



Communications Services Proposal

Gia Shaw
Public Safety Communications Manager
Proposal 2018

Introduction to Public Safety Communications



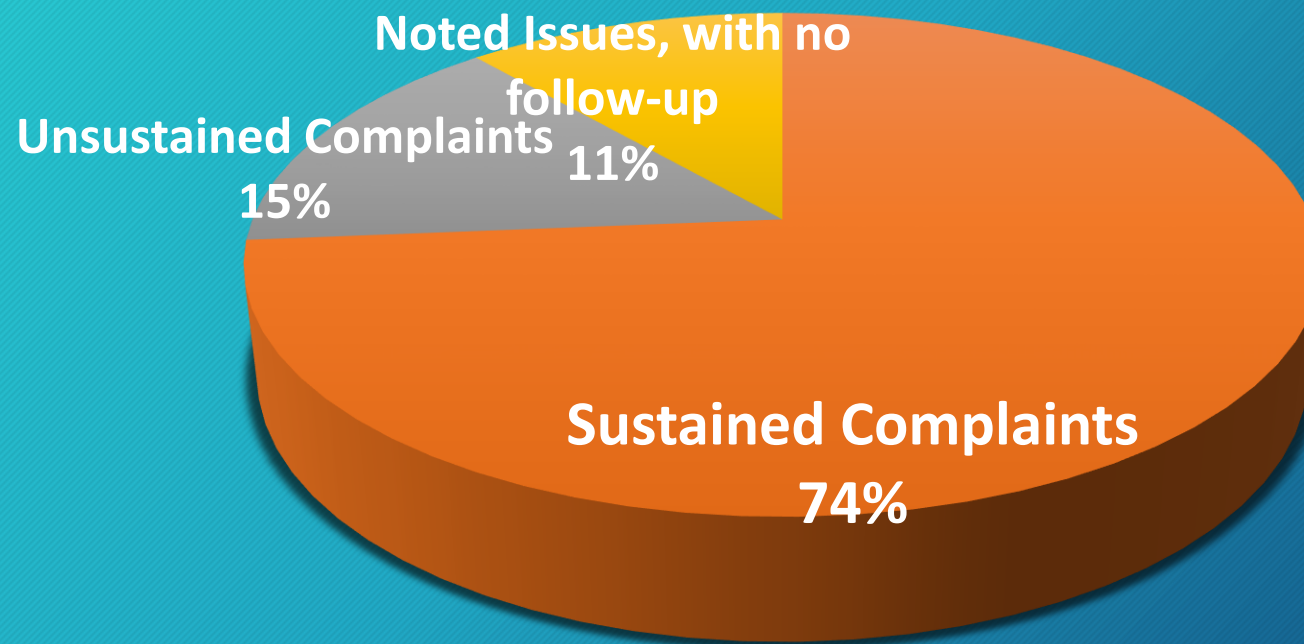
FLORIDA DEPARTMENT OF LAW ENFORCEMENT
SERVICE ♦ INTEGRITY ♦ RESPECT ♦ QUALITY



Broward Sheriff's Office Communications



May 2017-October 2018 BSO Complaint Log



■ Sustained Complaints ■ Unsustained Complaints ■ Noted Issues, with no follow-up

Options



Coral Springs Police Department



Margate Police Department



Cost for Margate to Operate Independently

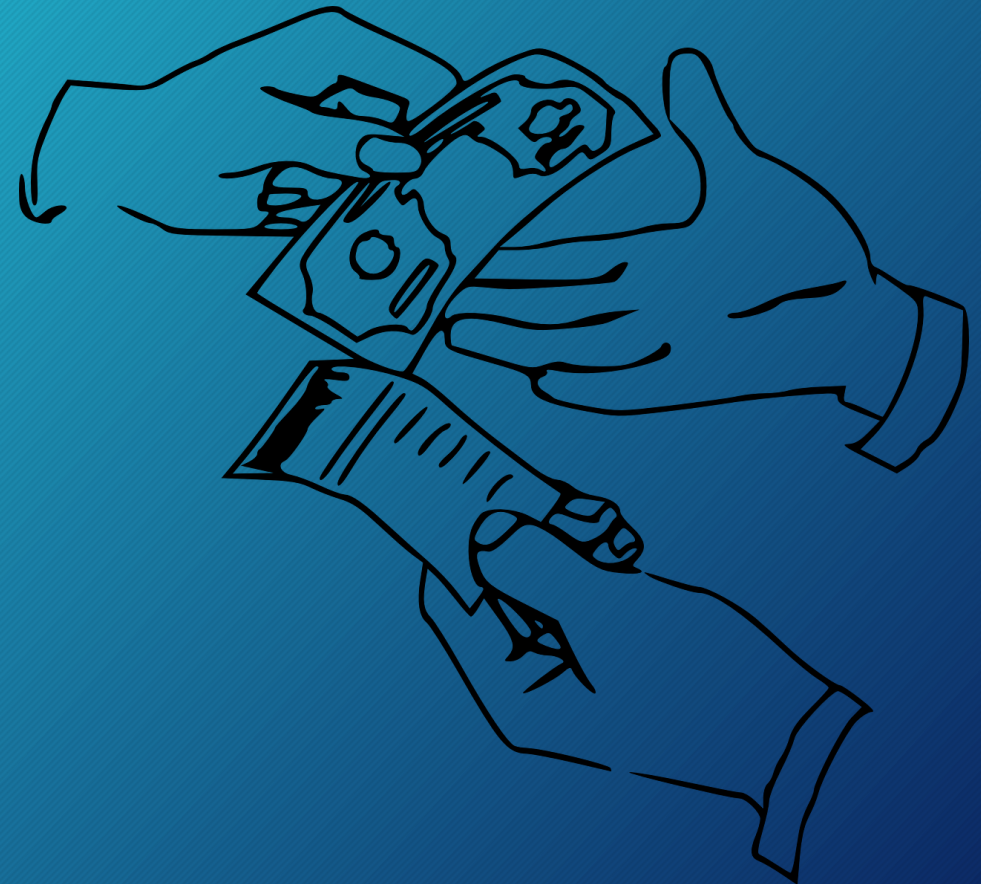


- Year 1 Operating Cost

- \$5,086,647.33

- Recurring Cost

- \$3,449,997.00



Cost for Margate to Operate Independently



- Staffing
 - 27 additional employees will be required
 - 22 Dispatchers (Telecommunicators)
 - 4 Shift Supervisors
 - 1 Information Technology Specialist (IT)
- Total Staffing Cost- \$2,183,817.33

Cost for Margate to Operate Independently



- Products (Group 1)
 - Work stations
 - Chairs
 - Software licenses
 - Office equipment
- Total Cost \$381,000



Cost for Margate to Operate Independently



- CAD & RMS System (Group 2)
 - Computer software used for dispatching and tracking calls for service.
 - Record Management System that houses all reports.
- Total Cost \$638,870.00



CENTRAL SQUARE

TECHNOLOGIES

Cost for Margate to Operate Independently



- New Employee Training (Group 3)
 - State Required 911 Telecommunicator Course (232 Hours)
- Total Cost \$180,000.00



Cost for Margate to Operate Independently



- Enhanced 911 Phone System (Group 4)
- Total Cost \$240,500.00



Cost for Margate to Operate Independently



- Information Technology (IT) Services (Group 5)

- New server
- Network lines
- Cabling
- Monitors
- Data migration

- Total Cost \$330,000.00



Cost for Margate to Operate Independently



- Phone Line Recording (Group 6)
- Total Cost \$7,152.00

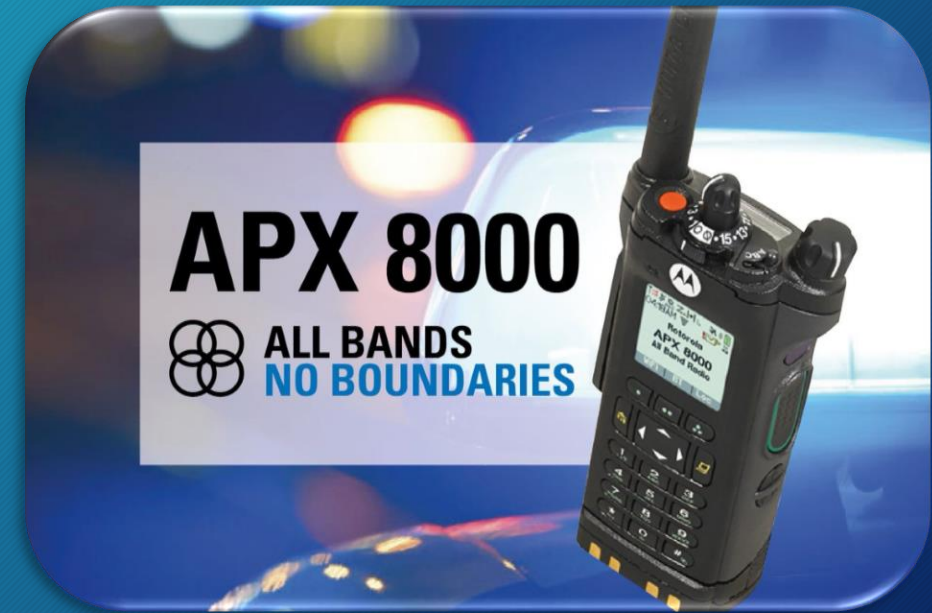


Cost for Margate to Operate Independently



- Radio Equipment (Group 7)

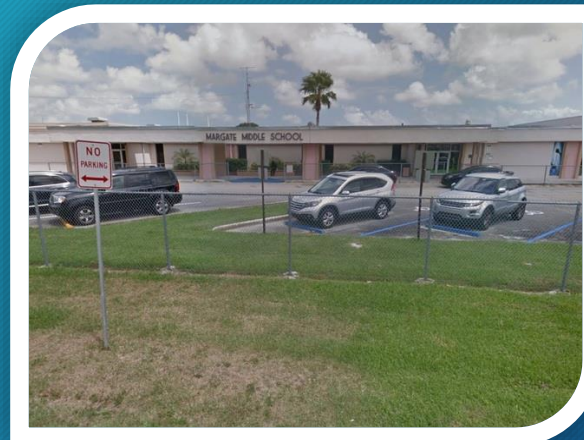
• \$1,125,308.00 per year



Radio Equipment (Group 7)



- Bi-Directional Antenna (BDA)
 - All four Broward County Public Schools
- Local Government Users (175)
- New portable radios for Police and Fire



Teletype



- Currently contracted to Coconut Creek Police Department.
 - 2018- City of Margate paid \$315,000.
 - This contract will no longer be needed with either communications option.



Recurring Costs



- Staffing
 - \$2,200,000.00



Recurring Costs



- Radio Equipment
 - \$1,125,308.00
- CAD/RMS
 - \$74,750.00
- Training
 - \$18,000.00
- Enhanced 911 Phone System
 - \$28,779.00
- Phone Line Recording
 - \$3,160.00

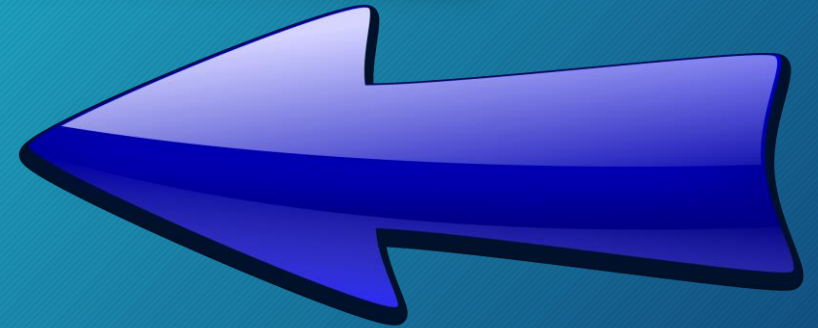


Proposal Cost Summary



- **1st Year Costs**

- Coral Springs (Estimate)- **\$1.7-\$1.8 million**
 - Plus IT/ADMIN FEES, etc.
- Margate- **\$5,086,647.33**



- **Recurring Costs**

- Coral Springs (Estimate)- **\$1.7-1.8 million**
 - Plus IT/ADMIN FEES, etc.
- Margate- **\$3,449,997.00**

