scenarios 1 & 2)
- Contractor Principal (Command Center) (Except Scenarios 1-3)

##### Emergency Roadway Clearance Crew (The quick and efficient opening of critical routes) (Scenarios 1-5)

- Crew Foreman
- Chainsaw operators
- Laborers
- Bobcat loader or Rubber tire backhoe or;
- Rubber tire front-end loader-John Deere 644 or equivalent or;
- Self-loading knucklebooms (Except Scenarios 4 & 5)
- Log Skidder-John Deere 648E or equivalent (Except Scenarios 1-3)
- Equipment transports

##### Temporary Debris Storage and Reduction Sites (Scenarios 1-6)

(Necessary for events of this magnitude due to quantities of debris generated.)

- Site Foreman (Day and night shift if 24-hour operations are necessary)
- Rubber tire loader-John Deere 644 or equivalent or;
- Trackloader-CAT 983 or equivalent
- Trackhoe-John Deere 690 or equivalent (may need multiple units based on debris quantities)
- Dozer-CAT D6 or equivalent
- Diamond Z Tub Grinder (1400 HP) or equivalent (may need multiple units based on debris quantities) or;
- Air curtain incinerators (may need multiple units based on debris quantities)
- Inspection towers
- Laborers (traffic control/flagmen) (Except Scenario 1)
- Land use manager (acquisition of land for temporary sites) (Except Scenario 1)
- 65-100+ cubic yard haul units to haul mulch from grinding operations or ash from burning operations

Scenarios 1-5

Scenario 6



## Methods for mobilization/demobilization

Mobilization is relatively the same for each area of operation be it removal and disposal, right-of-way clearance, or site management. Critical to mobilization is resource management.

Resource management should be dynamic in nature to support any event and be adaptable to changes. Efficient and effective deployment of resources requires that resource management concepts and principles be used in all phases of debris management and event response.

Our resource management process is separated into two parts:

**Part 1:** resource management as an element of preparedness, and

**Part 2:** resource management during an event.

The preparedness activities (resource typing, credentialing and inventorying) are conducted on a continual basis to help ensure that resources are ready to be mobilized when called to an event. Resource management during an event is a finite process, as shown in Exhibit 2.16: Resource Life Cycle, with a distinct beginning and ending specific to the needs of the event.

Our startup procedures are based on responses to more than 45 emergency storm related events including hurricanes, tornados, ice storms and other environmental responses. We phase our startup to coincide with our clients needs combined with event details.

BES will obtain clearance from underground or overhead utilities and from property owners and government entities for each location, including vegetative and C&D DMS. BES and/or its subcontractors will have equipment and vehicles prepared to mobilize upon the first notification to manage animal carcasses or recover vehicles/vessels, should the City task BES to do so.

BES will respond to events, or threats of an event, through a three-phased response approach, Exhibit 2.17. Changes in the response and/or activation will be triggered by official government watches/warnings and new updates regarding a potential event, or in anticipation of Task Orders from the City.

## Demobilization

Typically, as operations began to scale down, we will notice a marked drop in production due to multiple passes being made as required. When “expected decreases” in production are encountered, BES will work with City staff to allocate proper resources to meet project deadlines. As crews, complete their area assignments, City staff or their designee, will be requested to “close out” that area. Once the area is officially closed out, the crews will be released, and they will demobilize. This will continue until all areas are completely closed out. BES owned equipment will be the last to leave and will serve as a “mop up” crew to make sure any punch list items are handled. Upon completion of all area close outs, the City will be requested to sign a project release to allow BES to finalize demobilization.



**Exhibit 2.16: Resource Life Cycle**



**Exhibit 2.17: Three Phases of Mobilization**

## Operational plans and work procedures

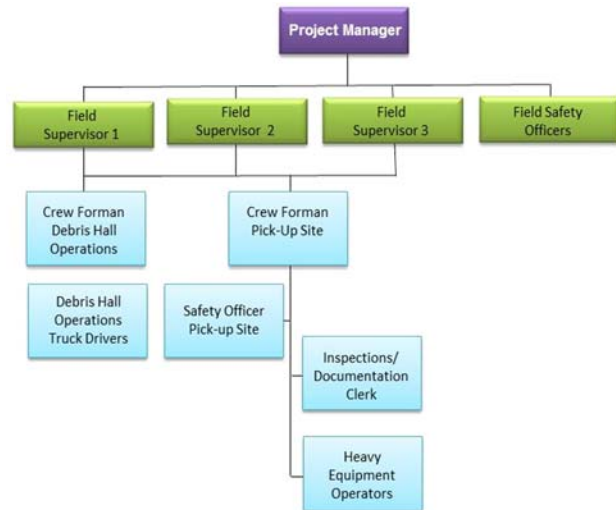
Following on from Exhibit 2.13, our debris removal and disposal operations organization is depicted in Exhibit 2.15: Debris Removal, Disposal, and right-of-way clearance defines roles, responsibilities, and process flow.

### Debris Hauling

Debris hauling may consist of 2 distinct operations as follows:

1. Hauling of un-reduced debris from origination point to staging area (Debris Management Site(s) - DMS.)
2. Hauling of reduced debris from staging area to final disposal site.

Construction and demolition debris may require hauling directly to final disposal site from point of origination, if reduction of construction and demolition is prohibited by Federal EPA, Local, or State standards. All field supervisors ensure that all hauling operations comply with local, state and federal DOT standards in effect at that time and ensure compliance with the Corporate Safety Plan.



**Exhibit 2.18: Debris Removal, Disposal, and ROW clearance**

### Field Supervisors/Crew Foremen Responsibilities

- ▶ Field supervisors report to the senior field supervisor.
- ▶ Ensure work is conducted only in those areas designated by the City. Supervisors will not allow work to commence in additional areas until directed by the City's authorized representative.
- ▶ Safety of all personnel and equipment.
- ▶ Collection of daily personnel and equipment time logs, and their distribution to BES designated representative(s) with a copy given to the City.
- ▶ Ensuring accuracy, completing CQC and collecting load/haul tickets and daily load/haul logs from haul truck operators. The supervisor will complete forms.

Crew foremen report to their designated supervisor. Foremen are responsible to ensure work assignments received from their supervisor are completed to the requirements of the City task order. Foremen are responsible for maintaining the daily personnel and equipment time logs.

### Equipment

Debris hauling equipment will include, but is not limited to:

- ▶ 16-20 cubic yard dump trucks
- ▶ 21-30 cubic yard dump trucks
- ▶ 30-50 cubic yard tractor trailers
- ▶ 50-75 cubic yard tractor trailers
- ▶ 75-100+ cubic yard tractor trailers
- ▶ Roll-off dumpsters or any other specialized hauling equipment



Past experience has shown that, for longer haul distances, larger capacity trucks (100 + C/Ys) are more cost effective.

All equipment will be mechanically loaded only, and haul truck beds will be equipped with tailgates constructed of materials (i.e. chain link fence, safety fence, etc.) that will safely contain debris, allow each haul truck to be loaded to its capacity and also allow rapid dumping of debris from the bed. Any haul truck bed that has or will have vertical extensions installed, will comply with the following restrictions:

- ▶ Haul truck bed extensions will comply with all applicable local, state, and federal laws.
- ▶ Bed extensions, when installed, will be located and secured to the front-end, left side and right side of the bed.
- ▶ Bed extensions will not extend beyond 24 inches above the manufacturer's bed height.
- ▶ Bed extensions will be constructed of not less than 2" x 6" lumber placed flush against the manufacturer's bed and each subsequent piece of lumber to withstand loader impact.
- ▶ Lumber will be secured to the manufacturer's bed with angle or channel iron and bolts.
- ▶ Each side extension will be secured with metal brackets and bolts to the front-end extension.

All supervisors will utilize the check sheet provided by BES Safety Officer to ensure all safety equipment is maintained and operable on all debris hauling equipment to ensure compliance with the Corporate Safety Plan.

#### Maintenance/Fuel Vehicles and Personnel

Maintenance/fuel vehicles will be assigned and manned as needed to provide an adequate supply of fuel and to provide all required field maintenance to ensure equipment operations.

#### Operations

All field supervisors will ensure that all debris-hauling operators are licensed and/or certified to operate required equipment. All debris-hauling operators will be given area maps designating assignment/authorized areas of operations as well as transport routes designated and/or approved by the City. All debris haul operators will visibly display colored signs provided by BES and, if applicable, the City. BES signs are secured, weather-proof signs will be placed on the driver and passenger doors of the vehicle cab. Any signs provided by The City will be displayed on both sides of the forward most section of the vehicle bed, unless otherwise directed by the City. All signs will be removed from the exterior of the vehicle, at close of business each day and secured by the driver to prevent theft or loss.

Colored paper signs/passes will be displayed in the driver's side windshield of each vehicle. The color of the sign/pass is subject to change, without notice, to ensure quality control measures regarding authority to enter work sites. Each sign/pass will contain the following information: company logo, contract location, the City name, contract number, truck number, date of issue, supervisor name/signature.

All debris pick-up and haul operators will maintain the numbered debris hauling/transportation documentation/verification form "BES Debris Transportation" or tickets provided by the City. Each form contains directions, which should be followed. All supervisors will be responsible to ensure that all employees utilizing and/or inputting information on the form are procedurally trained. It will be each





supervisor's responsibility to maintain a supply of the required number of forms. Forms will be distributed by supervisors/foremen to debris haul operators during debris pick-up operations. All debris haul operators will maintain daily ticket/haul records to be turned into field supervisors, with copies of load tickets at close of business each day.

### Collection of HHW

Crews (1-truck, 2-technicians) will make passes through the affected areas. The crews will be assigned a mapped area in which they will make their sweeps. Once the team has a full load, they will return to the collection site(s) to off-load materials.



### Collection of Other Materials

- ▶ **Asbestos Containing Materials:** BES has the ability and licensed personnel to remove, package and dispose of known or suspect asbestos containing materials. If any suspect material is found, BES has inspectors and certified personnel that can sample, remove, package, and dispose of regulated-and non-regulated asbestos containing materials.
- ▶ **Hazardous Waste, Bio Hazardous Waste or Other Contaminated Waste:** If directed, BES has the ability to remove, package, and dispose of all labeled hazardous waste, bio-hazard waste, or any other contaminated waste.
- ▶ **White Goods Containing Freon or Chlorofluorocarbons (CFCs) (refrigerators, freezers, air conditioners, etc.):** For the collection of white goods, a crew will consist of a truck/trailer, skid steer, hand truck, and two recovery technicians. At the curbside, the crews will temporarily secure the door(s) and load the unit on the truck for transport.
- ▶ **Cleaning/Staging White Goods containing Freon or CFCs:** Once the white goods reach the staging area(s), they will be staged separate from the HHW. The units will be opened and putrefied foods inside the unit will be placed into containers, then each unit will be sprayed with a sterilization solution. The area for the putrefied foods will be limed as needed to control the anticipated odor problems. The unit will then be moved to the Freon removal station. Any white goods that could potentially contain Freon or other CFCs will not be disposed of until they have been certified or confirmed as being free of Freon or CFCs. These will be staged separate from the white goods that do not contain Freon or CFCs. Crews at the staging area will consist of skid steer, equipment operator and recovery technician.
- ▶ **Removal of Putrefied Foods from Warehouse or Commercial Stores:** Removal of large quantities of food, require a different level of PPE. The hazards involved are much greater, including the risk of slips, trips, falls, and cuts. Equipment such as roll off units will be required for the disposal.
- ▶ **Street Collection of Non-Freon White Goods:** BES will utilize crews for street collection of the non-Freon white goods. These crews will consist of a skid steer, truck, two dump trucks, two drivers, equipment operator, and a recovery technician. The units will be picked up at curbside with the skid steer and loaded into the dump trucks. As the non-Freon units are loaded, the skid steer will move the Freon units to an unencumbered curbside area for pick up by the Freon unit crews. The other white goods can be transported to a landfill to be designated by the City.
- ▶ **Residential E-Waste, Small Tools and Equipment:** Any waste that can be recycled will be taken to the staging area(s). Batteries will be removed where applicable and be placed into drums for





disposal. Any equipment containing fuel/oils will be staged and the fuel/oils will be removed prior to disposal. Any equipment or materials that can be recycled will be placed in a separate area for proper disposal.

### **Debris Disposal**

Debris disposal is the pre-planned, pre-approved operation of placing debris in approved DMS sites.

Debris disposal operations can be segmented into three distinct operations:

1. Haul to and tip at debris disposal site.
2. Physical operation of debris disposal site.
3. Augmentation of debris disposal site permanent staff and equipment.

### ***Disposal Site(s)***

A disposal site may be a dump, and/or a landfill owned and operated by private or public sectors.

Non-burnable debris will be disposed only at a dump and/or landfill designated to receive materials other than toxic hazardous waste.

### ***Equipment***

Debris disposal hauling equipment will include, but is not limited to:

1. 16-30 cubic yard dump truck.
2. 30-100 cubic yard tractor-trailer or other such haulers as the City may direct.

Past experience has shown that the farther the haul distance, larger capacity trucks are more effective. All haul truck beds will be equipped with tailgates constructed of materials (i.e., chain link fence, safety fence, etc.) that will safely contain debris, allow each haul truck to be loaded to its capacity and also allow rapid dumping of debris from the bed.

Any haul truck bed that has or will have vertical extensions installed, will comply with the following restrictions:

1. Disposal haul truck bed extensions will comply with all applicable local, state, and federal laws. Bed extensions, when installed, will be located and secured to the front-end, left side and right side of the bed.
2. Bed extensions will not extend beyond 24 inches above the manufacturers bed height. Bed extensions will be constructed of not less than 2"x6" lumber.
3. All disposal trucks will be mechanically loaded and pre-measured and accepted by the City before being utilized in debris removal operations.

### ***Maintenance/Fuel Vehicles and Personnel***

Maintenance/fuel vehicles will be assigned and manned as needed to provide an adequate supply of fuel to maintain equipment operations. Maintenance/fuel vehicles will be assigned and manned as needed to provide all required field maintenance to ensure equipment operations.

### ***Safety***

All supervisors and/or foremen will utilize the check sheet provided by the assigned BES Safety Officer to ensure all safety equipment is maintained and operable on all debris disposal hauling equipment and to ensure compliance with the Corporate Safety Plan.



## DMS Reduction Plan Management

Construction of debris staging site elements will commence immediately upon receipt of a Task Order and NTP from the City. BES will ensure that debris staging site construction will be accomplished as rapidly as possible, because of the criticality of staging sites to the debris removal process as a whole.

DMS management follows on from Exhibit 2.13; our debris removal and disposal operations organization is depicted in Exhibit 2.19

### Field Supervisors/Crew Foremen

Field supervisors will report to the senior field supervisor. Debris staging (DMS Managers) site supervisors will be responsible for management of all operations of the DMS to include site safety, haul load inspection, segregation, traffic control, dumping, reduction, security and remediation. Supervisors will be responsible for the safety of all personnel and equipment to ensure compliance with the Corporate Accident Prevention Plan as part of the Corporate Safety Plan.

BES Supervisors will be responsible for collection of daily personnel and equipment time logs, and their distribution to BES designated representative with a copy given to the City. BES Supervisors will be responsible for collecting load/haul tickets and daily load/haul logs from haul truck operators. Inspection tower personnel will complete the forms.

Crew foremen will report to their designated supervisor. Foremen will be responsible to ensure work assignments received from their supervisor are completed to the requirements of the City Task Order. Foremen will be responsible for maintaining the daily personnel and equipment time logs.

### Equipment

Debris staging site equipment may include but is not limited to the following:

- ▶ Excavators with thumb
- ▶ Track type tractors with root rakes
- ▶ Track type tractors with push blade
- ▶ Farm type tractor with box blade
- ▶ Motor grader
- ▶ Rubber tire loader
- ▶ Tub grinder
- ▶ Brush chipper
- ▶ Air curtain burner

All equipment will meet current safety standards.

### Maintenance/Fuel Vehicles and Personnel

Maintenance/fuel vehicles will be assigned and manned as needed to provide an adequate supply of fuel to maintain equipment operations. Maintenance/fuel vehicles will be assigned and manned as needed to provide all required field maintenance to ensure equipment operations.

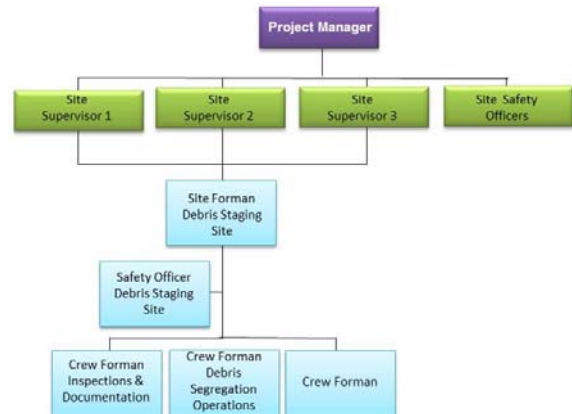


Exhibit 2.19: DMS Management





### ***Laborers***

One to two (1–2) laborers with specialized hand tools for segregation and separation will accompany each piece of heavy equipment.

### ***Debris Staging Site Key Steps***

The following information will be utilized to create a location specific site management plan and site safety plan to accompany this plan.

### ***Site Access***

Separate points of ingress and egress should be established if possible. Temporary acceleration and deceleration lanes should be established adjacent to the primary road leading to and from site access points, if approved by the City and appropriate authority having jurisdiction over primary road right-of-way. All temporary roads leading to and through the debris staging site should be constructed and maintained for all weather use (i.e., rock laid roads).

### ***Inspection Towers***

Inspection towers will be constructed to facilitate observation and quantification of debris hauled for storage at debris staging sites. No less than two inspection towers will be utilized at each debris staging site. One tower at point of ingress for use by BES Representative and the City Inspector, one tower at point of egress to ensure all debris hauling trucks are in fact empty upon leaving the site. The egress tower should be manned by at least one representative from the City.

### ***Traffic Controls***

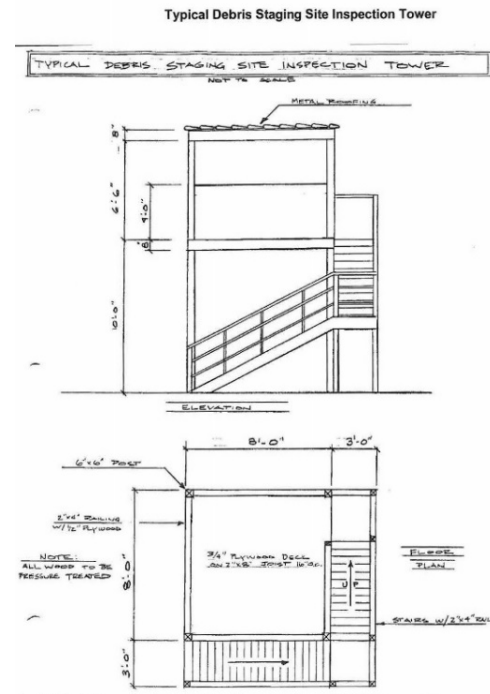
Traffic control personnel, with appropriate traffic control safety equipment, will be stationed at the ingress observation tower to maintain vehicular and pedestrian traffic control. Additional traffic control personnel will be stationed throughout the site, as needed, to enforce proper dumping and prevent personal injury to ensure compliance with the Corporate Safety Plan.

### ***Clearing and Grading***

Clearing and grading of debris staging sites will be accomplished, to the level required, in accordance with the site management plan and Task Order from the City.

### ***Environmental Protection***

BES's Environmental Protection Plan incorporates such issues as erosion control, hazardous and toxic wastes, dust and smoke control. The Clean Water Act, Storm Water Act, Resource Conservation and Recovery Act, Superfund Amendments and Reauthorization Act and others are incorporated in full by BES's Environmental Protection Plan. Environmentally sensitive areas (i.e., wetlands, habitat, historical sites) within or in proximity to a debris staging site will be avoided, designated as sensitive, protected, and access restricted to the extent possible from adverse impact. All requirements of pertinent environmental standards will be complied with.



**Exhibit 2.20: Inspection Tower**



## Debris Storage Areas

Debris will be segregated into the following four main areas of concern unless otherwise instructed by the City:

1. **Vegetative Debris.** Vegetative debris will be cleaned of C&D debris to the extent possible to facilitate compliance requirements for reduction of vegetative debris.
2. **C&D Debris.** C&D debris will be dampened prior to dumping and periodically as needed, to comply with local, State and federal EPA standards.
3. **Recyclable/Salvage.** Recyclable/salvageable materials will be stock piled in accordance with Task Order.
4. **Household Toxic Waste (HTW).** HTW will be segregated and stored in a City approved containment area. All site personnel will receive a safety briefing regarding operations involving HTW to prevent personal injury and ensure compliance with the Corporate Accident Prevention Plan as part of the Corporate Safety Plan. HTW containment site perimeter will be posted and secured for personnel safety.

## Safety Precautions

### Water Trucks:

The required number of water trucks will be stationed at each debris-staging site. Water trucks will be utilized to reduce the threat of friable materials from C&D debris being released into the atmosphere. Water trucks will be utilized to reduce the threat of fire from all types of debris. If necessary, water trucks will be utilized in fire suppression operations. Water trucks will be utilized to dampen areas, including temporary roadways, to suppress dust from trucks entering and leaving the DMS.

### Fire Suppression Equipment:

Fire extinguishers will be located, throughout the debris staging sites, as required by the site management plan, site safety plan, OSHA requirements, and the City Task Order. All debris staging site personnel will be trained in incipient fire suppression operations and safety procedures, to include operation of fire extinguishers and water trucks and to ensure compliance with the Corporate Safety Plan.

### Street/Road Level Segregation:

All foremen will direct debris removal personnel to segregate debris into four areas:

1. Vegetative debris
2. C&D debris
3. Recyclable/salvageable materials
4. HTW

Segregation of debris at the street/road level will not take precedence over completing street/road debris removal operations in a safe and rapid manner. All personnel conducting debris segregation at the street/road level will receive a safety briefing on potential hazards and injury prevention to ensure compliance with the Corporate Safety Plan.

### Debris Segregation at Staging Sites:

Staging site supervisors will ensure that all debris haul operators deposit debris in areas designated for the type debris hauled. Debris hauled to staging sites in mixed loads will be segregated by heavy equipment when possible and by hand crew when necessary.

Vegetative debris will be placed into two separate piles:

- ▶ The first pile (pile one) will be the dumping point until a sufficient quantity has been accumulated to commence a continuous reduction operation.



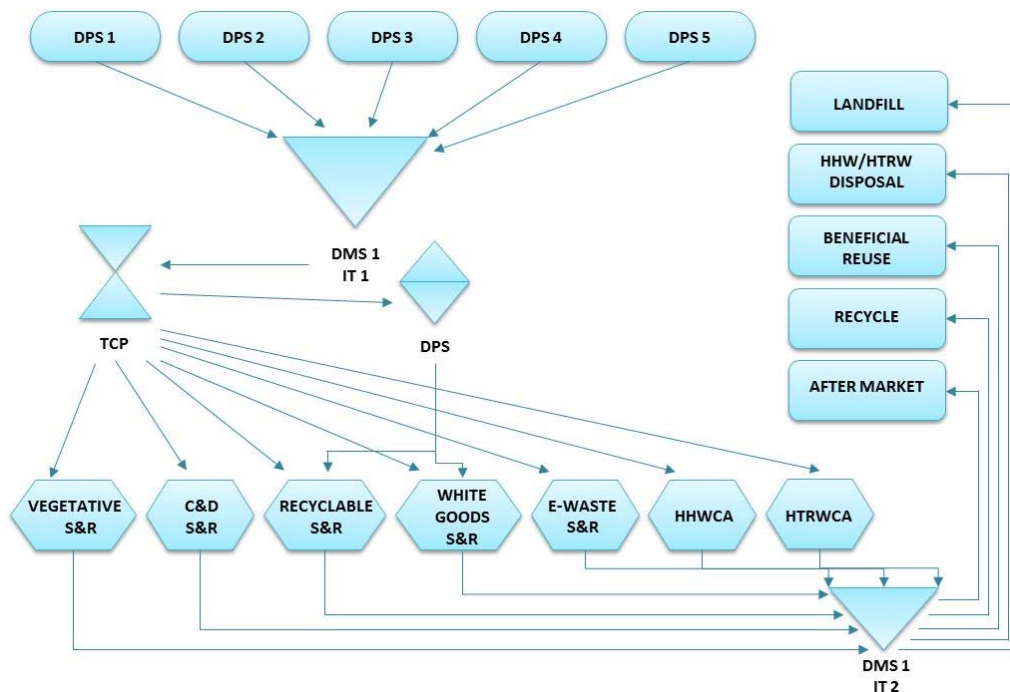
- ▶ Pile two will be started and accumulated until the reduction of the pile one has been completed.
- ▶ At which time, dumping of vegetative debris on pile two will cease and pile one will be replenished. This rotation will continue until the task is completed.
- ▶ All personnel involved in vegetative debris segregation operations will receive a safety briefing for all effected jobs to ensure compliance with the Corporate Safety Plan.
- ▶ C&D debris will be placed into one or more piles, as required, to reduce the threat of a fire conflagration until it is reduced or disposed.

BES will consult with the City, local fire officials, and pertinent environmental officials regarding the requirements for stock piling of C&D debris.

White goods will be segregated, as required by the City Task Order. White goods will be placed and stored until instructed by the City as to its final disposition.

Salvageable/recyclable materials will be segregated, as required by the City Task Order. Salvageable/recyclable materials will be segregated and stored until instructed by the City as to its final disposition.

Exhibit 2.21 provides a diagram of our Debris Accountability.



**Exhibit 2.21: Debris Accountability Flow Chart**

*This flow chart shows debris documentation accountability and flow of materials from field operations through the DMS to final disposal.*

**DPS** – Debris Pick-up Site

**DMS** – Debris Management Site

**DPS** – Debris Pick-up Site

**C&D** – Construction and Demolition

**HTRW** – Hazardous/Toxic/Radiological Waste

**IT** – Inspection Tower

**DSP** – Debris Segregation Point

**TCP** – Traffic Control Point

**S&R** – Storage and Reduction

**HHW** – Household Hazardous Waste Containment Area

## Debris Reduction

This section discusses guidelines to be followed during debris reduction operations not already addressed in this plan. If required by a City Task Order or NTP, night operations may be conducted. Night operations will be limited to reduction of debris by burning. Night operations will only be conducted



upon a determination by the BES Safety Officer and concurrence by the City, that such operations may be conducted in a safe manner.

### *Grinding, Chipping and/or Shredding Operations*

Grinding, chipping, and/or shredding operations will be accomplished on all vegetative debris not reduced by burning operations. Grinding, chipping, and/or shredding operations are the preferred method of reduction for vegetative debris to accomplish environmental resource conservation through recycle/salvage of wood chips. Although this operation is preferred for environmental purposes, it is also the most time consuming and costly reduction operation due to material handling and haul disposal costs after reduction operations have been accomplished. Grinding, chipping, and/or shredding of C&D materials is prohibited by and within numerous jurisdictions. Grinding, chipping, and/or shredding operations will be accomplished on the type of debris (vegetative and/or C&D) as directed by the City Task Order.

Grinding, chipping, and/or shredding of vegetative debris will be accomplished on the piles of vegetative debris as set out below:

1. Vegetative debris will be placed into two separate piles.  
The first pile (pile one) will be the dumping point until a sufficient quantity has been accumulated to commence a continuous reduction operation.
2. Pile two will be started and accumulated until the reduction of the pile one has been completed.  
At which time, dumping of vegetative debris on pile two will cease and pile one will be replenished.  
This rotation will continue until the task is completed.

All BES personnel involved in vegetative debris grinding, chipping, and/or shredding operations will receive a safety briefing for all affected job functions.

A track-type tractor with blade or a rubber tire loader will pick-up, and stock pile chips for temporary storage. Chips will be loaded out and hauled to a final disposal site as quickly as possible to reduce the threat of a fire. All appropriate fire protection measures will be established and maintained in accordance with the site management plan, site safety plan, and the City Task Order. Water trucks will be utilized to reduce the threat of fire from all types of debris. If necessary, water trucks will be utilized in fire suppression operations.

HHW is excluded from the definition of Hazardous Waste and therefore does not require the same collection or handling procedures as Hazardous Waste. Acceptable materials include, but are not limited to

- ▶ Batteries
- ▶ Waste Oil
- ▶ Waste Fuels
- ▶ Paint
- ▶ Chemicals
- ▶ Antifreeze
- ▶ Pesticides
- ▶ Spray Cans
- ▶ Unidentified Liquids
- ▶ Household Cleaners



## **2.16 Documenting and Resolving Damages**

Immediately following a disaster event, damage assessments take place to realize the magnitude of the event. During this assessment period it is crucial for all involved to document, to the best of their ability, those damage that are a direct result of the event. In the debris world, on that debris generated as a direct result of the event is determined to be eligible. As debris operations commence, additional damages can be caused, not by neglect, but as a direct result of the use of heavy machinery and vehicles.



**Photo documentation taken immediately post-event**  
**Ability to track claims through resolution and close out**

That is where we must, as a debris team, cooperate to understand the difference of those damages that are a direct result of the event and those that are the contractor's responsibility. Especially, once the power is back on and the "shock" of the event begins to wear off as a sense of normalcy returns. However, those damages that are caused by the contractor are addressed as follows:

1. Applicant receives a claim of damage from a homeowner or debris monitor.
2. A work order ticket is generated and provided to the contractor's project manager.
3. The PM initiates an investigation in to the claim to 1) verify the claim is in the contractor's area of operation, 2) determine if the damage is pre-existing or truly contractor related and 3) identify the crew(s) operating in the area.
4. The investigation will also include photo documentation and interviews with persons involved.
5. If the damage is determined to be the fault of the contractor, we will contact the claimant to initiate resolution. Resolution can include but not be limited to, requesting the claimant to get three (3) quotes for the repair, a cash settlement or the contractor making a direct repair. In any case, whatever is easier and more convenient for the claimant. Once a resolution has been agreed upon, a release will be provided to the claimant to sign indicating closure to the claim. A copy of the release will be provided to the City and one will be kept in the contractor's file.
6. If the contractor feels the damage is not a result of our operation, we will meet with the City to convey our findings and state our case. In all cases, we will work in good faith to swiftly and adequately bring closures to all damage claims to the satisfaction of all parties.

## **2.17 Ability to Manage Multiple Activations**

One of the most efficient, large-scale, response models to ever be developed for rapid deployment is that of the National Forestry Service and their integration of the National Incident Management System (NIMS). Their operational approach to wildfire suppression has facilitated the deployment of thousands of pieces of heavy equipment, thousands of firefighting and support personnel as well as all necessary ancillary support equipment and personnel. Wildfire suppression activities typically take place across large geographical areas, similar to large scale Debris Management Operations that require established communication conduits and an established incident management system across multiple areas/multiple contracts. Exhibit 2.22 provided our success in responding simultaneously in multiple jurisdictions regardless of United States location.

**Exhibit 2.22: Simultaneous Responses within Multiple Jurisdictions**

<b>Event</b>	<b>Simultaneous Responses</b>
Hurricane Irma	24 – Florida State wide
Hurricane Matthew	3 – Volusia School Board, FDOT District 5, Brevard and Volusia Counties
Superstorm Sandy	2 – Colts Neck New Jersey 5 – All five Borrows, New York



Kentucky Ice Storms	5 - Counties
Hurricane Ike	7 – Counties in Texas
Hurricane Wilma Pickup Operations	8 - Cities; Broward County School Board
Hurricane Wilma Operations	8 - Cities; Broward County School Board

With that in mind, BES and our team have modeled our large-scale deployment approach after that of the National Forestry Service utilizing NIMS. Our approach to this system has been tailored specifically for Debris Management Operations. Unlike firefighting, the resources required for Debris Management Operations can vary immensely based on the type and characteristics of the event. The assets required for Debris Management as a result of a hurricane may differ tremendously from the assets required for a terrorist attack or an earthquake. Some events, such as a hurricane, have advance notice for preparation and deployment, where other type events, such as an earthquake or terrorist attack are sudden unforeseen events and require pre-established plans for successful management.

Therefore, we have developed “typed” equipment/personnel packages that would be pre-identified in the case of an unforeseen event and/or pre-staged for an advance notice event. The make-up of these packages is dependent on the variables associated with each type of event and configured to meet the expected impacts of a particular type of event. The proper equipment/personnel for a particular type of event can easily be mobilized to meet the needs of the particular event by deploying the proper package. In addition to the equipment and personnel, the proper management structure is also deployed with each package. Depending on the package deployed and the number of packages deployed, management will be adjusted appropriately following the NIMS. The incident command structure will limit the span of control or each area of operation and provide for a defined communication structure.

The geographical boundaries or Regions established, by the City, for this solicitation require a structured and controlled deployment. By establishing baseline deployment packages, it is fully understood what the City should expect for each task order in each area. This is the most comprehensive approach that we have experienced in the industry and can easily be tailored to meet the specific needs of the City. Moreover, it has been “tried and trued” over and over by the National Forestry Service on numerous firefighting operations.

## **2.18 Approach to gain and document an understanding of the City of Margate’s Internal Controls and Documentation Requirement**

During our pre-event planning BES operations manager Jason Ottilige will review with the City’s managers the City’s documentation process. We will then adjust the following process to meet and work with the City’s systems.

As a debris management and disposal organization, BES understands the requirements for accuracy in data management. Our process begins from contract award and continues through to project closeout. Upon contract award BES contracts manager Becky Bolen activates the electronic project-based procurement and invoice management system. The City’s contract requirements and basic information is set-up in the system. This provides the starting point of our documentation process and management well in advance of an event. This “project opening” includes City specific information for tracking and management of debris. At this time subcontractor information such as pay rates for designated scopes of work, certificates of insurance, numbers and types of equipment and other predetermined information is gathered and approved. Our online system project worksheets are designed on FEMA’s project worksheets for ease of submissions and reimbursement. All of our systems comply with CFR-44.



Reports are generated on a daily, weekly, monthly basis and as required by the City's contract/NTP. At FEMA project closeout all documents are stored for period of seven years as required.

In full compliance with federal funding our management systems capture the following information:

- ▶ Ticket Number
- ▶ Contractor Name
- ▶ Event Name
- ▶ Event Number (FEMA Number)
- ▶ BES Contract Number
- ▶ Division, Sector, Zone – (GPS Coordinates if required)
- ▶ Scope of Work Element (i.e., push/cut and toss, pickup and haul, ROW/ROE etc.)
- ▶ Truck Number
- ▶ Loading Location
- ▶ Field Inspector/Monitor (third party)
- ▶ BES Project Manager/QC Manager
- ▶ TDSRS/DMS Location
- ▶ Measured Truck Capacity
- ▶ Date
- ▶ Site Departure Time
- ▶ Dump Site Location
- ▶ Dump Site Arrival Time
- ▶ Debris Classification (Vegetative, C&D, Mixed)
- ▶ Estimated % Full and Debris Quantity
- ▶ Final Disposal Destination
- ▶ Other Special Considerations (HHW, White Goods, Automobiles, etc.)


Our detailed invoicing system is tracked by scope of work categories. Tracking of scope of work items is generally the same for all categories with most waste types falling into the following categories.

- ▶ Push/Cut and Toss
- ▶ Pickup and Haul
- ▶ Temporary Debris Storage and Reduction
- ▶ Disposal Operations

## Emergency Push or Cut and Toss

Emergency Push or Cut and Toss, clear the roads for first responders by pushing or “tossing” debris to the right-of-way. Debris characterization and removal is tracked in the pickup and haul process. Invoicing for emergency push or cut and toss is usually a time and materials line item. Hours are tracked through the BES, five-part, Storm Related Debris Removal – Time and Material Accounting Ticket. Tickets are signed off daily by the project manager and monitor. Copies are distributed as follows.

- ▶ White Copy – BES Files
- ▶ Green Copy – BES Invoice



# Storm Related Debris Removal - Time and Material Accounting

**EMERGENCY SERVICES**  
 Applicant:

Contract Number:

Date:

N<sup>o</sup> 1049

Location:

Case Number:

Misc:

Description	Description	Time In	Time Out	Down Time	Total Hours
1 - 21000 lbs debris pile					
2 - 21000 lbs debris pile					
3 - 21000 lbs debris pile					
4 - 21000 lbs debris pile					
5 - 21000 lbs debris pile					
6 - 21000 lbs debris pile					
7 - 21000 lbs debris pile					
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83 - 21000 lbs debris pile					
84					

### Sample Emergency Push/Cut and Toss Ticket

- ▶ Canary Copy – Subcontractor File
- ▶ Pink Copy – Subcontractor (Field)
- ▶ Goldenrod Copy – Client (Field)

Tickets are collected at the end of each day, scanned, and uploaded into our online management systems. All entries are reviewed, approved, and signed off by the project manager or supervisor and the systems contract manager.

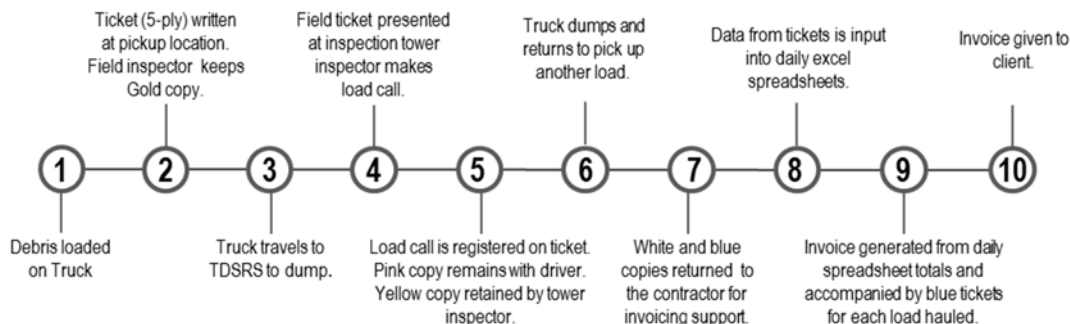
## Pickup and Haul

Debris tracking begins at the pickup and haul stage. All trucks are certified and logged on the Haul Truck Certified Capacity Log. Each truck is then provided a placard designating the company name, contract name and number, truck number, capacity, and date. Pickup and haul crews include driver, laborer / flagger, loader and operator, third party field monitor. Field monitors will write a 5-part load ticket. Exhibit 2.23 depicts the process for the load tickets.

BERGERON EMERGENCY SERVICES, INC.	
DEBRIS LOAD TICKET	
TICKET NUMBER:	80501
CONTRACT NUMBER:	
PRIME CONTRACTOR'S NAME:	
DATE:	
DEBRIS QUANTITY	
Track No:	Capacity (CY):
Load Size: Cubic Yards	
or Tons	
Track Driver:	
DEBRIS CLASSIFICATION	
Burnable	
Non-Burnable	
Mixed	
Other	
LOCATION	
Zone/Section/Address	Dumpsite
Time	Contract Monitor (Full Name)
Loading	
Dumping	

### Sample Load Ticket

### Exhibit 2.23: Debris Cost/Documentation Management Process



Load tickets are recorded electronically through iPads/tablets, are scanned and uploaded to our online management systems. Spreadsheets are signed off by supervisors, project managers, and contract control.

### Temporary Debris Storage and Reduction Site/Debris Management Site

Each truck must first stop at the debris inspection tower. Inspection tower monitors review each load starting with the load ticket. Monitors verify the truck number, measured capacity, type of debris, and load quantity. Monitors also log the arrival time and the dumpsite location onto the load ticket and sign the ticket, approving the load. Tower monitor gives the pink copy to the driver, yellow copy stays with the tower monitor, and the BES field inspector retains remaining copies.

Should a truck have issues, the load is rejected. Truckloads can be rejected for the following reasons:

- ▶ Missing pickup location
- ▶ Missing pickup location field monitor signature
- ▶ Missing copies of the load ticket (ticket should arrive at tower with all 5 parts intact)
- ▶ Truck numbers don't match ticket data
- ▶ Missing or illegible or wrong company
- ▶ Ineligible debris (i.e., HHW at a vegetation site)

**This Vehicle Operated Under  
Contract With:**

**and: BERGERON**

**EMERGENCY SERVICES**

Vehicle #	Capacity

**DATE:** \_\_\_\_\_

### Sample Truck Placard



All ticket and load information are scanned and uploaded on a daily basis to our online management systems. Daily reports are generated from the system, reviewed for accuracy with original tickets. Any discrepancies noted in the tickets are sent back to field for resolution. A final quality control check is completed before the invoice is submitted to the client.

### Hangers/Stumps/Trees

Following the same process, each tree with hangers, leaning or fallen tree, and uprooted stump are measured and given a number. Numbers are recorded on the 5-part Hangers, Stumps, and Tree Removal Ticket (HSTR). The ticket also records the location, measurements, number of hangers per tree, disposal location, and monitor identification. Removed hangers and tress are placed at curbside for collection during pickup and haul process. Stumps are directly transported to the designated TDSRS/DMS location. Stumps are validated at the tower following a similar process as discussed in pickup and haul. Each ticket is designated for hanger crews, total tree crews, and stump crews.

Sample Hanger, Stumps, and Tree Removal Ticket

### Reimbursement Assistance

Our FEMA documentation team can assist the City with all its public assistance needs. Our FEMA reimbursement specialist will provide the City with the certainty that funding approvals are followed by consistent and timely reimbursements.

### Invoicing

The flexibility of our accounting systems provides invoices that are in full compliance with the FEMA reimbursement process. BES clients have never had a claim rejected. Exhibit 2.24 provides a sample of a typical BES Invoice. We provide our clients with weekly, bi-weekly, or monthly invoices as stipulated in the contract. All invoices are quality controlled at multiple levels beginning from the street when tickets are written through to final closeout. All invoices are accompanied by extensive backup organized in an easy to follow manner that flows with the invoiced work performed.

As part of our final project closeout, BES submits a detailed report that includes details of all debris management activities including debris types and total volumes; Final disposal locations (if part of the contract) volumes and locations of final disposals; total costs invoiced, and any other information required by the City. The City has final approval of the report.

Exhibit 2.24: Sample Invoice



## 2.19 Available Equipment

As demonstrated in Exhibit 1.7, BES has nearly 500 crews available to support the needs of Florida and the City's contract when disaster strikes. We draw specific attention to our recent Hurricane Irma response, where, in addition to fulfilling our own contractual obligations, BES stepped in to assist communities where the contracted debris firm failed to respond in total BES responded to 24 activations assisting 22 communities, 2 counties, 1 FDOT district, 1 school board, 1 university, and 1 water authority. BES had 500 crews covering over 8,755 sq mile, moving over 1 million cy of debris. Similarly, during our ice storm response in Kentucky, we mobilized and operated equipment in 4 Kentucky Transportation Cabinet Districts that covered 5 counties. BES managed over 1.6 million cubic yards of ice storm debris during that event. BES brings the right resources for the job and the supporting equipment to keep them working. Exhibit 2.25 provides quantities of company owned vehicles.



**\$25 million worth of readily available equipment  
Bergeron owns over 160+ pieces of equipment**

**Exhibit 2.25: Quantities of Company Owned Vehicles**

Equipment Classification	Quantity
Lowboy Trailer	5
Flat Bed	3
Water Trucks	5
Fuel Trucks	4
Pickups, Extended Cabs/Diesels	32
Grapple Truck & Trailer	23
Generator	3
Heavy Equipment – CAT, John Deer, Ingram, Komatsu, Boehringer, MGL, Chieftain, Grove Crane Kubota, Solesebee, Garadall, MACK	160

In addition to the above list of equipment, BES has a database of preapproved support subcontracts with nationally known equipment and labor companies and organizations. All of the organizations listed in Exhibit 2.26 below have a known and proven history of working with BES.

**Exhibit 2.26: Additional Equipment and Labor Agreements**

Equipment Agreements	Available Equipment	Labor Agreements	Available Labor
 Kelly Tractor and Other Caterpillar Dealers(National)	Heavy Equipment	 Tradesmen International (National)	Skilled Labor
 Neff Rentals (National)	Heavy Equipment	 GL Staffing (Nationwide)	General Laborers
 United Rentals (National)	Heavy Equipment	 LaborFinders (Nationwide)	Clerical Administrative
 Sunbelt Rentals (National)	Heavy equipment		

## 2.20 Identification of Anticipate Potential Management Problems

We do not anticipate any management issues with the City. As outlined in our technical approach, BES project manager, Brian Thomason and Operations Manager Jason Ottillge will meet with the City upon contract award and work with the City to confirm operations, lines of communications, and issue resolution process for unforeseen events.





Generally speaking, every large-scale debris management and recovery operation introduces a myriad of complexities and issues that require any debris team to evaluate the issues, develop a plan, implement the plan, and execute the plan to overcome the issues. Our debris work plan discussed throughout our response to this solicitation details the many complexities of a debris operation and a plan to address them. However, every city, county, and state have very diverse demographics and each operation will be different in the challenges faced. The key to a successful debris operations plan is “pre-planning.” The time to be identifying potential challenges and issues that could be encountered in the City of Margate’s recovery is NOT after the wind has blown, with BES, it begins as soon as contract award.

Three questions must always be answered in all debris management planning efforts:

1. *Whos in charge? (Who is the County Debris Manager?)*
2. *Who pays? (Understanding the funding sources and eligibility requirements.)*
3. *Who gets the credit? (Debris management can be a career maker or a career breaker depending on your debris planning. Also, you must understand the politics of debris management.*

Once the questions have been answered, planning to overcome any difficulties in debris operations can be successfully accomplished. **IF YOU FAIL TO PLAN, YOU PLAN TO FAIL!**

Consideration must be taken in the team’s approach to all storms, big or small. In all cases, the following statements can create a foundation for any approach to surmount them:

1. *Planning is the Most Common Function for all Response*

*IT CAN:*

- ▶ Measure Results against the expected
- ▶ Keep the Playing Field Near Level
- ▶ Open Options for Priority Selection

*ALL STORMS:*

- ▶ Require Planning & Management
- ▶ Require close attention to Planning DETAILS ...Otherwise, you may lose control.

*THEY ALL HAVE:*

- a. TWO ABSOLUTES
  - b. TWO FACTS
  - c. THREE ISSUES
- a. ABSOLUTES:
    - ▶ Only “Two” Absolutes Concerning PLANNING for Disasters:
    - ▶ They are all different in scope, complexity, and results.
    - ▶ They all have three issues in common that will surface during the storm recovery life.
  - b. TWO FACTS:
    - 1–Debris Removal is the Motherhood of Recovery
    - 2 –Any storm we respond to will be no different
  - c. ISSUES:
    - ▶ Who’s in charge!
    - ▶ Who pays!
    - ▶ Who gets the credit or blame!
    - ▶ DETAILED PLANNING IS REQUIRED BECAUSE!



- ▶ Storm Debris is the:
  - > MOST Expensive!!
  - > MOST Reviewed!!
  - > MOST Audited!!
  - > MOST De-obligated!! and
  - > MOST Prosecuted!!

By working as a team and beginning comprehensive debris management planning immediately upon contract is the key to successful debris removal operations. BES has detailed that actual way that we will handle, haul, reduce and dispose of all types of debris. The operations model transitions from day to day based on the characteristics of the event. **HOWEVER, WITHOUT A DEBRIS MANAGEMENT PLAN AND A CONTRACTOR AND CLIENT WHO BY INTO THAT PLAN IS THAT NO ISSUE WILL EVER BE RESOLVED AND YOUR OPERATION WILL SUFFER.** There in itself lays the #1 most important difficulty that must be overcome. The questions have to be answered first and then, and only then, will the potential issues in Fairfax County operations surface and be planned for. Then nothing is insurmountable.

**Tab 3:**

# FORMS





### 3.0 Forms

#### OFFEROR'S CERTIFICATION

##### WHEN OFFEROR IS A CORPORATION

IN WITNESS WHEREOF, the Offeror hereto has executed this Proposal Form this May  
day of 31, 2018.

Bergeron Emergency Services, Inc.  
Printed Name of Corporation

Florida  
Printed State of Incorporation

By: [Signature]  
Signature of President or other authorized officer

Ronald M. Bergeron, Jr.  
Printed Name of President or other authorized officer

19612 SW 69th Place  
Address of Corporation

Fort Lauderdale, Florida 33332  
City/State/Zip

954.680.6100  
Business Phone Number

(CORPORATE SEAL)

ATTEST:

By [Signature]  
Secretary

State of Florida

County of Broward

The foregoing instrument was acknowledged before me this 31 day of May,

2018, by Ronald M. Bergeron, Jr. (Name), President (Title) of

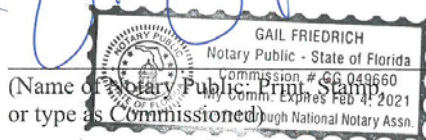
Bergeron Emergency Services, Inc. (Company Name) on behalf of the corporation,

who is personally known to me or who has produced \_\_\_\_\_

as identification and who did (did not) take an oath.

WITNESS my hand and official seal.

[Signature]  
NOTARY PUBLIC







### 3.1 Non-Collusive Affidavit

#### NON-COLLUSIVE AFFIDAVIT

State of Florida )

)ss.

County of Broward )

Ronald M. Bergeron, Jr. being first duly sworn, deposes and says that:

- (1) He/she is the President, (Owner, Partner, Officer, Representative or Agent) of Bergeron Emergency Services, Inc. the Bidder that has submitted the attached Bid;
- (2) He/she is fully informed regarding the preparation and contents of the attached Bid and of all pertinent circumstances regarding such Bid;
- (3) Such Bid is genuine and is not a collusive or sham Bid;
- (4) Neither the said Bidder nor any of its officers, partners, owners, agents, representatives, employees or parties in interest, including this affiant, have in any way colluded, conspired, connived or agreed, directly or indirectly, with any other Bidder, firm, or person to submit a collusive or sham Bid in connection with the Work for which the attached Bid has been submitted; or to refrain from bidding in connection with such Work; or have in any manner, directly or indirectly, sought by agreement or collusion, or communication, or conference with any Bidder, firm, or person to fix the price or prices in the attached Bid or of any other Bidder, or to fix any overhead, profit, or cost elements of the Bid price or the Bid price of any other Bidder, or to secure through any collusion, conspiracy, connivance, or unlawful agreement any advantage against (Recipient), or any person interested in the proposed Work;
- (5) The price or prices quoted in the attached Bid are fair and proper and are not tainted by any collusion, conspiracy, connivance, or unlawful agreement on the part of the Bidder or any other of its agents, representatives, owners, employees or parties in interest, including this affiant.

Signed, sealed and delivered  
in the presence of:

By:

Ronald M. Bergeron, Jr.  
(Printed Name)

President  
(Title)



ACKNOWLEDGMENT

State of Florida  
County of Broward

The foregoing instrument was acknowledged before me this May day of 31,  
2018, by Ronald M Bergeron Jr., who is personally  
known to me or who has produced \_\_\_\_\_ as identification and  
who did (did not) take an oath.

WITNESS my hand and official seal.

NOTARY PUBLIC



Gail Friedrich  
(Name of Notary Public: Print, Stamp,  
or Type as Commissioned)



### 3.2 Offeror's Qualification Statement

#### OFFEROR'S QUALIFICATION STATEMENT

The undersigned certifies under oath the truth and correctness of all statements and of all answers to questions made hereinafter:

SUBMITTED TO: City of Margate (Purchasing Manager)

ADDRESS: 5790 Margate Boulevard  
Margate, Florida 33063

#### CIRCLE ONE

SUBMITTED BY: Bergeron Emergency Services, Inc.

NAME: Ronald M. Bergeron, Jr.

ADDRESS: 19612 SW 69th Place, Fort Lauderdale, Florida 33332

PRINCIPAL OFFICE: Same

Corporation  
Partnership  
Individual  
Other

1. State the true, exact, correct and complete name of the partnership, corporation, trade or fictitious name under which you do business and the address of the place of business.

The correct name of the Offeror is: Bergeron Emergency Services, Inc.

The address of the principal place of business is:

19612 SW 69th Place

Fort Lauderdale, Florida 33332

2. If Offeror is a corporation, answer the following:

a. Date of Incorporation: 4/14/2006

b. State of Incorporation: Florida

c. President's name: Ronald M. Bergeron, Jr.

d. Vice President's name: Brian Thomason

e. Secretary's name: Phil DeSai

f. Treasurer's name: Phil DeSai

g. Name and address of Resident Agent: Phil DeSai  
19612 SW 69th Place, Fort  
Lauderdale, Florida 33332



3. If Offeror is an individual or a partnership, answer the following:
- a. Date of organization: \_\_\_\_\_
  - b. Name, address and ownership units of all partners:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
  - c. State whether general or limited partnership: \_\_\_\_\_
4. If Offeror is other than an individual, corporation or partnership, describe the organization and give the name and address of principals:  
NA
5. If Offeror is operating under a fictitious name, submit evidence of compliance with the Florida Fictitious Name Statute.  
NA





6. How many years has your organization been in business under its present business name? 12 years under Bergeron Emergency Services, Inc. 41 years under our parent, Bergeron Land Development, Inc.

a. Under what other former names has your organization operated?

As stated above, Bergeron Land Development, Inc.

7. Indicate registration, license numbers or certificate numbers for the businesses or professions which are the subject of this RFP. Please attach certificate of competency and/or state registration.

Our registrations and licenses are provided in 2.1 of this solicitation. Staff certifications and provided in Appendix B.

8. Have you ever failed to complete any work awarded to you? If so, state when, where and why?

BES nor our parent Bergeron Land Development, Inc. have never failed to complete awarded work.



THE OFFEROR ACKNOWLEDGES AND UNDERSTANDS THAT THE INFORMATION CONTAINED IN RESPONSE TO THIS QUALIFICATIONS STATEMENT SHALL BE RELIED UPON BY OWNER IN AWARDING THE CONTRACT AND SUCH INFORMATION IS WARRANTED BY OFFEROR TO BE TRUE. THE DISCOVERY OF ANY OMISSION OR MISSTATEMENT THAT MATERIALLY AFFECTS THE OFFEROR'S QUALIFICATIONS TO PERFORM UNDER THE CONTRACT SHALL CAUSE THE OWNER TO REJECT THE PROPOSAL, AND IF AFTER THE AWARD TO CANCEL AND TERMINATE THE AWARD AND/OR CONTRACT.

(Signature) \_\_\_\_\_

State of Florida

County of Broward

The foregoing instrument was acknowledged before me this 31 day of May, 2018, by Ronald M Bergeron Jr, who is personally known to me or who has produced \_\_\_\_\_ as identification and who did (did not) take an oath.

WITNESS my hand and official seal.

Gail Friedrich  
NOTARY PUBLIC



(Name of Notary Public: Print, Stamp, or Type as Commissioned)



### 3.3 Byrd Anti Lobbying Certification

#### BYRD ANTI LOBBYING CERTIFICATION FOR CONTRACTS, GRANTS, LOANS, AND COOPERATIVE AGREEMENTS

To be submitted with each bid or offer exceeding \$100,000

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Bergeron Emergency Services, Inc.

The Contractor, \_\_\_\_\_, certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. §3801 *et seq.* apply to this certification and disclosure, if any.

\_\_\_\_\_  
Signature of Contractor's Authorized Official

Ronald M. Bergeron, Jr.

\_\_\_\_\_  
Name and Title of Contractor's Authorized Official

Date 5/31/2018



**STATEMENT OF COMPLIANCE - SMALL AND MINORITY BUSINESSES,  
WOMEN'S BUSINESS ENTERPRISES, AND LABOR SURPLUS AREA  
FIRMS**

The undersigned Contractor hereby swears under penalty of perjury that Contractor took the following affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms were used when possible:

- (1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
- (2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
- (3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
- (4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises; and
- (5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce.

Dated May 31, 20 18

Bergeron Emergency Services, Inc.

Contractor

By \_\_\_\_\_  
(Signature)

By Ronald M. Bergeron, Jr., President  
(Name and Title)

STATE OF Florida

)  
) SS.

COUNTY OF Broward

)

The foregoing instrument was acknowledged before me this May day of 31

2018, by Ronald M. Bergeron Jr who is personally known to me or who has produced \_\_\_\_\_ as identification and who did/did not take an oath.

WITNESS my hand and official seal, this 31 day of May, 2018.

(NOTARY SEAL)

Gail Friedrich  
(Signature of person taking acknowledgment)

Gail Friedrich  
(Print Name of officer taking acknowledgment)

(Title or rank)

My Commission expires:  
(Serial number, if any)







### 3.4 Attachments B –C

#### ATTACHMENT B - RFP - 2018-016

#### USE OF STANDARDIZED LOAD TICKET

A LOAD TICKET USED BY YOUR COMPANY IS TO BE SUBMITTED FOR REVIEW.

 BERGERON EMERGENCY SERVICES, INC.

<b>DEBRIS LOAD TICKET</b>		
TICKET NUMBER: <u>80501</u>		
CONTRACT NUMBER:		
PRIME CONTRACTOR'S NAME:		
DATE:		
<b>DEBRIS QUANTITY</b>		
Truck No:	Capacity (CY):	
Load Size: Cubic Yards		
or Tons		
Truck Driver:		
<b>DEBRIS CLASSIFICATION</b>		
<input type="checkbox"/> Harmful		
<input type="checkbox"/> Non-Harmful		
<input type="checkbox"/> Mixed		
<input type="checkbox"/> Other		
<b>LOCATION</b>		
Zone/Section Address:		Disposal:
Location:	Time:	Contract Manager (Full Name):
Disposal:		

BERGERON EMERGENCY SERVICES, INC. 12345 Main Street, Suite 100, Miami, FL 33133. Phone: (305) 123-4567. Fax: (305) 123-4568. Email: info@bergeron.com

Proposer's Name: Ronald M. Bergeron, Jr.

Proposer's Signature: 

Date: 5/31/18



ATTACHMENT C - RFP 2018-016

EMERGENCY PUSH

The Contractor will provide all services and expenses necessary for the **emergency push**, debris pickup and hauling, processing of debris at the TDMS, and final disposal for a fixed cost, but excluding management of debris designated as hazardous waste. This cost is inclusive of all related expenses including, but not limited to, contract administration, technical assistance to the City, personnel training and certification, TDMS management, services for security, safety and traffic management, and associated actions necessary for implementation of debris management operations by the Contractor as defined in the agreement. The Contractor must comply with 2 CFR 200.318 (J) (2), regarding time and materials contracts. Specifically, "non-Federal entity may use a time and materials type contract only after a determination that no other contract is suitable and if the contract includes a ceiling price that the contractor exceeds at its own risk".

**Local area (location to be determined by the City) mobilization and staging of equipment and personnel prior to an anticipated emergency push event as directed by the City:**

**\*Note: City has clearly enumerated in Section 3.2 of Attachment A the minimum equipment and personnel required for the above referenced mobilization and staging. Should an anticipated emergency push event actually occur, additional compensation up to 70 working hours, or what may be deemed reasonable period of emergency push services shall be based upon the hourly emergency push rates provided in Attachment D for hours of work only and not standby time.**

Proposer's Name: Ronald M. Bergeron, Jr.

Proposer's Signature: \_\_\_\_\_

Date: 5/31/2018

**Tab 4:**

# **Price Proposal**







## 4.0 Price Proposal

### ATTACHMENT D - RFP - 2018-016

#### DISASTER DEBRIS MANAGEMENT SERVICES PRICE SHEET

Time and Materials – EMERGENCY PUSH services only (not to exceed 70 working hours or what may be deemed a reasonable period)

Heavy Equipment	Size or Type or Equivalent	U/M	Unit Price Operators Included
Skid Steer Loader	Bobcat	Hour	\$125.00
Backhoe	Cat 416	Hour	\$135.00
Wheel Loaders	Cat 950	Hour	\$175.00
Wheel Loaders	Cat 966	Hour	\$200.00
Wheel Loaders	Cat 980	Hour	\$275.00
Tracked Loader	Cat 955	Hour	\$275.00
Towed Loader w/ Tractor	Prentice 210	Hour	\$250.00
Self Loading Knuckle boom Truck	25-35 CY Body	Hour	\$275.00
Self Loading Knuckle boom Truck	35-45 CY Body	Hour	\$275.00
Dozer	Cat D4	Hour	\$155.00
Dozer	Cat D5	Hour	\$175.00
Dozer	Cat D6	Hour	\$190.00
Dozer	Cat D7	Hour	\$225.00
Dozer	Cat D8	Hour	\$285.00
Excavators	Cat 320	Hour	\$175.00
Excavators	Cat 325	Hour	\$200.00
Excavators	Cat 330	Hour	\$250.00
Tractor w/ Box Blade	80 Hp	Hour	\$135.00
Motor Grader	Cat 120G	Hour	\$185.00
Crane	30 Ton	Hour	\$275.00
Bucket Truck	Up to 50' reach	Hour	\$225.00
Bucket Truck	50' to 75' reach	Hour	\$300.00
Trash Transfer Trailer w/ Tractor	110 Yard	Hour	\$225.00
Mechanized Broom	Street Sweeper	Hour	\$125.00
Water Truck	2000 Gallon	Hour	\$110.00
Stump Grinder	Vermeer 252	Hour	\$75.00
Chipper w/ 2 man crew	Morbark Storm	Hour	\$145.00
12-Foot Tub Grinder	Morbark 1200	Hour	\$625.00
13-Foot Tub Grinder	Morbark 1300	Hour	\$675.00
14-Foot Tub Grinder	Diamond Z 1463	Hour	\$725.00





Heavy Equipment	Size or Type or Equivalent	U/M	Unit Price Operators Included
Equipment Transport w/ Tractor	50 Ton	Hour	\$125.00
Truck Mounted Winch	Tow Truck	Hour	\$90.00

Transportation Vehicles	Size or Type or Equivalent	U/M	Unit Price Operators <i>NOT</i> Included
Pickup Truck	1/2 Ton	Day	\$450.00
Pickup Truck	3/4 Ton	Day	\$550.00
Pickup Truck	1 Ton	Day	\$650.00
Box Truck	3/4 Ton	Day	\$900.00
Utility Van	3/4 Ton	Day	\$825.00
Passenger Van	9 Passenger	Day	\$600.00
Passenger Car	Full size	Day	\$375.00

Personnel	Size or Type	U/M	Unit Price
Superintendent w/ Pickup Truck	Individual	Hour	\$90.00
Supervisor w/ Pickup Truck	Individual	Hour	\$75.00
Safety or QC Manager w/ Pickup Truck	Individual	Hour	\$120.00
Mechanic w/ Truck and Tools	Individual	Hour	\$90.00
Climber w/ Gear	Individual	Hour	\$90.00
Operator w/ Chainsaw	Individual	Hour	\$45.00
Laborer w/ Tools	Individual	Hour	\$45.00
Traffic Control Personnel	Individual	Hour	\$45.00
Ticket Writers	Individual	Hour	\$35.00
Clerical	Individual	Hour	\$45.00
Administrative Assistant	Individual	Hour	\$55.00



ATTACHMENT "E" - RFP - 2018-016

ALL INCLUSIVE SERVICES

The Contractor will provide all services and expenses necessary for the debris pickup and hauling, processing of debris at the Temporary Debris Management Site (TDMS), and final disposal within 46 miles of the TDMS or applicable pick-up location if a TDMS is not utilized, for a fixed unit, as noted below, but excluding management of debris designated as hazardous waste. This cost is inclusive of all related expenses including, but not limited to, contract administration, technical assistance to the City, personnel training and certification, TDMS management, services for security, safety, and traffic management, and associated actions necessary for implementation of debris management operations by the Contractor as defined in the agreement. **NOTE: All inclusive rates are to be inclusive of all necessary operations and services to deliver the debris to final disposal with the exception of tipping fees. Tipping fees shall be submitted to the City as a pass through cost with no markup. Contractor shall submit to the City any and all supporting documents required for reimbursement.**

	Cost/Cubic Yard
Vegetative Debris – Right of Way/Public Property	<u>\$27.50</u>
<del>Tree Debris – Hangers, Leaners and Stumps</del>	<del>_____</del>
Construction and Demolition Debris ( <b>NOT</b> including white goods)	<u>\$29.75</u>
Debris Removal from Canals	<u>\$90.00</u>
Additional charge per cubic yard for final disposal of the above at a destination of:	
46 – 60 miles	<u>\$7.00</u>
60+ miles	<u>\$13.00</u>
	Cost Per Each
Eligible Right of Way (ROW) White Goods Debris Removal (with Refrigerant): (Work consists of the removal of Eligible White Goods from the ROW to designated City approved site. Contractor shall be responsible for recovering and disposing of refrigerants as required by law as well as unit decontamination in a contained area.)	<u>\$120.00</u>

Bid No. 2018-016

59a



Additional charge per each for final disposal  
of White Goods at a destination of:

46 – 60 miles \$50.00

60+ miles \$75.00

Cost per Hour

Tub Grinder with Operator at TDMS  
adequate in size to grind stumps  
48" and above, self-loading to reduce  
yard waste to approximately a 4:1 ratio

\$675.00

Proposer's Name: Bergeron Emergency Services, Inc.

Proposer's Signature: \_\_\_\_\_

Date: 5/31/18



ATTACHMENT F - RFP - 2018-016

OPTIONAL SERVICES

Please indicate on these "Optional Services Sheets" whether or not you supply the service, the cost of the service and if necessary you can attach additional sheets to provide or clarify the pricing information. If you do not provide the service, just indicate N/A in the cost column.

1. Restoration of canals banks and slopes	<u>\$65.00</u> Per lineal foot
2. Motor Vehicle Removal (including towing, processing and disposal)	<u>\$225.00</u> Cost per Vehicle
2. Boats Removal (costs to include transportation and disposal)	<u>\$425.00</u> Cost per Linear Foot
4. Hazardous Waste	<u>\$80.00</u> Cost per pound
5. Emergency Potable Water	<u>\$4.25</u> Cost per Gallon
6. Emergency Delivery of Ice	<u>\$1.25</u> Cost per pound
7. Temporary Bathrooms, Showers, Kitchens and Feeding Locations (Proposer shall provide a per person unit cost for each service offered)	<u>\$125.00</u>
8. Temporary Satellite Communications	<u>\$75.00 per sat phone per day plus \$1.75 per minute</u>





ATTACHMENT F - RFP - 2018-016

OPTIONAL SERVICES – (CONTINUED)

9.. Daily Rental of Emergency Power Generator		
75 to 100 KW		<u>\$1,100.00</u>
300 KW		<u>\$2,250.00</u>
500 KW		<u>\$3,500.00</u>
10. Pumping and Water Relocation/ Removal for flood control (6" – 8" trash pumps for removal)		<u>\$975.00 per day per pump</u>
11. Sewer, culvert and catch basin cleaning (Include price per basin with a linear foot schedule for various sized piping)		<u>\$475.00 Ea \$65.00 per LF</u>
12. Decontamination of Buildings and Facilities (Must include a detailed schedule, i.e. sq. ft. hours, etc.)		<u>\$25.00 sq. ft.</u>
13. Mold Remediation (Must include a detailed schedule, i.e. sq. ft. hours, etc.)		<u>\$100.00 sq. ft.</u>
14. Stump Grinding	24" – 36"	<u>\$225.00</u>
	36" – 48"	<u>\$495.00</u>
	48" and above	<u>\$750.00</u>
15. Delivery of Fuel per gallon – Gasoline		<u>\$6.25</u>
	Diesel	<u>\$5.00</u>
16. Tree Debris – Hangers, Leaners and Stumps		Cost per Tree
a. Hazardous Leaning Trees		
i. 6"-12" in diameter		<u>\$75.00</u>
ii. 12.01"-24" in diameter		<u>\$275.00</u>
iii. 24.01"-36" in diameter		<u>\$495.00</u>



iv. 36.01"-48" in diameter	<u>\$725.00</u>
v. 48.01" and above	<u>\$900.00</u>
b. Hazardous Hanging Limbs	
2" in diameter or above	<u>\$130.00</u>
c. <u>Hazardous Stumps</u>	
i. 24"-36" in diameter	<u>\$475.00</u>
ii. 36.01"-48" in diameter	<u>\$875.00</u>
iii. 48.01" and above in diameter	<u>\$1,100.00</u>

Proposer's Name: Bergeron Emergency Services, Inc.

Proposer's Signature: \_\_\_\_\_

Date: 5/31/18

## Tab 5:

### Addenda





## 5.0 Addenda



### ADDENDUM NO. 1

#### BID NO. 2018-016 DISASTER DEBRIS MANAGEMENT SERVICES

May 30, 2018

##### TO ALL PROPOSERS:

Please incorporate the following clarifications, amendments, deletions, revisions and modifications into the specification packet for the above referenced project. Clarifications, amendments, deletions, revisions, and modifications form part of the Contract Documents and change the original documents only in the manner and extent stated.

##### CLARIFICATIONS

1. In the event C&D/Mixed Debris is taken to a DMS and reduced, will compaction be the approved reduction method?

##### Response:

Under the Scope of Contracted Services section, 5.15 Right of Way Construction and Demolition (C&D) Debris Removal, Section c., it is the intent that the contractor is to try and separate any C&D from vegetative debris piles and haul separately to Final Disposal when possible. In the event some C&D becomes mixed, then the city or its monitoring firm will have the final decision on compaction methods and disposal.

2. How will the "Disaster Debris Management Services Price Sheet" Attachment D rates be evaluated against the Attachment E – All Inclusive Rates? Do they hold any weight in the total assigned percentage points towards the pricing schedule? If so, how much weight do they hold?

##### Response:

Attachment D will not be evaluated against Attachment E as they are for time and materials and unit price items respectively. Pricing for Attachment D is to be used in conjunction with Page 10, Section C.1. should the city require initial





time and materials services immediately post-disaster, or Section C.2., should the city require additional services later then there is a pre-established price list included as part of the procurement process.

3. Can you please confirm if the debris resulting from cutting Hazardous Trees and dangerous hanging Limbs are to be placed in the ROW for collection under vegetative debris? If the Scope of work dictates that the debris resulting from the removal of hazardous trees and hanging limbs is to include hauling the resulting debris to DMS or final disposal site then the contractor would need dedicated collection trucks to follow the tree removal crews and ONLY pick up debris from their work, thereby skipping piles of debris and leaving it on the street to be picked up by another collection truck. If there is a major event, collection trucks will be more efficiently used if they could travel the ROW and pick up ALL debris rather than skipping piles and only following the tree crew. ALSO, the proposed rates will be higher to include the transport and disposal of debris. The typical method is to price hazardous trees and hanging limbs as a cut only rate and to place the resulting debris in the ROW for collection as vegetative debris. This method frees up collection trucks and expedites the collection process.

Response:

See replacement for Attachment E (Pages 59a, 59b). All-inclusive line items for Tree Debris – Hangers, Leaners, and Stumps is to be disregarded and stricken from this bid.

4. Tree Debris – Hangers, Leaners and Stumps – the scope of work for each item is different and requires different specialized equipment and therefore has differing rates per each - Will the City consider separating these into separate line items?

Response:

See replacement for Attachment F - Proposal Rate Schedule. (Pages 60a, 61a, and 61b)

5. Attachment F, line 4, for Hazardous Waste. Normally priced per pound.

Response:

See replacement for Attachment F - Proposal Rate Schedule. (Pages 60a, 61a, and 61b)

6. On the line item for C&D debris removal, white goods are included. Normally there are paid on a per unit basis. This is the preferred method for documentation for FEMA reimbursement as well. Would the City consider having a separate line item for white goods and have the unit of measure of per each?



Response:

See replacement for Attachment E (Pages 59a, 59b). White goods have been excluded from C&D and have now been added as a separate line item with pricing to be provided per each unit.

7. Regarding the City's RFP NO. 2018-016, can you please advise what the contract term will be and if there will be any potential renewal periods?

Response:

The City did not specifically address the anticipated term of a resulting contract in the RFP document. However, the current contract for these services had an initial term of five (5) consecutive years beginning on the date of acceptance by and signatures of the City and Contractor, with the City having the option to extend the terms of the contract for an additional five-year period. Similar terms for any contract resulting from this RFP are desired.

*Spencer L. Shambray*

Spencer Shambray, CPPB  
Purchasing Manager  
05/30/2018

**The RFP submission deadline remains Tuesday, June 5, 2018 at 2:00 P.M. local time.**

Please sign and return the acknowledgment page of this addendum by email or by fax. The original acknowledgement page is to be included with your bid proposal.



## ACKNOWLEDGEMENT FORM

### ADDENDUM NO. 1

### BID NO. 2018-016 DISASTER DEBRIS MANAGEMENT SERVICES

I acknowledge receipt of Addendum No. 1 for Bid No. 2018-016, Disaster Debris Management Services. This addendum contains nine (9) pages. Please include the original of this form in your bid submission.

Company Name: Bergeron Emergency Services, Inc.

Address: 19612 SW 69th Place, Fort Lauderdale, FL 33332

Name of Signer Ronald M. Bergeron, Jr.  
(please print)

Signature: \_\_\_\_\_ Date: 5/31/18

Telephone: (954) 680-6100 Ext. 223 Facsimile: (866) 757-7656

Please fax your completed form to (954) 935-5258 or e-mail to [purchase@margatefl.com](mailto:purchase@margatefl.com).

Spencer L. Shambray  
Spencer Shambray, CPPB  
Purchasing Manager  
05/30/2018

**The RFP submission deadline remains Tuesday, June 5, 2018 at 2:00 P.M. local time.**

NOTE: The original of this form must be included with your bid submission.



# Appendix A Resumes







## Appendix A: Resumes

### Brian Thomason Vice President of Operations

Mr. Thomason is a senior manager who led hundreds of debris projects in over 25 major disaster declarations with direct responsibility for resolution of program issues associated with all categories of the FEMA Public Assistance Program. Drawing from past experiences as an Emergency Manager, he has assisted local units of government with recovery efforts stemming from natural disasters, and is experienced in managing a full range of recovery projects from conception to completion. Prior to working for BES, he served as Cumberland County, North Carolina Emergency Management Agency, Deputy Director with duties that included coordination of Emergency Management Operations countywide. As a firefighter, Mr. Thomason also served as a Hazardous Materials Response Specialist and was assigned to the NC Hazardous Materials Regional Response Team (RRT#3) and was requested on several occasions to provide Hazardous Materials Technician Training and Instruction, Confined Space Training, and Trench Rescue Training through the NC Department of Insurance in various locations throughout the state.

#### DISASTER RECOVERY EXPERIENCE

- ▶ 2017 Hurricane Irma, \$29,700,000 FEMA #: DR-4337
  - > Client: 22 Communities, 2 Counties, 1 FDOT Districts, 1 School Board 1 University, 1 SWA; State of Florida
  - > Scope of Work: Emergency push, Pickup and haul, hangers and stumps, temporary debris management sites, Over 2 million CY of debris.
- ▶ 2016 Hurricane Matthew, Volusia County Florida; FEMA #: DR-4283
  - > Client: Volusia County School Board
  - > Scope of Work: Hanging limb and Tree Removal. Scope required returning 81 schools to normal operation in 48 hrs.
- ▶ 2016 Hurricane Matthew, FDOT District 5; FEMA #: DR-4283
  - > Client: FDOT District 5
  - > Scope of Work: Load haul, hanging limb and tree removal
- ▶ 2016 City of Lighthouse Point Florida, Tornado Response
  - > Client: City of Lighthouse Florida
  - > Scope of Work: Pickup and haul of storm related mixed debris
- ▶ 2016 City of Sarasota, City of Bradenton, Florida, Tornado Response
  - > Client: City of Lighthouse Florida
  - > Scope of Work: Pickup and haul of storm related mixed debris.



#### Certifications

Incident Command System (ICS) certified;  
Instructor  
ICS-100  
ICS-200  
An orientation to Community Disaster Exercises IS-120  
Radiological Emergency Management IS-3  
National Incident Management System (NIMS) certified 700  
National Response Plan (NRP) 800  
Hazardous Materials Response Trainer  
Certified Instructor (NC) Hazardous Materials and Fire Services  
Operations coursework associated with Emergency Manager Accreditation





## Brian Thomason—Vice President of Operations

- ▶ 2015 Texas Tornadoes, Cities of Jackson Lake and Richmond, Texas
  - > Clients: City of Jackson Lake and City of Richwood, Texas
  - > Scope of Work: Oversight of debris removal operations with two crews phasing in additional crews as the operation progressed. All operations were performed in compliance with the FEMA Public Assistance Program
- ▶ 2013 Hurricane Sandy New York City:
  - > Client: U.S. Army Corps of Engineers
  - > Scope of Work: Removal of Stumps and Flush Cuts in all Five New York City Boroughs directing the subcontractor's daily activities, monitoring and reporting progress to the USACE. Contract management, subcontract management.
- ▶ 2013 Hurricane Sandy, Colts Neck, New Jersey:  
Scope of Work: Provided The Township of Colts Neck, New Jersey with removal of storm-related debris.
- ▶ 2012 Tropical Storm Isaac:  
Client: Indian Trail Improvement District  
Scope of Work: Removal and disposal of 224 tons of dead fish from Indian Trail improvement district canals.
- ▶ 2010 Broward County, Solid Waste and Recycling Division – Processing and disposal of all vegetative and non-vegetative material to landfill and recycling locations.
- ▶ 2010 BP Oil Spill – Oversaw daily logistical operations for marine vessel laydown yards including: boom deployment, decontamination of vessels and skimmer deployment. Monitored all incoming and outgoing resources for the deep water horizon project.
- ▶ 2009 Kentucky Ice Storm – Cleanup in Ballard and Hart Counties for the State of Kentucky
- ▶ Transportation Cabinet, clearing, debris removal, dumping of over 1.2 million cubic yards of debris.
- ▶ 2008 Hurricane Ike – Cleanup in the communities of Baytown, El Lago, Galveston, Nassau Bay, Piney Point Village, and Taylor Lake Village in Texas.
- ▶ 2007 Tornado – Recovery in the Town of Lady Lake, Florida.
- ▶ 2006 Red Tide – Cleanup in the Town of Long Boat Key and other miscellaneous west coast Florida communities.
- ▶ 2005 Hurricanes Dennis, Katrina, Rita and Wilma – Debris cleanup and management following for applicants located in 23 Florida communities.
- ▶ 2004 Hurricanes and Tropical Storms Charley, Frances, Ivan, and Jeanne – Debris cleanup for applicants in 43 Florida communities.
- ▶ 2003 Hurricane Isabel – Cleanup for 9 of 13 jurisdictions who are members of the Central Virginia Waste Management Authority.
- ▶ 2003 Emergency Road Repairs – Levy County.
- ▶ 2002 Public Utilities Sewer Breach – Venice, Florida.
- ▶ 2002 Ice Storm Cleanup – Independence, Missouri.
- ▶ 2002 Hurricane Lili – Cleanup in the communities of Crowley and Carencro, Louisiana.
- ▶ 2001 Ice Storms – Response for the Arkansas State Highway and Transportation Department.
- ▶ 2001 Red Tide Cleanup – Town of Long Boat Key, miscellaneous west Florida cities.
- ▶ 2000 Flood Cleanup – City of Sweetwater, Florida.
- ▶ 1999 Tornadoes – Del City, Oklahoma; Vienna, Georgia; USDA NRCS, Oklahoma.
- ▶ 1999 Train Derailment/Fighter Plane – Brandon CSX Train derailment; Patrick AFB F-16 recovery.
- ▶ 1999 Hurricane Floyd – 20 Separate communities stretching from Key West, Florida; Charleston, South Carolina; Chatham County, Georgia to the North Carolina/Virginia State Borders in Murfreesboro, North Carolina.



## Jason Otilige Operations Manager

Mr. Otilige has over 10 years of experience in construction, trucking, and heavy equipment management services including mixed waste bulk hauling. He has 5 years' experience in disaster recovery services. From being a skilled operator of heavy equipment to project field supervision to operations management, he has specific skills and experience in deployment and management of crews and equipment for emergency response and debris cleanup projects. He can be counted on for his conscious approach to safety, time management, and job schedule.

- ▶ Grapple Truck Fleet Manager 2014 – Present
  - > Management and upkeep of fleet
  - > Collection of over 20,000 tons of bulk debris annually for multiple municipal contracts.
  - > Oversight of routes and schedules
  - > Conducts weekly safety meetings
  - > Reviews daily field reports
  - > Management of customer and client issues and corrective measures
  - > Responsible for budgets and invoicing
- ▶ Logistics Management
  - > Manages a fleet of company owned vessels for rapid deployment to waterway debris issues
  - > Manages all small tool inventories (chainsaws, vests, etc.)
  - > Works closely with company maintenance facility to ensure coordination with all BLD resources are seamless.

### DISASTER RECOVERY EXPERIENCE

- ▶ 2017 Hurricane Irma, \$29,700,000 FEMA #: DR-4337
  - > Client: 22 Communities, 2 Counties, 1 FDOT Districts, 1 School Board 1 University, 1 SWA; State of Florida
  - > Scope of Work: Emergency push, Pickup and haul, hangers and stumps, temporary debris management sites, Over 2 million CY of debris.
- ▶ 2016 Hurricane Matthew, Volusia County Florida FEMA #: DR-4283
  - > Client: Volusia County School Board
  - > Scope of Work: Hanging limb and Tree Removal. Scope required returning 81 schools to normal operation in 48 hrs.
- ▶ 2016 Hurricane Matthew, FDOT District 5; FEMA #: DR-4283
  - > Client: FDOT District 5
  - > Scope of Work: Load haul, hanging limb and tree removal



### Certifications

Incident Command System (ICS) certified 100  
ICS - 200  
ICS - 800.b  
National Incident Management System (NIMS)  
certified IS-00700.a  
Radiological Emergency Management IS-3  
TS27. Logistics Operations Management in  
Disaster  
OSHA 10, 30, 40 HAZWOPER  
Traffic Control Course for The American Traffic  
Safety Services Association (ATTSA)  
Qualified Stormwater Management Inspector  
Certification  
CPR/First Aid Certified





## Jason Otilige—Operations Manager

- ▶ 2016 City of Lighthouse Point Florida, Tornado Response
  - > Client: City of Lighthouse Florida
  - > Scope of Work: Pickup and haul of storm related mixed debris
- ▶ 2016 City of Sarasota, City of Bradenton, Florida, Tornado Response
  - > Client: City of Lighthouse Florida
  - > Scope of Work: Pickup and haul of storm related mixed debris

### 2012 Tropical Storm Isaac:

Client: Indian Trail Improvement District

Scope of Work: Removal and disposal of 224 tons of dead fish from Indian Trail improvement district canals.







## Lee Buffington Project Manager

Mr. Buffington has substantial experience in disaster response and recovery with over eighty projects completed. He has worked with DTS, Inc for over fifteen years and providing contract and project management. He owns and operates several companies that are associated with the disaster recovery management industry to include trucking/hauling, tree services, and landscaping. Lee builds relationships with our clients through being consistent and competent within the industry. Mr. Buffington is a remarkable asset to our company and its' partner relationships.

### DISASTER RECOVERY EXPERIENCE

- ▶ 2017 Hurricane Irma, \$29,700,000 FEMA #: DR-4337
  - > Client: 22 Communities, 2 Counties, 1 FDOT Districts, 1 School Board 1 University, 1 SWA; State of Florida
  - > Scope of Work: Emergency push, Pickup and haul, hangers and stumps, temporary debris management sites, Over 2 million CY of debris.
- ▶ 2016 Hurricane Matthew, Volusia County Florida FEMA #: DR-4283
  - > Client: Volusia County School Board
  - > Scope of Work: Hanging limb and Tree Removal. Scope required returning 81 schools to normal operation in 48 hrs.
- ▶ 2016 Hurricane Matthew, FDOT District 5; FEMA #: DR-4283
  - > Client: FDOT District 5
  - > Scope of Work: Load haul, hanging limb and tree removal
- ▶ 2016 Hurricane Matthew, Post Cleanup; FEMA #: DR-4283
  - > Client: South Carolina; Glynn County GA
  - > Scope of Work: debris cleanup and removal of hazardous limbs and trees. Total CY Hauled & Removed 278,979
- ▶ 2015 South Carolina Flooding,
  - > Client: Sunter County, Williamsburg County, Florence County
  - > Scope of Work: Mixed waste Debris Removal  
C&D: 29,234 cubic yards hauled to the disposal site  
HHW Collected: 66,720 pounds collected and hauled  
E-Waste: 65,080 pounds collected and hauled to disposal site  
White Goods and E-Wastes by Unit: Almost 1,000 pieces collected removed and hauled to appropriate disposal site



### Education

Technikon Pretoria  
South Africa, 1992  
U.S. Equivalent of Bachelor's Degree  
in Fire Technology, 1998  
Fire Prevention; College of DuPage,  
1998 .

### Certifications

Registered in the State of Illinois as  
EMT-IOSHA 10 & 30 Hour class  
Cranes, Derek's hoists  
Florida International University; Maintenance  
of Traffic Level Advanced  
OSHA Training Institute; OSHA 502  
First aid / CPR Class  
Competent person excavation instructor  
Competent person confined space instructor  
Basic rigging instructor  
Forklift Operator Instructor  
Certified First Aid/CPR/AED Instructor  
OSHA Focus Four  
40 Hour Hazwoper Class  
5600 Disaster Site Worker Train-the-Trainer  
Class



## Lee Buffington—Project Manager

- ▶ 2014 South Carolina Ice Storm
  - > Client: SCDOT
  - > Scope of Work: debris removal, hazardous limbs and hazardous trees
    - Marion County, SC:* Over 500,000 cubic yards of debris hauled and reduced
    - Dillon County, SC:* Over 200,000 cubic yards of debris hauled and reduced
- ▶ 2011 Connecticut Ice Storm
  - > Client: CTDOT; Town of Bloomfield, CT
  - > Scope of Work: Debris Hauling and removing hazardous limbs and trees
    - Town of Bloomfield, CT:* 173,100 cubic yards of vegetative debris
    - CTDOT:* 129,924 cubic yards of vegetative debris
- ▶ 2011 Hurricane Irene
  - > Client: NCDOT
  - > Scope of Work: Debris Hauling and removing over 30,000 tons removed from rights-of-way
    - Edgecombe County, NC:* 13,809 tons of debris was removed and hauled
    - Nash County, NC:* 6,816 tons of debris was removed and hauled
    - Wayne County, NC:* 1,892 tons of debris was removed and hauled
    - Wilson County, NC:* 2,443 tons of debris was removed and hauled.
    - Halifax County, NC:* 6,341 tons of debris was removed and hauled
- ▶ 2011 Georgia and Tennessee Tornado
  - > Client: Dade County GA; Catoosa County, GA; Rabun County, GA; City of Red Bank, TN
  - > Scope of Work: Debris removal, supervision of burning and reduction sites
    - Catoosa County GA:* Over 500,000 cubic yards of debris was removed and hauled, hazardous trees and hazardous limbs were removed and hauled
    - Dade County, GA:* 320,000 cubic yards of debris was removed and hauled
    - Rabun County GA:* 19,000 tons of debris was removed and hauled
    - City of Red Bank, TN:* 1,500 tons of vegetative debris was removed and hauled, hazardous trees and hazardous limbs were removed and hauled
- ▶ 2009 Missouri Ice Storm
  - > Client: Dunklin County, MO
  - > Scope of Work: Removed and hauled 387,000 CY of vegetative debris.
- ▶ 2008 Hurricane Ike, Texas
  - > Client: Liberty County; Tyler County; San Jacinto; Walker County; New Waverly, TX; Houston County; Huntsville
  - > Scope of Work: Removal of 1.862 million CY of debris from rights-of-way, supervise reduction sites.
    - Liberty County (Pct 2, 3 & 4):* 850,000 CY of vegetative debris, hanger and leaner trees
    - Tyler County:* 320,000 CY of vegetative debris, hanger and leaner trees
    - San Jacinto:* 620,000 CY of vegetative debris, hanger and leaner trees
    - Houston County* 30,000 CY of vegetative debris was removed and hauled.
    - Walker County* 20,000 CY of vegetative debris were removed and hauled.
    - New Waverly:* 10,000 CY of vegetative debris were removed and hauled.
    - Huntsville:* 12,000 CY of vegetative debris was removed and hauled



## Becky Bolen

### Contract Management/Subcontracts

Becky Bolen has over 10 years of debris management contract services. She is involved in direct oversight of invoicing, data management, and documentation retention for all BES projects. She is also responsible for subcontractor relations and RFP responses. Becky was involved in the final audit and closeout of BES's Kentucky Transportation Cabinet projects. These projects spanned across four KYTC districts and five counties. Due to her tireless work, BES received letters of recommendation from all project areas.

#### DISASTER RECOVERY EXPERIENCE

- ▶ 2017 Hurricane Irma, \$29,700,000 FEMA #: DR-4337
  - > Client: 22 Communities, 2 Counties, 1 FDOT Districts, 1 School Board 1 University, 1 SWA; State of Florida
  - > Scope of Work: Emergency push, Pickup and haul, hangers and stumps, temporary debris management sites, Over 2 million CY of debris.
- ▶ 2016 Hurricane Matthew, Volusia County Florida FEMA #: DR-4283
  - > Client: Volusia County School Board
  - > Scope of Work: Hanging limb and Tree Removal. Scope required returning 81 schools to normal operation in 48 hrs.
- ▶ 2016 Hurricane Matthew, FDOT District 5; FEMA #: DR-4283
  - > Client: FDOT District 5
  - > Scope of Work: Load haul, hanging limb and tree removal
- ▶ 2016 City of Lighthouse Point Florida, Tornado Response
  - > Client: City of Lighthouse Florida
  - > Scope of Work: Pickup and haul of storm related mixed debris
- ▶ 2016 City of Sarasota, City of Bradenton, Florida, Tornado Response
  - > Client: City of Lighthouse Florida
  - > Scope of Work: Pickup and haul of storm related mixed debris
- ▶ 2015 Texas Tornadoes, Cities of Jackson and Richmond, Texas:
  - > Clients: City of Jackson Lake and City of Richwood, Texas.
  - > Scope of Work: Oversight of debris removal operations with two crews phasing in additional crews as the operation progressed. All operations were performed in compliance with the FEMA Public Assistance Program.



#### Certifications

Debris Management (G202)  
(TS RM2)  
National Incident Management System (NIMS)  
certified 700.a  
Disaster Reconstruction Certification  
CPR/First Aid Certified





## Becky Bolen—Contract Management/Subcontracts

- ▶ 2013 Hurricane Sandy New York City:
  - > Client: U.S. Army Corps of Engineers.
  - > Scope of Work: Removal of Stumps and Flush Cuts in all Five New York City Boroughs directing the subcontractor's daily activities, monitoring and reporting progress to the USACE. Contract management, subcontract management.
- ▶ 2013 Hurricane Sandy, Colts Neck, New Jersey:
  - > Scope of Work: Provided The Township of Colts Neck, New Jersey with removal of storm-related debris.
- ▶ 2012 Tropical Storm Isaac:
  - > Scope of Work: Removal and disposal of 224 tons of dead fish from Indian Trail improvement district canals.
- ▶ 2010 Broward County, Solid Waste and Recycling Division – Processing and disposal of all vegetative and non-vegetative material to landfill and recycling locations.
- ▶ 2010 BP Oil Spill – Oversaw daily logistical operations for marine vessel laydown yards including: boom deployment, decontamination of vessels and skimmer deployment. Monitored all incoming and outgoing resources for the deep water horizon project.
- ▶ 2009 Kentucky Ice Storm – Cleanup in Ballard and Hart Counties for the State of Kentucky Transportation Cabinet.
  - > Client: Grayson County (KYTC District 4), Christian County (KYTC District 3), Hart County (KYTC District 7), Logan County (KYTC District 5), Ballard County (KYTC District 1), Hardin County (KYTC District 4).
  - > Scope of Work: Clearing, Debris Removal, Dumping of over 1.2 million cubic yards of debris.
- ▶ 2008 Hurricane Ike – Cleanup in the communities of Baytown, El Lago, Galveston, Nassau Bay, Piney Point Village, and Taylor Lake Village in Texas.
- ▶ 2005 – 2006 Hurricanes Wilma – Debris cleanup and management following for applicants located in 23 Florida communities.
  - > Client: City of Plantation, Town of Davie, City of Hollywood, Town of Southwest Ranches, City of Pembroke Pines, City of Miramar, Cooper City, City of Weston, School Board of Broward County, City of Tamarac, FDOT for Palm Beach.
  - > Scope of Work: Emergency Push operations of roadway debris, including Pick-up and Haul from the Right of Way. Clearing debris removal, disposal & dumping, managing own TDMS.





## Dorothy Saul Emergency Operations Coordinator

Ms. Saul brings over 8 years of contract compliance and data management to Bergeron Emergency Services. She has direct experience with emergency response monitoring firms on daily reports, ticketing, and compliance. Her experience includes data management coordination and complaint resolutions.

As the emergency operations manager, Ms. Saul brings all of her experience to effectively assist our operations manager with day-to-day operations and claim resolution. Compliance with contracts and contractual reporting, tick coordination and data management. Currently, Ms. Saul is running compliance and final invoicing for Hurricane Irma.

### DISASTER RECOVERY EXPERIENCE

- ▶ 2017 Hurricane Irma, \$29,700,000 FEMA #: DR-4337
  - > Client: 22 Communities, 2 Counties, 1 FDOT Districts, 1 School Board 1 University, 1 SWA; State of Florida
  - > Scope of Work: Emergency push, Pickup and haul, hangers and stumps, temporary debris management sites, Over 2 million CY of debris.
- ▶ 2017 Hurricane Irma, \$29,700,000 FEMA #: DR-4337
  - > Company: Witt O' Brien
  - > Scope of Work: Ticket compliance and resolution, complaint resolution, client coordination
  - > Clients
    - ◆ Lighthouse point
    - ◆ Lauderdale by the Sea
    - ◆ City of Plantation
    - ◆ Town of Davie
    - ◆ Town of Southwest Ranches
    - ◆ School Board of Broward County
- ▶ 2014—2017 Office Manager
  - > Schedule management and coordination
  - > Client file management
  - > Report generation
  - > Inventory management
  - > Supervision of staff
- ▶ 2009—2014 Office Manager
  - > Schedule management and coordination
  - > Client file management
  - > Report generation
  - > Inventory management
  - > Supervision of staff



### Certifications

Incident Command System (ICS) certified 100;  
ICS - 200; ICS - 800.b  
National Incident Management System (NIMS)  
certified IS-00700.a

### Emergency Management Institute



**FEMA**

This Certificate of Achievement is to acknowledge that

**DOROTHY SAUL**  
has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:  
**IS-00200.b**  
ICS for Single Resources and

### Emergency Management Institute



**FEMA**

This Certificate of Achievement is to acknowledge that

**DOROTHY SAUL**  
has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:  
**IS-00700.a**  
National Incident Management System (NIMS)

### Emergency Management Institute



**FEMA**

This Certificate of Achievement is to acknowledge that

**DOROTHY SAUL**  
has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:  
**IS-00000.b**  
National Response Framework, An Introduction

### Emergency Management Institute



**FEMA**

This Certificate of Achievement is to acknowledge that

**DOROTHY SAUL**  
has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:  
**IS-00000.b**  
Introduction to Incident Command System  
ICS-100  
Issued 01/01/2018, March, 2018  
Signed by: [Signature]  
[Signature]  
Emergency Management Institute



## Rudy Trabanino Superintendent

Mr. Trabanino has over 20 years of experience in disaster recovery services and heavy construction. From being a skilled operator of heavy equipment to project field supervision to operations management, he has specific skills and experience in deployment and management of crews and equipment for emergency response and debris cleanup projects. He can be counted on for his conscious approach to safety, time management, and job schedule.

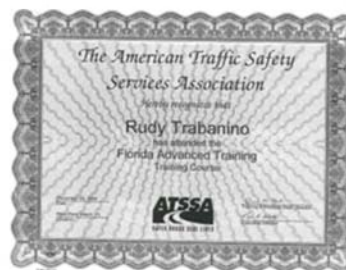
### DISASTER RECOVERY EXPERIENCE

- ▶ 2017 Hurricane Irma, \$29,700,000 FEMA #: DR-4337
  - > Client: 22 Communities, 2 Counties, 1 FDOT Districts, 1 School Board 1 University, 1 SWA; State of Florida
  - > Scope of Work: Emergency push, Pickup and haul, hangers and stumps, temporary debris management sites, Over 2 million CY of debris.
- ▶ 2013 Hurricane Sandy New York City:
  - > Client: U.S. Army Corps of Engineers.
  - > Scope of Work: Removal of Stumps and Flush Cuts in all Five New York City Boroughs directing the subcontractor's daily activities, monitoring and reporting progress to the USACE. Contract management, subcontract management.
- ▶ 2012 Tropical Storm Isaac:
  - > Scope of Work: Removal and disposal of 224 tons of dead fish from Indian Trail improvement district canals.
- ▶ 2009 Kentucky Ice Storm – Cleanup in Ballard and Hart Counties for the State of Kentucky Transportation Cabinet.
  - > Client: Grayson County (KYTC District 4), Christian County (KYTC District 3), Hart County (KYTC District 7), Logan County (KYTC District 5), Ballard County (KYTC District 1), Hardin County (KYTC District 4).
  - > Scope of Work: Clearing, Debris Removal, Dumping of over 1.2 million cubic yards of debris.
- ▶ 2008 Hurricane Ike – Cleanup in the communities of Baytown, El Lago, Galveston, Nassau Bay, Piney Point Village, and Taylor Lake Village in Texas.

**BERGERON**  
EMERGENCY SERVICES

### Certifications

Debris Management (G202)  
(Debris Management (G202) (TS RM2)  
National Incident Management System (NIMS)  
certified  
Traffic Control Course for The American Traffic  
Safety Services Association (ATSSA)  
Disaster Reconstruction Certification  
Qualified Stormwater Management Inspector  
Certification  
CPR/First Aid Certified  
Certified Heavy Equipment Operator  
30hr OSHA Safety Training





- ▶ 2005 – 2006 Hurricanes Wilma – Debris cleanup and management following for applicants located in 23 Florida communities.
  - > Client: City of Plantation, Town of Davie, City of Hollywood, Town of Southwest Ranches, City of Pembroke Pines, City of Miramar, Cooper City, City of Weston, School Board of Broward County, City of Tamarac, FDOT for Palm Beach.
  - > Scope of Work: Emergency Push operations of roadway debris, including Pick-up and Haul from the Right of Way. Clearing debris removal, disposal and dumping, managing own temporary debris staging and reduction sites (TDMS).



## Raymond Nel

### Health & Safety Manager

Mr. Nel is a senior manager with over 20 years of safety experience on all facets of construction and environmental projects. His experience and commitment to safety has led him to teach OSHA safety. He is also the president and owner of Safety Training Consulting & Labor I.J.C; a company he set up to train individuals in OSHA safety standards. He has trained staff and employees of a subcontractor who worked on US Navy Air Stations, general and shell contractors in Miami. He is a certified trainer for the OSHA outreach training programs such as HAZWOPER, 40 OSHA, 502 and is a registered EMT- I with the state of Illinois. His training and expertise coupled with certifications in traffic management, construction, manufacturing, and equipment operator examiner, and 56000 Disaster Site Worker are ideal qualifications for debris and disaster safety management. Role

#### EXPERIENCE

##### HEALTH & SAFETY MANAGER

BERGERON LAND DEVELOPMENT/BERGERON EMERGENCY SERVICES, INC.

As Bergeron's health and safety manger, Mr. Nel is the leader for all job site and office safety. He maintains and updates staff on safety training and all OSHA programs from OSHA 10 through OSHA 30 hour and HAZWOPER 40. Mr. Nel reviews and updates all safety standards, inspects job site, holds safety meetings, and if necessary, holds the authority to shut down a job site.

- ▶ 2017 Hurricane Irma, \$27,000,000 FEMA #: DR-4337
    - > Client: 22 Communities, 2 Counties, 1 FDOT Districts, 1 School Board 1 University, 1 SWA; State of Florida
    - > Scope of Work: Emergency push, Pickup and haul, hangers and stumps, temporary debris management sites, Over 2 million CY of debris.
  - ▶ 2016 Hurricane Matthew, Volusia County Florida FEMA #: DR-4283
    - > Client: Volusia County School Board
    - > Scope of Work: Hanging limb and Tree Removal. Scope required returning 81 schools to normal operation in 48 hrs.
  - ▶ 2016 Hurricane Matthew, FDOT District 5; FEMA #: DR-4283
    - > Client: FDOT District 5
    - > Scope of Work: Load haul, hanging limb and tree removal
- 2016 City of Lighthouse Point Florida, Tornado Response  
Client: City of Lighthouse Florida
- > Scope of Work: Pickup and haul of storm related mixed debris



#### Education

Technikon Pretoria  
South Africa, 1992  
U.S. Equivalent of Bachelor's Degree  
in Fire Technology, 1998  
Fire Prevention; College of DuPage,  
1998 .

#### Certifications

Registered in the State of Illinois as EMT-  
IOSHA 10 & 30 Hour class  
Cranes, Derek's hoists  
Florida International University; Maintenance  
of Traffic Level Advanced  
OSHA Training Institute; OSHA 502  
First aid / CPR Class  
Competent person excavation instructor  
Competent person confined space instructor  
Basic rigging instructor  
Forklift Operator Instructor  
Certified First Aid/CPR/AED Instructor  
OSHA Focus Four  
40 Hour Hazwoper Class  
5600 Disaster Site Worker Train-the-Trainer  
Class





## Raymond Nel—Health & Safety Manger

- ▶ 2016 City of Sarasota, City of Bradenton, Florida, Tornado Response
  - > Client: City of Lighthouse Florida
  - > Scope of Work: Pickup and haul of storm related mixed debris

SAFETY GUYS, LLC— Fort Lauderdale, Florida

Vice President of Operations/Executive Vice President/ Safety Director 2005 - 2011

Promoted by this \$12 million provider of on-site safety design and installation services to provide the necessary leadership, planning, direction, organization, coordination and control to meet the operations and profit goals of the company. Directed and coordinated the establishment of budget, job costing and standardized pricing programs to meet profitability goals. Calculated labor, equipment, material and overhead costs to determine minimum estimates or bids.

- > Developed and implemented quoting process that included all facets of construction including products, materials and labor costs; effort increased company revenues by approximately \$8 million.
- > Introduced incentive programs, employee recognitions and pay increases which improved employee morale and reduced turnover.
- > Monitored accounts payables to ensure low shrinkage and reduce material and labor costs.
- > Conducted regular client follow-up following job completion to ensure satisfaction with product quality and pricing.
- > Oversaw manpower during fall protection installations around high-rise building foundation excavations and sheet pile driving.
- > Implementation and Managing of Company training programs for the construction industry.
- > Conducting OSHA Safety Training classes on a weekly basis to clients across the USA and Panama.
- > Conducting safety inspections and audits for clients, issue safety inspection reports and corrective suggestions.
- > Consultant in the position as Safety Director for a client working on Turkey point nuclear power plant.
- > Oversee manpower and Sub-Contractors, enforcing rules and regulations during excavations, sheet pilings, de-watering operations, formwork and concrete, tilt up columns and walls, floor pouring and roofs.
- ▶ Project Manager/Safety Supervisor 2004
 

Created and executed project work plans to meet changing needs and manage day-to-day aspects of project scope. Monitored and inspected job sites, conducted daily inspections and safety meetings, tracked and reported team hours and expenses and followed-up with clients regarding potential issues and concerns.

  - > Effectively managed 45 job site projects including maintenance of safety equipment, safety training, hiring, and creation of job bids and execution of contracts.
  - > OSHA 500 instructor, Train all employees, OSHA 10 & 30
- ▶ Supervisor 2002 - 2003
  - > Rapidly advanced from entry position to job foreman to train and provide on-site supervision to all new hires and over 400 field employees. Managed work and change orders, conducted safety inspections, maintained project schedules and provided regular safety trainings. Offered final approval on craftsmanship and quality of product.
- ▶ Captain Fire Fighter, EMT-I 1990 – 2001
  - > All aspects of life saving operations.
  - > Severe incident safety officer



## Dwight Hamilton, CQMI

### CQC Manager

With over 15 years of experience in the construction industry, Dwight has served as a Construction Supervisor, Manager, and estimator. He has USACE, EPA, OSHA, and FEMA experience. He has been responsible for all aspects of the construction project, from inception to completion. Dwight is a TEAM member, and has coordinated, scheduled and supervised subcontractors, design professionals, and workers. He is engaged in projects to include forecasting, CPM tracking, walk-throughs, inspections, punch outs, O&M, change orders and closing. Knowledgeable of code and permitting requirements, and can obtain necessary permits and licenses. Established and maintained relationships with inspectors, vendors, QA's, QC's, and subcontractors. Dwight interprets blueprints and specifications to determine appropriate construction methods. Enforced OSHA policies in construction, critical lift plans and confined space. Determined labor requirements and dispatched workers to construction sites. Inspected and reviewed projects to monitor compliance with contract specifications and safety codes, along with other regulations; authorized payments to subcontractors.

### EXPERIENCE

- ▶ Cajun Constructors/ Target Contractors
  - > Scope of Work: Organized and directed all project construction supervision to fully meet project Specifications and schedules. USACE / NAVFAC QCM certified.
- ▶ Quality Control Manager, LPV 105.2 Cross Bayou Project (USACE) \$25M -
  - > Scope of Work: An earth levee project consisting of h-piles, base slabs, t-walls, l-walls, and scour protection this was done for the protection and reinforcement next to the lake front airport and adjacent to the sea brook gate structure. Project consisted of the removal and buildup of the levee and the walls along a three-mile corridor. This was under highways/overpasses, adjacent to Lake Pontchartrain and a run of the Norfolk Southern railway. Duties were conducting meetings, pay and production requirements/requests, procurement, scheduling of manpower and equipment, estimating, testing, QCS quality control and adherence to specifications/contract. Punch out, close-out, OE&M.



### Certifications

Bachelors in Construction Management from the University of North Florida, 1998  
QCM Certification USACE  
NAVFAC QCM Certification  
OSHA- 30 Hour  
CPR  
First Aid  
Member ACI, AGC & AWS



# Appendix B Staff Certifications





## Appendix B: Staff Certifications

Emergency Response Staff	BES	Brian Thomason	Jason Ottillge	Lyn Buckley-Mogan	Becky Bolen	Dorothy Saul	Rudy Trabanino	Project Managers	Ted Hojara	Jake Voth	Brian Landis	Mike Heim	Project Engineers	Will Johnson	Lauren Cowan	Matt Heim	Lisa Douglas	Estimators	Glauce Brasil	Pablo Gonzalez	Safety Director	Raymond Nel	Superintendents	Andre Lacov	Keith Cornett	Matt Kisparik	Brian Register	Charles Richard	Foreman	Melvin Gradiz	Edward Pratt	Sean Maxson
4 Hour CPR/ First Aid																																
10 Hour OSHA																																
30 Hour OSHA																																
40 Hour OSHA HazWoper																																
FEMA IS-100																																
FEMA IS 200																																
FEMA IS-00700.a (NIMS)																																
NIMS 800b																																
40 Hour OSHA H HazWoper Instrct.																																
ATTSA Traffic Control																																
First Aid																																
CPR AED																																
Post Hurricane Reconstruction																																
Qualified Storm Water Management Inspector																																
MOT Flagging & Signal Person Training																																
Rigging Inspection & Application																																
Safety Training Consulting (Trenching & Excavations)																																
Safety Training Consulting (Fall Protection)																																
Safety Training Consulting (Confined Space)																																
Safety Training Construction (Flagging Class)																																
Supervisor's Guide to Reasonable																																





Emergency Response Staff	BES	Brian Thomason	Jason Ottillige	Lyn Buckley-Mogan	Becky Bolen	Dorothy Saul	Rudy Trabanino	Project Managers	Ted Hojara	Jake Voth	Brian Landis	Mike Heim	Project Engineers	Will Johnson	Lauren Cowan	Matt Heim	Lisa Douglas	Estimators	Glauce Brasil	Pablo Gonzalez	Safety Director	Raymond Nel	Superintendents	Andre Lacov	Keith Cornett	Matt Kisparik	Brian Register	Charles Richard	Foreman	Melvin Gradiz	Edward Pratt	Sean Maxson
Suspicion Testing																																
Florida Professional Engineer																																
OSHA 1926 Subpart CC Qualified Rigger Level 1																			■			■										
OSHA 1926 Subpart CC Qualified Signal Person Level 1																			■			■										
National Society of Professional Engineers																				■											■	
CICB Basic Rigging Train the Trainer																						■	■									
OSHA-502 Instructor																						■	■									
Crane Institute – Class Room Training on Basic Rigging																						■										
FDOT CTQP Asphalt Paving Tech Level 1																				■												
FDOT CTQP Asphalt Paving Tech Level 2																				■												
FDOT CTQP QC Manager																				■												
6.5 Hour Course for Permitted Confined Space Entry																																
TS RM2 Debris Management & Removal (G202)	■																■															
Transfer Station Operators and Material Recovery Facilities- 16 HR																															■	
Spotter Training for Solid Waste Facilities																															■	
Florida DEP Solid Waste																															■	



Emergency Response Staff	BES	Brian Thomason	Jason Ottillie	Lyn Buckley-Mogan	Becky Bolen	Dorothy Saul	Rudy Trabanino	Project Managers	Ted Hojara	Jake Voth	Brian Landis	Mike Heim	Project Engineers	Will Johnson	Lauren Cowan	Matt Heim	Lisa Douglas	Estimators	Glauce Brasil	Pablo Gonzalez	Safety Director	Raymond Nel	Superintendents	Andre Lacov	Keith Cornett	Matt Kisparik	Brian Register	Charles Richard	Foreman	Melvin Gradiz	Edward Pratt	Sean Maxson
Management Facility Operator- Material Recovery Facility Operator																																
Florida DEP Solid Waste Management Facility Operator- Transfer Station Operator																																
Florida DEP Solid Waste Management Facility Operator- Spotter / Waste Screener																																
Traffic Signal Inspector Level 1							■						■											■								
Traffic Signal Field Tech. Level II							■						■											■								
PASI Advanced Diver ANSI AQ2 AERIAT																						■										
Work Platform Safety Training/Operator																						■										
HILTI Qualified Operator, Powder Activated Tools																						■										
AST&C Training Forklift Cert.																						■										
Broward Conty-Cargo Dock TWIC																						■										

# Appendix C Project Descriptions







## Appendix C: Project Descriptions



**22 Communities, 2 Counties,  
1 FDOT Districts, 1 School Board  
1 University, 1 SWA  
State of Florida  
September —December 2017**

Revenue: \$29,700,000 FEMA #: DR-4337

Reference: Brad Kaine, Public Works Director  
Dania Beach, 954-924-6808 bkaine@daniabeachfl.gov

Mark Collins, Municipal Services Manager, City of Oakland  
Park; 954-630-4416 Markc@oaklandparkfl.gov

- ▶ Emergency push operations for 21 applicants covering 7,450 sq miles with 75 crews
- ▶ Pickup & haul operations for 24 applicants covering 8,755 sq miles with 500 crews Over 1M CY of debris in 45 days
- ▶ DMS operations at 3 FEMA approved temporary debris sites
- ▶ Sites opened in less than 72 hours
- ▶ Reduced and disposed of over 2 million cubic yards,
- ▶ Grinding , burning, segregated for reuse
- ▶ Dedicated entrances and exits for truck traffic.
- ▶ Tracked via conventional FEMA load tickets—5-part paper; E-Tickets
- ▶ Simultaneously coordinated with 5 separate monitoring firms
- ▶ Maintained traffic flow through DMS sites; maintained stable terrain for traffic
- ▶ Returned 81 facilities to normal operations in 48 hours
- ▶ 75% Subcontracted, 15 % subcontracted to small business
- ▶ No lost time, no safety or quality issues, no liquidated damages

**BERGERON**  
EMERGENCY SERVICES





3650 N.E. 12th Avenue • Oakland Park, Florida 33334 • 954.630.4200 • [www.oaklandparkfl.org](http://www.oaklandparkfl.org)

January 31, 2018

Dear Mr. J.R. Bergeron,

On Behalf of the City of Oakland Park, I would like to commend you on a job well done. Hurricane Irma, which made landfall in September 2017, was one of three hurricanes to hit the United States within a few weeks of one another, which has never happened in the history of the United States. With resources stretched from Texas to Puerto Rico, Bergeron Emergency Services, Inc. (Bergeron) had a representative at our Public Works offices the next day ready to assist the City with equipment and personnel as needed.

Bergeron worked diligently to assist our field personnel, the City's monitoring contractor, and staff with all facets of the operation. Because of the relationship between our City and Bergeron, we were able to maximize our request for emergency reimbursement from FEMA and the State of Florida during this declared state of emergency. Your adherence to all Local, State, and Federal guidelines helped us tremendously with issues that might have otherwise been unsuccessful or overlooked. Bergeron communicated daily with the City and made themselves flexible to the changing day to day operations throughout the City of Oakland Park.

Bergeron's experienced team was very thorough in their explanation of the FEMA debris removal process and the key controls that would be implemented to protect our reimbursement potential. Within twenty-four hours of Notice to Proceed (NTP), Bergeron mobilized five cut-and-toss crews to open the main roadways throughout the City. Within seventy-two hours following landfall, Bergeron mobilized enough pick-up and haul crews to have the City cleaned up in forty-five days with two full passes.

In closing, I would like to thank you and your staff for working so closely with our staff to return our City back to normal operations as soon as you did. It would be my pleasure to recommend your company to anyone who may suffer from a similar unfortunate circumstance in the future.

Should you need additional information regarding your outstanding response, please contact me at (954) 630-4458 or [albertc@oaklandparkfl.gov](mailto:albertc@oaklandparkfl.gov).

Sincerely,

Albert J Carbon III, P. E.  
Public Works Director  
City of Oakland Park, Florida



**TOWN OF OCEAN RIDGE**  
**6450 NORTH OCEAN BOULEVARD**  
**OCEAN RIDGE, FLORIDA 33435**

www.oceanridgeflorida.com  
(561) 732-2635 ♦ FAX (561) 737-8359

GEOFFREY A. PUGH  
MAYOR, CHAIR OF COMMISSION

JAMES S. TITCOMB  
TOWN MANAGER



COMMISSIONERS  
GAIL ADAMS AASKOV  
JAMES A. BONFIGLIO  
STEVE COZ  
DON MAGRUDER

February 21, 2018

Bergeron Emergency Services, Inc.  
19612 S.W. 69th Place  
Fort Lauderdale, Florida 33332

Dear Mr. J.R. Bergeron,

On Behalf of the Town of Ocean Ridge, I write to commend your company on a job well done! With the September 10<sup>th</sup> 2017 landfall of Hurricane Irma, a major storm to hit our area, our Town experienced significant impacts. All the contractors in the storm restoration process had their available resources stretched far and thin from Texas to Puerto Rico, so we were elated that Bergeron made themselves available early on, working tirelessly in our town in a timely manner.

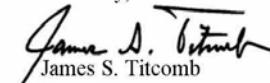
Bergeron worked diligently with our staff, the contract field monitoring firm and administration over the many facets and challenges of the clearing operations. Because of the close relations between our Town and Bergeron, we hope to maximize final reimbursements under the State managed FEMA Public Assistance Program. Your professional adherence to required local, state and federal guidelines helped us through issues that might have otherwise been unsuccessful or overlooked. Bergeron Emergency Services personnel regularly communicated with us and made themselves flexible with implementing day to day operations throughout the Town of Ocean Ridge.

Within days of this extreme storm's impact, Bergeron had staff representatives in Town to assist implement of our restoration plan with all due professionalism, returning the Town quickly to normalized operations. In fact, ahead of many similar municipalities in the immediate area thanks to your team's dedication, cooperation and creativity to get our job done!

Bergeron's experienced team was always clear in communications with us and deployed compliant debris removal operations and key controls that should greatly assist our reimbursement potential with FEMA through the state. Within just days following the landfall, Bergeron mobilized enough equipment and crews to have our Town cleaned up within all the first pass compliances.

Again, I would like to thank you and your commendable staff for working closely with our staff to return our Town to normal operations as quickly as you did. It would be my pleasure to recommend your company to municipalities in similar emergency operations circumstance in the future.

Sincerely,

  
James S. Titcomb  
Town Manager



February 21, 2018

To: Whom it May Concern

From: John Archambo, Director  
Customer Relations

**Subject: Bergeron Emergency Debris Management Services**

Palm Beach County was impacted by Hurricane Irma on Sunday, September 10, 2017, which generated approximately 3 million cubic yards of storm debris to be collected, reduced and transported to a final disposal (recycling) destination.

The Solid Waste Authority of Palm Beach County (SWA) is the agency responsible for the cleanup of storm debris impacting the County. Bergeron played a key role removing and transporting eligible storm debris material in a very safe and timely manner.

Bergeron's constant communication before, during and after Hurricane Irma provided a true sense of confidence in the task before us. They are a proven and experienced disaster response team that will exceed a customer's expectations at every turn. Bergeron always provides a very high quality team of managers that communicate and organize an outstanding cleanup effort.

The Bergeron team is also well aware of all FEMA eligibility requirements, responding immediately to any and all challenges presented during a natural disaster.

It is truly a pleasure working with the Bergeron team and I can assure you this company will not disappoint.

You may feel free to contact me at 561-697-2700, ext 4725 if you require any further information.

7501 North Jog Road, West Palm Beach, Florida 33412 • (561) 640-4000 • FAX (561) 640-3400  
Customer Information Services: (561) 697-2700 • Toll-Free: 1 (866) 792-4636

Recycled Paper





## REFERENCE QUESTIONNAIRE

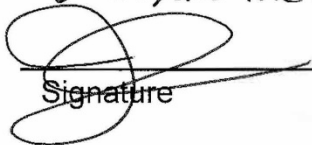
Reference For (Proposer's Name): Bergeron Emergency Services, Inc.

Agency Giving Reference: Solid Waste Authority of Palm Beach County  
Contact Person Name: John Archambo  
Address: 7501 N. Jog Road, West Palm Beach, FL 33412  
Telephone: (561) 315-2010  
E-Mail: jarchambo@swa.org

Provide a reference for the above named firm by indicating below the level of satisfaction (Satisfactory or Unsatisfactory) with services provided to your agency.

	QUESTION	Satisfactory	Unsatisfactory
1	What was your experience with the firm's ability to provide Disaster Debris <del>Monitoring</del> Services ?	✓ excellent	
2	How would you rate the experience and professionalism of the firm's staff?	✓ excellent	
3	How would you rate the accessibility and responsiveness of the firm's staff?	✓ excellent	
4	How would you rate the firm's success at keeping you updated and informed on the progression of the Disaster Debris <del>Monitoring</del> Service especially when special needs or issues arose?	✓ excellent	
5	How would you rate the firm's ability to complete the scope of work in a timely manner and within budget?	✓ excellent	
6	Would your agency use this firm to provide services again? (Circle One)	YES/ Satisfactory	NO/ Unsatisfactory

Additional Comments: Bergeron Emergency Services provided an immediate response exceeding our expectations during the recent Hurricane Irma cleanup effort. Great communication, knowledge, experience, response and willing to go beyond the call of duty for their customer.

  
Signature

Director Customer Services  
Title





## REFERENCE QUESTIONNAIRE

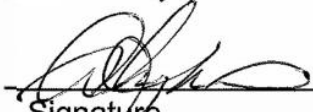
Reference For (Proposer's Name): \_\_\_\_\_

Agency Giving Reference: TOWN OF TOWN BEACH  
Contact Person Name: ANTHONY R. MERMANO  
Address: 340 OCEAN DRIVE, TOWN BEACH, FL 33408  
Telephone: 561-656-0310  
E-Mail: AMERMANO@TOWN-BEACH.FL.US

Provide a reference for the above named firm by indicating below the level of satisfaction (Satisfactory or Unsatisfactory) with services provided to your agency.

	QUESTION	Satisfactory	Unsatisfactory
1	What was your experience with the firm's ability to provide Disaster Debris <del>Monitoring</del> Services ?	✓	
2	How would you rate the experience and professionalism of the firm's staff?	✓	
3	How would you rate the accessibility and responsiveness of the firm's staff?	✓	
4	How would you rate the firm's success at keeping you updated and informed on the progression of the Disaster Debris <del>Monitoring</del> Service especially when special needs or issues arose?	✓	
5	How would you rate the firm's ability to complete the scope of work in a timely manner and within budget?	✓	
6	Would your agency use this firm to provide services again? (Circle One)	<u>YES!</u> Satisfactory	NO/ Unsatisfactory

Additional Comments: BERGERON EMERGENCY SERVICES provided the Town of Town Beach quality debris collection and removal following Hurricane Irma. Staff was cooperative and professional in all aspects while performing their services.

  
Signature

Director of Public Works  
Title



## REFERENCE QUESTIONNAIRE

Reference For (Proposer's Name): Charles Schwamm

Agency Giving Reference: City of Lighthouse Pt.

Contact Person Name: Charles Schwamm

Address: 4730 NE 21st Terr., Lighthouse Pt., FL 33064

Telephone: 954.946.7386

E-Mail: cschwamm@lighthousepoint.com

Provide a reference for the above named firm by indicating below the level of satisfaction (Satisfactory or Unsatisfactory) with services provided to your agency.

	QUESTION	Satisfactory	Unsatisfactory
1	What was your experience with the firm's ability to provide Disaster Debris <del>Monitoring</del> Services ?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2	How would you rate the experience and professionalism of the firm's staff?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3	How would you rate the accessibility and responsiveness of the firm's staff?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4	How would you rate the firm's success at keeping you updated and informed on the progression of the Disaster Debris <del>Monitoring</del> Service especially when special needs or issues arose?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5	How would you rate the firm's ability to complete the scope of work in a timely manner and within budget?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6	Would your agency use this firm to provide services again? (Circle One)	<input checked="" type="radio"/> YES/ Satisfactory	<input type="radio"/> NO/ Unsatisfactory

Additional Comments: We used Bergeron Emergency Services to remove Hurricane Irma debris from the city last year. We had an independent third party performing monitoring services and it all worked rather well.

C. Schwamm  
Signature

Public Works Director  
Title



## REFERENCE QUESTIONNAIRE

Reference For (Proposer's Name): Buguen Emergency Services

Agency Giving Reference: Town of Southwest Ranches  
Contact Person Name: Santha Luongo  
Address: 13400 Griffin Road SW 33330  
Telephone: 954 343-7476  
E-Mail: SLuongo@SouthwestRanches.org

Provide a reference for the above named firm by indicating below the level of satisfaction (Satisfactory or Unsatisfactory) with services provided to your agency.

	QUESTION	Satisfactory	Unsatisfactory
1	What was your experience with the firm's ability to provide Disaster Debris Monitoring Services?	yes	
2	How would you rate the experience and professionalism of the firm's staff?	yes	
3	How would you rate the accessibility and responsiveness of the firm's staff?	yes	
4	How would you rate the firm's success at keeping you updated and informed on the progression of the Disaster Debris Monitoring Service especially when special needs or issues arose?	yes	
5	How would you rate the firm's ability to complete the scope of work in a timely manner and within budget?	yes	
6	Would your agency use this firm to provide services again? (Circle One)	<u>YES/ Satisfactory</u>	NO/ Unsatisfactory

Additional Comments: Buguen Emergency Services provided excellent service & communication were also exceptional.

Santha Luongo Signature General Services Manager Title 4/11/18





Date & Time: Sun Oct 9 12:28:20 EDT 2016  
Position: +029.01564° / -081.30843°  
Altitude: 61ft  
Azimuth/Bearing: 092° S88E 1636mils (True)  
Elevation Angle: -00.1°  
Horizon Angle: -02.0°  
Zoom: 1X



**Volusia County School Board  
Volusia County, FL  
November—December 2016**

Revenue: \$615,000 FEMA #: DR-4283

Reference: David Biletto, Coordinator  
386.527.6041; Dcbiletto@volusia.k12.fl.us

- ▶ Activation, Operations Manager Jason Ottillge was in Volusia County assessing damage and setting up the response and removal plan in less than 6 hours from initial call
- ▶ Mobilized crews within 1 hour of notice to proceed
- ▶ Deployed 12 crews, 2 zones; 8 crews in the eastern zone; 4 crews in the western zone
- ▶ Covered 1,432 square miles
- ▶ Used approximately 40 personnel 15 pieces of equipment including chain-saws, loading equipment, hauling equipment, bucket trucks, and support equipment
- ▶ Removed and hauled 15,000 cy of vegetative debris 1500 hangers and 100 stumps
- ▶ Removed bulk material in 9 days
- ▶ Returned 81 facilities to normal operations in 48 hours
- ▶ 31 schools required significant tree, stump, and hanger clearance
- ▶ Completion in 18 days
- ▶ No lost time, no safety or quality issues, no liquidated damages
- ▶ First school district in are to open following event

**BERGERON**  
EMERGENCY SERVICES





Dear Mr. Bergeron,

On Behalf of the Volusia County School Board District, I would like to commend you on a job well done. Hurricane Matthew, which made landfall in October 2016, was the first Major Hurricane to hit Florida in over 10 years. Hurricane Matthew left wide spread damage to schools all across Volusia County. Bergeron worked tirelessly to assist our field personnel and in house management with many facets of the operation. Because of the relationship between our School Board and Bergeron, we were able to maximize our reimbursement from FEMA and the State of Florida, under the FEMA Public Assistance Program. Your adherence to all local, state and federal guidelines helped us tremendously with issues that might have otherwise been unsuccessful or overlooked. Bergeron Emergency Services regularly communicated with us and made themselves flexible with various day to day operations throughout Volusia County.

Within hours of making the phone call to Bergeron Emergency Services, Inc., a representative was in our headquarters in Daytona to implement a plan to quickly and professionally return the schools back to full operations. Following initial assessments by the Bergeron team, it was immediately evident that the impacts were much worse than we had anticipated. Bergeron's experienced team was very thorough in their explanation of the FEMA debris removal process and the key controls that would be implemented to protect our reimbursement potential. Within twenty-four hours of NTP Bergeron mobilized over 15 crews who worked tirelessly to return over 30 schools simultaneously back to normal operations within forty-eight hours. The Volusia County School District was the first school district to open schools statewide following the impacts of Matthew. More importantly, even though schools were opened, there was still much work to perform and the majority of the debris removal operations were performed while students were present. Bergeron's experience with managing the pedestrian traffic and constant coordination with our staff was paramount to our successful recovery.

In closing, I would like to thank you and your staff for working so closely with our staff to return our schools back to normal as soon as you did. It would be my pleasure to recommend your company to anyone who may suffer from a similar unfortunate circumstance in the future.

Sincerely

David Biletto, Environmental Coordinator



STATE OF FLORIDA DEPARTMENT OF TRANSPORTATION  
**CONTRACTOR  
FIELD PERFORMANCE REPORT**

376-925-43  
MAINTENANCE  
05/14

Contractor: Bergeron Land Development, Inc.

Contract: Z-7032, Emergency Debris Removal

Evaluation Date: 2/23/2018

Type of Evaluation: ☐ Periodic ☒ Final

**Category One**

**Pursuit and Timely Completion of Work**

	Performance
The Contractor performed all work in an effective and expedient manner. The Department's expectations regarding timely pursuit and completion of the work were often exceeded.	Excellent <input checked="" type="radio"/>
Except for a few occasions, the Contractor completed all of the work within authorized timeframes. The Contractor consistently demonstrated sufficient efforts to complete work in a timely fashion. The Department's expectations regarding timely pursuit and completion of the work were usually met and sometimes exceeded.	Satisfactory <input type="radio"/>
The Contractor occasionally completed the work in a timely manner, but efforts were consistently less than adequate. Department involvement was required on more than one occasion to prompt the Contractor to complete the work.	Unsatisfactory <input type="radio"/>
The Contractor failed to complete the work in a timely fashion. On several occasions the Contractor failed to begin work in a timely fashion, and the Contractor made little effort to correct deficiencies. Substantial Department involvement was required to prompt completion of the work, including written correspondence advising the Contractor of potential default. Expectations were not met.	Poor <input type="radio"/>
Notes & Comments	
Contractor provided a person at the Operations Center which allowed for constant and immediate communication with the contractor. Mobilization was very slow, however the production increased once worked began.	

**Category Two**

**Maintenance of Traffic (MOT) & Safety Operations**

	Performance
MOT setups and compliance were proper with no correctable complaints from Department personnel and/or traveling public. No incidents or injuries occurred within work zones due to improper MOT. Qualified MOT personnel were present at all times. Expectations were exceeded, Contractor often went above and beyond FDOT Design Standard requirements to ensure safety for both work crews and traveling public.	Excellent <input type="radio"/>
MOT setups and compliance were mostly proper with few correctable complaints from Department personnel and/or traveling public. No incidents or injuries occurred within work zones due to improper MOT. Qualified MOT personnel were present. Expectations were met and exceeded occasionally.	Satisfactory <input checked="" type="radio"/>
MOT setups and compliance were at times achieved, but there were several complaints and/or incidents of non-compliance. No major incidents or injuries occurred within work zones due to improper MOT. Qualified MOT personnel were usually present. Some involvement from Department personnel was required on a few occasions. Expectations were not consistently met.	Unsatisfactory <input type="radio"/>
Proper MOT deployment and overall compliance was lacking. Numerous correctable complaints from Department personnel and/or traveling public were noted. An incident with injuries may have occurred within the work zone due to improper MOT. Qualified MOT personnel were seldom on site or in close proximity to the work site. Expectations were not met.	Poor <input type="radio"/>
N/A (To be used when MOT was not necessary or included in the contract).	N/A <input type="radio"/>
Notes & Comments	
On a few occasions there were complaints by the traveling public and FDOT personnel about improper MOT setups.	



175-000-423  
Main / Finance  
06/14

Contractor: Bergeron Land Development, Inc.  
Contract: Z-7032, Emergency Debris Removal

Evaluation Date: 2/23/2018

### Category Three

#### Timely and Complete Submittal of Documents and Reports

	Performance
Written correspondence and documentation were error free and critical dates were met.	Excellent <input type="radio"/>
Contractor adequately followed the contract from a written correspondence perspective. Quality in relation to written correspondence was good with few errors.	Satisfactory <input checked="" type="radio"/>
Department personnel encountered issues with the overall quality of the written correspondence or overall timeliness of contract document submittal.	Unsatisfactory <input type="radio"/>
Overall quality control from a correspondence/paperwork aspect was not met. Excessive prompting from Department personnel for required documentation was required and the correction of substandard/low quality work was necessary. Contractor failed to submit required documents such as Form 21-A within allowable time.	Poor <input type="radio"/>
Notes & Comments	
Contractor provided records and reports required by the contract but did not provide all weight tickets from truck drivers which caused issues when verifying landfilled records.	

### Category Four

#### Overall Quality Control, Environmental Compliance, and Compliance with Contract Requirements

	Performance
Contractor followed all of the requirements/conditions of the contract with superior quality in accordance with FDOT Standards and Specifications (including environmental issues if applicable). Contractor was self-sufficient requiring no help from the Department.	Excellent <input type="radio"/>
Contractor consistently performed quality work operations according to the contract with few errors.	Satisfactory <input checked="" type="radio"/>
Overall quality control in the field was not consistently met. Department personnel were often required to prompt the Contractor for correction of substandard or low quality work.	Unsatisfactory <input type="radio"/>
The Department identified notable errors and failures to meet contract requirements. Overall quality control was only met on occasion.	Poor <input type="radio"/>
Notes & Comments	
There were a few occasions in which the contractor had to be reminded to pick up all debris as they moved through an area and not just pick the largest bundles.	





SPB-420-43  
MAINTENANCE  
SDR 34

Contractor: Bergeron Land Development, Inc.

Contract: Z-7032, Emergency Debris Removal

Evaluation Date: 2/23/2018

### Category Five

Interaction, coordination, and cooperation with Department personnel, traveling public, other contractors, property owners and other Governmental agencies

	Performance
Interaction with Department personnel was outstanding; no complaints from the traveling public or adjacent property owners were noted. The Contractor handled any issues that arose, notifying the Department of the outcome. Positive feedback from the public was noted. Expectations were often exceeded.	Excellent <input checked="" type="radio"/>
Few, if any, complaints from the traveling public or adjacent property owners were noted. When a concern was expressed, the Contractor was quick to resolve it. Positive interaction with Department personnel with some positive feedback from the public was noted. Expectations were always met and occasionally exceeded.	Satisfactory <input type="radio"/>
Some complaints from outside parties and Department personnel were noted (mostly minor in nature). Most complaints were handled in a timely manner. Expectations were not consistently met.	Unsatisfactory <input type="radio"/>
Numerous complaints were received about work operations, staging of equipment, and/or poor attitude. The Contractor repeatedly failed to follow instructions; communication and cooperation was inadequate.	Poor <input type="radio"/>
Notes & Comments	
This contractor worked well with Department personnel, addressing issues as they came up.	

### Category Six

Disadvantaged Business Enterprise (DBE) Reporting

	Performance
Contractor's staff was very well qualified and capable to address sufficient utilization of the Equal Opportunity Compliance (EOC) System application to collect, review, and report any DBE commitments/payments. Periodic checks of the EOC System by Department personnel revealed no issues and no follow up with the Contractor in regard to DBE issues was required.	Excellent <input type="radio"/>
Contractor's staff sufficiently utilized the Equal Opportunity Compliance (EOC) System to adequately collect, review and report DBE commitments/payments. Periodic checks of the EOC System by Department personnel revealed very few issues and minimal follow up with the Contractor in regard to DBE issues was required.	Satisfactory <input type="radio"/>
Contractor demonstrated little interest in utilizing the EOC system to collect, review, and report any DBE commitments/payments. Requests for the Contractor to utilize the system were repeatedly made by Department personnel and follow up with the Contractor was often required.	Unsatisfactory <input type="radio"/>
Contractor failed to adequately report DBE commitments/payments. Requests for the Contractor to correct errors within the system were repeatedly made by the Department; excessive/recurring assistance to the Contractor was necessary.	Poor <input type="radio"/>
N/A (To be used when the Contractor is exempt from DBE reporting requirements.)	N/A <input checked="" type="radio"/>
Notes & Comments	





2/19-000-42  
MAINTENANCE  
8814

Overall Score 91

Contractor: Bergeron Land Development, Inc.

Contract: Z-7032, Emergency Debris Removal

Evaluation Date: 2/23/2018

### Summary

Pursuit and Timely Completion of Work

Excellent

Maintenance of Traffic (MOT) & Safety Operations

Satisfactory

Timely and Complete Submittal of Documents and Reports

Satisfactory

Overall Quality Control, Environmental Compliance, and Compliance with Contract Requirements

Satisfactory

Interaction, coordination, and cooperation with Department personnel, traveling public, other contractors, property owners and Government agencies

Excellent

Disadvantaged Business Enterprise (DBE) Reporting

N/A

Submitted By:

1/1/1  
Project Manager

2/26/2018  
Date

Reviewed By:

[Signature]  
Cost Center Manager

2/26/18  
Date

Reviewed By:

[Signature]  
District Maintenance Engineer

2/26/18  
Date

CONTRACTOR

Date

(Signature does not indicate concurrence)

### COPIES:

Contractor

Project File

District Maintenance Engineer - Original

Cost Center Manager



**The City of Lighthouse Point  
Florida, February 20, 2016**

Revenue: \$75,000

Reference: John D. Lavisky, City Administrator  
954.943.6500; jlavisky@lighthousepoint.com

- ▶ Activation, Operations Manager Jason Ottillie was in the City assessing damage and setting up response and removal plan
- ▶ Mobilized crews within 24 hours of notice to proceed
- ▶ Deployed 6 crews, 2 zones
- ▶ Used approximately 25 pieces of equipment including chainsaws, loading equipment, hauling equipment, bucket trucks, and support equipment
- ▶ Hauling crews teamed with trimming crews across 2 zones to add efficiency to the response
- ▶ Removed 15,000 cy of debris
- ▶ Removed bulk material in 4 days over 20 roads
- ▶ Rapid response and streamlined approach allowed business to reopen in less than 4 days
- ▶ No lost time, no safety or quality issues, no liquidated damages





*City of Lighthouse Point, Florida*

[www.lighthousepoint.com](http://www.lighthousepoint.com)

2200 N.E. 38th Street • Lighthouse Point, FL 33064 • Phone 954-943-6500 • Fax 954-784-3446

March 31, 2016

Mr. Brian Thomason  
Vice President  
Bergeron Emergency Services  
19612 SW 69<sup>th</sup> Place  
Ft. Lauderdale, FL 33332

Dear Mr. Thomason:

I want to thank you and all of the responders from Bergeron Emergency Services for your assistance in the recovery from the tornado that we recently experienced. Within two hours after we called, a representative was in the City assessing the damage and developing a clean-up and debris removal plan. The next morning your crews were here on-site ready to work. You provided just the right amount of manpower and equipment we needed to get the job done quickly and efficiently.

Thanks for the great response from Bergeron Emergency Services.

Sincerely,

CITY OF LIGHTHOUSE POINT, FLORIDA

John D. Lavisky  
City Administrator





**The City of Lake Jackson  
The City of Richwood  
Texas, April-May 2015**

Revenue: \$250,000

Reference: Robert Stark, Public Works, City of  
Lake Jackson 79.482.4827; [rstark@lakejacksontx.gov](mailto:rstark@lakejacksontx.gov)  
Clif Custer, Public Works, City of Richwood  
979.256.2082; [ccluster@richwoodtx.org](mailto:ccluster@richwoodtx.org)

- ▶ Activation, Vice President of Operations Brian Thomason was in the City assessing damage and setting up response and removal plan in less than 12 hours from initial call
- ▶ Mobilized crews within 48 hours of notice to proceed
- ▶ Deployed 5 crews, 2 zones
- ▶ Used approximately 14 pieces of equipment including chainsaws, loading equipment, hauling equipment, bucket trucks, and support equipment
- ▶ Removed 12,000 cy of debris from Jackson and 5,000 from Richmond
- ▶ Removed bulk material in 9 days
- ▶ Calculated collected debris by BES conventional FEMA load ticks provided
- ▶ Rapid response and streamlined approach allowed business to reopen in less than 4 days
- ▶ No lost time, no safety or quality issues, no liquidated damages

**BERGERON**  
EMERGENCY SERVICES





1800 BRAZOSPORT BLVD.  
RICHWOOD, TEXAS 77531  
PHONE (979) 265-2082  
FAX (979) 265-7345

May 14, 2015

Ronald M. Bergeron, Jr.  
Owner/President  
Bergeron Emergency Services  
19612 SW 69<sup>th</sup> Place  
Fort Lauderdale, FL 33332

Re: April 2015 Straight-Line Windstorm Event

Dear Mr. Bergeron,

The City of Richwood only recently awarded our annual Storm Debris Contingency Contract to Bergeron, so recently in fact that the contracts had just been signed. On April 17<sup>th</sup>, we experienced a storm event. The storm debris had piled up beyond our control and beyond the capacity of our current waste management service.

Brian Thomason responded the day he was contacted about assistance with the storm debris removal. We were able to meet with Brian and with Ariel Vignolo the very next day. They both were extremely courteous and helpful while explaining the process. They were able to mobilize immediately and clean up began within 30 minutes of our meeting.

Mr. Thomason stayed in contact with the City every day regarding their progress. We were kept informed all through the process. We never received a customer complaint or concern while Bergeron was working in town.

Brian and Ariel were both professional and courteous. Being a small municipality, we don't have the labor at our disposal to handle such an extensive clean up. They came in, removed a huge burden from the city, managed to keep our residents pleased and displayed a level of customer service you rarely have the pleasure of witnessing these days.

Sincerely,

Clif Custer  
Public Works



**SuperStorm Sandy**

**New York—5 Boroughs**

**BERGERON**  
EMERGENCY SERVICES

**New York City all 5 Boroughs**  
**February 2013—April 2013**

Revenue: \$1,000,000; FEMA # DR-4085

Reference Kristian Agoglia, LGS President  
631-367-2200  
kristian@looksgreatservices.com

- ▶ Operating in all 5 boroughs within 48 hours of notice-to-proceed
- ▶ Mobilized over 20 crews approximately 150 persons
- ▶ Deployed approximately 100 pieces of equipment including crews included chainsaw crews, rubber tired excavators, skid steers, tree cranes, grapple trucks, personnel transports, dump trucks, and traffic control equipment
- ▶ Performed 394 flush cuts and 694 stump extractions
- ▶ Covered 165 sq miles
- ▶ Automated Debris Management System (ADMS) technology allowed the crew foreman to document pre-work and post-work photographs, pre-existing damages, and necessary data for comparison to the USACE QAS reports
- ▶ FEMA adopted ADMS process into their training program
- ▶ Subcontracted 80% to small businesses:
- ▶ Completed to the satisfaction of the prime contractor and USACE
- ▶ No lost time, no safety or quality issues, no liquidated damages

**BERGERON**  
EMERGENCY SERVICES





**Kentucky Ice Storms**

**Kentucky Transportation  
Cabinet District 1, 3, 4, 5, & 7  
February—July 2009**

Revenue: \$8,300,000 FEMA #: DR-1818  
Reference: Richard Mize, Contract Administrator  
502.564.6521 rmize@kytc.gov

- ▶ Vice President of Operations Brian Thomason in the State assessing damage and setting up the response and removal plan in less than 4 hours from initial call
- ▶ Operating in all 5 County's within 24 hours of notice-to-proceed
- ▶ Mobilized over 300 tree trimming crews (approximately 900 persons) and over 600 pickup and haul crews (approximately 1,200 persons)
- ▶ Deployed approximately 3,500 pieces of equipment including chainsaws, loading equipment, hauling equipment, bucket trucks, and support equipment
- ▶ Removed 1.6 million cubic yards of mixed debris
- ▶ Covered 2,603 sq miles
- ▶ Bulk debris operations completed in 30 to 90 days
- ▶ Tracked via conventional FEMA load tickets
- ▶ No lost time, no safety or quality issues, no liquidated damages

**BERGERON**  
EMERGENCY SERVICES



OFFICE OF THE GOVERNOR  
DEPARTMENT FOR LOCAL GOVERNMENT

Steven L. Beshear  
Governor

1024 Capital Center Drive, Suite 340  
Frankfort, Kentucky 40601  
Phone (502) 573-2382  
Fax (502) 573-2939  
Toll Free (800) 346-5606  
[www.dlg.ky.gov](http://www.dlg.ky.gov)

Tony Wilder  
Commissioner

September 11, 2009

Bergeron Emergency Services, Inc.  
19612 S.W. 69<sup>th</sup> Place  
Ft. Lauderdale, FL 33332

Dear Mr. Bergeron,

On behalf of the Commonwealth of Kentucky and its municipalities, I would like to commend you on a job well done in the counties of Ballard, Christian, Hart, Hardin, Grayson and Logan. The ice storm in January was the largest disaster in our state's history and your knowledgeable staff helped us through the plethora of documentation that emanated from not only your operations but also our local work forces'. Indeed, the collaboration between your firm and our local work force was key to a successful operation we hope never to have to deal with again.

The ice storm left much of the state in complete ruin. Upon notification, your firm immediately responded and worked tirelessly to assist both our Project Managers in the field and our municipal representatives responsible for the many facets such as operation demands. Because of the partnership between our Kentucky Transportation Cabinet and Bergeron, we were able to maximize our reimbursement from the FHWA and FEMA, the federal funding agencies for this massive project. Your adherence to all local, state and federal guidelines helped us tremendously with issues that might have otherwise been unsuccessful or overlooked.

Subsequent to your award in the aforementioned counties for operations detrimental to our recovery, Bergeron Emergency Services regularly communicated with us even when communications were crippled and made itself flexible to the rapidly changing conditions, including assisting us with the restoration of both Pennyriple and Rough River Dam State Parks, two of the largest and most precious parks in our state.

In closing, I would like to thank you and your staff for working so closely with our staff. It would be my pleasure to recommend your company to anyone who may suffer from a similar unfortunate circumstance in the future.

Sincerely,

Tony Wilder  
Commissioner

[KentuckyUnbridledSpirit.com](http://KentuckyUnbridledSpirit.com)



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**TRANSPORTATION CABINET**

Frankfort, Kentucky 40622  
www.kentucky.gov

Steven L. Beshear  
Governor

Joseph W. Prather  
Secretary

June 30, 2009  
Bergeron emergency services, Inc.  
19612 SW 69th Place  
Pembroke Pines, FL 33332

Dear Mr. Bergeron:

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response from the crippling ice storm we recently faced.

Upon initiation of your contract by the KYTC and arrival of your crews, we began to realize that a management staff knowledgeable of the debris management process and adequate resources were now in place to begin our project. Bergeron realized in April that there were some management issues and some changes in staff were to be made and did so accordingly to completed this project. Your crews and staff were totally committed to the project from their arrival to the closeout. The County was faced with many operational issues that your company and KYTC representatives collaborated on to bring resolve. The KYTC has not seen an ice storm of this magnitude and the assistance your company brought to the table was paramount in our recovery.

In closing we would like to add that it has been a pleasure to work with each and every one of you. The team effort between Bergeron, the KYTC monitors and staff Mr. Dave Fernandez [Senior Project Manager] and the sub-contractors on this project were keys to a successful project. We overcame issues and did what had to be done.

Sincerely,

Phillip Morris  
Superintendent II, Ballard County

Bill Hook  
Superintendent 1, Ballard County

KentuckyUnbridledSpirit.com



**TRANSPORTATION CABINET**

Frankfort, Kentucky 40622  
www.kentucky.gov

Steven L. Beshear  
Governor

Joseph W. Prather  
Secretary

June 29, 2009

To Whom It May Concern:

In late January 2009, the State of Kentucky was hit with a devastating ice storm that caused wide spread damage and generated a significant amount of tree related debris along our roadway system. The Kentucky Transportation Cabinet (KYTC) immediately put in place a debris removal contract for each county affected throughout the State. This debris removal contract included removal of hangers, leaners and debris existing along our maintained right-of-way that followed FEMA protocol and specifications. I had the opportunity to oversee the work of this debris removal in Ballard County where the services of Bergeron Emergency Services were utilized in accordance with the KYTC debris removal contract. The amount of debris along our state roadway system in Ballard County totaled over 250,000 cubic yards upon completion by Bergeron. Throughout the course of this project I worked closely with Bergeron representatives to ensure that all FEMA guidelines were being adhered to, that safety was always a primary focus to all parties involved, that Bergeron was adequately addressing all affected areas in Ballard County for KYTC, and most importantly that our customer, the public, was receiving a quality product. Several obstacles were encountered through the early part of the debris removal process but through the guidance and coordination of Mr. Dave Fernandez, operations improved and we began to see production in a positive direction. The Bergeron staff was very accommodating and kept in constant contact with all applicable KYTC staff as to work progression, work changes, specific needs, etc. All paperwork was submitted promptly and any requests made by KYTC were addressed in a timely fashion. The project staff took great pride in their work and made a superb effort at ensuring our needs were met on a daily basis.

In closing, I would highly recommend Bergeron Emergency Services for any future debris removal projects and am glad I have had the opportunity to work with them during our recent disaster.

Sincerely,

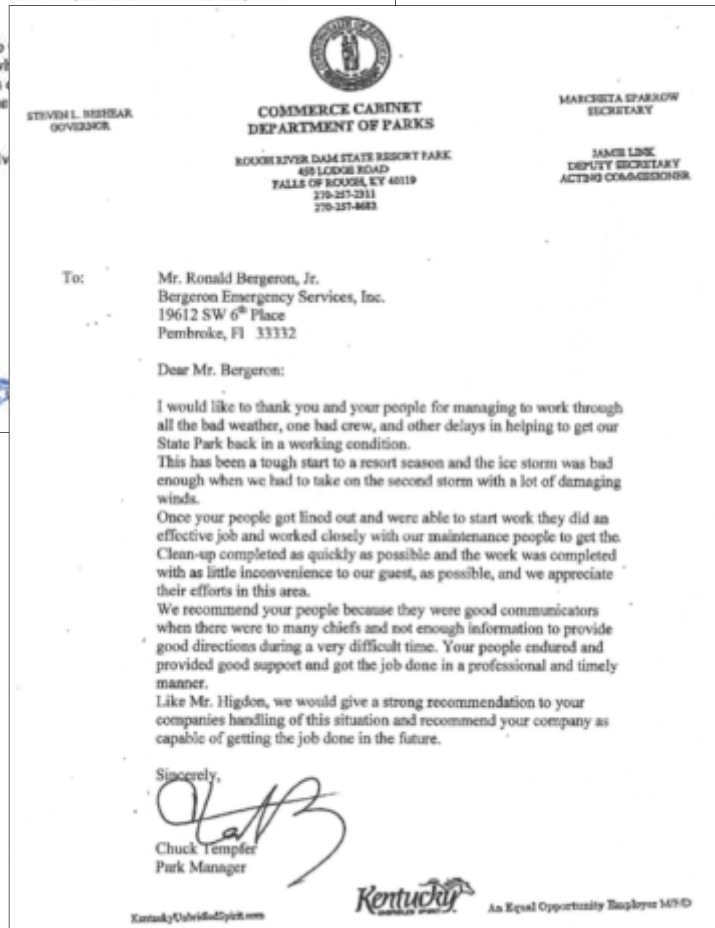
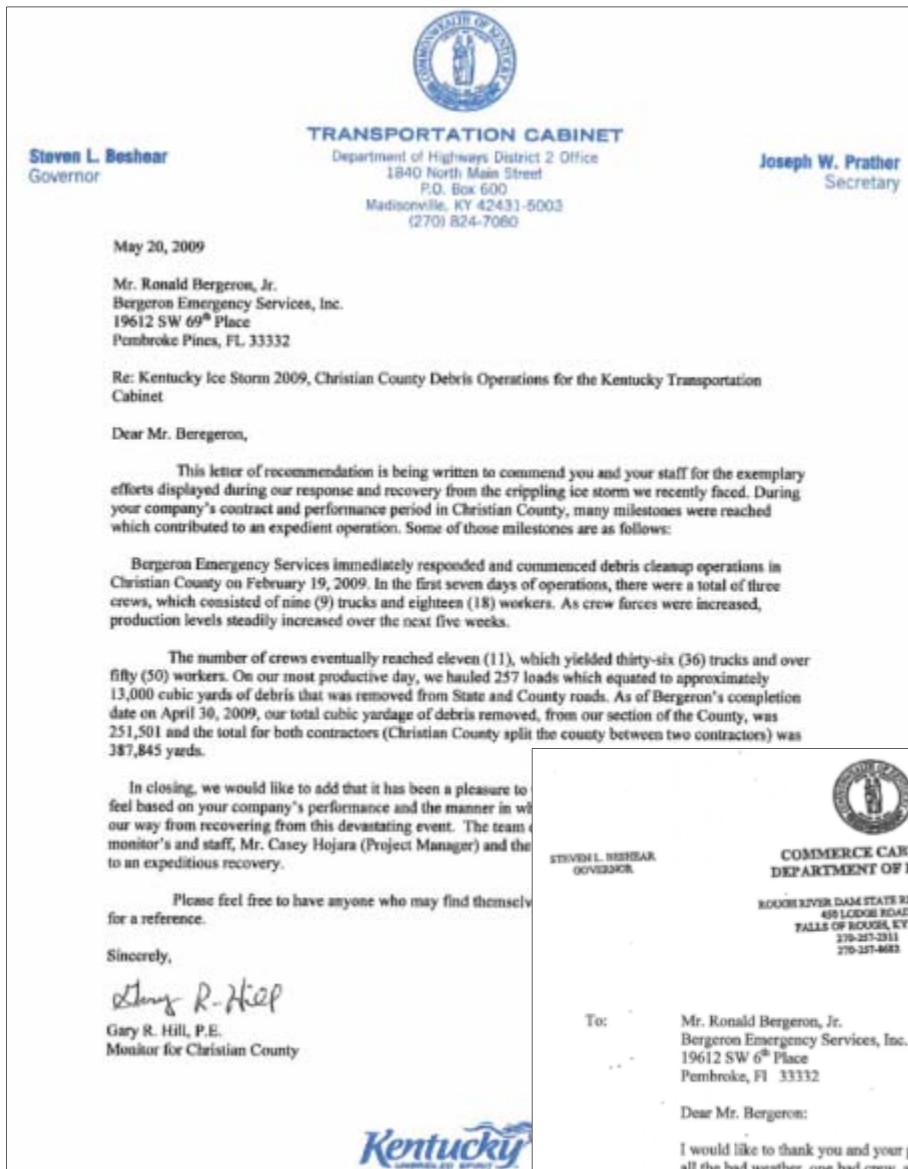
Kyle M. Post, P.E.  
Transportation Engineer Supervisor - Paducah Section  
KY Dept. of Highways - District One  
Paducah, KY

KentuckyUnbridledSpirit.com



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**Broward County & Broward County School Board , FL**

Revenue: \$20,000,000 FEMA #: DR-1609  
Reference: Edward Consaul, Plantation FL  
954.452.2535; EConsaul@plantation.org

- ▶ Vice President of Operations Brian Thomason in the County assessing damage and setting up the response and removal plan in less than 4 hours from initial call
- ▶ Pres-staged over 40 pieces of emergency push equipment
- ▶ Removed 8 million cubic yards of mixed debris
- ▶ Activations: 9 - Cities of Plantation, Pembroke Pines, Cooper City, Miramar, Weston, Southwest Ranches, Hollywood, and Davie; Florida & Broward County School Board
- ▶ Cleared 278 schools while schools in session
- ▶ Deployed nearly 300 crews and 1,000 personnel,
- ▶ Covered 1,525.57 sq miles
- ▶ Curbside side debris operations completed in 90 days
- ▶ Tracked via conventional FEMA load tickets
- ▶ Workforce consisted of approximately 70% subcontractors; out of the 70%, approximately 40% were local small businesses
- ▶ No lost time, no safety or quality issues, no liquidated damages

**BERGERON**  
EMERGENCY SERVICES



## City of Pembroke Pines

Frank C. Ortis, Mayor  
Angelo Castillo, Vice-Mayor  
Charles F. Dodge, City Manager

William B. Armstrong, Commissioner  
Ben Fiorendino, Commissioner  
Iris A. Siple, Commissioner

January 24, 2006

Bergeron Land Development, Inc.  
19612 S.W. 69<sup>th</sup> Place  
Fort Lauderdale, FL 33332

TO: Ramon Lara  
Project Manager

RE: Hurricane Wilma, Debris Removal  
Letter of Merit

This correspondence is being sent by the City of Pembroke Pines Public Services to recognize Bergeron Land Development Inc. and yourself for accomplishments as it relates to hurricane debris removal in the City of Pembroke Pines, Florida following Hurricane Wilma.

The communication, project management, organization, professionalism, and the overall expeditious manner in which Bergeron Land Development, Inc. removed storm generated debris from the right-of-ways throughout the city was impressive.

In closing, they were a beneficial addition to the disaster relief services, we anticipate utilizing their services in future disasters.


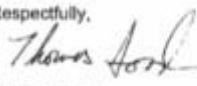

Respectfully,

Shawn W. W. Denton  
City of Pembroke Pines  
Director of Public Services

13975 Pembroke Road • Pembroke Pines, Florida 33027 • 954-437-1111





<p><b>City of Miramar</b> An Equal Opportunity Employer</p>  <p><b>Mayor</b> Lori C. Moseley</p> <p><b>City Commission</b> Winston F. Barnes Marjorie J. Conlan Troy R. Samuels John L. Moore</p> <p><b>City Manager</b> Robert A. Payton</p> <p><b>City Manager</b> c/o City of Miramar 2300 Civic Center Place Miramar, Florida 33025 Phone: (954) 602-3115 Fax: (954) 602-3548</p>	<p>January 25, 2008</p> <p>Re: Recommendation Letter</p> <p>To Whom It May Concern:</p> <p>On October 24, 2005 Hurricane Wilma slammed into South Florida causing significant damage to Broward County. The damage and safety to our citizens due to debris in the area was obviously an immediate concern to the City of Miramar.</p> <p>Bergeron Land Development, Inc. was contracted by the City of Miramar to expedite the removal of debris from the right-of-ways in Miramar. Bergeron Land Development participated in the entire contract from beginning to end with a great deal of diligence and professionalism.</p> <p>The City of Miramar was pleased with Bergeron Land Development's performance and would consider using them again in the future.</p>	<div style="display: flex; justify-content: space-between;"> <div data-bbox="657 913 852 1081">  <p>Respectfully,  Thomas Good Administration Officer</p> </div> <div data-bbox="852 913 1481 1081"> <p><b>Town of Southwest Ranches</b> 6589 S. W. 160 Avenue Southwest Ranches, FL 33331 Phone: (954) 434-0088 Fax: (954) 434-1450 Website: <a href="http://www.southwestranches.org">www.southwestranches.org</a></p> </div> </div> <p>March 3, 2009</p> <p>Re: Bergeron Emergency Services, Inc.</p> <p>To Whom It May Concern:</p> <p>In October 2005, the Town of Southwest Ranches was at the forefront of Hurricane Wilma as it crossed the Florida peninsula and entered Broward County. Southwest Ranches is adjacent to the everglades at the storms point of entry.</p> <p>The amount of debris generated was tremendous. Bergeron Emergency Services provided hurricane debris removal services to the Town for several months. Their professionalism, diligence and response to the Town's every concern was truly appreciated.</p> <p>The Town has a contract in place with Bergeron for future debris removal which is the best endorsement.</p> <p>Sincerely,  Lee J. Rickles Administrative Services Director</p> <p style="text-align: right; font-size: small;">Mayor, Jeff Halpern - Vice Mayor, Glenn Sullivan Councilmember Freddy Palmetto - Councilmember, Aster Knight - Councilmember, Craig McRay - Interim Town Administrator, David White</p>
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**Broward County & Broward County School Board, FL**

Revenue: \$20,000,000 FEMA #: DR-1609  
Reference: Edward Consaul, Plantation FL  
954.452.2535; EConsaul@plantation.org

- ▶ 5 FEMA approved temporary debris sites
- ▶ Sites opened in less than 72 hours
- ▶ 8 separate dump locations
- ▶ Applicants: 9 - Cities of Plantation, Pembroke Pines, Cooper City, Miramar, Weston, Southwest Ranches, Hollywood, and Davie; Florida & Broward County School Board
- ▶ Reduced and disposed of over 2 million cubic yards,
- ▶ Grinding, burning, segregated for reuse
- ▶ Equipment, excavators with thumbs, loaders with rakes or grapples, dozers (D-3 up to D8), and 5 large tub grinders
- ▶ Truck traffic had dedicated entrances and exits on lightly traveled roads that had little or no effect on commuter traffic
- ▶ Tracked via conventional FEMA load tickets
- ▶ Maintained traffic flow through the site; maintained stable terrain for the traffic
- ▶ No lost time, no safety or quality issues, no liquidated damages

**BERGERON**  
EMERGENCY SERVICES



**BERGERON**  
EMERGENCY SERVICES