MARGATE CARE FOR HEROES

EVIDENCE IN AID OF REASONABLE ACCOMMODATION REQUEST¹

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Transcript - May 20, 2020 commission meeting	Exhibit E
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VIP Memory Care Materials	Exhibit K

¹ These documents will be used in addition to the video tour of the facility.

Exhibit A

TELEPHONE

ADDRESS

WEB



QUALITY OF LIFE GROUP CARE FACILITY

Business Plan

Quality of Life is a Group Care Facility, located at 603 Melaleuca Dr., Margate, FL 33063. The Company is owned by Miryam Jimenez, an entrepreneur and investor based in South Florida.







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EXECUTIVE SUMMARY

Quality of Life is a Group Care Facility, located at 603 Melaleuca Dr., Margate, FL 33063. The Company is owned by Miryam Jimenez, an entrepreneur and investor based in South Florida.

BUSINESS DESCRIPTION

Quality of Life is the vision of Ms. Jimenez, who, through the tragic loss of a loved one, is personally motivated to help others. The facility was first envisioned in 2016, with an anticipated grand opening set for August 15, 2019. The agency is registered in the State of Florida as a S-Corporation, subject to the laws and regulations therein.

LICENSURE

Quality of Life will be licensed by the Agency of Health Care Administration (AHCA) in accordance with Chapter 64E-12 of the Florida Administrative Code, Chapter 394 of the Florida Statutes, and Section 381.006(16) of the Florida Statutes. Relevant materials are attached to this proposal as Exhibit A.

64E-12 Residential Treatment

"Residential Treatment" is a group care facility and provides services on a residential basis 24 hours-per-day, 7 days-per-week, and is intended for clients who meet the placement criteria for this component." "This level is appropriate for persons who have sub-acute biomedical problems or behavioral, emotional, or cognitive problems that are severe enough that they require residential treatment, but do not need the full resources of an acute care general hospital or a medically managed inpatient treatment program."

Quality of Life will be a group-care-facility as defined and meet the definition and regulations in Section 381.006 of the Florida Statutes and Chapter 64E-12 of the Fla. Administrative Code. As used in Section 381.006 of the Florida Statues and Chapter 64E-12 of the Fla. Administrative Code, the term "group care facility" means any public or private school, assisted living facility, adult family-care home, adult day care center, short-term residential treatment center, residential treatment facility, home for special services, transitional living facility, crisis stabilization unit, hospice, prescribed pediatric extended care center, intermediate care facility for persons with developmental disabilities, or boarding school. The department of health may adopt rules necessary to protect the health and safety of residents, staff, and patrons of group care facilities. Rules related to public and private schools shall be developed by the Department of Education in consultation with the department. Rules adopted under this subsection may include definitions of terms; provisions relating to operation and maintenance of facilities, buildings, grounds, equipment, furnishings, and occupant-space requirements; lighting; heating, cooling, and ventilation; food service; water supply and plumbing; sewage; sanitary facilities; insect and rodent control; garbage; safety; personnel health, hygiene, and work practices; and other matters the department finds are appropriate or necessary to protect the safety and health of the residents, staff, students, faculty, or patrons. The department of health may not

adopt rules that conflict with rules adopted by the licensing or certifying agency. The department of health may enter and inspect at reasonable hours to determine compliance with applicable statutes or rules. In addition to any sanctions that the department of health may impose for violations of rules adopted under this section, the department of health shall also report such violations to any agency responsible for licensing or certifying the group care facility, which is the Agency of Health Care Administration. The licensing or certifying agency may also impose any sanction based solely on the findings of the department of health.

ACCREDITATION

The agency will be fully accredited by The Joint Commission. The Joint Commission is a private, not for profit organization established in 1951 to provide accreditation to health care organizations within the United States. The Joint Commission accredits nearly 21, 000 health care organizations in the United States. The Joint Commission provides deemed status and is recognized by the Centers of Medicare and Medicaid Services (CMS) as the industry "Golden Seal" for organizations that provide the highest quality healthcare.

EXECUTIVE LEADERSHIP TEAM

Quality of Life has assembled an experienced Executive Leadership Team:

Miryam Jimenez, Owner

Ms. Jimenez has developed a thriving real estate business with vast holdings. She specializes in procurement and selling of residential and commercial real estate. It is through the death of a loved one that Ms. Jimenez is driven to help individuals and their families who are dealing with behavioral health issues.

Emilio Mantero-Atienza, MD, PhD

Dr. Mantero-Atienza is a highly respected board-certified, psychiatrist and author who has over 50 years of experience working with those who suffer from behavioral health issues. He specializes in Medication Assisted Therapies, Medication Assisted Treatment in Mental Health Services, and Evidenced Based Treatment. Dr. Mantero acquired a PH.D. in Clinical Biochemistry.

Mary Jane Fitzpatrick, RN, JD, Consultant

Ms. Fitzpatrick, RN, Behavioral Health Consultant specializing in nursing administration, medical-legal, and risk management. She is considered an expert in Joint Commission quality standards and the Agency for Health Care Administration regulatory requirements. Ms. Fitzgerald is a member of the Florida Bar and is a Registered Professional Nurse.

Linda Potere, MBA, LHCRM, CHCQM, LADAC, CAP-Program Director

Linda Potere is a behavioral health consultant to a wide variety of behavioral health organizations holding the positions of Quality Assurance Director, Corporate Compliance

Officer, and Risk Manager. Her duties and responsibilities include: (1) achieving and maintaining licensure; 2) certification, accreditation and regulatory compliance for all state, local, and federal licensure and accreditation bodies; 3) certification and compliance with risk management, Center for Medicare Services and Medicaid Standards; 4) coordinate and implement of Joint Commission and CARF standards in behavioral & hospital health care settings; and 5) insuring compliance and training of staff in Performance Improvement, team building, and additional training needs for accreditation survey for Community Mental Health Centers, Methadone Clinics, and Partial Hospitalization Programs for both Mental Health and Substance Abuse services.

Cathy Claud, MNM, CAP, CPP, ICADAC, CRRA-Consultant

Ms. Claud has over 35 years of experience in the development and management of health care systems, specializing in systems of care for children and families dealing with .behavioral .health disorders Specifically, Ms. Claud's dedication, experience, and passion for the work, forms the basis of her professional standards of excellence in serving the community.

Quality of Life will employ approximately 49 (part and/or fulltime) employees in the following positions:

Chief Operating Officer
Compliance Officer
Admissions Director
Drivers
Group Therapy Facilitator
Janitorial/Cleaning Staff
Chef
Assistant Chef
Secretarial
Medical Director

Licensed Nurses
Case Managers
Mental Health Counselors
Behavioral Health Technicians
Certified Massage Therapist
Yoga Instructor

MISSION STATEMENT

Our Mission

To provide the highest quality of evidence-based mental health care to active duty and reserve military personnel that are involve in heightened stress levels and trauma, as well as the elderly military personnel that were affected by and are suffering from Posttraumatic Stress Disorder (PTSD). Quality of Life aims to address Veterans' needs during reintegration into civilian life.

A report posted by the Mental Health First Aid for Veterans organization states that "thirty percent of active duty and reserve military personnel deployed in Iraq and Afghanistan have a mental health condition requiring treatment – approximately 730,000 men and women, with many

experiencing post-traumatic stress disorder and major depression. Sadly, less than 50 percent of returning veterans in need receive any mental health treatment. The Veterans Administration reports that approximately 20 veterans die by suicide every day."



DESCRIPTIONS OF SERVICES.

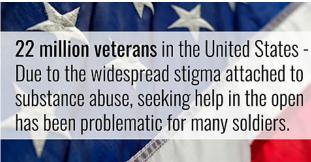
Quality of Life Program Description

The program will specialize in Evidence Base Treatment The facility will provide a structured group treatment setting with 24 hour per day, 7 days per week supervision for residents who range from those who have significant deficits in independent living skills and need extensive supervision, support and assistance to those who have achieved a limited capacity for independent living, but who require frequent supervision, support and assistance. The residents served in this facility have a moderate capacity for independent living.

(1) Services.

Each patient shall receive 34 hours of services each week, with a minimum of 14 hours of counseling by Licensed Therapists. **Quality of Life** will provide or arrange for the services listed below. With the exception of counseling, it is not intended that all services listed below be provided. Services shall be provided in accordance with the needs of the patient as identified in the treatment plan as follows:

- a) Individual counseling.
- b) Group counseling.
- c) Counseling with families.
- d) Mental Health Issues education, such as strategies mental health related issues or
 - relapse, health problems related to mental health issues, and motivational enhancement and
 - strategies for achieving a stable mental health lifestyle.
- e) Life skills training such as anger management, communication skills, employability skills, problem solving, relapse prevention, recovery training, decision-making, relationship skills, and symptom management.
- f) Non-verbal therapies such as recreation therapy, art therapy, music therapy, or dance (movement) therapy to provide the patient with alternative means of self-



- expression and problem resolution.
- g) Training or advising in health and medical issues.
- h) Employment or educational support services to assist patients in becoming financially independent; and
- i) Mental health services for the purpose of:
 - 1. Managing patients with disorders who are stabilized.
 - 2. Evaluating patients' needs for in-depth mental health assessment.
 - 3. Training patients to manage symptoms; and
 - 4. Timely referral to an appropriate provider for mental health crises or the emergence of a primary mental health disorder when the provider is not staffed to address primary mental health problems, which may arise during treatment

(2) Caseload.

Licensed Therapists will have a caseload that will not exceed 8 patients at one time.

(3) Staffing Coverage and Pattern.

The staffing coverage and pattern for the facility shall be maintained at a minimum of 1-15 staff to resident ratio with never less than two staff on the premises when residents are present. The facility shall have procedures to mobilize additional staff 24 hours daily in the event of emergency need. The facility will have a telephone tree to mobilize additional staff 24 hours daily in the event of emergency needs.

Evidence Base "TREATMENT PRACTICES"

PROLONGED EXPOSURE (PE).

Prolonged exposure is typically provided over a period of about three months with weekly individual sessions, resulting in eight to 15 sessions overall. The original intervention protocol was described as nine to 12 sessions, each 90 minutes in length. Sixty to 120-minute sessions are usually needed in order for the individual to engage in exposure and sufficiently process the experience.

Licensed Therapists begin with an overview of treatment and understanding the veteran's past experiences. Licensed Therapists continue with psychoeducation and then will generally teach a breathing technique to manage anxiety.

Generally, after the assessment and initial session, exposure begins. As this is very anxiety-provoking for most patients, the therapist works hard to ensure that the therapy relationship is perceived to be a safe space for encountering very scary stimuli. Both imaginal and in vivo exposure are utilized with the pace dictated by the patient.

- Imaginal exposure occurs in session with the patient describing the event in detail in the present tense with guidance from the therapist. Together, patient and therapist discuss and process the emotion raised by the imaginal exposure in session. The patient is recorded while describing the event so that she or he can listen to the recording between sessions, further process the emotions and practice the breathing techniques.
- In vivo exposure, that is confronting feared stimuli outside of therapy, is assigned as homework. The therapist and patient together identify a range of possible stimuli and situations connected to the traumatic fear, such as specific places or people. They agree on which stimuli to confront as part of in vivo exposure and devise a plan to do so between sessions. The patient is encouraged to challenge him or herself but to do so in a graduated fashion so as to experience some success in confronting feared stimuli and coping with the associated emotion.

COGNITIVE PROCESSING THERAPY (CPT).

Cognitive processing therapy is a specific type of cognitive behavioral therapy that has been effective in reducing symptoms of PTSD that have developed after experiencing a variety of traumatic events including child abuse, combat, rape and natural disasters.

CPT is generally delivered over 12 sessions and helps patients learn how to challenge and modify unhelpful beliefs related to the trauma. In so doing, the patient creates a new understanding and conceptualization of the traumatic event so that it reduces its ongoing negative effects on current life.

COGNITIVE BEHAVIORAL THERAPY (CBT).

Therapists use a variety of techniques to aid patients in reducing symptoms and improving functioning. Therapists employing CBT may encourage patients to re-evaluate their thinking patterns and assumptions in order to identify unhelpful patterns (often termed "distortions") in thoughts, such as overgeneralizing bad outcomes, negative thinking that diminishes positive thinking, and always expecting catastrophic outcomes, to more balanced and effective thinking patterns. These are intended to help the person reconceptualize their understanding of traumatic experiences, as well as their understanding of themselves and their ability to cope.

Exposure to the trauma narrative, as well as reminders of the trauma or emotions associated with the trauma, are often used to help the patient reduce avoidance and maladaptive associations with the trauma. Note, this exposure is done in a controlled way, and planned collaboratively by the provider and patient so the patient chooses what they do. The goal is to return a sense of control, self-confidence, and predictability to the patient, and reduce escape and avoidance behaviors.

Education about how trauma can affect the person is quite common as is instruction in various methods to facilitate relaxation. Managing stress and planning for potential crises can also be important components of CBT treatment. The provider, with the patient, has some latitude in selecting which elements of cognitive behavioral therapy are likely to be most effective with any particular individual.

TRAUMA-FOCUSED PSYCHOTHERAPY (TFP).

Trauma-focused psychotherapies are the most highly recommended type of treatment for PTSD. "Trauma-focused" means that the treatment focuses on the memory of the traumatic event or its meaning. These treatments use different techniques to help you process your traumatic experience. Some involve visualizing, talking, or thinking about the traumatic memory. Others focus on changing unhelpful beliefs about the trauma. They usually last about 8-16 sessions.

CLINICAL PERSONNEL

Licensed medical personnel, i.e. physicians and nurses.

Licensed clinical personnel, i.e. Licensed Clinical Social Workers, Mental Health Counselors.

Certified Behavioral Health Technicians.

Certified Massage Therapist/Yoga Instructor.



SECURITY

Quality of Life services are provided in the privacy of a self-standing gated facility, monitored with all around security cameras. The facility will follow protocols proven to work in other VA residential inpatient facilities. The patients stay 60 to 120 days, receive mail at the facility and will have visitation privileges after two weeks of treatment; however, visitation is earned and needs to be approved by their doctor or the clinical director. Guest will have to pass a full body search prior to enter in contact with their visitor. Residents' passes to the outside of the facility are earned after several weeks in the facility and, upon their return, the patients will have to undertake a full body search by a **Qualify of Life** employee of the same sex, and drug and alcohol test prior to enter in contact with other patients in the facility.

Our services are voluntary; therefore, we do not provide services to individuals who are court mandated and resistive to the therapeutic process.

All program participants are pre-screened to ensure their level of motivation and ability to maximum their opportunity for success in the program.

ADMISSION CRITERIA

- a. Ambulatory or capable of self-transfer
- b. Able to participate in treatment programming and services;
- c. Free of major medical conditions requiring ongoing 24 hours per day, 7 days per week nursing services;
- d. Assessed as having the potential, with staff supervision, to self-administer medication, maintain personal hygiene, and participate in social interaction; and
- e. Does not exhibit chronic inappropriate behavior which disrupts the facility's activities or is harmful to self or others.
- g. Self-administers medication with staff supervision,
- i. Maintains personal hygiene and grooming with staff supervision

Quality of Life takes a strength-based approach that empowers patients and their families to go beyond simply pointing out problems and deficits. We take a problem-solving approach that stabilizes veteran's while working to identify and prevent future problems. We understand that our veterans and their families need the skills, knowledge, and

support in a wide variety of personal and social functions. **Quality of Life** takes a broad holistic view to patient treatment. Our veteran's will be treated with respect and dignity. Patients will be free from neglect, abuse, and exploitation and have open access to guardian(s), and advocates as appropriate.

Services provided include but at are not limited to: Intake, Assessment and Discharge Planning;



Development of Individualized Treatment, Treatment Plan; Individual, Group and Family Therapy; Case Management; and Recreational Activities.

QUALITY OF LIFE WILL PROVIDE (SERVICES)

- Plan, arrange, and provide for transportation to medical/dental appointments.
- A planned activity program including arrangement for utilization of available V A community resources.
- Continuous observation, care and supervision as required.

- Assistance in meeting necessary medical and dental needs.
- Assistance with taking prescribed medications in accordance with physician's instructions, unless prohibited by law or regulation.
- Food services (three nutritious meals daily, snack, unrestricted access to fruit and vegetables and arranging of special diets if prescribed by a physician or dietician.
- Maintenance or supervision of patient cash resources, electronics, or other property if necessary.

The Treatment Plan will be developed for the patient, by the treatment team consisting of medical, clinical, and program staff.

The plan includes the following:

- 1) Use of a strength/deficit list.
- 2) Behavioral objectives in written agreements that focus on individual outcomes.
- 3) Realistic target dates that also permit frequent feedback to the patient on progress.
- 4) Revisions to the plan when there is a change in objectives, goals, or services.
- 5) The veteran's active participation in the development, modification and evaluation of the plan.
- 6) The accurate and complete documentation of the veteran's progress and problems to be addressed.
- 7) Regular evaluation of the service plan to occur on an as-needed basis. Physician, Psychologist and the Licensed Therapist will design an evaluation plan for patients. The evaluation will be a model for use in measuring the success of patient objectives

Upon discharge of a patient, all cash resources, personal property, and valuables that have been entrusted to **Quality of Life** will be surrendered to the patient.

Patients and are given copies of all discharge instructions and policies and procedures. Signed copies of the policies and procedures are maintained in the veteran's file records. In addition, a licensed mental health professional shall complete and provide to the veterans a typed discharge summary which includes demographic information, date of admission, DSM-V diagnosis, current emotional and/or behavioral problem, continuing therapeutic and educational needs, medication, and reason for discharge.

The licensed mental health professional shall also provide a signed discharge report within 14 days of the date of discharge. This report will include the reason for admission, reason for discharge, course of treatment (including medications), the discharge diagnosis, report of all medical and dental services received during the veteran's stay, the

prognosis and recommendations for further mental health treatment, education programs, or placement.

BUSINESS SUMMARY

INDUSTRY OVERVIEW

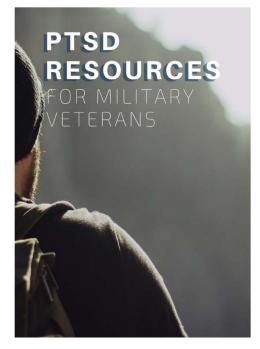
For the U.S. Department of Veterans Affairs (VA), nothing is more important than supporting the health and well-being of the Nation's Veterans and their families. A major part of that support is providing timely access to high-quality, evidence-based mental health care. VA aims to address Veterans' needs, during Service members' reintegration into civilian life and beyond.

The VA Office of Mental Health and Suicide Prevention Guidebook provides information on the variety of mental health services that VA offers on both a national and local level. These programs and services are rooted in several core values:

FOCUS ON RECOVERY

Keeping a focus on recovery from mental health challenges or substance use issues empowers Veterans to take charge of their treatment and live a full and meaningful life. This approach focuses on the Veteran's strengths offering respect, honor, and hope to Veterans and the family members who support them.

VA provides treatments that are proven to be effective for mental health concerns. These treatments are timelimited and focus on helping Veterans recover and meet



their goals. To learn more about evidence-based mental health treatments, please visit treatmentworksforvets.org. You can also view a video, "Evidence-Based Treatment: What Does It Mean," and other brief videos about evidence-based treatments for Posttraumatic Stress Disorder on the website for the VA National Center for PTSD.

VA health care providers work together to provide safe and effective treatment for the whole person — head to toe, inside and out using a Whole Health approach. Timely medical care, good nutrition, and exercise — along with a sense of purpose are just as important to mental health as to physical health. Veterans take an active role in their care by partnering with their providers to improve their health and well-being.

WHOLE HEALTH

It all starts with a simple question: What matters most to you? That's the first step in the Whole Health approach, which is designed to help Veterans achieve and maintain their best all-around

health and well-being. Through a Whole Health Approach, VA is committed to empowering, equipping, and treating Veterans according to their preferences and priorities. Learn more about Whole Health and the impact this is having in helping Veterans live their life to the fullest by visiting the Whole Health for Life website.

BUSINESS GOALS AND OBJECTIVES

Short Term (0-3 Months)

Design and implement a prestigious, residential treatment facility for military VA, specializing in addressing Veterans' needs during their reintegration into civilian life, as well as providing treatment for the elderly Veterans affected by PTSD or other mental health disorders.

1) Inpatient Residential Care.

- a. Community approval.
- b. Apply and acquire license from the Agency for Health Care Administration (AHCA)
- c. Employ highly professional consultants to assist with implementation.
 - i. Hiring
 - ii. Orientation
 - iii. Competency training
- d. Design and implement Performance Improvement

2) Implement Marketing Plan

- a. Open House
- b. Local medical groups; physicians / hospitals
- c. Veteran's Administration
- d. Web based applications
- 3) Maintain a 50% capacity by 90 days

Long Term (4 -12 Months)

- 1) Apply for and acquire Joint Commission Accreditation.
- 2) 100% compliance with all performance measures, including safety.
- 3) Maintain 80% capacity by 12 months.
- 4) 12 Month: Reach financial goal established in the Financial Plan
- 5) To acquire more licenses so that we can provide more levels of services.
- 6) Develop and implement Outpatient services with supportive housing.

LEGAL ISSUES

Quality of Life affirms that its promoters have and will continue to abide by all regulatory requirements. The agency is or will be regulated by the following:

City of Margate: Planning and Zoning: ensure proper land use.

Broward County Health Department: regulates and licenses professionals and cleanliness of environment.

Broward County Fire Department: regulates and inspects facility for safety.

The Joint Commission: Accreditation of services and physical environment.

Agency for Health Care Administration: regulates and inspects provision of care and environment.

MARKETING SUMMARY

Miryam Jimenez, Owner, is known throughout Florida, with well established relationships in the business community. Ms. Jimenez will personally handle marketing the agency as a premier Group Care Facility/VA Residential Treatment Facility. Sharing her passions and hope for those affected by mental health is her primary marketing strategy.

TARGET MARKETS

The agency will target veterans with co-occurring mental or physical health concerns, i.e. PTSD, Trauma, etc.

Ms. Jimenez will target referral sources such as the Veteran's Administration, physicians, behavioral health professionals, hospitals and the community at large to share her vision and information regarding the services.

PRICING STRATEGY

The Company has completed a thorough analysis of its pricing. Most of our pricing will be regulated by the government since our target clients are the military veterans. The facility will be accepting all insurances available to veterans, United Health Group, Medicare, Optum Behavioral Health, VA CCN Southeast Region, etc.

Once the facility has met the financial goals set forth in the Financial Plan, providing scholarship for services may be awarded at the discretion of the owner.



SWOT ANALYSIS (Strengths, Weaknesses, Opportunities and Threats) ANALYSIS

As part of the agency's strategic planning process, the Executive Leadership Team analyzed the organization's internal and external environment by completing an analysis of the strengths, weaknesses, opportunities and threats (SWOT).

Organizational strengths are those attributes of the organization that are helpful to achieving the goals and objectives, the weaknesses are the attributes of the organization that are harmful to achieving the objectives. The opportunities are external conditions that are helpful and promote the achievement of the agency's objectives and the threats are external conditions which could do damage to the agency's performance.

SWOT ANALYSIS

Strengths	Weakness	Opportunities	Threats
Therapeutic Groups Individual counseling Qualified staff Solid Program Schedule Individualized care Location "client input into our treatment" Financially secure Safe, comfortable.	New facility Program limited to residential level 1 and 2	 Expansion into Outpatient Services in other locations. Agency financially positioned to increase services The first VA inpatient treatment facility in Broward County. 	City limitations of available viable licenses.

Expectations of stakeholde	rs		
Strengths	Weakness	Opportunities	Threats
 Ethical Good Staff Good Program/Treatment Established Program Accepted by community Maintains property Fiscally responsible Administratively responsive Ease of access to services Good Reputation 	Limited services due to limited available licenses.	Working with the Government. Federal Governments new budgets benefits VAs	The City preventing the facility to open.

Strengths	Weakness	Opportunities	Threats
 Experienced, owner Good, Experienced staff Licensed clinicians Financially solvent Quality of Care Good recovery environment 	New facility Limitation of services due to limited licensing	 Good community relationships Abundant labor force The only VA inpatient treatment facility in Broward 	Limitation of Services due to limitation of licensing

Strengths	Weakness	Opportunities	Threats
Viable management team Financially solvent External Accountant		Experienced accountantAnnual Budget	

Organization's capabilities (HR; Program Development, Technology, etc.)			
Strengths	Weakness	Opportunities	Threats
HR: Experienced, knowledgeable owner Multi-disciplinary team Administratively self- contained Licensed Doctors and clinicians Strong IT Misc. AHCA Licensable Financial resources	HR: • New staff need to be trained to bond as a team.	 BHT Training and Certification available Abundant professional workforce 	City of Margate litigation
EMR ready Sorvice Area Needs (Waiting)	 ng lists, Ineligible clients, Pro	gram Noods)	
Strengths	Weakness	Opportunities	Threats
 AHCA Licensable Financial Resources to care for facilities Planned ratio of clients/staff Easy access to services Accepts insurance Government contracts 	City zoning may not allow the services to be provided to the Military VAs	Federal government commitment to provide much needed services for the VAs.	Issues with City zoning dept.
Demographics of Area Serv			
Strengths Desirable South Florida location The only VA impatient facility in Broward County. Excellent access to Police and Fire Area served not limited to South Florida	• NIMBY	Government new contract and expansion to other services for the VA Weather Marketing in areas up north when cold	Threats NIMBY City not allowing QOL to open.
Relationships with externa	l stakeholders		
Strengths • Government contracts • Referral agreements • Good working relationships • Good communication	Weakness	Opportunities Large market of possible referral agencies Community Education	Threats

Strengths	Weakness	Opportunities	Threats
 Licensed and in full compliance by AHCA Knowledgeable and licensed staff Proactive involvement 	NIMBY: Zoning City not allowing the facility to provide services for the VA	 Sen. Rick Scott supporting the VA in the State of Florida Big budget allocated for the VA 	City Zoning not allowing the Facility to open.
Legislative Environment Strengths	Weakness	Opportunities	Threats
Knowledgeable staff		To provide more services to the VA as they become available with more licensing	Zoning limitations

Technology			
Strengths	Weakness	Opportunities	Threats
 New facility with state of the are capabilities and technology IT technology Financial assets Gated Facility 	New System Integration only for the first 30 to days	 Staff training Support from the VA hospitals with new technology Consultants To provide new medical equipment 	City not allowing new medical services

Performance Analysis

Strengths	Weakness	Opportunities	Threats
Electronic Medical		Performance	
Record		measures in EMR	
Willing staff		 National 	
		performance	
		measures	
		 Access Databases 	

REGULATORY AND LEGISLATIVE ENVIRONMENT:

In Broward County and throughout the nation, municipalities are strengthening their stance of the "NIMBY" ("Not in My Back Yard") principle, making it harder to implement treatment facilities.

Quality of Life continues to work with local and state advocacy and regulatory bodies that advocate for excellence in providing mental health treatment to the VAs.

COMPETITION

Demand for mental health services is driven by availability of new drugs, treatments, and the healthcare funding policies for the military VA. The profitability of individual facilities depends on controlling costs and attracting referrals from the VA outpatient facilities. There are no large companies to compete with since the nearest VA inpatient facility is in Miami-Dade County as a part of the VA hospital. Self-standing small facilities such as **Quality of Live** will effectively provide superior patient service, integrating treatment with follow-up procedures, and specializing by treatment or demographic group.

National analysts identify the following agencies in Palm Beach, Date and Broward County as reputable competition for the services **Quality of Life** will offer.

CORPORATE COLLABORATIONS

Quality of Life has partnered with HOOP4VETS a not for profit subsidiary of Falana Transition Living, LLC., to provide an extra valued added service to the company structure. HOOP4VETS is considered a general manager ("Operational Partner") in this venture and is responsible for the operation and coordination of all services provided in the facility. We have made this strategic partnership, because of the passion and commitment to excellence of the CEO/Executive Director Shaneka R. Falana. As the operations arm of **Quality of Life**, they bring the following skills and proficiencies to the table.

- Leadership
- Conflict management
- Organization
- Decision-making
- People management
- Data entry skills
- Data processing skills

- Dependable
- Reporting skills
- Deadline-oriented
- Budget development
- Critical thinking skills
- Teamwork
- Stress tolerance
- Influencing and leading

The strategic partner's skill set has completed a team that we know will bring **Quality of Life** to our Veterans who deserve that and more for ensuring our freedoms as Americans.

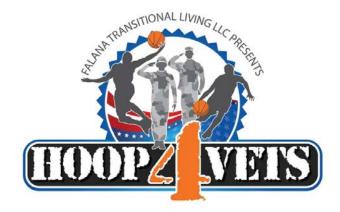




Exhibit B

Reasonable Accommodation Request Form

Name of Applicant: Margate Care for Heroes¹

c/o Miryam Jimenez

954 608 4067

miryamjimenez@vaqualityoflife.com

Address: 603 Melaleuca Drive, Margate, FL 33063

Address of housing or other location at which accommodation is requested:

603 Melaleuca Drive, Margate, FL, 33063

Describe qualifying disability or handicap:

The prospective patients of Margate Care for Heroes ("MCH") suffer from post-traumatic stress disorder (PTSD) and other co-occurring disabilities, including substance abuse. Under the Fair Housing Act, 42 U.S.C, 3601-3631 (FHA) and the American with Disability Act, 42 U.S.C 12101 et seq (ADA), people who suffer from such disabilities are entitled to reasonable accommodations.

The ADA defines "disability" as: "(A) a physical or mental impairment that substantially limits one or more major life activities of such individual; (B) a record of such an impairment; or (C) being regarded as having such an impairment." 42 U.S.C. § 12102(1) (2009). Here, the patients of MCH suffer from PTSD, which is constitutes a mental impairment that substantially limits their major life activities. *See Rossbach v. City of Miami*, 371 F.3d 1354, 1357 (11th Cir.2004); *Forbes v. St. Thomas Univ., Inc.*, 768 F. Supp. 2d 1222, 1228–29 (S.D. Fla. 2010); *Singh v. Geo. Wash. Univ. Sch. of Med.*, 508 F.3d 1097, 1100 (D.C.Cir.2007). The phrase "major life activities" means important functions such as caring for oneself, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working. *Cash v. Smith*, 231 F.3d 1301, 1305 (11th Cir. 2000).

Also under the FHA and ADA, persons in recovery from alcohol or other substance abuse use are considered disabled and thus entitle to the statutes' protections. *Jeffrey O v. City of Boca Raton*, 511 F. Supp. 2d 1339, 1346-7 (S.D. Fla. 2007); *MX Group, Inc. v. City of Covington*, 293 F 3d 326, 336-340 (6th Cir 2002); *Innovative Health Sys v City of White Plains*, 117 F. 3d, 37, 48-49 (2d Cir. 1997): 42 U.S.C. 12210(b): and 28 C.F.R. 35.104(A)(ii) (listing "drug addiction" as a physiological impairment). Such persons are specifically included within the federal definition of "handicapped individual." *See also* 42 U.S.C. 3602(h) and 24 C. F. R. 100.201(a)(2)

¹ Please be advised that the applicant concurrently submitted a Change of Zoning Application on June 2, 2020, and that said application is pending before the City.

Thus any person in active recovery and/or treatment from some form of addiction to substances and/or alcohol are therefore specifically included within the definition of "handicapped individual." See 42 U.S.C. 3602(h) (Fair Housing Act) and 24 C.F.R. 100.201(a)(2) See also City of Edmonds v. Oxford House, Inc., 514 U.S. 725, 115, S.Ct. 1776 (1995). The Fair Housing Act itself was amended to include handicapped individuals within its parameters, and to guarantee the ability of these individuals to live in the residence of their choice within the community. Congress intended the FHA to protect the rights of handicapped persons to live in a residence of their choice in the community.

Licensed services providers that propose to provide services to qualifying Individuals with disabilities, such as people in recovery for addiction and/or PTSD have standing as "person[s] alleging discrimination on the basis of disability" under the Americans with Disabilities Act. 42 U.S.C. 12133 and 28 C.F.R. 35.130(b)(6); A Helping Hand, LLC v Baltimore County Md., 515 F.3d 356, 364, (4th Cir, 2008) Similarly, those who wish to provide housing for handicapped persons have standing under the Fair Housing Act. See, e.g., Judy B. v. Borough of Tioga, 889 F. Supp. 792, 797, (M.D. Pa. 1995); North Shore-Chicago Rehab., Inc. v. Village of Skokie, 827 F Supp. 497, 507 n.3 (N.D. I11. 1993); Horizon House Dev. Servs., Inc. v Twp. of Upper Southampton, 804 F. Supp. 683, 692 (E.D. Pa. 1992) aff'd mem, 995 F2.d 217 (3d Cir. 1993).

Please note that it is illegal under the ADA and its implementing regulations to exclude treatment programs from zoning districts where other similar quasi-residential/medical uses are allowed, or to apply different standards for their approval. See Pathways v. Town of Leonardtown, 133 F. Supp. 2d 772, 777-78 (D. Md. 2001)(defendants' interpretation of a psychiatric rehabilitation program as a "school" or "adult day care facility", instead of an "office" and/or "medical office", raised a triable issue of fact the Commission's decision was due to impermissible discrimination).

Describe the accommodation and the specific regulation(s) and/or procedure(s) from which accommodation is sought:

According to regulations on the Margate Zoning Code of Ordinance in January 2015 the Property was approved by resolution 15-010 as a Group Care Facility (GCF) (ALF) as in Section 2.2, which was able to provide residence and/or supervision and services for individuals who are handicapped, aged, disable or undergoing rehabilitation including nursing homes. Also, the regulations were, that, the property was to be located within 1,000 feet separation from another GCF to preserve the residential neighborhoods of the city while also ensuring that disable individuals inhabiting GCF experience a true neighborhood lifestyle. According to the Southern District of Florida's Court order, the Property was not to be affected by the new zoning code of 2017 and that this (GCF)(ALF) can provide medical care and services that are

incidental to the approved use. Also, if one is to take this property to enforce the new Code of Ordinance modification in 2017, an ALF is described as a Long Term Care Facility that could provide housing and register nursing services to patients also allowing medical services in the facility.

We are requesting to reasonable accommodate the procedure and instead of using the Long Term Care Facility as an AFL to use this Long Term Care Facility as a Community Residential Treatment Facility to reasonable accommodate the Veterans that are suffering from Post-Traumatic Stress Disorder and Substance Use Disorder to be allowed to reside and to be treated for their Mental health issues.

The accommodation sought does not require a fundamental alteration of the City's Zoning Code, as various facilities that offer a mix of residential and medical services occupy properties with the same R-3 zoning category as MCH (see VIP Memory Care Pavilion). The proposed use is thus consistent with the City's current land use scheme. The Property and surrounding area are ideal to host MCH, as the facility is very close to West Atlantic Boulevard and a variety of different land uses. The facility is also close to other multi-family and single family residential properties, which would offer tranquility to the veterans as they recover. The facility is not a hospital, and will not offer the highly medical services found in hospitals. It will also generate far less traffic than the prior use in 2014 of 10 apartment units.

Reasons the reasonable accommodation may be necessary for the individual with disabilities to use and enjoy housing or other service:

The proposed reasonable accommodation for the Property is necessary because there are no Veterans-only Community Residential Treatment Facilities in Broward county or Palm Beach County currently. Despite the dire need for such facilities in our community, the only such facility is located in Miami Dade County – 32.2 miles away and offers 36 beds, which are a part of the VA hospital:

Bruce W. Carter. Department of Veterans Affairs Medical Center.

1201 Northwest 16th Street

Miami, FL 33125-1624

See below the list of the local facilities which are all outpatient with limited hours of operations and some of them are closed due to the Coronavirus.

Facility Closed

2100 Southwest 10th Street Deerfield Beach, FL 33442-7690

Limited services and hours

901 Meadows Road Boca Raton, FL 33433-2300

Limited services and hours

4800 Linton Boulevard Suite E300 Delray Beach, FL 33445-6597

Facility Closed

7369 Sheridan Street Suite 102 Hollywood, FL 33024-2776

Facility Closed

3702 Washington Street Suite 201 Hollywood, FL 33021-8283

Facility Closed

1492 West Flagler Street Suite 102 Miami, FL 33135-2209

Limited services and hours

7305 North Military Trail West Palm Beach, FL 33410-6400

The number of Veterans with PTSD varies by service era:

- Operations Iraqi Freedom (OIF) and Enduring Freedom (OEF): About 11-20 out of every 100 Veterans (or between 11-20%) who served in OIF or OEF have PTSD in a given year.
- **Gulf War (Desert Storm):** About 12 out of every 100 Gulf War Veterans (or 12%) have PTSD in a given year.
- Vietnam War: About 15 out of every 100 Vietnam Veterans (or 15%) were currently diagnosed with PTSD at the time of the most recent study in the late 1980s, the National Vietnam Veterans Readjustment Study (NVVRS). It is estimated that about 30 out of every 100 (or 30%) of Vietnam Veterans have had PTSD in their lifetime.

Other factors in a combat situation can add more stress to an already stressful situation. This may contribute to PTSD and other mental health problems. These factors include actions taking in wartime, the politics around the war, where the war is fought, and the type of enemy faced.

Another cause of PTSD in the military can be military sexual trauma (MST). This is any sexual harassment or sexual assault that occurs while in the military. MST can happen to both men and women and can occur during peacetime, training, or war.

Among Veterans who use VA health care, about:

- 23 out of 100 women (or 23%) reported sexual assault when in the military.
- 55 out of 100 women (or 55%) and 38 out of 100 men (or 38%) have experienced sexual harassment when in the military.

There are many more male Veterans than there are female Veterans. So, even though military sexual trauma is more common in women Veterans, over half of all Veterans with military sexual trauma are men.

One out of 10 veterans with PTSD also suffers from substance use disorders. Despite this fact, substance use disorders are commonly overlooked and undertreated among veterans. Whether this is due to the stigma around substance abuse disorders or because of possible repercussions from undertreated PTSD, substance abuse among veterans is on the rise, and when left untreated can be detrimental to everyday life. While military reports of illicit drug use among personnel have remained lower in number than civilian reports, abuse of alcohol and prescription drugs has skyrocketed among veterans.

The urgency for reasonable accommodation of the Property is due to the immediately need to obtain the City's approval of a zoning letter on City letterhead (example attached), which is required to obtain a license which takes a minimum of 30 day to process. The deadline to submit a contract to participate in the Veterans Integrated Service Network (VISN 8) is July 20, 2020. It is very important to obtain this contract because it will provide the budget to pay for patients' treatment in an inpatient facility from 30 to 120 days. Since this is a private facility the payment for treatment will start 30 days after the patients have been treated and does not include a budget for the setup or any accommodation of the facility. We urge the City leaders to support the veterans by speeding this process along in an effort to not to lose out on this contract. Together we can save lives.

Due to mental health issues such as PTSD and SUD, a disturbing number of veterans take their own lives in the U.S. On average, approximately 7,300 Veterans die from suicide each year. Despite significant efforts and billions of dollars invested by the state and federal governments across the nation, suicide rates among Veterans rose 26

percent from 2005 to 2016. In Florida alone, nearly 600 veterans die from suicide each year at a rate slightly higher than the national average.

Finding a solution to this public health crisis requires an aspirational, innovative, all-hand-on-deck approach—not government as usual. The VA alone cannot achieve an effective or lasting reduction in the Veterans' suicide rate. To make a real impact, Federal, State, and Local providers of resources must partner together pool resources and coordinate care and delivered of services efficiently

In Florida we recognize these challenges and are taking proactive steps to break down bureaucratic barriers and requesting the City of Margate to work together to support our effort so that we are able to offer resources as a much needed Residential Treatment Facility to the Veterans in need of our help the most before they reach a crisis point

Name, address and telephone number of representative, if applicable.

Miryam Jimenez 5379 Lyons Rd Suite 154 Coconut Creek, FL, 33073 954 608 4067 miryamjimenez@vaqualityoflife.com

Signature of Disabled Individual or Representative, if applicable, or Qualifying Entity:

<u>/s/ Miryam Jimenez</u>

President of MCH Date: June 5, 2020

Dear Ms. Jimenez,

Please allow this correspondence to serve as confirmation that your intended uses of the property located at 603 Melaleuca Dr, Margate, Florida (the "Property") as a DCF Licensed Residential Level 1 treatment facility and as an AHCA licensed Residential Treatment Facility are permitted uses at that location.

Exhibit C

DECLARATION OF C. WESLEY BLACKMAN, AICP

- I, C. Wesley Blackman, AICP, declare under penalty of perjury:
- 1. I am a professional urban planner with more than 35 years of experience.
- 2. My expertise include land use, zoning, traffic analysis and historic preservation.
- 3. I also have significant experience with reasonable accommodation requests under the Americans with Disabilities Act (ADA) and Fair Housing Act (FHA).
- 4. My C.V. is attached hereto.
- 5. I have reviewed Quality of Life Corp.'s (d/b/a Margate Care for Heroes) ("MCH") business plan.
- 6. On July 18, 2020, I toured the outside of the facility and the surrounding area. I drove by it twice before I found it. If it weren't for the red, white and blue bunting on the two rather substantial gates, it would not have drawn my attention. The building at 603 Melaleuca Drive backs up to the single family zoned area to the west and north of the property.
- 7. The hedge and the fence do an excellent job of screening the parking area from the surrounding properties. Concerning the surrounding area, the property's orientation is toward other multifamily and institutional uses. Its parking lot and vehicular circulation are all east and south of the "L" shaped building.
- 8. There is a house of worship with its own parking area directly east of the property. This means the back of the building faces the back of the single family buildings to the north. There is a large vacant space between the subject property and the single family structure to the west. All access to the subject property is gated and off of roads that serve institutional and multifamily uses. The access points are on the east and south sides of the subject property, secured by locked gates and oriented away from the single family zoned properties.
- 9. The property is in excellent physical condition and there is also a substantial landscaped setback from the adjacent access roads.
- 10. I have reviewed Appendix A, Zoning of the City of Margate Code of Ordinances, particularly Section 2.2, Article XVI Multiple Dwelling R-3 District (subject property zoning district), Article XXXIII Off-Street Parking and Loading, and the City of Margate Zoning Map.
- 11. I reviewed the staff report dated July 17, 2020 regarding 603 Melaleuca Drive Request for a Reasonable Accommodation from Andrew Pinney, AICP, Senior Planner for the City Margate.

- 12. I have also reviewed the Equipment and Furniture Plan and the Site Plan (final revisions for both dated 9/7/16) prepared by Simon Architectural.
- 13. Article XXXIII contains the following Section 33.3. Amount of off-street parking. (6) Convalescent homes, nursing homes, retirement homes, and other similar institutions for the care of the aged and inform [sic]: One (1) parking space for each five (5) beds for patients or inmates, and one (1) parking space for each employee. (7) Uses not specifically mentioned: The requirements for off-street parking for any residential uses not specifically mentioned in this section shall be the same as provided in this section for the use most similar to the one sought, it being the intent to require all residential uses to provide off-street parking as described above. All non-residential uses shall be required to provide off-street parking, in accordance with an approved Master Parking Plan.
- 14. In the event that the facility provides 36 client beds, according to the above parking standard, the required number based upon the number of beds would be eight (8) parking spaces. The site plan and staff report indicate that there are 21 parking spaces on the property, with one handicapped space. According to the Code, this limits the amount of employees on the property at any one time to a total of 13. If the number of client beds happen to be less, then there may be more parking for staff, the total number of employees on site at one time could be higher. This could be part of an approved Master Parking Plan as called for in Article XXXIII.
- 15. The total occupant load of 104 cited in the staff report is a hypothetical, unrealistic number based upon the type of occupancy, the size of the building and life safety considerations. That occupancy number has *no relation to the business plan* submitted with the application and does not relate to the required parking in any way.
- 16. In Section 2.2, the City's definition of Hospital is as follows: "A hospital licensed under Chapter 395, F.S., and Part II of Chapter 408, Florida Statutes." The proposed Veterans Inpatient Residential Treatment facility would be licensed under Chapter 397, F.S. for substance abuse and is by definition not a hospital according to the City of Margate.
- 17. I reviewed the Traffic Statement for Atlantic Margate Medical Center prepared by Dan A. Tintner, P.E. and Thomas Hall of Carnahan Proctor and Cross, Inc. dated May 6, 2015. This is noted as "Defendant's Exhibit 61" and is included with the City of Margate's staff report. I noted that this Traffic Statement does not concern the subject property, is more than five (5) years old, relies on Institute of Traffic Engineers Trip Generation Manual, 9th Edition's category for a *hospital use*, which MCH is very clearly not, and does not accurately reflect the requested use of 603 Melaleuca Drive.
- 18. The building described in the irrelevant traffic report is more than twice the square footage of the building on the subject property and concerns a use that is *much* more intensive than the applicant's proposal. This Traffic Statement is not relevant to the applicant's request.

Dated this 21st day of July 2020.

Wes Blackman

C. Wesley Blackman, AICP

C. WESLEY BLACKMAN, AICP

Professional Experience

Urban Planning, Zoning, and Public Relations Professional, CWB Associates, Lake Worth, FL, 2004 to present

Advise sophisticated real estate investors, property owners, and public-sector clients on land use, zoning, development review procedures and applications, code development and research, and comprehensive planning and historic preservation issues and projects. Serve as expert witness for administrative reviews and court proceedings involving land use, zoning, and preservation, perform due diligence reviews, and maintain public relations and communication. Work on large mixed-use urban redevelopment, collaborate with allied professionals, and stay informed of changing regulations.

- Completed two separate zoning and development approval analyses for major thoroughfares in Town of Palm Beach for different clients.
- Produced report analyzing pros and cons of various development scenarios for most famous retail street in Town
 of Palm Beach.
- Developed subject-matter expertise in zoning, reasonable accommodation, congregate living facilities, and historic preservation.
- Successfully represented over 100 clients to date in development review applications.

Planning Director, Kilday Associates, Lake Worth, FL, 2003 to 2004

Managed four planning department employees for premier land planning consulting firm in Palm Beach County, working in fast-paced environment during boom in local land-development economy. Prepared land use and zoning applications for private and public clients and submitted to local governments across South Florida. Consulted on land use matters, made presentations, and conducted in-depth project research related to island access and sovereign submerged lands.

Director of Projects, Trump Organization, Mar-a-Lago Club and Trump International Golf Club, Palm Beach, FL, 1993 to 2003

Spearheaded planning, development, government/public relations, and historic preservation and directed restoration efforts and intricate work necessary to convert 18-acre estate from residence to private club; property included 215-acre championship golf course and clubhouse and 62-acre addition to golf course. Served as project manager for construction-related activities and collaborated with local authorities to gain approval for necessary amenities and projects to operate successful private club compliant with safety standards and local regulations; continually requested additional changes.

- Secured support for Mar-a-Lago project with Town of Palm Beach and allowed settlement of multi-million dollar lawsuit between Trump Organization and town. Analyzed traffic studies and presented expert testimony to Town Council demonstrating potential traffic impact less than originally stated and positive long-term results.
- Transformed Mar-a-Lago estate from residence to private club within 2 years. Met Town of Palm Beach's lengthy requirements, obtained necessary approvals through National Trust for Historic Preservation and Palm Beach Landmarks Preservation Commission, and secured permits through government agencies and utility providers.
- Received Florida Trust for Historic Preservation Award for Outstanding Achievement, Mar-a-Lago Adaptive Reuse and American Institute of Building Design Award for Innovative Special Construction Techniques, Trump International Golf Course.
- Provided sustainable economic engine for Palm Beach by achieving results in high-profile, high-stakes environment within challenging political scenario, against formidable opposition and under high scrutiny from employer and regulatory agencies.

Additional Experience:

Planner, City of West Palm Beach. Prepared traffic and utility elements of state-mandated comprehensive plan, reviewed site plans, and presented recommendations before advisory boards and City Commission.

Trump Organization, continued

Planner, City of East Lansing. Appointed to serve Planning Board, Downtown Development Authority, and Economic Development Corporation.

Consultant, Wilkins and Wheaton Engineering, Kalamazoo, MI. Specialized in community and economic development.

APPOINTMENTS

Palm Beach County Land Development Regulation Advisory Board, Chairman, 2000 to present

 Advisory Board for Florida's largest county. Review and make recommendations to Palm Beach Board of County Commissioners on Unified Land Development Code (ULDC) changes for large unincorporated areas of county.

City of Lake Worth Planning, Zoning, and Historic Resources Preservation Board, Board Member, 1998 to 2001; Chairman, 2001 to 2008

- Established historic preservation program; implemented zoning-in-progress to control residential development. Palm Beach County Planning Congress, Board Member, 1995 to present; Treasurer, 2007 to present; and President, 2000 and 2003
- Helped to sponsor and plan twelve annual ethics conferences and participate as presenter and attendee. Lake Worth Historic Resource Preservation Board, Chairman, 2011 to 2015
- Reviewed Certificate of Appropriateness requests for properties within six historic districts and 2,600 structures. Lake Worth Community Redevelopment Agency, Chairman, 2008 to 2009
- Awarded \$23 million Neighborhood Stabilization Program 2 grant, one of seven communities chosen. Historical Society of Palm Beach County, Board of Governors, 2002 to 2008
 - Rehabilitated 1916 County Courthouse building and converted to museum.

AFFILIATIONS

American Planning Association
American Institute of Certified Planners (AICP)

EDUCATION

Bachelor of Arts cum laude, Business Administration with Finance emphasis, Alma College, Alma, MI

CERTIFICATION

AICP Certification, current, 194 continuing education credits completed to date, including law and ethics credits

Exhibit D

DECLARATION OF JAIRO NUNEZ. M.D.

- I, Jairo Nunez M.D., declare under penalty of perjury:
- 1. I am a psychiatrist and I am Board Certified by the National Board of Psychiatry.
- 2. Most recently, I had practiced with the Orlando Veterans Affair Medical Center at Lake Nona for seven years before my retirement on July 31, 2019.
- 3. I am prepared to begin practicing again on a part-time basis by providing therapy to patients.
- 4. My C.V. is attached hereto.
- 5. A significant portion of my practice has been devoted to treating veterans with Post-Traumatic Stress Disorder (PTSD) and patients who suffer from Substance Use Disorders.
- 6. PTSD is a psychiatric disorder that can occur in people who have experienced or witnessed a traumatic event such as a natural disaster, a serious accident, a terrorist act, war/combat, rape or other violent personal assault. Often, it impairs the major life activities of patients.
- 7. Trauma-focused psychotherapies are the most highly recommended type of treatment for PTSD and one that I use often in my treatment of patients. "Trauma-focused" means that the treatment focuses on the memory of the traumatic event or its meaning. The treatments use different techniques to help patients process traumatic experiences. Some involve visualizing, talking, or thinking about the traumatic memory.
- 8. There are about an average of 20 veteran suicides a day in United States, due to mental health issues, including PTSD.
- 9. At this moment, because of the COVID-19 pandemic, the VA especially has a dire need for physicians who are qualified to offer treatment to veterans.
- 10. I have reviewed Quality of Life Corp.'s (d/b/a Margate Care for Heroes) ("MCH") business plan and I have viewed photographs of the facility. I have also had many discussions with Ms. Miryam Jimenez regarding the facility, and I agree to provide care and services in the facility if the City permits it to open.
- 11. The facility that MCH plans to open is not a hospital and would not require hospital licensing. Rather, it is a residential treatment facility that would provide care and services at a subacute level, rather than at an acute level.
- 12. Patients of MCH would have to stay a minimum of 90 days in the facility.
- 13. If the City allows MCH to open, I would endeavor to provide the best possible care to veterans at MCH.

- 14. Substance use disorders are diseases that have a physiological and psychological components. The consequences of substance use disorders are vast and varied and affect people of all ages and backgrounds. When people enter treatment, substance use disorders have often taken over their lives. Substance use disorders disrupted how they function in their family lives, at work, and in the community, and have made them more likely to suffer from other serious illnesses. Most individuals seeking treatment are eager for help and require both medical and emotional support services. Substance use disorders impair the major life activities of patients including work, family life, and relationships.
- 15. Treatment must address the needs of the whole person to be successful. The goal is to provide the best possible outcome for the resident.
- 16. Subacute treatment for people in recovery is best accomplished at a facility like MCH's where the clients have a substantial support group of individuals who have endured similarly traumatic events and can progress through treatment together.
- 17. I support MCH's application to open the residential treatment facility for veterans in Margate.

18. I believe the City should support veterans by approving MCH's application so my colleagues and I may continue to provide much needed medical care and services to one of our nation's most vulnerable populations.

Dated this 20th day of July 2020.

airo Nunez, M.D.

Exhibit E

COPY

1 2	CITY OF MARGATE Meeting Minutes ID 2020-186
3	VETERAN'S CARE FACILITY IN MARGATE
4	May 20, 2020
5	
6	The City of Margate Commission Meeting was held on
7	May 20, 2020, commencing at 4:56 p.m., in person
8	and in teleconference via Zoom Webinar. The
9	meeting was called to order by Mayor Tommy Ruzzano.
10	
11	
12	Committee Members:
13	Commissioner Caggiano attended via Zoom
14	Commissioner Simone attended via Zoom
15	Commissioner Arserio attended via Zoom
16	Vice Mayor Schwartz attended via Zoom
17	Mayor Ruzzano attended in-person
18	City Manager Cale Curtis attended in person
19	City Attorney Janette M. Smith attended in person
20	City Clerk Joseph J. Kavanagh attended in person
21	
22	
23	
24	
25	

VETERAN'S CARE FACILITY IN MARGATE

(Recording of the meeting began at 4:56 p.m.)

2.

2.0

DISCUSSION

MAYOR RUZZANO: All right. Next, we're going to item 8C Discussion, and this is discussion of the Veteran's Care Facility in Margate. And I just want to go over some things real quick, why this item is here and how it got here.

You know, Margate, we just talked about it being a patriotic city. We love our veterans. We love everybody that represents the USA, and there were some comments going around and I wanted to try and hit them before they became bigger comments or bigger theories or whatever.

But, there were some comments going around that Margate doesn't want to support a Veteran's Care Facility, and I'm going to make this very general and I'm going to say on behalf of me and other commissioners will be able to speak on it, that I do support veterans care facilities.

I know they're needed and I want to say to people that think that we don't, we do. We just want to do it the right way and we want to make sure we're hitting everything possible right rather than coming back and fixing things or trying to fix things.

2.

2.0

There's been some things that's popped up in our city and the commission doesn't get to see these things at times, and they just pop up. It doesn't always come before us, so want I wanted to do tonight was just bring up some general discussion if we were to have a veteran's care facility in our city.

What are some of the things that we can address now in our code or whatever it may be so we don't have to come back at the last minutes and say well, you know, we could have changed this and it would have prevented that.

So, I just want to go through a couple of things that I have here before anybody goes to their mike and hitting on similar items. I just want to put in some questions here.

I'm not looking for any answers. Hopefully, we will get answers but here are just some questions and if the city attorney and the city manager would like to listen. These are some big questions and concerns that our residents have if we were to have a veteran's care facility in our city.

COMMISSIONER ARSERIO: Is it possible we could recess? And I don't mean to disrespect, you know, they served our country and everything, but to me it's been four-and-a-half, almost five hours. Can we take like a

1 five minute recess? 2. And I wanted to ask before we started this, but you know, with the raising the hand and the muting I 3 4 couldn't get to it before we started the conversation. 5 MAYOR RUZZANO: That would be -- is it something we can just keep? Is it possible we can roll on real 6 7 slowly and --COMMISSIONER ARSERIO: Sure. 8 9 CITY CLERK KAVANAGH: Pause the recording. Shut 10 off the audio and just -- I can put up something that 11 long. 12 MAYOR RUZZANO: All right. Is everyone okay 13 with a five minute recess or --14 COMMISSIONER CAGGIANO: How about -- is five minutes enough or is ten minutes necessary? 15 VICE MAYOR SCHWARTZ: I'm good with five. 16 17 COMMISSIONER CAGGIANO: Okay. 18 MAYOR RUZZANO: All right. We'll start back up, 19 say at 9:25. Is that okay for everybody? 2.0 VICE MAYOR SCHWARTZ: No, that's ten minutes. 21 Okay. 22 COMMISSIONER ARSERIO: Thank you. I appreciate 23 it. 24 MAYOR RUZZANO: No problem. Are you going to 25 put something on there?

CITY CLERK KAVANAGH: Yeah, I'll do that. 1 I'm 2 going to mute everyone's mike. 3 MAYOR RUZZANO: Okay. 4 (Recess taken.) 5 (Meeting resumed.) 6 COMMISSIONER CAGGIANO: Antonio? How you doing, 7 Antonio? 8 VICE MAYOR SCHWARTZ: Your mike is live. 9 COMMISSIONER CAGGIANO: Okay. Wait, are we live 10 for everybody? VICE MAYOR SCHWARTZ: I can hear you. I don't 11 12 know about anybody else. 13 MAYOR RUZZANO: I'm here. 14 COMMISSIONER CAGGIANO; I'm only saying hello to 15 Antonio. 16 VICE MAYOR SCHWARTZ: I can hear him too. 17 COMMISSIONER SIMONE: I'm here. 18 VICE MAYOR SCHWARTZ: Okay. 19 COMMISSIONER CAGGIANO: Hello, Joanne. I think we're all live 20 VICE MAYOR SCHWARTZ: 21 now. 22 COMMISSIONER CAGGIANO: Joanne, I got to give 23 you a thumbs up. 24 COMMISSIONER SIMONE: Yep. Thank you. Ι appreciate it. 25

1 MAYOR RUZZANO: Okay. We're back. 2 VICE MAYOR SCHWARTZ: And well said. 3 COMMISSIONER CAGGIANO: All right. MAYOR RUZZANO: All right. Can you hear us, 4 5 guys? 6 VICE MAYOR SCHWARTZ: Yep. 7 MAYOR RUZZANO: All right. We still have people on, Joseph? 8 CITY CLERK KAVANAGH: Yes. We have 31 people in 9 10 the chat. 11 MAYOR RUZZANO: All right. 12 VICE MAYOR SCHWARTZ: Wow. 13 MAYOR RUZZANO: All right. So, opening up this -- was the discussion of basically veterans care 14 15 facilities in our city, and not -- there's some concerns that I have along with some people. And real quick, I'll 16 17 just mention their names. 18 Brian Corchens (ph), Jan Coglin (ph), Mannie 19 Lugo, Teresa Decristofaro, Frank Schwartz, Elsa Sanchez, 20 Briggs, -- Miller, Susan McQueen, Colin Fucchi (ph), Gona Zama (ph), Eddie Decristofaro, Rob Kawisky (ph), and the 21 22 last one, this was the best one, was Larry Hordack (ph), and he basically said, you know, go into this with eyes 23 24 wide open. And quite honestly, thank you for that because 25 basically that's what I'm doing here.

2.

So, if we were to get a veteran's care facility, the questions that have been asked of me and I don't have answers, and hopefully going down this list we can maybe find some of these answers or find that they're co-related or whether the city has no control over it.

So, the first one I had was, "Can a veteran's care facility serve first responders?" And that question I guess came about because there was consideration of possibly if a veteran's care facility came into the city, can our first responders, I mean our police and fire, can they also be involved with the veteran's care facility for whatever reasons? So, that's one question.

Next one, "Is a veteran's care facility an opioid drug rehab? Is it the same thing?" I don't know. I don't know the answer. Do you guys have any answers or do you know of anything related to this, just please chime in.

Is a veteran's care facility geared more towards substance abuse, physical or psychological therapy? I don't know. If there was a veteran's care facility -- oh, wait. Is there a V -- a veteran's care facility in Broward right now? Can somebody answer that? Any idea?

Is a veteran's care facility a detox? This one

Is a veteran's care facility a detox? This one might be able to be answered, but I'm not sure. What locations are available right now if somebody wanted to

open up a detox in the city, and Janette, correct me if 1 2. I'm wrong. If they got -- during now they can open up in a CF-1? 3 ATTORNEY SMITH: Yes. 4 5 MAYOR RUZZANO: Am I close to that? ATTORNEY SMITH: Yes, Mayor. 6 7 MAYOR RUZZANO: Okay. "Will a veteran's care facility be administering general medicine or drug 8 treatment?" I don't know that. "Can it be in a single-9 family residential neighborhood?" I think by city code 10 11 that it's not permissible. 12 ATTORNEY SMITH: No. 13 MAYOR RUZZANO: Okay. "Is a veteran's" -- this is a good question. I didn't know this one. "Is a 14 15 veteran's care facility a 24-hour operation?" "Does the state supervise or relegate -- regulate veteran's care 16 17 facilities unions?" 18 "Is there a minimal size for a veteran's care 19 facility," and I quess they could say Margate, and I don't 20 know if we know that answer. 21 "Would people in the city with drug problems be 22 eliminated from going to a veteran's care facility?" All right. "Is a veteran's care facility a profit or a non-23 24 profit business?" We've got about four more. 25 "Will veterans who suffer from PTSD and drug

addiction qualify for a veteran's care facility?" They 1 got the 24 hour -- oh, no. "Will the veteran's care facility be staffed 24 hours and if so, what positions?" 3 4 "Will the veteran's care facility have 5 pharmaceutical drugs on site?" "When considering where a 6 veteran's care facility goes, is traffic impact being looked at?" One person told me there is a veteran's care 7 facility located -- the closest one is in Sunrise. I 8 didn't verify that. 9 "And are the veteran" -- this is the last one --10 11 "at a veteran's care facility, what is the scope of 12 treatment at a veteran's care facility?" 13 So, these were about 18, 19 questions that, you know, raised or were asked to me from residents which I 14 15 don't have an answer of. And I hope that maybe some of these, prior to a veteran's care facility coming, we'll 16 17 have some answers as to what Margate's code is and what we 18 can and cannot do. And like I said before, there are projects that 19 have happened in the city in the past, for whatever 20 21 reasons how they happened, and one of them we use as an example is the school in the Peppertree Plaza. 22 It came right by us and it was basically approved. There was 23

So, if something is to happen or a veteran's

minimal commission participation in that.

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care facility is to come to Margate, I would love to see certain expectations of it just on the outside of it. The looks of it, the landscaping of it. You know, maybe a big statue saying, "Veteran's Care Facility," with you know, a bronze statue of a veteran.

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So, these are just little things that we can hit in the beginning rather than the end when we're up against the wall and -- great business, but there was some items there -- we were supposed to get a trellis along Atlantic Boulevard, and that was one of the reasons why the project moved forward because we were promised some things. For whatever reason it didn't happen.

So, I just want to make sure that if we do get a veteran's care facility, what's the best way to attack it to get the answers to the questions that we want prior to it.

So with that, I'm just going to open it up in case anybody has any questions or any commissioners would -- you want to say anything about it?

CITY CLERK KAVANAGH: Commissioner Arserio.

21 MAYOR RUZZANO: Commissioner Arserio? Can you 22 hear us, Antonio?

COMMISSIONER ARSERIO: Yes. Yep. It just takes me a second because I un -- I keep it muted while I'm not talking.

1 MAYOR RUZZANO: Got it. COMMISSIONER ARSERIO: First of all, I want to 2 thank all of our veterans out there. I know that my 3 uncle, my cousin, and my grandfather who's a World War II 5 and Korean War Veteran and is still alive at 93 years old. So, I have the utmost respect for veterans and 6 7 having a fire -- a father who's a retired firefighter, I have the utmost respect for first responders. With that 8 9 being said, I think that this -- the veteran's care facility that we've been hearing about. 10 11 It's kind of -- the word is being tossed around 12 loosely, so are we talking about -- is there a specific 13 location in Margate where this is -- are we just talking about veteran's care facilities in general? 14 15 MAYOR RUZZANO: Basically, it's just veteran's care facilities in general just to let the public --16 17 COMMISSIONER ARSERIO: So I --18 MAYOR RUZZANO: -- rumors that are going around 19 that Margate is not veteran friendly. 20 COMMISSIONER ARSERIO: Right. So --21 MAYOR RUZZANO: So, we do have from what I was 22 told, veteran's care facilities locations that we can open up in the city. It's under -- I think it's called a CF-1 23 24 zone or a CF-1 --.

COMMISSIONER ARSERIO: So, I don't think that we

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can desig -- here's the dilemma I'm in. I have no problem with a veteran's care facility, but as the people pointed out, what does that mean and can we designate a property just for veterans or is it the business promising just to help veterans.

From there, what does that look like? You know, are we talking about an assisted living facility that caters towards senior veterans like my grandfather who is trying to find a place to live as a senior? Is it to help people like that? Is it to help people, you know, veterans maybe, that have recently come back from Iraq or Afghanistan or firefighters that maybe went to MSD and suffer PTSD?

I have no problem with that, and to an extent, you know, depending on the location, I don't have a problem if a detox facility is at a hospital setting.

But you know, it's tough because again, they're just -- people are throwing out veteran's care facility. What does that mean? So you know, I don't know if staff was able to put it together.

I now -- I had asked if we could get, like, a map of the city and say, "Okay, first of all we are a patriotic city and we love our veterans." We have a lot of veteran programs. I'd like to be able to tell the residents, look, if you want a veteran's detox facility,

this is our hospital district.

Please, we welcome you open arms. If you want to be a veteran's care facility that's an assisted living facility for seniors, hey, we welcome you too. This is where you can do it.

So, is that kind of the -- why we're having the discussion is hey, if you want to do it in this form, you can do it here. If you want it in this form, you can do it there because just to say veteran's -- and I'm not blaming anyone here. I'm just -- it's such a broad term it could be a number of things.

And then then other question is, you know, let's say it's, like, some people say it's a detox facility.

Well, then it's a medical facility so if that owner -let's say we do allow some type of veteran care facility that doesn't facilitate detox or what have you.

What happens if that person sells that property? You know, that property's going to become extremely valuable once -- if someone was to get that type of designation, do they just turn around and, you know -- yeah, great.

We're here to help the veterans. They get their designation and they say, okay, my property tripled. Now I'm selling. I'm out of here and now we're stuck with a detox facility with no control. So, you know --

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MAYOR RUZZANO: Also this is kind of why I'm bringing it up because if somebody wanted to open one in our medical district, what exactly is a veteran's care facility? I don't know. Are they open 24 hours? I don't know. Can they change their title? Are veteran's care facilities detox centers? So these are a bunch of questions I don't know.

It may be -- decipher is what they are, but if you're able to maybe put it on a code without any federal regulations, you know, I think we would actually know what we would be looking at when that project come before us if it has to even come before us. So, these are kind of the things that I'm looking at. So --

COMMISSIONER ARSERIO: No, I appreciate you having the discussion. I appreciate the questions that you read. I know I can't comment on your questions on social medial, but I read every single one of them and I see both sides of the argument.

MAYOR RUZZANO: Yeah.

COMMISSIONER ARSERIO: I just want the residents to know that we all care about our veterans, but we want to make sure that our veterans and our first responders are not being used as pawns either because I would take great offense to that, that you're saying, you know, I'm not going to get into specifics but I've heard -- it was

this, now all of a sudden we're hearing about a veteran's care facility.

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So, I just want to make sure that we're -- our veterans, our first responders aren't being used a pawn to get something and then it's turned into something else.

MAYOR RUZZANO: Okay. And that was one of the questions I had was first responders, you know, are they in the program as well, and I don't know. These are questions that, I don't even know if we can address them in -- . Vice Mayor, are you there?

VICE MAYOR SCHWARTZ: Yes, thank you. First of all, I think they were great questions sent into you, probing questions, and I appreciate the public's interest. And I appreciate your saying that we are having this conversation because it's so easy to throw something out and assume that if we don't answer it, it must be true.

There are no people more patriotic than the people in this city, from the flags that are now going up for the veterans to the other things we do. There should never be any question, and I would agree with Commissioner Arserio, this isn't about using people to get what you want in places --.

But I do know that the city attorney can tell you the areas where certain things are zoned, and where we don't even have the opportunity to change anything because

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And so I'm glad we're having this discussion because rumors circulate, people assume certain things. And none of that would be true and I don't want to see it's veterans today. It's firefighters tomorrow. It's women in distress the next day.

It's whatever the umbrella is that will get the most play and the most money. So I appreciate this and all the questions that were asked because -- thank you.

MAYOR RUZZANO: Thank you. Anybody else?

CITY CLERK KAVANAGH: Commissioner Caggiano.

MAYOR RUZZANO: Commissioner Caggiano, are you

13 | there?

COMMISSIONER CAGGIANO: Yes, I am. I want to even add one more item about how patriotic our city is.

Remember, we voted to give 100 percent disabled veterans a tax break in our city.

We celebrate veterans. My dad is a 33-and-a-half year, retired from the Navy Reserve. He was after 30 -- they actually told him to leave. They said you've been here long enough, go home.

And so -- and I'm going to agree with the mayor, the vice mayor, Commissioner Arserio. I mean, I'm sure
I'm not speaking for Commissioner Simone but I'm sure even she agrees that we're a city that loves our veterans and

1 we do everything we can to make sure that they're 2. comfortable, safe and we have programs for them. So -- and as I spoke -- when I spoke at the last 3 Veterans Day at Veterans Park, I said it's important that 4 5 we help vets. It's not -- it's important that we just don't talk about helping them but we actually do help 6 7 them, not just blow smoke up this, all right? And we've put our money where our mouth is. 8 9 We've done things for veterans. So let's hear about what's going on. I spoke to the city attorney about what 10 11 a veteran's facility -- what does it mean to have a 12 veteran's facilities? Questions, by the way, were 13 excellent questions. And we need to know, what does it take to put 14 15 one, and all their designations. Between a veteran's care that's a detox, just as Commissioner Arserio had said as 16 17 well as commissioner -- vice mayor, and as your questions 18 are. We need to know, in general, this is a city that will do almost anything for its veterans. In specifics, 19 20 we need to know what's going on, and thank you. 21 MAYOR RUZZANO: Anybody else? 22 CITY CLERK KAVANAGH: Some members of the 23 public. 24 MAYOR RUZZANO: All right. We've got some 25 members of the public. How many do we have, I'm curious.

CITY CLERK KAVANAGH: Let's see. We have Mr. 1 2 Lugo, Mr. Decristofaro, Mr. Artner, and Ms. Jimenez. 3 MAYOR RUZZANO: Okay. We're going to take these individually, so if we ask if you're there and you're not 4 5 there, we'll come back to you. CITY CLERK KAVANAGH: Mannie Lugo called. 6 So, if you want to him first, he's --7 8 MAYOR RUZZANO: All right. We're going to call 9 Mr. Lugo right now because I want to say thank you for the discussion on this because I'm not 100 percent sure I know 10 11 what a veterans care facility is, and I'm willing to 12 learn. And going back to what Commissioner Caggiano 13 said, we are probably dealing with a patriotic city. 14 15 There are top priorities. We put veterans parking in every one of our public areas. We give our veterans 100 16 17 percent waiver -- a 100 percent disabled veterans a waiver 18 on the fire assessments. 19 We have programs for permitting where we are, 20 you know, we help our veterans with permitting costs and 21 stuff like that. So you know, we go above and beyond our 2.2 veterans. 23 COMMISSIONER ARSERIO: CRA Program. 24 VICE MAYOR SCHWARTZ: CRA program. 25 COMMISSIONER CAGGIANGO: That's correct. The

CRA Program. Thank you, Antonio. I raised my hand for 1 2. that. MAYOR RUZZANO: Yeah. We have a military --3 We have a -- program we've put in place first to hit our 4 5 So you know, we do as much as we can. parking spots out here at city hall and we'll be listening 6 7 to anything we can to help our veterans. 8 But in veterans care facility, I don't know 9 exactly what it is and I think it's something we probably 10 should look into because we support our veterans and we 11 want to know what we're going to be getting into when this happens in our city. All right. Mr. Lugo, are you there? 12 13 MR. LUGO: Yes, sir. 14 MAYOR RUZZANO: How are doing, Mannie? 15 MR. LUGO: I'm hanging in there. All right. Go ahead. 16 MAYOR RUZZANO: 17 MR. LUGO: 18 MAYOR RUZZANO: Go ahead. We hear you. 19 MR. LUGO: Okay --20 COMMISSIONER ARSERIO: Can -- I heard him really 21 good last time. Can you just get him closer to a mike? 22 MAYOR RUZZANO: Mannie, can you go a little A little louder if you can. 23 slower? 24 MR. LUGO: Yeah. 25 MAYOR RUZZANO: Is that better?

1 VICE MAYOR SCHWARTZ: Not really. 2 MR. LUGO: Okay. Let me try and get it on 3 speaker. Is that better? 4 MAYOR RUZZANO: If you guys hear him, give me 5 the thumbs up. I can't --6 VICE MAYOR SCHWARTZ: Tell him to say something. 7 MAYOR RUZZANO: Mannie, say something. MR. LUGO: --8 9 VICE MAYOR SCHWARTZ: No. 10 MAYOR RUZZANO: Try the other microphone maybe 11 or something? Is that one on? 12 COMMISSIONER ARSERIO: Whatever we used last time worked perfect. I could hear him very clearly, but 13 not this time. 14 15 CITY CLERK KAVANAGH: Mr. Lugo, can you give it 16 another try? 17 I'll give it another try. MR. LUGO: Yeah. 18 MAYOR RUZZANO: Is that working? --19 VICE MAYOR SCHWARTZ: It's just a lot of 20 feedback. Unless you're going to repeat it, it's going to 21 be hard to understand him. 22 COMMISSIONER CAGGIANO: Yeah. Please repeat what he's saying because we're not understanding. 23 24 Joseph, would it help if I put MAYOR RUZZANO: 25 it by my mike, would it?

CITY CLERK KAVANAGH: We can give it a shot. 1 2 MAYOR RUZZANO: All right. I'm going to put him 3 by my microphone. Let me know if you guys hear him. Mannie, are you there? 4 5 MR. LUGO: Yes. Yes, I am, sir. Is this better? 6 7 COMMISSIONER ARSERIO: Yeah. VICE MAYOR SCHWARTZ: A little bit. 8 MAYOR RUZZANO: Head shake. All right. 9 10 ahead. Let's qo. 11 MR. LUGO: Headshake. 12 MAYOR RUZZANO: Just go nice and slow, Mannie so 13 we can hear. 14 MR. LUGO: First thing I think is, you're 15 calling it a veteran's facility and I think you should refer to it as a veteran's residence. There's a big 16 17 difference. You're talking about a place for people to 18 live. A place for veterans to live. A lot of veterans are stuck in nursing homes and they get coverage from the 19 government to be stuck in local nursing homes. 20 21 Last year, President Trump passed a law trying 22 to get private support for veterans to get out because of 23 the suicide rate and the homelessness rate. So, there's a 24 prioritization of what is typically in veteran's 25 administration so they're not going private. Is that

1 okay? Is everybody talking? Does everybody hear? 2 MAYOR RUZZANO: Yeah. We hear you, Mannie. Go 3 ahead. 4 MR. LUGO: Okay. So, we have a prioritization 5 of resident -- veterans resident's facilities, and that's a 24-hour operation under medical supervision. I didn't 6 7 I was trying to understand all the details, but this is a positive thing for Margate. 8 It needs to be fast tracked because there's an 9 10 urgency to getting the federal application. The federal application itself I understand is going to cost thousands 11 12 of dollars. It's got to go through Tallahassee and a 13 consultant has to send it to the federal government. 14 So, we're looking at a possibility of losing a 15 very significant income not just in income to Margate. These are high paying jobs, stable jobs that are long term 16 17 jobs that are going to adjust the situation we're in with 18 high unemployment and there's so much turmoil being part of our --19 20 So, I'm hoping that you're willing to listen to

So, I'm hoping that you're willing to listen to the would-be provider and understand the need, the urgent need to get the -- to get this facility approved so that the application for the federal government can go in and possibly result in a large income for Margate

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MAYOR RUZZANO: Are you still there?

1 MR. LUGO: Yes, sir. 2 MAYOR RUZZANO: Okay. All right. We hear you 3 loud and clear, Mannie. Is there any closing you want to say or --4 5 MR. LUGO: Yeah, I think this is -- there's an emergency to get his done. To talk to the proprietor and 6 7 negotiate with the proprietor for getting this facility as far as Margate code approved so that this application 8 9 for the federal government can proceed on a fast track It means jobs, it means income for Margate, and it 10 means a great service to veterans that need a residency. 11 12 MAYOR RUZZANO: All right. Thank you, Mannie. 13 I really appreciate that. 14 MR. LUGO: Okay. 15 MAYOR RUZZANO: Thank you. 16 MAYOR RUZZANO: I put his speaker on your phone, 17 next to the speaker. 18 CITY CLERK KAVANAGH: Smart. 19 MAYOR RUZZANO: It's a little bit away, you 20 can't hear it. All right, guys. I think our next caller 21 is --22 CITY CLERK KAVANAGH: Next one is Mrs. Decristofaro. 23 24 MAYOR RUZZANO: All right. This is -- Eddie, 25 are you there? Eddie Decristofaro?

1 MR. DECRISTOFARO: Yes, I am.

2 MAYOR RUZZANO: All right. We hear you loud and

3 | clear. Can you guys hear him?

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VICE MAYOR SCHWARTZ: Yes.

MAYOR RUZZANO: All right. Go ahead.

MR. DECRISTOFARO: Okay. I don't know if all of you know this, but I used to be or is a disabled veteran and for the last seven years, I was his caretaker.

So after I spoke with Mayor Ruzzano this morning, I did a little research. And the things I did come up with, they told me as a veterans care center that would not be the same as a detox or alcohol rehab. They have different programs and different facilities for that.

So if there is concerns of people thinking that they're going to open up as a veteran's care center and then switching over, according to the people I spoke with today at the US Department of Veterans Affairs, they said no. There is another location for alcohol and drug abuse and addiction problems.

MAYOR RUZZANO: Right.

MR. DECRISTOFARO: So, I'm hoping that may alleviate one of the concerns that -- some of the questions I saw on Facebook.

MAYOR RUZZANO: All right, Eddie. I appreciate

1 that. Can you send us that information? Send it to 2. Joseph? Absolutely. I'll give her MR. DECRISTOFARO: 3 the name and number of the person that I've spoken with. 4 MAYOR RUZZANO: All right. Let me ask you a 5 question. Do you know if that's long term or is that 6 7 -- were they --MR. DECRISTOFARO: Normally, it's only up to six 8 9 months. 10 MAYOR RUZZANO: Okay. That goes to what Mr. 11 Lugo was saying. Okay. 12 MR. DECRISTOFARO: Yeah, it's not long term at 13 all. And the other thing, you have to check if this 14 person is trying to open up a veteran's care center, are 15 they working directly with the US Department of Veterans Affairs or is this going through like, another state or 16 17 government entity. 18 MAYOR RUZZANO: Okay. Thank you, Eddie. COMMISSIONER ARSERIO: Is Mr. Decristofaro 19 2.0 talking about a specific location because he keeps 21 mentioning provider and I think he has valid points. 22 I'm not here to dispute, you know, but you know, he's 23 mentioned -- it sounds like specific property here.

MAYOR RUZZANO: Eddie, were you referring to a

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specific property?

1 MR. DECRISTOFARO: No, not necessarily. 2. when I've seen on Facebook that there may be people interested in opening up something in the city. 3 MAYOR RUZZANO: All right. Eddie, thank you. 4 Ι 5 appreciate that. 6 MR. DECRISTOFARO: Thank you. 7 MAYOR RUZZANO: All right. Who's next, Joseph? CITY CLERK KAVANAGH: Next is Mr. Artner. 8 9 MAYOR RUZZANO: All right, Troy (ph). You're 10 still there, huh? 11 MR. ARTNER: OF course, I am. 12 MAYOR RUZZANO: How are you doing? 13 MR. ARTNER: I'm doing well. Okay. Here is 14 what I can tell you. I am talking about a specific 15 location and a specific person who wants to open a veteran center here in Margate, and here's what I --16 17 I asked very similar questions and here's the 18 information I got, and I hope that this person will call 19 in. I know there were some issues with the phone with 2.0 calling in. 21 I tried to text her and get her connected. 22 don't know if she's listening or not, but I hope that 23 she is calling in. If not, I can relay any questions or whatever to her. 2.4

Number one. It is not a detox. Now, veterans

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it is -- the focus is on PTSD with this particular center. It is not a detox and it is not a, you know, alcohol anonymous program or something like that.

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It is for veterans with PTSD. From what I have heard from the person, they are working directly with the Veteran Administration, so there's nobody in between.

The people there -- there will be pretty much no traffic because the people that come there, they have to be approved. I don't know exactly how that approval process goes, but they have to be approved in order to be admitted to that facility.

Once they get to the facility, they don't get there with their own car. They get picked up and get basically transported to the facility. Once in the facility they are there for 60 to 90 days. There's no walking around in the streets. There's no having visitors, I believe.

So, there's no traffic other than the traffic when you get transported to the facility. They stay in there 60 to 90 days. As far as I was told, they pretty much give everything to the facility staff; phones and everything, all personal belongings, and they get treated for their PTSD there.

There's going to be medical staff 24/7 and it's

not going to be a residence where they live permanently.

Now they can drop out of the program, but they're not
just going to get set in front of the gate.

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If they leave the program, they get picked up and get transported to where they have been picked up before the program. So there's no drug induced people running around and nothing like that.

It is a very controlled environment, and I actually took the time and I met with that person and I saw the facility and the facility is amazing. That person hasn't spared a dime on anything. I mean just the kitchen alone -- everything stainless steel and very hygiene, you know, with hygiene in front -- in mind.

The whole the whole facility is top notch on the inside. On the outside you would not even know that this is a facility. It just looks like a building with a fence and a gate period.

I really urge the commission to give this another look and do something with this quick because like Mr. Lugo said, veterans with PTSD they are out there and we need to help them.

And I know that Margate is a patriotic city. We do a lot for our veterans but having that in the city of Margate would really put us with a big fat dot on the map.

I really would highly appreciate it if you guys could let that happen ASAP because I think it's a great thing. And residents, I understand the concerns. I totally do, but like I said, I have spoken with that person and I have asked the same questions.

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And I am not a person who necessarily wants a detox center next to my house but that facility where it's located, I think we would -- favor and the city a favor because from what I have heard, and I hope the person is hearing me now and called in, may correct me if I'm wrong, but I do believe that's a federal contract that's she getting. So, that's all I have to say. Thank you.

MAYOR RUZZANO: Quick question. I won't give an answer, but when you said they get dropped off, who drops them off and who picks them up?

MR. ARTNER: I didn't -- I don't know who exactly. I believe there's a medic, a transport service that -- see, the people, they can't just walk in there and say, "I have PTSD and I want to be in there."

MAYOR RUZZANO: Okay.

MR. ARTNER: They have to go through an evaluation process through the Veterans Administration first, through a VA Hospital or whatever at that process. I haven't asked how that process works, but

they have to be approved.

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And once they approve, this area that approves that, this department, arranges the transport. That's how I understood it. Now I'm -- I may be wrong. Maybe the facility arranges the transport but -- and I don't know if this is a limo service or I mean, probably not a limo service but, you know, if this is a medical transporter or just a private company that transports, you know, patients from A to B.

I don't have those details, but I was, I was told they're picking up the patients. They're coming there, the gate opens, they drive in, the gate closes and that's it. The person is in there for 60 to 90 days.

COMMISSIONER ARSERIO: I have a question.

MAYOR RUZZANO: Wherever they go, we're going to have to -- some questions that have to be asked. I appreciate that. Thank you, Charlie.

MR. ARTNER: You're welcome.

MAYOR RUZZANO: Who's next?

COMMISSIONER ARSERIO: The last speaker and I appreciate his input, he specific -- I mean, he said he toured the facility, so what facility are we talking about here? He said it specifically. He toured the facility.

MR. ARTNER: Yeah, it was me, Charlie. 1 2. COMMISSIONER ARSERIO: Yes, thank you, Charlie. 3 And thank you for your input. I'm curious what facility 4 you toured. MR. ARTNER: It's -- Tommy, help me out. It's 5 across the street from the church. Geez, I forgot the 6 7 address. MAYOR RUZZANO: -- applied. You wouldn't have 8 9 to go two years to become a veteran's care facility. 10 COMMISSIONER ARSERIO: Because if it's the 11 property I'm thinking of, they just filed to open up a 12 halfway house. So, if it's the property I'm thinking 13 of, I don't know what's changed but I'm pretty sure that 14 they applied for a halfway house, like, within the last 15 week or two. Not a veteran's care facility. I'm really confused because, you know, I was 16 17 curious of this was a specific -- not you, Mr. Artner. 18 I appreciate your input. I'm just confused. MR. ARTNER: It is -- I don't know if it's 19 2.0 behind the church. It's para -- it's west of 441 close 21 to Atlantic. Well, what's that street -- sorry --22 Arlene, do you know the address? 23 MAYOR RUZZANO: Melaleuca Drive. I think we all 2.4 know --

MR. ARTNER: Melaleuca Drive, yes.

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1 COMMISSIONER ARSERIO: Well, then my 2. understanding with this address too is even if everyone of these commissioners said yes, we have -- we don't 3 have the authority to do that. It's not zoned for it. 4 MR. ARTNER: Well, that is another issue and I 5 don't want to bring this up but I mean, I can talk to 6 7 one of you offline because I don't know if I have the authority to talk with you. 8 COMMISSIONER ARSERIO: Because I'm not against 9 10 I want to be very clear. I'm not taking a position 11 for or against. 12 MR. ARTNER: With that --13 COMMISSIONER ARSERIO: Looking at this open but 14 I don't even know -- even if we all say 5-0, that we 15 even have the authority to do it. Assuming it's a specific location. 16 17 MAYOR RUZZANO: We're policy makers and we can 18 do pretty much a lot of things. 19 VICE MAYOR SCHWARTZ: Tommy, I can't understand 2.0 You're very low. you. 21 MAYOR RUZZANO: I just said we're policy makers. 2.2 We -- things. 23 VICE MAYOR SCHWARTZ: Thank you. 24 MAYOR RUZZANO: Nothing's been proposed 25 specifically to us at this us at this point, so I'm just asking you guys to reserve and not be so specific on this and the residents want to call in and be specific, just listen. There's no need to engage with them. Let them speak their mind.

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COMMISSIONER ARSERIO: Well, yeah. I'm engaging positively. I appreciate Mr. Artner's input but like I said, I just -- I want to be clear what we're talking about here. If we're going to talk about the issues, let's talk about the issues and not hide behind anything.

I'm not saying -- and I'm not accusing anyone of hiding, but I want to help the vets. Let's talk about the facility. if it's in general, let's talk in general but --

MR. ARTNER: Commissioner Arserio, if you would like we can talk -- take that offline because I think there's a reason why Mayor Ruzzano said what he said just now, and I would leave it like that. I can give you much more detail offline if you don't mind.

COMMISSIONER ARSERIO: Sure. I have a question for the city attorney in general. If some facility somewhere, 123 Holiday Springs Boulevard opens up like this, right, and there's a zoning change. Now the property is zoned for medical use.

Now, this person or that person, Person A, is

operating a veteran's care facility. They get the
designation. Now their property is more valuable.

What's to stop them from selling it to somebody else and
now the property's already designated that use and they
say you know what? We're not going to help veterans.

We're going to straight up detox.

MAYOR RUZZANO: And I was just going to say that

MAYOR RUZZANO: And I was just going to say that I wouldn't ask for an answer to a hypothetical question.

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COMMISSIONER ARSERIO: Well, it's a serious question. I'm a realtor. I deal with real property. This is a real thing. You're asking possibly to rezone a property. Can -- I want to know if somebody has a property and it's designated for medical use and they say it's a veteran's care facility?

And I'm not saying I'm against that but what if that person -- maybe this person has great intentions. What if the person they sell to doesn't? What do we do then?

MAYOR RUZZANO: Okay. It's not --

COMMISSIONER ARSERIO: And I think that's a fair question. I'm not pointing to a specific property. I'm talking in general.

MAYOR RUZZANO: Be more specific because it happened in the city on Banks Road, I'm pretty sure it was, where we changed the zoning of the property. You

probably made a huge impact on the property. So, it can happen but --

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COMMISSIONER ARSERIO: Correct. But in that in that deal, in that arrangement when the property sells, I believe it is a non-conforming. Once a property sells, it can't be a -- that facility again.

So that's why -- you bring up a good point,

Mayor, and that's why I'm asking the question. Would it

be like the other facility where once that person sells

it, it can no longer be that facility again? And this

person --

VICE MAYOR SCHWARTZ: Mr. Arserio, let me interrupt you. It's a non-conforming thing that the city commission already voted to allow it to go back to residential. That's off the table because that was already taken care of because the person who was -- intends one day to sell it already had it returned.

So it's not a matter of whether its use changes, the city commission already approved that use to go back to residential from community facility because we're both talking about the same place, and I voted on that. So right now --

COMMISSIONER ARSERIO: Right. And I'm the P and Z Board. I did too.

VICE MAYOR SCHWARTZ: Right. So that zoning

1 doesn't -- it's already been taken care of in that case. 2. COMMISSIONER ARSERIO: For that property, but if this is --3 4 VICE MAYOR SCHWARTZ: Correct. 5 COMMISSIONER ARSERIO: -- is rezoned somewhere else, and they get the designation, and they have good 6 7 intentions, but what if in a couple years they sell the property and now what happens? 8 9 VICE MAYOR SCHWARTZ: I'm going to tell you that 10 if a facility goes in where it's zoned, then that's not 11 an issue. 12 COMMISSIONER ARSERIO: Right. 13 VICE MAYOR SCHWARTZ: Then there's never an 14 issue. 15 COMMISSIONER ARSERIO: Right. And that's 16 what. --17 VICE MAYOR SCHWARTZ: If it goes where it 18 belongs --COMMISSIONER ARSERIO: And I don't disagree with 19 2.0 you and I said from the beginning, I'm open to detox. 21 am open to a detox facility for our veterans, and I'll 22 go on the record saying that in the appropriate place. 23 VICE MAYOR SCHWARTZ: Correct. 24 COMMISSIONER ARSERIO: So where is that place, do you know? And I asked the staff to have a map and 25

I'm kind of disappointed that we have zero backup on this.

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I asked for a map of -- because I want to help the veterans and I want to help businesspeople that want to help veterans, and it would have been nice to point to a map and say if you want to help veterans with detox, we welcome you. Here's where you can do it.

If you want to be an assisted living facility for veterans, here's where you can do it. And so -- I don't know. I'd like to circle back on this once we have more information.

MAYOR RUZZANO: That's exactly why we're having this meeting.

COMMISSIONER ARSERIO: But you know what? I'm not here to -- look -- we have no backup on this. So we're -- I agree, and I'm not going against you. I agree with you and I appreciate you putting it on the agenda but I would have expected fast -- but some backup.

I mean, I asked for this -- I think with enough time. It's not like I called up this morning and said let me get a map of the city and show --

I asked well in advance for this, and I'm just disappointed that we have nothing to help because there's people watching that want to open up facilities

in our city to help veterans and I want to help them, 1 2. but no one here has a clue where they can operate. And I think it's a little bit embarrassing on 3 our part as a city that we don't have this map or some 4 5 type of guide to point them in the right direction. It's not against anyone in particular, but as a team I 6 7 think that we failed with this, and that's just my opinion. Maybe I'm wrong but... 8 9 MAYOR RUZZANO: All right. Is there anybody the 10 next caller? Is there anybody else? I think we're 11 trying to do something. Is there another caller? 12 CITY CLERK KAVANAGH: Miriam Jimenez. 13 MAYOR RUZZANO: Miriam? 14 CITY CLERK KAVANAGH: Yes. 15 MAYOR RUZZANO: Miriam, are you there? Can you Hello, Miriam? Is your mic muted, Miriam? 16 hear us? 17 CITY CLERK KAVANAGH: No, she's unmuted. 18 MAYOR RUZZANO: Hello, Miriam? 19 CITY CLERK KAVANAGH: Miriam, can you hear us? 2.0 MAYOR RUZZANO: Is there anybody else after? 21 CITY CLERK KAVANAGH: Yes, a phone number 22 calling, but I don't know who their name is. 23 MAYOR RUZZANO: Okay. 24 CITY CLERK KAVANAGH: You can go to that. 25 MAYOR RUZZANO: All right. Caller, can you hear

1 us? 2. CITY CLERK KAVANAGH: Caller ending in 067. you there? 3 MAYOR RUZZANO: Caller ending in zero --4 MS. JIMENEZ: Yes. 5 MAYOR RUZZANO: Hello? 6 7 MS. JIMENEZ: Can you hear me now? MAYOR RUZZANO: Yes. Please say your name, 8 9 please for the record and your address. Hello? 10 MS. JIMENEZ: Yes. Can you hear me now? 11 MAYOR RUZZANO: Yes. We hear you. Who are we 12 speaking with? 13 MS. JIMENEZ: Okay. This is Miriam Jimenez. MAYOR RUZZANO: Okay. All right. All right. 14 15 Go ahead, Ms. Jimenez. MS. JIMENEZ: Okay. The issue is in -- the 16 17 facility is located in 603 Melaleuca Drive and their 18 situation is a facility as Commissioner Arserio was 19 saying. Yes, you can do this in facilities. 2.0 The different in here is this facility is 21 actually already ready. It cost over \$3 million 2.2 dollars. It's a beautiful facility as, I think it was 23 Mr. Gardner (ph) according to the record, and we have a 24 VA contract already. 25 So, we have the money allocated from the VA with a very strict contract. This is not a contract that it's just for housing. It does provide for treatment for PTSD.

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And so, we have the facility. We have the contract, and we have the VA dying at 22 per day. The only thing that we need is contracts put on the city to be able to see if we can work together.

It is not a detox and the only reason why I actually was switching it for a detox because I couldn't get the certificate of need for my --, but the different is it's a very institutional type of facility, so it's very medical. Big difference from assisted living with no medical.

So you don't have to rezone it for the buyer to be there. It's what it goes inside. It's the wiring it's to be able to provide a medical institutional too, to be legal under ACCA to be able to operate.

It will be inspected. It will be -- accredited. I'm planning to actually with the permission of the city expand it and my long term goal is to work also with the first responders.

In a matter of fact, when I offered it for Covid-19, I have Mr. Jason with me from Broward County Professional Fire Fighters, and he came to the facility. He viewed the facility, also Brandon Fulton (ph), the

vice president, and they loved the facility. They actually joked; they say they wanted to move to it because the beds were so comfortable.

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So, you're talking luxury. You're talking it will have a private chef. It will have 24 hour doctors, nurses, transportation. One of the things when I discussed it with a director of the VA, that the VA are suffering is on time treatment. Very important.

Most of the time they call and they have a problem, and they get access and they don't have anybody to pick them up. We will pick them up. I will have a chauffer 24/7 on a vehicle dedicated to that in the facility.

So, we really are trying to do something very nice. it is going to be good for everybody. They -- our mission is to provide the highest quality of evidence-based mental health care for active duty or reserve person to provide post-traumatic stress disorder.

It will be evidence-based. It will be with the latest technology. Right now, it is -- the treatment will be for longer exposure, connected pro -- therapy. -- therapy. Eye movement therapy. All very, very, treatment for PTSD.

They can stay -- and whatever it's called first,

I don't remember the name. They can even stay for six months in the facility. Normally, it depends.

Normally, they -- the treatment by 90 days, they get much better. They can be reintegrated back into society.

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We will be working with other companies. One of the person that I will be working with is actually listening to the conversation. I cannot hear her, but they can hear her. She has an non-profit that will work also with a veteran. They provide long term housing.

As a matter of fact, a long term, I'm actually contemplating with everybody's helping to provide -- to buy a piece of land in like Loxahatchee to provide -- what you call a little home, and we will be willing to give you guys a demonstration.

So, we not trying to do a fly by night operation. We try to do a world class operation that can serves for PTSD, not only the VA but the first responders. Any questions?

MAYOR RUZZANO: No. I was questioning your place, Ms. Jimenez, and specifically, none of the commissioners were, but I appreciate your calling in and I will Arserio thank you and I don't think any of the commissioners have a question for you. All right. Thank you for calling in, Ms. Jimenez.

1 MS. JIMENEZ: My pleasure. Thank you so much. 2. MAYOR RUZZANO: All right. Do we have another call? 3 CITY CLERK KAVANAGH: We have a member of the 4 public named Rich A. Richard, but they cut off the --5 6 MAYOR RUZZANO: Rich A., are you there? Rich? 7 Rich A., are you there? MR. ZUCCHINI: Hello? Can you hear me? 8 MAYOR RUZZANO: Yes. 9 10 VICE MAYOR SCHWARTZ: WOO. 11 MAYOR RUZZANO: -- Hold on. Okay. Can you hear 12 me? 13 MR. ZUCCHINI: Yes. Okay. Yes, I did want to 14 speak about this. 15 MAYOR RUZZANO: All right. Who are we speaking 16 to? 17 MR. ZUCCHINI: This is Richard Zucchini. 380B Lake wood Circle East. 18 19 MAYOR RUZZANO: Okay. 20 MR. ZUCCHINI: And we are speaking about a 21 specific property that Ken -- that was purposefully 22 built for a medical use. Both the building plans, both 23 the certificate of occupancy, bot the plans that have 24 been -- were signed by the VRC and including a special 25 exception that was granted by the commissioners on this

1 property. 2. So, it's got a long history. And it's a very difficult, unfortunate history. What I would like to 3 4 say about this is that this facility that -- first off, 5 Mayor, thank you very, very much for raising the consciousness of the problem of PTSD. 6 7 It is a very serious issue for our veterans. As mentioned before, we have 20 to 32 suicides a day for 8 9 this issue. We don't have a treatment facility like this in Broward County. And I have also toured the 10 11 facility and it is beautifully done. 12 It's \$100,000 stainless steel, commercial 13 kitchen, marble on the floors, it's beautifully done. 14 But the issue at hand is zoning, and what I would like 15 to say is as follows. There is a controversy and there are issues on 16 17 both sides of this issue, of this project, where the 18 zoning at one point was available. However, a zoning 19 change took place in May of 2017, which I dissipated as a member of the planning and zoning board, and that was 20 21 my first meeting. 22 And I made a rookie mistake by not asking staff, 23 who does this affect? Does it affect anyone? And in 24 fact, staff didn't even volunteer that information. And 25 lo and behold, someone was affected. So, there are

issues back and forth.

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So I've heard criticisms that it could potentially be, if it says CF-1, it could be a detox. It could be this or that or, you know, I've actually heard that criticism from one resident who was a former member of the planning and zoning board that agreed to convert an R-3 property to a CF-1 to operate hundreds of beds halfway house.

Now if you want to talk about impact to a neighborhood where you have residents coming in, coming out, and so on. This facility is totally different.

This is a medical, purposefully medical built facility and it's recognized by the county as a medical facility.

It is assessed in value as a medical facility, and the

taxes being paid to the county, as well as the market

share is based on a medical facility.

What I want to get to is, I think there is a capacity for some resolution here. And that is yes, zoning did change subsequent to the building of this very expensive property and very well built, and afterwards zoning changed.

However, through assemblage, the owner of this property has the square footage in land area that qualifies for a CF-1. That actually would solve the entire issue of zoning.

You know, when people talk about well, there's a storied past, and you know she wants to operate a detox. Yeah, when she was given no other choice, she applied to do a detox because at that time, there was no other choice. Well, we have another choice now.

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illness for our veterans.

And we want to speak about how we want to support veterans, and you know what? It gets uncomfortable when we have to talk about the impact of their service and what it has done to them in both mentally, both with substance --

Look, if you go through that kind of experience, you're driven to possibly do drugs. You're driven to all sorts of bad behavior because it's a mental illness, and it's mental illness that has to be treated. And this facility is offering itself to treat that mental

In addition to that, I know that the operator said and vowed to expand it to support first responders, and here is another very important, critical issue. And the critical issue is, we don't -- we just want to sweep the PTSD of first responders under the carpet.

We haven't really spent much money on it. The actual facilities are not very close. We really haven't used them and this is a desperate need. I'm going to suggest a couple of things.

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One thing I'm going to suggest is that the commission create quickly a task force and the task force would be comprised of fire fighters union leader, mental health representative for the union, VA representative, a development services director, our planning and zoning chair, our board of adjustment chair, and one commissioner, probably mayor, and look at this issue in it's totality and ask all of the questions that have been asked tonight and get those answers.

I want to make it very clear to the audience that this operator has voluntarily signed an affidavit that says she will not operate a detox facility. That has been done and covered.

MAYOR RUZZANO: All right. Thank you, Rich.

I apologize because I don't have my clock on and people are talking past the time. I apologize for that, but I -- Rich, are you done?

MR. ZUCCHINI: Yes, I am. Thank you. Thank you for that opportunity to speak.

COMMISSIONER ARSERIO: Don't hang up, Rich, just in case.

MR. ZUCCHINI: Okay.

COMMISSIONER ARSERIO: I thought Rich brought up some good points.

MAYOR RUZZANO: He did, but we have one more

05/20/2020 MEETING caller and his name is? 1 2. VICE MAYOR SCHWARTZ: Kyle Teal. CITY CLERK KAVANAGH: Kyle Teal. 3 MAYOR RUZZANO: Kyle Teal, so --4 COMMISSIONER CAGGIANO: Antonio, you're not 5 coming in clear. 6 7 COMMISSIONER ARSERIO: I wanted to talk on the last speaker if we can since he's gone. He brought up 8 some good points in terms of better task force. I kind 9 10 of like the task force theme. 11 I suggested some. I know the mayor suggested 12 13

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some, so I wouldn't be against that, you know. I don't know if we're talking about a single property or a broad subject.

If we're talking about a broad subject here, I think that we should have a spot on our city page for veterans that they can go to. You can direct them to the VA.

You can direct them to all types of issues. Substance abuse, mental health, and even say in there we welcome facilities that cater to veterans and point out the map that I showed of where you could open these facilities.

So, in terms of in general of veterans, I would love to see a veteran committee or a veteran task force

and I'd love to see the city post information on it.

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If we're talking about a specific facility, you know, there's some issues. Apparently, we're under litigation still. I want to see this property and again, I am not saying that I am for or against, but I can't even go see this property right now because I'm being told that we're still under litigation. I'm told that we can't talk about it because it's under litigation.

So, I apologize if I'm coming across frustrated to anyone, but I am a little frustrated that we can't really talk about the meat and the potatoes here, and I just want to share that with everybody. I'd like to talk about this specific facility. I'd like to see it, but I'm also being told that we can't discuss it. We can't go see it. We can't do this; we can't do that.

MAYOR RUZZANO: All right. Commissioner, I agree with you there, and I can tell you I spoke to the attorney representing us and what I was told, the case is not closed out yet. There's still some billing that has to be done. I asked to please expedite it.

COMMISSIONER ARSERIO: And that's the thing, because it's my understanding that, you know, I read an article on margatenews.net that said that there's a time certain on this, but how can we even address it if we

1 wanted to address it if we can't because we're under 2. litigation. So, that's just my frustration, you know? 3 MAYOR RUZZANO: -- you guys could not reach out to the city attorney and do a three-way call with 4 5 representing counsel and find out what the intentions are and when he feels that this will be done. Pretty 6 7 much ask him all the questions on -- He's undetermined. He's in the hands of the courts up above. City 8 9 attorney, did you say something? 10 CITY ATTORNEY SMITH: Yes, sir. Thank you, I just want to be clear. 11 mayor. 12 MAYOR RUZZANO: Can you guys hear her? 13 CITY ATTORNEY SMITH: Can you hear me? 14 VICE MAYOR SCHWARTZ: Yes. 15 CITY ATTORNEY SMITH: I just want to be clear that I'm still in litigation that we are -- here's a 16 17 motion that's been held in abevance. 18 I want to say that, and I think it's important to say that there is a proper process that needs to be 19 2.0 proffered. This is the process that's in our code. 21 she's looking to rezone that property, then the process would be to rezone it to a CF-1. 2.2 23 At this time, we do not have an application for

a rezoning in front of us. On May 15th, just because

we're on this topic, on May 15th we did receive the same

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request for an LBTR, which is a business tax receipt asking for us to approve the medical use facility.

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In LBTR zoning, we do not allow a medical use facility, so the opportunity is to submit the CF-1, the rezoning to CF-1 to the city and let it go through its course.

Even if you have a task force, and I can understand it. I appreciate it. I think, born and raised in Broward County, I don't know of a better city as the city of Margate, you know, and I'm proud of that. And if that's what we're looking to do, I just wanted to also say that let's get it to a CF-1. That's the medical use and that's where the application that needs to be submitted and that's where it needs to be done.

Unfortunately, just entering in an LBTR, will continue to get denied. The halfway house that was mentioned earlier by Commissioner Arserio was denied because it's not a permitted use.

Additionally, it's my understanding after speaking with staff, once again, the LBTR that was submitted back in June of 2019 will be denied again because it's not a permitted use.

So, I think I'm giving the information that's necessary to get us where I think, you know, at least get the opportunity to get to the next level. Other

than that, CF-1 is our hospital district and these types of facilities are welcome.

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Residential treatment facilities are welcome in that designation. I don't have anything to show anyone, but again, I just wanted to make it clear for all of my commissioners, I want to make it clear that again, I know that you're for veterans, and if you feel a task force will help to get it going around, I welcome that as well. I hope that clears up some information, Mayor?

MAYOR RUZZANO: Yes it does. It does, and I appreciate that. Thank you very much.

CITY ATTORNEY SMITH: And I know -- is on the line if there is any questions. I mean, he is my subject matter expert and I'm sure he'd be willing to answer any questions if you have them.

MAYOR RUZZANO: Okay. Thank you very much and you know, I just want to echo the -- what I'm hearing from the commission. We love our veterans. We care for them.

If we can possibly make something happen going through the correct channels, we're going to try our best to do that and I appreciate it and our hands are kind of tied at this moment.

But I think by what the attorney is saying and the reactions that you're getting from the commission

1 and the calls, maybe we can get to where we want to be. 2. Hopefully, we can. With that being said, we have one more caller? 3 4 CITY CLERK KAVANAGH: Yes, Mr. Teal. 5 MAYOR RUZZANO: Mr. Teal? CITY CLERK KAVANAGH: Teal, with a "T." 6 7 T-E-A-L, Teal. MAYOR RUZZANO: Teal. Mr. Teal, are you there? 8 9 Arlene, can you hear us? Arlene's mike --10 VICE MAYOR SCHWARTZ: I'm sorry. My question 11 is, is that not her attorney? 12 MR. TEAL: It is. 13 MAYOR RUZZANO: I don't know. 14 VICE MAYOR SCHWARTZ: Is this something we can 15 have this converse -- that we can do? That we can listen to? 16 17 MAYOR RUZZANO: Calling in as a speaker? 18 MR. TEAL: Yes. 19 VICE MAYOR SCHWARTZ: I'm just asking our 2.0 attorney. 21 CITY ATTORNEY SMITH: Yes. 22 MAYOR RUZZANO: I don't know -- for listening. 23 VICE MAYOR SCHWARTZ: Okay. 24 MAYOR RUZZANO: All right. How are you doing, 25 Mr. Teal?

MR. TEAL: Good evening. I know it's late, so I'll try to keep it brief for everybody. I wasn't planning on speaking this evening, but I would like to provide a little context and I'm grateful for the opportunity, so thank you, Mr. Mayor and the commissioners for putting this question on the agenda for discussion.

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And I agree with Commissioner Arserio. Let's talk about the issues directly and without restraint and frankly, the law allows us to do so. I am counsel for the property owner.

Although I don't know a whole lot about this particular application, the business proposal for a veteran's care facility except that it's a great proposal and it's not a detox.

I want to make clear that the litigation is over. That the lawsuit pending before the city is over. Underlying litigation is finished. We are not pursuing any further appeals. We are here before you extending an olive branch and wanting to have a collaborative, productive discussion with the city about what can we do in this property.

How can we open the doors? You had a vacant facility for years sitting there in Margate and it's -- it is a beautiful facility. People have talked about

that during this meeting and it's such a shame and it makes no sense. It hasn't made sense from the beginning.

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And I don't want to discuss the litigation, but I will just say that we never wanted to sue the city in the first place, but we were left with no choice when the former city attorney would not release my client's certificate of occupancy.

But now, the case is done and the case is over.

The court had -- has addressed our differences and I'm

-- and we are willing to move forward with what the

court has said. And we understand that there cannot be

a detox at that property, and this proposal is not for a

detox.

So, I understand about that the insurance attorneys are concerned about their pending Motion for Attorneys Fees and Costs that they want to file against my client, but this fees motion has nothing to do with the case which is over and there's no telling how long the fee motion will take to resolve.

I can tell you that there's no basis for attorney's fees and if the city hits those then we'll appeal it, and you're looking at another year of a vacant facility in Margate; and that makes no sense. It makes no sense.

So, let me just back up a minute and say it's good to finally speak with all of you and to extend this olive branch. And I wish this conversation had happened a long time ago, but it is what it is.

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And I'm glad that you have Jeanette as your city attorney because my dealings with her have been very cordial and productive and quite pleasant; and candidly, that was not the tenor of my conversations with your city attorney in 2017. But sufficive to say, we did not want to file suit. It was a last resort to get the CO released, and we had to.

So as you heard, my client wants to work collaboratively with all of you and she has a beautiful facility that can help people and create jobs in the City of Margate during the worst economic crisis since the Great Depression.

I know there's a business proposal that my client has submitted to the city and that the city's approval of a zoning form for ACCA purposes licensure is, you know, we get this done.

So, it's very -- it's a very important opportunity that you have as a city to help our veterans who are suffering because of their sacrifices they've made for our country.

And let me tell you, my grandfather, you know,

he's a brigadier general and I've been dealing with this, you know, since the shutdown, since the quarantine and he's going through physical therapy now from a horrible injury.

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He's 90 years old and can't -- it's hard for him to find adequate care. It's been hard on my family. He'd be very proud to know what my client's advocating for and I mean that. And this is a facility that provides -- that will provide or should provide needed care for veterans. This is what I know and I've gotten to know Miriam through the years, through our representation and I can tell you that she is committed to helping people.

She -- yes, she has a different style, whatever you want to say about that but she's committed to this and not only that, she's a true businessperson who can make a viable facility happen with the proper tools.

And you know, whether those tools can be provided is up to you as the City of Margate.

And I want to stress right now how critical the timing is to receive the city's blessing to perceive this project. Now, I understand there's a very limited window of time to secure a contract with the VA that would allow the open -- the doors to open at this particular property and if the city doesn't provide that

necessary zoning letter very soon, you know, there's a risk of losing that contract.

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So, I know there's been discussion about the halfway house letter and Commissioner Arserio understandably raised this issues. I believe that was a backup plan that Miriam proposed as I understand it.

What's crazy about the whole situation is that my client could have opened up a halfway house tomorrow and nobody can do anything about it. The halfway house is residential. She's zoned R-3, which is multi-family residential and the halfway house is just a residential building like an apartment complex where people in recovery in for addiction happen to live.

And the law's very clear on this and it cannot be stopped. So, people in halfway houses, as the city codes says it, it's a recovery residence, quote unquote. You know, that's just an apartment complex. That's a place where people live.

So that's, you know, that's something that she could open up and then, you know, people who are in the complex like that can walk the streets and come and go as they please and go to work and come back.

You know, I don't know if that's what the city wants, but that is a possibility and it would be a much easier route. But that's not the route that she wants

to take.

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You know, Commissioner Arserio asked another great question. What's to stop them from selling the property? Whoever owns the property that would be doing this veteran's care facility. And candidly, you know, we're talking about this property; let's be real. And she's been saying this to me, I've been saying this to her and she'd be okay with me saying this to you.

I told her to sell a long time ago. To me, it's not worth all this trouble to get your doors open. If you'd ask me, just sell the property but she's not. She didn't do it then; she's not going to do it now. She's not going to do it when she's open. She wants to make this happen.

So, it's crazy to me but it is what it is and she wants to create a viable business and help people in this down economy. I think it's a great thing. So, I understand that Jeanette discussed the possibility of rezoning. I think that my client is fine, you know, with discussing that. I don't know. I need to discuss that with her.

We can deal with whatever the city thinks is best because the code, to be honest, many portions of it are about as clear as mud and it's been that way since 2015 and it's hard to make heads or tails of what's

going on in the city code.

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There's no veteran's care facility provision in there to follow as a guideline. There's no way to know what, you know, -- I mean, it's a residential facility; let's get that clear.

A veteran's care facility is primarily residential and the court's order explicitly states that my client can provide, quote unquote, incidental medical care and services to the residents that are part of the facility.

So you know, I don't know that a rezoning to CF-1 is necessary. I really disagree with that conclusion but in the spirit of cooperation and being collaborative with Jeanette who's been again, a pleasure to speak with and to work with, you know, that's something that we can discuss.

But this is a residential facility. The veteran's care facility and it's something that should be allowed as of rights in a residentially zoned property which is what my client has.

So, in short, in conclusion, I know it's late again, but it's a pleasure speaking with all of you.

I've watched many of your meetings through the years and I can tell that you really care about your city and it is a very nice city. I've spent time there.

You know, Mayor Ruzzano, I think you're a straight up guy. I think that you're -- that, you know, all of you care greatly about the city and I appreciate your time and attention to this. So, let's do something right.

My client wants to help her community. She wants to create jobs in Margate. Let's see how we can make this happen. That's all.

ATTORNEY SMITH: Mr. Teal? I'm sorry, do it now?

MAYOR RUZZANO: Yeah, sure.

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ATTORNEY SMITH: Thank you. Mr. Teal, just -I'd like to know, will you be representing Mrs. Jimenez
as you move forward in working on the application of the
zoning? Any of the things that we need to do? Are you
going to be representing her in moving this forward?

MR. TEAL: I don't know. I don't know that she needs an attorney. It seems pretty straight forward to me. It seems like she submits an application and she goes through.

So look, I'm happy to happy facilitate whatever I can, but it's my client's decision of course. But I don't know that I'm necessary to be honest.

ATTORNEY SMITH: I just understand that especially with the cost that gone into it with what has

happened previously, I didn't know if you were going to continue with representation.

MR. TEAL: I don't know.

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MAYOR RUZZANO: All right. Thank you, Mr. Teal and I appreciate your calling in and giving us that information.

MR. TEAL: Thank you, good evening.

MAYOR RUZZANO: Thank you. Have a good night. Commissioner Arserio, are you there? Can you hear us?

COMMISSIONER ARSERIO: Yes, thank you.

MAYOR RUZZANO: Very good.

COMMISSIONER ARSERIO: I don't feel -- first of all, thank you Mr. Teal for calling in and thank you mayor, for having this discussion. We finally got to the meat and potatoes of this, right? No more dancing around.

So finally, I feel like we've made more progress that we ever had -- have on this subject. So, without you calling or without you putting this on the agenda Mayor, this wouldn't have happened. So, thank you for that.

At the same time, you know, I'm not an attorney and I don't know Mr. Teal's experience in the law. But what I do know is the commissioner's have what's called safe harbor, and you know, until our attorney, right,

wrong, or indifferent, until she, you know, puts something in writing that says we're not in litigation, I don't feel comfortable going to the facility. I don't feel comfortable talking about it.

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And just let me be clear again. I am not taking a position for or against this. In fact, I emailed staff, the attorney, the city manager, weeks ago asking because I was under the impression and I guess we are still under litigation, I asked if we could have a shade meeting and people can do a record's request on that.

But I asked if we can do one and I was told we can't and I'm not here to argue that but again, that's my frustration. I've been trying every step of the way. I'm sure many of you commissioners have tried to look into this, but it just seems like until we clear direction and safe harbor, you know, I want to go and tour this facility.

Miriam has reached out to me to see it. I'd like to see it. I've had candidates reach to me and ask to see it, but until we get more clarification, unfortunately I just can't do that. I need safe harbor and I just want everybody to know that I've been asking to meet on this subject.

I asked it in the shade session understanding it's litigation, but there's basically only two or three

reasons to have a shade meeting and this didn't qualify as one. So, I just want to be clear that I'm trying everything I can to look at the --

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But quite frankly, until the last couple of callers called in, it was really hard to do so I just hope in the future, maybe we can get a little better direction on where we are with this case and what can we or can we not discuss, and you know, I turn it back to you.

MAYOR RUZZANO: All right. I think the attorney wants to say something here.

ATTORNEY SMITH: Commissioner Arserio, and again to remind all the commissioners and sure, you know, with Covid, a day feels like a week and a week feels like a year right now.

It's truly hard to believe that it was only 12 days ago. It was May 8th I believe, that the petition for a rehearing was denied. So you know, it -- like I said, a day feels like a week and a week feels like a year. So, it was only 12 days ago.

I do know that Mr. Teal has been quite candid with me. He has put it in writing that he will not seek a writ to the United States Supreme Court. I don't think that they will.

However, there is a time period that has to

lapse for us to know for sure, that the time has been exhausted. I'm sure, you know, if speaks that he will agree with me.

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The motion for the fees are the motion for the fees. The issue, other than going potentially for a writ, the issue has already been handled, the issue is clear. So, we know what the outcome of the case is just to your point. But with that said, we also want to get the application in front of us. What exactly is -- she asking to do, the rezoning of it.

Again, we can have a difference of opinions and welcome to speak with him about that and make sure what is being stated to be there will be there, and that's where we're at. So, the rezoning to me is the fastest course of action if that's the way that she wants to proceed.

MAYOR RUZZANO: All right. Jeanette, just a quick question. I heard him say that a veteran's care facility doesn't have to go into a CR-3 or it can go into an R-3. Is there any truth to that?

ATTORNEY SMITH: No, sir. It's our contention that in an R-3 you cannot have a medical use facility.

MAYOR RUZZANO: Okay. And medical use falls in line with the veteran's care facility, correct?

ATTORNEY SMITH: Correct. She's been the -- at

least again, as we're talking about this specific subject, the proposal that was submitted is requesting for a medical use facility, and again, staff is looking through that proposal and that again, it needs to go through the process so staff is able to go through like any other business owner.

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I don't want to treat her any better or any worse and go through the process working with staff and staff and I have talked about it and again, if we get that application for the zoning, then we start going through it. What she's giving us right now, asking for an LBTR, asking us to sign the zoning form. We do not feel that it comports the R-3 zone.

MAYOR RUZZANO: Okay. Thank you. Does anybody have any questions? Any other commissioners on this?

No? All right --

CITY CLERK KAVANAGH: Vice Mayor Schwartz.

MAYOR RUZZANO: Vice mayor, are you there?

VICE MAYOR SCHWARTZ: I'm going to only make one comment because it was my understanding that we were talking about this in general and no one in specific.

But if we're going to say anything about specific, I would caution the petitioner to stop saying things about the City of Margate and the people who sit up there with you normally, and whether we are for or

1 | against anything that we have not given a comment on.

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I think we would all agree in the right place this is a great idea, but I think the rest of the nonsense needs to stop because it polarizes the city when most people don't know what the information is and the application has not even begun to go through the process.

There's a process for a reason no different form anyone else and I think that needs to happen before we litigate this in this way because I think that's inappropriate.

And the questions you asked in the beginning, have not been asked and those things have not been answered rather, and those things are important. That's all.

MAYOR RUZZANO: Thank you. Anybody else?

COMMISSIONER CAGGIANO: I've had my hand up for a long time.

CITY CLERK KAVANAGH: All right. I don't see it. We don't see it.

COMMISSIONER CAGGIANO: All right. Now, just for clarification, transparency, I have been in Miriam's place many times. It is beautiful. It's gorgeous. It's a shame that it's closed and not doing something positive for the community.

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Earlier in the day, I spoke with the city manager and the city attorney because I knew in my heart that this general conversation was going to get to a specific one quite quickly, and I -- and what I asked the city attorney was to have a clear pathway for Ms. Jimenez to be able to proceed in the process so that she knows what the process is.

And that the most important part of the process is going through planning and zoning if she wants to have any kind of a change and I wanted the city attorney to be able to present her with a list of what she has to do and all the hurdles that she has to cross.

I'm hoping that that was done. So, I wish her good luck. It's a beautiful facility, but as the city attorney shared, she's got to jump through the right hurdles. It's got to get through planning and zoning and she's got to do the paperwork the correct way. And I look forward to seeing the paperwork when it's done and completed correctly. Thank you.

MAYOR RUZZANO: Thank you.

ATTORNEY SMITH: Commissioner Caggiano just to respond and the public for everybody, I have worked with staff. We have our subject matter experts who is our planning and zoning. Again, I did hear your request. The one thing that I don't want to do is treat any

business differently.

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Additionally, for chartering, it's not my place to give people advice. They need to work with staff in pushing it through the system which is one of the reasons that I -- if she is being represented by Mr.

Kyle Teal, attorney to attorney we have our conversations.

But for me to speak and what the business or resident, it will be considered construed that I am giving them the legal advice and I don't want to do that or put the city in that type of position. So again, --

COMMISSIONER CAGGIANO: So what -- so, let me ask -- so what you're saying is that if any person came up to you and said -- any person, any business owner who wants to open a business in the city and says, "Hey I'd like to put X, Y and Z business, in an area" and you said to them, "That's the wrong place per zoning" and they said, "How do I change zoning," you wouldn't even tell them what the process is?

ATTORNEY SMITH: If someone came up and said that generally, they would not come to your legal counsel. They would go to your development services.

VICE MAYOR SCHWARTZ: Right, right.

ATTORNEY SMITH: Wouldn't counsel --

COMMISSIONER CAGGIANO: Okay. All right.

MAYOR RUZZANO: All right. Anybody else have anything? We've got to --

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CITY CLERK KAVANAGH: Commissioner Arserio.

MAYOR RUZZANO: Commissioner Arserio.

COMMISSIONER ARSERIO: Yeah. Commissioner
Caggiano, you did touch on something and I said this in
general, but I've noticed and maybe things have changed
since I was elected, but when I first came in I noticed
that -- and I'm not even talking about the subject that
you brought up.

If the business owners were going to development services they'd be denied and they wouldn't be told why and they're sent out the door. And while I agree with the city attorney, we're not here to give legal advice, at the same time, you know, I hate to turn a business, someone that wants to come and open up a business in Margate and just turn them away and not tell them why.

I really think that that should at least try to point people in the right direction. I know that the vice mayor has talked about maybe having some in the past, some type of welcoming brochure or something that when they get their license or when they go to apply it says this is what you can do, this is what you can't do.

You know, obviously we can't cover every land use issue and every, you know, business license. It's a

common thing, you know, someone wants a license for a home business.

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Me, I'm a commissioner and when I went to get my business license for real estate in the city, you wouldn't believe what I had to go through to get it and I'm a commissioner. So, how does the everyday citizen go and deal with it not knowing the process. So...

COMMISSIONER CAGGIANO: I agree with you. To me, it's like selling -- it's like you want to get a job done on your roof and the inspector comes and tells you you failed and then walks away and doesn't tell you why.

COMMISSIONER ARSERIO: Yes, but going back to veterans in general, I would like, you know, at some point if we could consider maybe a veterans committee. It doesn't have to be super, super formal but something just every once in a while they get together to make sure we're doing everything that we can for our vets and if we could possibly put a veterans resource section on our website.

Again, it doesn't have to be complex, but just simple links to mental health, suicide, that's a big deal with veterans. Maybe there we can put a help number on there, you know, facilities for different types of medical care, you know.

It doesn't address this specific property, but

it does address the broader subject that the mayor has on, on all veterans and veteran care facilities. But if we can get a reference section on our website for veterans, it does mean a lot to me and it would probably mean a lot to you too.

COMMISSIONER CAGGIANO: It would absolutely mean a lot to me.

MAYOR RUZZANO: Thank you, guys. Just got a couple of things before we end, you know, you made a great point and we do have an American Legion in our city and I'm sure maybe others we can reach out and look at them.

I want to say to everybody thank you for being involved in this seminar meeting (ph), and I just want to say thank you for Ms. Rodi over there, Rita. You know, we don't have any control over her or anything but Kal (ph), if you can look at the issue. She worked at almost a full day today to give her some leeway for tomorrow it would be appreciative I'm sure.

And real quick, I just want to talk about the --go back to the fireworks real quick. We talked about social distancing and trying to not build up crowds. I was made aware at the break that we're going to have to shut down 7/441 where we usually shut it off.

So, that probably will help in controlling the

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crowds, which we probably can control it with barricades for parking on the grassy areas to prevent those large crowds, even people wanting to get out of their car.

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And I just want to make it clear, you know, the comment made that, you know, if it was me, the -- would be all over.

Listen, I go out I wear my mask. My family and I we wear our masks. My kids haven't been out past our block for a long time. Please, practice your social distancing, wear your masks. It's not only for you but we don't want to make other people uncomfortable.

And right now there are some people that are afraid to go out because they don't know what to expect when they go out. So just be considerate and kind and just think maybe look at everybody as your grandmother that you're going to come across.

COMMISSIONER CAGGIANO: Yeah, yes. Yes.

MAYOR RUZZANO: How would you treat it -- treat them the same way. Respect them. We'll get through this. It's going to take a while, but I have - everybody --

I think we had some great discussions tonight.

The last item we talked about, you know, that possibly might come before the planning and zoning board. I want to thank you guys for recreating our planning and zoning

1 board so now we know who's on the board because in the 2. beginning of this meeting, we didn't really even know who was on the board and whether the board was still up 3 4 and running. 5 So I want to thank you guys for that. Thank you 6 for everything. That's all I want to say. Is everybody 7 -- are we all good? All right. Guys, thank you. 8 safe. I miss you guys. I haven't seen you and 9 hopefully we're going to have a surprise for you guys in 10 here when you guys come back. 11 COMMISSIONER CAGGIANO: Hey, maybe we should 12 have a social distancing lunch at WaWa or something. 13 MAYOR RUZZANO: All right. Guys, take care. 14 God bless, good night, and thank you guys so much. Take 15 care. 16 COMMISSIONER CAGGIANO: All right. Bye. 17 VICE MAYOR SCHWARTZ: Good night. 18 (Meeting adjourned at 10:56 p.m.) 19 2.0 21 22 23 24 25

CERTIFICATE OF TRANSCRIBER

The above and foregoing transcript is a true and correct typed record of the contents of the file, which was digitally recorded in the proceeding identified at the beginning of the transcript, to the best of my ability, knowledge, and belief.

Signed this 20th day of July, 2020.

Brenda Saliba

12 Brenda Saliba, Transcriptionist

Exhibit F

Quality of Life Group Care Facility: Planning Opinion

Prepared by: Henry Iler, AICP

March 26, 2018

Introduction

Mr. Iler is a professional urban planner. He has been retained by the Gunster law firm to render an opinion regarding the land planning issues in the case titled "Quality of Life and MMJ Financial Services v. the City of Margate." Specifically, he will address compliance of the Quality of Life group care facility with the special exception criteria contained in the City Code R-3 District (2015) and whether a rezoning of the subject parcel to the current CF-1 District would represent a "reasonable accommodation" under the ADA and FHA. In preparing this opinion, he has consulted and reviewed the following documents:

- 1. City of Margate Comprehensive Plan
- 2. City of Margate Zoning Code
- 3. Margate City Commission Meeting of 1-21-15 (transcript)
- 4. Quality of Life site and building plans
- 5. Margate Ordinance No. 1500.536
- 6. Margate Ordinance No. 15-010
- 7. FL Administrative Code Rule 65D-30,006
- 8. ITE Trip Generation Rates and Land Use Codes
- 9. Quality of Life Business Plan
- 10. Minutes of Regular Meeting of Development Review Committee for 11-26-2014
- 11. Opinions Regarding Planning & Zoning Issues, by Michele Mellgren, AICP
- 12. Petition for Writ of Mandamus and Complaint for Declaratory Judgement, Injunctive Relief and Damages

Case Facts

- 1. The subject 0.67-acre site is located at 603 Melaleuca Drive and zoned in the City's Multiple Dwelling R-3 District.
- 2. In 2014, MMJ Financial Services, Inc. completed the purchase of the subject parcel. At that time, the site was occupied by two (2) separate apartment buildings with a total of 10 dwelling units and parcel density of 15 dwelling units per acre. It is estimated that the buildings were constructed in 2004. Today, the exterior of the building site remains very similar to the prior multiple family use except that the owner has internally joined the two (2) buildings across a 5-foot wide sidewalk and constructed a black wrought iron fence around the entire parcel with gate-controlled entry to the parking lot. The single, combined building has a gross floor area of 8,266 square feet and the parking lot contains 22 spaces including one (1) handicap space.
- 3. The R-3 District allows all permitted uses in the R-2 and R-1 Districts. With these uses included, the primary permitted uses allowed by right in the R-3 District in 2015 were:
 - * Single family detached dwellings

- * Two-family dwellings (duplexes)
- * Multiple family buildings
- * Churches
- * Recreation facilities
- * Social centers
- * Water and wastewater plants
- *Transformer substations
- 4. The R-3 zone also allowed special exception uses at that time as stated below.

City Code Section 16.2(B): "Special exception uses: The following is authorized upon a finding by the city commission that a special exception to this article is warranted. Upon requesting said special exception by the city commission, the applicant must submit a boundary survey and legal description of the property involved, the proposed location of all buildings, accessways, open space and recreational facilities, accessory uses, fences and signage, screening and landscaping, lighting, and a conceptual paving, drainage and utility plan. The development review committee shall approve applicable site plan prior to consideration by the city commission.

- (1) Nursing homes, convalescent homes, foster homes, retirement homes, family care facilities, group care facilities for the elderly and other similar institutions for the care of the aged (subject to the development standards in the RU-3A district).
- (2) Family care facilities, group care facilities and other similar facilities for dependent children or the physically handicapped designed for sixteen (16) client or less and not providing psychiatric care (subject to the development standards in the RU-3A district).

The following criteria shall be taken into consideration by the city commission when evaluating special exception requests for the above-referenced facilities:

- (a) Proximity to hospital and emergency facilities
- (b) Accessibility for emergency vehicle services
- (c) Accessibility to public transportation
- (d) Impact on the surrounding area
- (e) Accessibility to shopping, entertainment and other support services.
- (f) Control of dangerous behavior by clients, loitering and disorderly conduct.
- (g) A demonstration that adequate building and grounds maintenance will be provided.
- (h) Proximity of nearest like facility. No group care facility shall be located within six hundred sixty (660) feet, as measured by shortest walking distance, of any other group care facility.
- (i) Provision of ample recreational facilities and landscaped area."
- 4. In 2015, the Margate Code (Section 2.2) also contained the following definition of a Group Care Facility:

"A facility which provides residence, and/or supervision and services for individuals who are handicapped, aged, disabled, or undergoing rehabilitation including nursing homes, sober houses, halfway houses, convalescent homes, homes for the aged, foster and boarding homes, and retirement homes, whether the residents' stay are mandated or voluntary. The city shall ensure that no group care facilities are located within a one-thousand-foot radius of any other group care facilities located in any of the residentially zoned areas."

- 5. Quality of Life (QOL), in partnership with MMJ Financial Services, submitted a special exception application to the City in November 2014. The application was reviewed and approved by the City's Development Review Committee (DRC) subject to Board of Adjustment (BOA) approval of a 10-foot proximity variance. The City had determined that the QOL facility was 990 feet from another group care facility, thus the need for the 10-foot variance.
- 6. On January 6, 2015, the City BOA approved Quality of Life's request for a 10-foot proximity variance to Code Section 2-2 to allow the QOL facility to be within 990 feet of another group care facility.
- 7. On January 21, 2015, the Margate City Commission adopted Resolution No. 15-010 "approving with conditions a special exception use to permit a group care facility within the R-3 Multiple Family Dwelling District for Miryam Jimenez, located at 603 Melaleuca Drive, subject to the findings of the Development Review Committee."
- 8. In July 2015, the QOL plans were approved by the City including offices, bedrooms, kitchen, bathrooms, meeting room, in-patient and out-patient treatment areas, entertainment rooms and nursing stations.
- 9. The QOL facility is planned as an in-patient residential detoxification facility with the following operating procedures:
 - a. All clients are voluntarily admitted and pre-screened for safety risk and motivation.
 - b. Driving to/from the facility by clients would be prohibited.
 - c. Clients are restricted to the facility and cannot walk outside the facility grounds.
 - d. On-site supervision is provided 24 hours, 7 days/week, 365 days/year.
 - e. Limited medical services are provided; no invasive procedures like IVs or surgery.
 - f. On-site visitation by family/friends is discouraged.
- 10. Quality of Life will be licensed by the Department of Children and Families, Substance Abuse and Mental Health Program Office in accordance with Chapter 397, Florida Statute and Chapter 65D-30, Florida Administrative Code for the following services:

65D-30.006 (2): Residential Detoxification

"Detoxification" is a process involving sub-acute care that is provided on a residential or an outpatient basis to assist clients who meet the placement criteria for this component to withdraw from the physiological and psychological effects of substance abuse. The services provided are non-invasive, comprised of medication management and therapeutic activities.

65D-30.0061: Intensive Inpatient Treatment

"Intensive Inpatient Treatment" includes a planned regimen of evaluation, observation, medical monitoring, and clinical protocols delivered through an interdisciplinary team approach provided 24 hours per day, 7 days per week in a highly structured, live-in environment.

<u>6SD-30.007</u>: Residential Treatment "Residential Treatment" is provided on a residential basis 24 hours-per-day, 7 days-per-week, and is intended for clients who meet the placement criteria for this component. This level is appropriate for persons who have sub-acute biomedical problems or behavioral, emotional, or cognitive problems that are severe enough

that they require inpatient treatment, but do not need the full resources of an acute care general hospital or a medically managed inpatient treatment program.

Zoning Pattern around the QOL Site

Exhibit 1 contains the City's Zoning Map with the QOL parcel delineated in red. The surrounding QOL neighborhood is roughly bounded by a canal on the west, NW 9th Street (Merrell Road) on the north, State Road 7 to the east and West Atlantic Boulevard on the south. This is a very walkable neighborhood area with commercial shopping and services nearby. The zoning pattern in this area is a combination of R-1, R-3, Transit-Oriented Corridor — Corridor (TOC-C) and Transit-Oriented Corridor — Gateway (TOC-G). The TOC-C and TOC-G districts permit a wide array of commercial and institutional uses.

The QOL site is zoned R-3 and that district extends to the east and south of the subject parcel. R-1 zoning is located north and west of QOL. The City's TOC-C and TOC-G districts are located approximately 200 feet to the east of the QOL parcel and 300 feet to the south. The QOL site is approximately 700 feet from the intersection of West Atlantic Boulevard and State Road 7, among the busiest roads in Margate.

The R-3 District in this area serves as a transition zone between the lower density R-1 single family district to the west and north, and the high intensity TOC-C and TOC-G Districts nearby to the east along State Road 7 and to the south along West Atlantic Boulevard.

QOL Facility Compliance with R-3 Special Exception Criteria

The R-3 Code in 2015 contained nine (9) criteria that were to be taken into consideration by the city commission when evaluating special exception requests. This section evaluates the QOL in-patient residential detoxification facility with respect to compliance with those criteria.

Proximity to Hospital and Emergency Facilities

The Northwest Medical Center on State Road 7 is located 2-3 miles north of the QOL site which gives the facility relatively close proximity to hospital and emergency facilities. The Medical Center doesn't provide detoxification treatment and other services. The proposed QOL use is in compliance with this criterion.

Accessibility for Emergency Vehicle Services

The closest fire and emergency medical services are Margate – Coconut Creek Fire Station 58 at 600 North Rock Island Road, approximately 1 mile from the QOL facility and Margate – Coconut Creek Fire Station 98 at 5395 NW 24th Street, approximately 2 miles from the QOL facility. Accessibility of the QOL facility for emergency vehicle services is very good. The proposed QOL use is in compliance with this criterion.

Accessibility to Public Transportation

A wide array of Broward County transit routes and bus stops are located along State Road 7 and West Atlantic Boulevard within easy walking distance of the site. Research is pending on the specific bus routes serving this area. The proposed QOL use is in compliance with this criterion.

Impact on the Surrounding Area

Area impact can be analyzed based on a number of factors including traffic, building and site compatibility, noise, light, dust, odor.

Traffic Impact

Exhibit 2 shows the weekday and peak hour trip generation rates and associated land use descriptions for low-rise multi-family housing and a number of care facilities of different types from the Institute of Transportation Engineers (ITE) Trip Generation Manual, 10th Edition. ITE is a nationally-accepted source for trip generation information. There are no specific ITE trip generation rates for an in-patient residential detoxification facility or any type of detoxification facility. However, the land use description contained in the ITE Manual that is very similar to an in-patient residential detoxification facility is Nursing Home which is described by ITE as follows:

"A nursing home is any facility whose primary function is to provide care for persons who are unable to care for themselves. Examples of such facilities include rest homes and chronic care and convalescent homes. Skilled nurses and nursing aides are present 24 hours a day at these sites. Nursing homes are occupied by residents who do little or no driving; traffic is primarily generated by employees, visitors, and deliveries."

The description above is very similar to the operating characteristics of the QOL facility presented earlier especially the presence of trained medical staff and little or no driving by clients. Another similar facility according to the ITE description is Assisted Living; however it doesn't mention restricted driving as in the case of Nursing Homes which can have a significant impact on trip generation and public safety in the neighborhood. Several other potential ITE land use categories cannot be used for comparative purposes because their trip generation rates are expressed in terms of dwelling/occupied units and the QOL facility does not contain dwelling units.

The gross floor area of the QOL facility is 8,266 square feet and it was planned to have a capacity of 32 beds. Using these size and capacity figures, the ITE trip generation rate for Nursing Home is applied to show the estimated trip generation on the average weekday, AM peak hour and PM peak hour. The ITE trip generation rate for Low-Rise Multifamily Housing is used to estimate the trip generation of the prior apartment use (10 units) and is also applied in the table.

Use /Intensity	Weekday Trip	AM Peak Hour	
	Generation	Trip Generation	Trip Generation
Nursing Home	54.9 trips	4.5 trips	4.9 trips
8,266 sq. ft.			
Low-Rise Multi-	73.2 trips	14.6 trips	5.6 trips
Family Housing			
10 units			

Using the Nursing Home generation rate as a reasonable approximation of the potential trips to and from the QOL facility, the proposed facility would generate an estimated 25% less average weekday trips than the prior multi-family use. In the 7-9 AM peak hours, QOL would generate 69% less trips and in the 4-6 PM peak hours, 12% less trips. Thus, using the ITE Nursing Home trip generation rate as a surrogate for QOL trip generation, the QOL facility should have significantly less traffic impact on the surrounding area than the prior multiple family use.

Building and Site Compatibility

The QOL facility is utilizing 2 former apartment buildings constructed in 2004 (estimated), thus the buildings and site improvements have been a part of this neighborhood for 14 years. The owner has changed the exterior of the building and site very little from the former apartment use except to join

the 2 buildings over a 5-foot sidewalk adding a small amount of floor area and installing a black wrought iron fence and controlled gate entry. The architecture of the building remains the same. From the outside, the 1-story structure still has the appearance of the prior multi-family residential building. Exhibit 3 shows an aerial view of the area surrounding the facility. All buildings west of Melaleuca Drive are 1-story as is the QOL building and have similar architecture. East of Melaleuca Drive the building heights are 1-2 stories.

Noise

The facility will not permit music or other excessive noise outside the building. The QOL facility should have less noise impact on the surrounding area than the prior multiple family use.

Light

The QOL facility will have a lighting system appropriate to allow "24/7/365" monitoring of the premises. Light spillage outside of the facility should be minimal. Lighting plans for the site have been approved by the City.

Dust

Nothing in the QOL facility site, building and operational plans indicate that it will generate excessive dust. The review by the City's DRC committee contained no comments regarding excessive dust.

Odor

The only potential for odor emissions from the QOL facility would be from the kitchen; however this is not expected to create any significant adverse impacts on the surrounding area. The review by the City's DRC contained no comments regarding potential odor problems. Site and buildings plans for the facility, including the kitchen, have been approved by the City.

The proposed QOL use is in compliance with this criterion.

Accessibility to Shopping, Entertainment and Other Support Services

State Road 7 and West Atlantic Boulevard are located within easy walking distance of the subject site. Each side of these major roadways is lined with TOC-C and TOC-G zoned parcels and contain all manner of retail, entertainment, services and office uses. In addition, major Broward County transit routes run up and down these roads with good service headways (frequency of bus service). The proposed QOL use is in compliance with this criterion.

Control of Dangerous Behavior by Clients, Loitering and Disorderly Conduct

The operating procedures outlined earlier in this report stated that clients will not be permitted outside of the facility during their treatment stays. Thus, loitering, dangerous behavior and/or disorderly conduct will not be an issue with this use. The proposed QOL use is in compliance with this criterion.

Adequate Building and Grounds Maintenance

The applicant's plans demonstrate that the use and grounds will be properly constructed. The QOL Business Plan provides for adequate building and site maintenance services and funding. The proposed QOL use is in compliance with this criterion.

Proximity of Nearest Like Facility

The QOL site was judged by the City to be within 990 feet of another Group Care Facility pursuant to Code Section 2.2 (2015) which requires 1000-foot separation. QOL was granted a 10-foot proximity variance to

this separation requirement by the BOA on January 6, 2015. The proposed QOL use is in compliance with this criterion.

Provision of Ample Recreational Facilities and Landscaped Area

The QOL facility will not allow clients to walk outside for recreation purposes, thus recreational facilities are not necessary. The project site and landscape plans were approved by the City. The proposed QOL use is in compliance with this criterion.

Reasonable Accommodation

Under Margate City Code amendments adopted in 2017, special exception uses were removed from the R-3 District, group care facilities were eliminated as a special exception and the City's Community Facility CF-1 District was revised to include detoxification facilities as a permitted use. With these changes, according to the City, the only way for Quality of Life to receive approval today for a detoxification facility on the current site would be to request a rezoning from R-3 to CF-1.

Under CF-1, sites that contain detoxification facility must be at least 40,000 square feet in size and have at least 200 feet of street frontage. The QOL parcel is 29,117 square feet in size and thus would require a 10,883 square foot variance to the lot size standard.

A rezoning and lot size variance approval would represent a reasonable accommodation in this instance under the ADA and FHA. It would not fundamentally alter the nature of the City's CF-1 district or the zoning program as a whole for the following reasons:

- 1. There are 12 areas in Margate zoned CF-1 according to the Zoning Map. Of these three (3) have residential zoning on all four (4) sides, three (3) have residential zoning on three (3) sides, one (1) has residential zoning on two (2) sides and one (1) CF site has residential zoning on one (1) side. Thus, to have a CF site adjacent to residential property, such is the case with the QOL property, is not unusual in Margate and in fact is a locational characteristic of 67% of the current CF-1 sites.
- 2. There are three (3) existing CF-1 sites within 1500 feet to 2400 feet of the QOL property, so CF-1 zoning is not uncommon within ½ mile of the QOL parcel.
- 3. The QOL detoxification facility is being constructed inside an existing (formerly) multiple family residential building and would be generally compatible with the neighborhood as shown earlier in this report.

In conclusion, the granting of CF-1 zoning for the QOL property would not cause a fundamental alteration to the City's zoning code because CF-1 zoning currently exists next to residential areas in the case of 67% of the CF-1 sites, current CF-1 sites are within 1500-2400 feet of the QOL parcel and the proposed use is compatible with the surrounding neighborhood.

Henry Iler, AICP

Exhibit 1

Margate Zoning Map

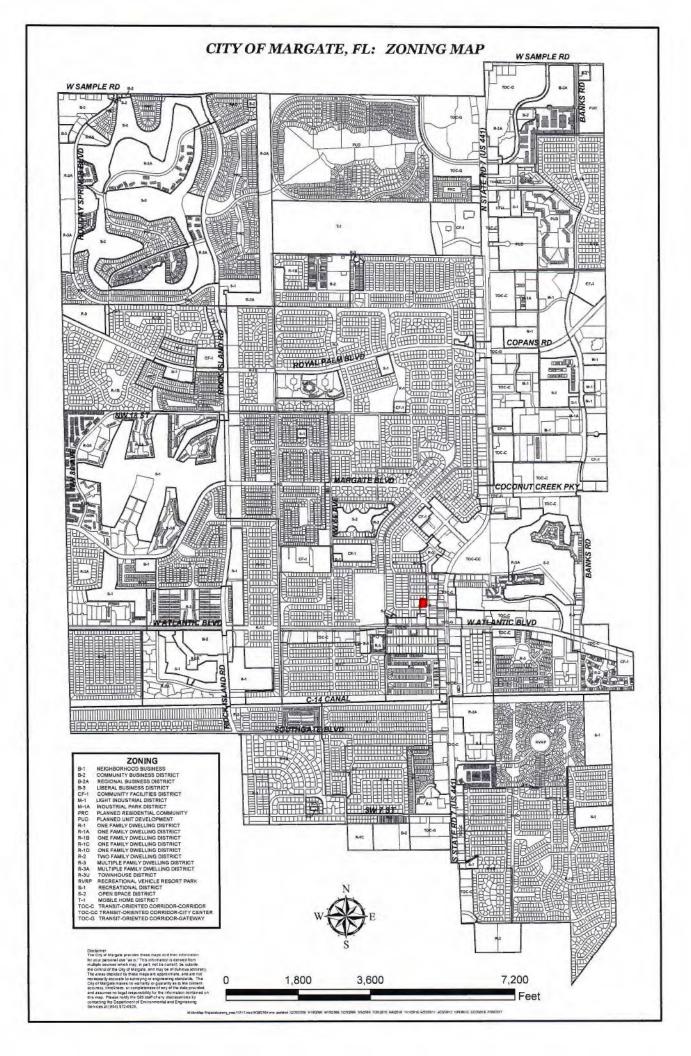


Exhibit 2

ITE Trip Generation Rates and Land Use Descriptions

		WEEKDAY TR	IP GENERA	TION				
ITE		INDEPENDENT	NUMBER		RATES		EQUATION	R ²
LUC	DESCRIPTION	VARIABLE	STUDIES	AVG	LOW	HIGH		
220	Multifamily Housing (Low-Rise)	Dwelling Units	29	7.32	4.45	10.97	T=7.56(X)-40.86	0.96
253	Congregate Care Facility	Dwelling Units	2	2.02	1.63	2.15		
254	Assisted Living	Beds	2	2.60	1.86	4.14		
255	Continuing Care Retirement Community	Occupied Units	9	2.50	1.98	4.71	T=2.32(X)+176.28	0.98
610	Hospital	1000 SF GFA	8	10.72	6.12	67.52	T=5.88(X)+2723.70	0.67
620	Nursing Home	1000 SF GFA	8	6.64	2.54	13.70	Ln(T)=0.83Ln(X)+2.51	0.60
630	Clinic	1000 SF GFA	3	38.16	25.25	86.21		
	AM PEAK H	OUR BETWEEN	AND 9 AM	TRIP GE	NERATIO	ON		
ITE		INDEPENDENT	NUMBER		RATES		EQUATION	R ²
LUC	DESCRIPTION	VARIABLE	STUDIES	AVG	LOW	HIGH		
220	Multifamily Housing (Low-Rise)	Dwelling Units	42	1.46	0.18	0.74	Ln(T)=0.98Ln(X)-0.51	0.90
253	Congregate Care Facility	Dwelling Units	5	0.07	0.05	0.16	T=0.05(X)+2.13	0.86
254	Assisted Living	Beds	9	0.19	0.08	0.43		
255	Continuing Care Retirement Community	Occupied Units	14	0.15	0.10	0.32	T=0.13(X)+21.28	0.95
610	Hospital	1000 SF GFA	20	0.89	0.52	5.45	T=0.74(X)+126.36	0.86
620	Nursing Home	1000 SF GFA	7	0.55	0.35	1.13	Ln(T)=0.84Ln(X)	0.60
630	Clinic	1000 SF GFA	4	3.69	2.27	9.36		
	PM PEAK H	IOUR BETWEEN 4	AND 6 PM	TRIP GE	NERATIO	N		
ITE		INDEPENDENT	NUMBER		RATES		EQUATION	R ²
LUC	DESCRIPTION	VARIABLE	STUDIES	AVG	LOW	HIGH		
220	Multifamily Housing (Low-Rise)	Dwelling Units	50	0.56	0.18	1.25	Ln(T)=0.89Ln(X)-0.02	0.86
253	Congregate Care Facility	Dwelling Units	6	0.18	0.15	0.30	T=0.14(X)+5.10	0.94
254	Assisted Living	Beds	9	0.26	0.11	0.53		
255	Continuing Care Retirement Community	Occupied Units	14	0.20	0.15	0.45	T=0.13(X)+59.19	0.95
610	Hospital	1000 SF GFA	19	0.97	0.44	6.94	T=0.84(X)+100.56	0.88
620	Nursing Home	1000 SF GFA	7	0.59	0.27	1.32		
630	Clinic	1000 SF GFA	5	3.28	1.93	7.00	Ln(T)=0.72Ln(X)+1.97	0.70

Source: Trip Generation 10th Edition

POTENTIAL INDEPENDENT VARIABLES

ITE

LUC

220 Dwelling Units, Occupied Dwelling Units, Residents

253 Dwelling Units, Occupied Dwelling Units

254 1000 SF GFA, Beds, Employees, Occupied Beds

255 Occupied Units, Units 610 1000 SF GFA, Beds, Employees

620 1000 SF GFA, Beds, Employees, Occupied Beds

630 1000 SF GFA, Employees

Land Use: 620 Nursing Home

Description

A nursing home is any facility whose primary function is to provide care for persons who are unable to care for themselves. Examples of such facilities include rest homes and chronic care and convalescent homes. Skilled nurses and nursing aides are present 24 hours a day at these sites. Nursing homes are occupied by residents who do little or no driving; traffic is primarily generated by employees, visitors, and deliveries. Assisted living (Land Use 254) and continuing care retirement community (Land Use 255) are related uses.

Additional Data

Time-of-day distribution data for this land use are presented in Appendix A. For the four general urban/suburban sites with data, the overall highest vehicle volumes during the AM and PM on a weekday were counted between 11:00 a.m. and 12:00 p.m. and 1:30 and 2:30 p.m., respectively.

The average numbers of person trips per vehicle trip at the three general urban/suburban sites at which both person trip and vehicle trip data were collected were as follows:

- 1.03 during Weekday, Peak Hour of Adjacent Street Traffic, one hour between 7 and 9 a.m.
- 1.12 during Weekday, AM Peak Hour of Generator
- · 1.46 during Weekday, PM Peak Hour of Generator

The sites were surveyed in the 1980s, the 1990s, the 2000s, and the 2010s in Alberta (CAN), Florida, New Hampshire, New Jersey, New York, Ontario, Canada, and Texas.

Source Numbers

436, 502, 598, 734, 878, 971, 972



Land Use: 253 Congregate Care Facility

Description

A congregate care facility is an independent living development that provides centralized amenities such as dining, housekeeping, transportation, and organized social/recreational activities. Limited medical services (such as nursing and dental) may or may not be provided. The resident may contract additional medical services or personal assistance. Senior adult housing—detached (Land Use 251), senior adult housing—attached (Land Use 252), assisted living (Land Use 254), and continuing care retirement community (Land Use 255) are related uses.

Additional Data

Vehicle ownership levels were very low at congregate care facilities; the facilities' employees or services provided to the residents generated the majority of the trips to the sites.

The peak hour of the generator typically did not coincide with the peak hour of the adjacent street traffic.

The sites were surveyed in the 1980s, the 1990s, the 2000s, and the 2010s in Alberta (CAN), Ontario (CAN), and Oregon.

Source Numbers

155, 584, 910, 970



373

Land Use: 254 Assisted Living

Description

An assisted living complex is a residential setting that provides either routine general protective oversight or assistance with activities necessary for independent living to mentally or physically limited persons. It commonly has separate living quarters for residents. Its services typically include dining, housekeeping, social and physical activities, medication administration, and transportation. Alzheimer's and ALS care are commonly offered by these facilities, though the living quarters for these patients may be located separately from the other residents. Assisted care commonly bridges the gap between independent living and nursing homes. In some areas of the country, assisted living residences may be called personal care, residential care, or domiciliary care. Staff may be available at an assisted care facility 24 hours a day, but skilled medical care—which is limited in nature—is not required. Congregate care facility (Land Use 253), continuing care retirement community (Land Use 255), and nursing home (Land Use 620) are related uses.

Additional Data

The rooms in these facilities may be private or shared accommodations, consisting of either a single room or a small apartment-style unit with a kitchenette and living space.

Time-of-day distribution data for this land use are presented in Appendix A. For the four general urban/suburban sites with data, the overall highest vehicle volumes during the AM and PM on a weekday were counted between 11:30 a.m. and 12:30 p.m. and 12:30 and 1:30 p.m., respectively.

The sites were surveyed in the 1980s, the 1990s, the 2000s, and the 2010s in New Jersey, New York, Oregon, Pennsylvania, Tennessee, and Texas.

Source Numbers

244, 573, 581, 811, 725, 876, 877, 912



Land Use: 255 Continuing Care Retirement Community

Description

A continuing care retirement community (CCRC) is a land use that provides multiple elements of senior adult living. CCRCs combine aspects of independent living with increased care, as lifestyle needs change with time. Housing options may include various combinations of senior adult (detached), senior adult (attached), congregate care, assisted living, and skilled nursing care—aimed at allowing the residents to live in one community as their medical needs change. The communities may also contain special services such as medical, dining, recreational, and some limited, supporting retail facilities. CCRCs are usually self-contained villages. Senior adult housing—detached (Land Use 251), senior adult housing—attached (Land Use 252), congregate care facility (Land Use 253), assisted living (Land Use 254), and nursing home (Land Use 620) are related uses.

Additional Data

Caution should be used when applying these data. CCRCs are relatively new and unique land uses. These developments consist of various housing components (dwelling units, rooms, and beds¹) that often exist in varying proportions. Therefore, the use of a single housing component does not fully describe the trip generation characteristics of these communities. Based upon the limited data submitted for this land use, it was determined that a comprehensive independent variable, units, was the most appropriate descriptor of the characteristics. This variable is defined as an aggregate of all living accommodations common to these communities. The independent variable, occupied units, provides data on the number of units that were occupied at the study sites at the time of the survey.

To illustrate the varying proportions of housing options that exist, the following table is provided for nine of the CCRCs included in this land use as an example. Users are strongly cautioned to exercise proper professional judgment in applying these data.

Living A	Accommodations at CCRC	s
Occupied Dwelling Units/Rooms ²	Occupied Beds	Total Occupied Units
215	46	261
220	151	371
620	100	720
312	166	478
210	37	247
323	120³	443
233	121 ³	354
209	33	242
234	94	328

The sites were surveyed in the 1980s, the 1990s, and the 2000s in Connecticut, Illinois, Maryland, Massachusetts, Pennsylvania, and Virginia.



Land Use: 610 Hospital

Description

A hospital is any institution where medical or surgical care and overnight accommodations are provided to non-ambulatory and ambulatory patients. However, the term "hospital" does not refer to medical clinics (facilities that provide diagnoses and outpatient care only) or nursing homes (facilities devoted to the care of persons unable to care for themselves), which are covered elsewhere in this report. Clinic (Land Use 630) and free-standing emergency room (Land Use 650) are related uses.

Additional Data

Time-of-day distribution data for this land use are presented in Appendix A. For the four general urban/suburban sites with data, the overall highest vehicle volumes during the AM and PM on a weekday were counted between 7:30 and 8:30 a.m. and 12:00 and 1:00 p.m., respectively.

The average numbers of person trips per vehicle trip at the four general urban/suburban sites at which both person trip and vehicle trip data were collected were as follows:

- · 1.60 during Weekday, Peak Hour of Adjacent Street Traffic, one hour between 7 and 9 a.m.
- · 1.60 during Weekday, AM Peak Hour of Generator
- 1.72 during Weekday, Peak Hour of Adjacent Street Traffic, one hour between 4 and 6 p.m.
- 1.66 during Weekday, PM Peak Hour of Generator

The sites were surveyed in the 1980s, the 1990s, the 2000s, and the 2010s in Alberta (CAN), California, New Jersey, New York, Pennsylvania, Texas, and Washington.

Specialized Land Use Data

A 2008 study provided data on a research hospital in Baltimore, Maryland (source 749). The trip generation characteristics of this site differed from sites included in this land use; therefore, trip generation information for this site is presented here and was excluded from the data plots. The site gross floor area is 2.8 million square feet and the number of employees is 5,500. The number of vehicle trips during the weekday, AM peak hour for adjacent street traffic was 1,168. The number of vehicle trips during the weekday, PM peak hour for adjacent street traffic was 1,080.

Source Numbers

112, 186, 253, 262, 423, 429, 533, 573, 591, 601, 630, 719, 749, 878, 901, 904, 908, 909, 971



Land Use: 630 Clinic

Description

A clinic is any facility that provides limited diagnostic and outpatient care but is unable to provide prolonged in-house medical and surgical care. Clinics commonly have lab facilities, supporting pharmacies, and a wide range of services (compared to the medical office, which may only have specialized or individual physicians). Hospital (Land Use 610), free-standing emergency room (Land Use 650), and medical-dental office building (Land Use 720) are related uses.

Additional Data

Time-of-day distribution data for this land use are presented in Appendix A. For the three general urban/suburban sites with data, the overall highest vehicle volumes during the AM and PM on a weekday were counted between 10:30 and 11:30 a.m. and 3:30 and 4:30 p.m., respectively.

The average numbers of person trips per vehicle trip at the five general urban/suburban sites at which both person trip and vehicle trip data were collected were as follows:

- 1.40 during Weekday, AM Peak Hour of Generator
- 1.69 during Weekday, Peak Hour of Adjacent Street Traffic, one hour between 4 and 6 p.m.
- · 1.52 during Weekday, PM Peak Hour of Generator

The sites were surveyed in the 1980s, the 1990s, the 2000s, and the 2010s in Alberta (CAN), California, New Hampshire, Texas, and Vermont.

Source Numbers

440, 734, 878, 926, 972



Land Use: 220 Multifamily Housing (Low-Rise)

Description

Low-rise multifamily housing includes apartments, townhouses, and condominiums located within the same building with at least three other dwelling units and that have one or two levels (floors). Multifamily housing (mid-rise) (Land Use 221), multifamily housing (high-rise) (Land Use 222), and off-campus student apartment (Land Use 225) are related land uses.

Additional Data

In prior editions of *Trip Generation Manual*, the low-rise multifamily housing sites were further divided into rental and condominium categories. An investigation of vehicle trip data found no clear differences in trip making patterns between the rental and condominium sites within the ITE database. As more data are compiled for future editions, this land use classification can be reinvestigated.

For the three sites for which both the number of residents and the number of occupied dwelling units were available, there were an average of 2.72 residents per occupied dwelling unit.

For the two sites for which the numbers of both total dwelling units and occupied dwelling units were available, an average of 96.2 percent of the total dwelling units were occupied.

This land use included data from a wide variety of units with different sizes, price ranges, locations, and ages. Consequently, there was a wide variation in trips generated within this category. Other factors, such as geographic location and type of adjacent and nearby development, may also have had an effect on the site trip generation.

Time-of-day distribution data for this land use are presented in Appendix A. For the 10 general urban/suburban sites with data, the overall highest vehicle volumes during the AM and PM on a weekday were counted between 7:15 and 8:15 a.m. and 4:45 and 5:45 p.m., respectively. For the one site with Saturday data, the overall highest vehicle volume was counted between 9:45 and 10:45 a.m. For the one site with Sunday data, the overall highest vehicle volume was counted between 11:45 a.m. and 12:45 p.m.

For the one dense multi-use urban site with 24-hour count data, the overall highest vehicle volumes during the AM and PM on a weekday were counted between 7:00 and 8:00 a.m. and 6:15 and 7:15 p.m., respectively.

For the three sites for which data were provided for both occupied dwelling units and residents, there was an average of 2.72 residents per occupied dwelling unit.

The average numbers of person trips per vehicle trip at the five general urban/suburban sites at which both person trip and vehicle trip data were collected were as follows:

- 1.13 during Weekday, Peak Hour of Adjacent Street Traffic, one hour between 7 and 9 a.m.
- 1.21 during Weekday, Peak Hour of Adjacent Street Traffic, one hour between 4 and 6 p.m.



Exhibit 3

Aerial View of the Quality of Life Neighborhood

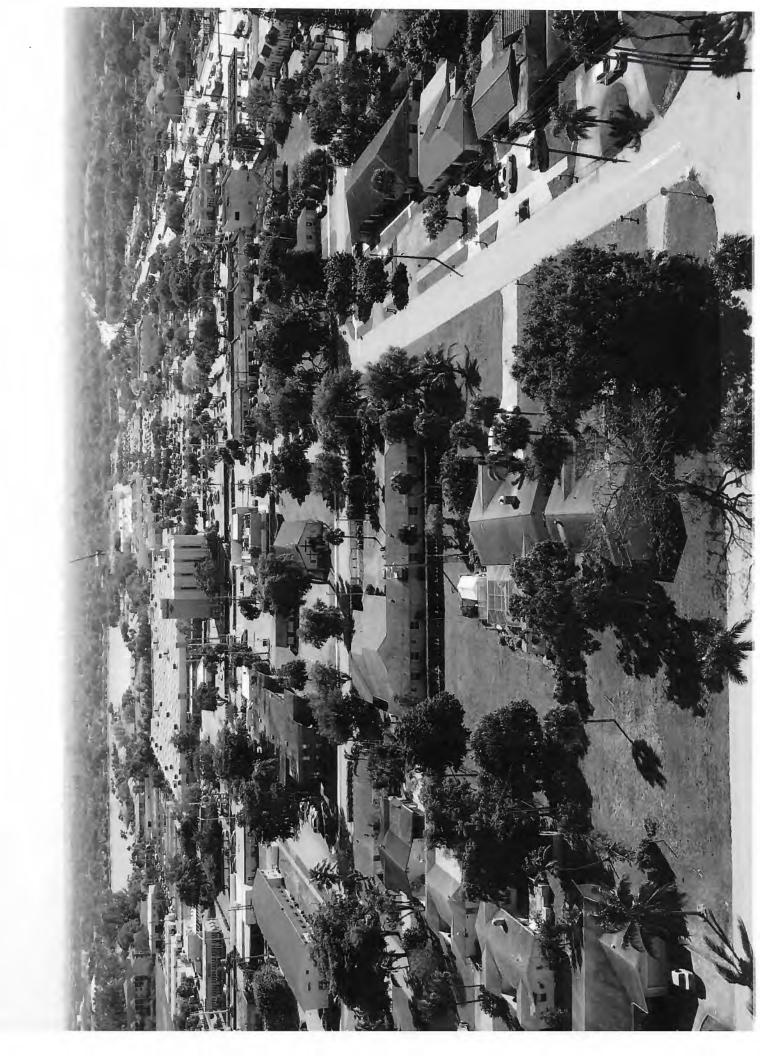


Exhibit H

Richard Nixon 3/27/2018

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT COURT
Case No. 17-cv-61894-BLOOM/Valle

QUALITY OF LIFE, CORP., a Florida corporation, f/k/a MARGATE REHABILITATION CENTER, and MMJ FINANCIAL SERVICES, INC., a Florida corporation,

Plaintiff,

vs.

THE CITY OF MARGATE, a municipal corporation of the State of Florida,

Defendant.

CONTINUED DEPOSITION

OF

RICHARD NIXON

Building Director/Mechanical Inspector
for City of Margate

City of Margate, City Hall 5790 Margate Boulevard Margate, Florida 33062

March 27, 2018

1:00 p.m. - 5:00 p.m.

Reported by: LUCIE MASI, CSR

Richard Nixon 3/27/2018

1	APPEARANCES:
2	
3	ON BEHALF OF THE PLAINTIFF:
4	GUNSTER, YOAKLEY & STEWART, P.A. BY: KYLE B. TEAL, ESQUIRE
	600 Brickell Avenue, Suite 3500
5	Miami, Florida 33131
6	ON BEHALF OF THE DEFENDANT:
7	
8	ROBERTS, REYNOLDS, BEDARD & TUZZIO, P.A. BY: RUSTY ROBERTS, ESQUIRE
9	470 Columbia Drive, Bldg. C101 West Palm Beach, Florida 33409
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Richard Nixon 3/27/2018

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1 Do you know whether there were any Ο. 2. renovations? 3 Α. T do. 4 Ο. When were those renovations? There's renovations going on now. 5 Α. What type of renovations? 6 Ο. 7 A two-story addition; remodeling the third Α. and fourth floor of the existing hospital; installing a 8 9 new central energy plant, and a parking garage. How many stories is that facility? 10 Ο. The main hospital is six. 11 Α. 12 The expansion will be four when it's done. It's two stories now. 13 14 Ο. Okay, so the expansion is currently two 15 stories. 16 Α. Correct. 17 What are the third and fourth floors going to Ο. be used to be used for, the expansion; do you know? 18 19 Α. To the best of my knowledge, one floor is going to be Labor and Delivery, and the other I believe 20 2.1 is Critical Care. 22 What is Critical Care? Ο. 23 I do not know what they consider "Critical Α. 24 Care". 25 Do you know if any sort of detoxification Q. Page 22

1	services are provided at Northwest Medical Hospital?
2	A. I do not.
3	Q. But you know that it was constructed in
4	accordance with I-2 standards, correct?
5	A. Yes.
6	Q. Does the facility, in terms of layout and
7	appearance, look like the currently-constructed
8	facility at 603 Melaleuca; are they similar?
9	A. Not to me.
10	Q. And how are they different?
11	A. The 603 Melaleuca looks like a facility to
12	(live in.)
13	The hospital looks like they provide varying
14	types of medical services to the patients.
15	Q. What details of 603 Melaleuca make it look
16	like a place one would live in. 41.65ddodod?
17	A. There's rooms, bedrooms, but not nothing
18)	installed that would indicate there was any types of
19	medical no medical gas; no surgery centers; no
20	operating rooms.
21	Q. So those examples you just listed, is what
22	you would find in Northwest Medical Center, correct
23	A. Yes.
24	Q those types of rooms.
25	What was the first one you mentioned, gas?
	Page 23

1 Medical gas. Α. Medical gas, okay. 2. Ο. 3 Is that a construction detail provided in I-2 4 buildings, a fitting for a medical gas device or 5 something like that? 6 Α. Typically, in the patient rooms for oxygen, 7 or in operating rooms. And is it your understanding that the subject 8 9 property does not have that capability; the capability to provide oxygen in the patient rooms? 10 Α. There was not a system installed, a medical 11 12 gas system where there's a bulk plant of gases. 13 And there's a piping system installed in the 14 building that distributes it, so you don't bring the 15 tanks into the rooms. 16 The tank is in a centralized location. 17 Is that type of -- I quess you could call it Ο. "fixture" -- that would need to be approved by the 18 19 City of Margate Building Department? 20 Α. Correct, and the state. 2.1 Who at the state would need to approve Ο. 22 something like that? 23 All I-2 occupancies are approved by the Α. 24 state, and inspected by the state also. 25 Which agency at the state level? Q. Page 24

Exhibit H

CITY OF MARGATE, FLORIDA

RESOLUTION NO. 15-010

A RESOLUTION OF THE CITY OF MARGATE, FLORIDA, APPROVING WITH CONDITIONS A SPECIAL EXCEPTION USE TO PERMIT A GROUP CARE FACILITY WITHIN THE R-3 MULTIPLE DWELLING DISTRICT FOR MIRYAM JIMENEZ, LOCATED AT 603 MELALEUCA DRIVE, SUBJECT TO THE FINDINGS OF THE DEVELOPMENT REVIEW COMMITTEE.

WHEREAS, on November 26, 2014 the Development Review Committee reviewed a proposal for an existing apartment building to be converted to a group care facility located at 603 Melaleuca Drive and recommended approval subject to the following conditions:

- 1) Receive variance approval from Board of Adjustment based on Section 2.2 of the Margate Zoning Code
- 2) Any interior alterations will require plans to be submitted to the Building Department to obtain necessary permits
- 3) Any items required by Fire Code based on the new use of the facility will be necessary
- 4) Obtain a Local Business Tax Receipt (LBTR) necessary for the use
- 5) Pay water and sewer impact fees if resident capacity exceeds twenty-four (24) residents
- 6) Work with the various departments to obtain all necessary permits

WHEREAS, on January 6, 2015 the Board of Adjustment approved variance BA-01-2015 for permission to open a group care facility at 603 Melaleuca Drive, which is 970 feet from an existing facility.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE CITY OF MARGATE, FLORIDA:

SECTION 1: That the City Commission of the City of Margate, Florida, hereby approves with conditions a special exception use to permit a group care facility within the R-3 Multiple Dwelling District for Miryam Jimenez located at 603 Melaleuca Drive. The

RESOLUTION NO. 15-010

conditions of approval are that the petitioner must comply with the findings of the November 26, 2014 Development Review Committee meeting, described above. The City Commission makes the following findings as provided in subsections (a) through (k) of Section 22.10 of Appendix A of the Code of the City of Margate:

- (a) The use is compatible with the indigenous environment and with properties in the neighborhood, as outlined in the Margate Comprehensive Plan.
- (b) There are no substantial detrimental effects of the proposal on property values in the neighborhood.
- (c) There are no substantial detrimental effects with the use on living or working conditions in the neighborhood.
- (d) There is adequate ingress and egress to the development, with particular reference to automotive and pedestrian safety, control of automotive traffic, provision of services and servicing of utilities and reuse collection, and access in the case of fire, catastrophe, or emergency.
- (e) There is adequate off-street parking in relation to buildings, and adequate internal traffic patterns with particular reference to automotive and pedestrian traffic safety, traffic flow and control, access in case of fire or emergencies, and screening and buffering.
- (f) There is acceptable orientation, location, size, and features of buildings, and appearance and harmony of the buildings with nearby development and land uses.
- (g) There is sufficiency of setbacks, buffers, and general amenities to preserve internal and external harmony and compatibility with uses inside and outside the development and to control adverse effects of site generated noises, lights, fumes, and other nuisances.
- (h) There is adequate stormwater management with attention to the necessity of on-site retention to alleviate flooding and ground water pollution without compromising the aesthetics and maintainability of landscaping.
- (i) There is adequate landscaping with an emphasis on the preservation of existing trees, the use of native species, and the use of berming along street perimeters.
- (j) There is compliance with the applicable goals, objectives, and policies of the Margate Comprehensive Plan.

RESOLUTION	NO.	15-010	
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(k) There is compliance with the applicable goals, objectives, and policies of the Margate Community Redevelopment Plan.

SECTION 2: That all representations by the applicant and determinations by the Development Review are incorporated as part of the conditions for this special exception.

 $\underline{\text{SECTION}}$ 3: That this resolution shall become effective immediately upon its passage.

PASSED, ADOPTED AND APPROVED THIS 21ST DAY OF JANUARY, 2015.

ATTEST:

JOSEPH KAVANAGH

CITY CLERK

JOANNE SIMONE

MAYOR

RECORD OF VOTE

Peerman	Yes
Talerico	Yes
Bryan	Yes
Ruzzano	Yes
Simone	Yes

Exhibit I

1 2	FOR TH	E UNITED STATES DIST ME SOUTHERN DISTRICT FORT LAUDERDALE DIVI CASE NO. 0:17-cv-618	OF FLORIDA SION
3			
4	QUALITY OF LIFE, CO. a Florida corporation		
5	MARGATE REHABILITAT and MMJ FINANCIAL S	ION CENTER,	
6	a Florida corporati		
7	Plaintiffs	,	January 4, 2018 2:16 p.m.
8	VS.		
9	THE CITY OF MARGATE	•	
10	a municipal corpora State of Florida,	tion of the	
11	Defendant		Pages 1 THROUGH 43
12			
13			
14		RANSCRIPT OF MOTION H ORE THE HONORABLE BE	
15		IITED STATES DISTRICT	
16	Appearances:		
17	FOR THE PLAINTIFF:	GUNSTER, YOAKLEY & S	
18		KYLE BRANDON TEAL, ANAILI MEDINA CURE,	ESQ.
19		600 Brickell Avenue Miami, Florida 3313	, Suite 3500
20		·	
21	FOR THE DEFENDANT:	ROBERTS, REYNOLDS, I GEORGE ROBERTS, ESQ 470 Columbia Drive,	•
22		West Palm Beach, Flo	
23	COURT REPORTER:	Yvette Hernandez U.S. District Court	
24		400 North Miami Aver Miami, Florida 3312	
25		yvette_hernandez@fl:	sd.uscourts.gov

And this

1 MR. ROBERTS: No. She applied for a local business 2 tax receipt for a detox center, not a group care facility. 3 it was not granted. 4 THE COURT: All right. So at the time this was -- was 5 there a representation that the local business tax receipt 6 would be issued along with a Certificate of Occupancy? 7 If they applied for the right one. MR. ROBERTS: 8 they didn't apply for the right one. 9 THE COURT: All right. And with regard to the 2017 10 change in the municipal code, would you agree that that doesn't 11 apply to the Plaintiff? 12 MR. ROBERTS: Absolutely. 13 THE COURT: Is the Plaintiff somewhat grandfathered 14 in? 15 MR. ROBERTS: Sure. I mean, she's a group care 16 facility approval and CO, in an R-3 zone, and could proceed to 17 operate with that. The problem is, is that she doesn't want to 18 She changed her mind through the process and now 19 wants to have that approval and operate a detox center, which 20 it specifically says you cannot do. Because detox centers are 21 only a special exception in community facility zones, not R-3. 2.2 And if I just may ask a question, still THE COURT: 23 relating to the issuance of the Certificate of Occupancy. 2.4 my understanding that at the time an affidavit was not required

to be signed to obtain the Certificate of Occupancy.

25

Exhibit J

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

Case No. 17-cv-61894-BLOOM/Valle

QUALITY	OF LIFE, CO	ORP.,	
and MMJ F	INANCIAL	SERVICES,	INC.

Plaintiffs.

v.

THE CITY OF MARGATE,

Defendant.	

ORDER ON PLAINTIFFS' MOTION FOR PARTIAL SUMMARY JUDGMENT AND DEFENDANT'S MOTION FOR SUMMARY JUDGMENT

THIS CAUSE is before the Court upon Plaintiff's Motion for Partial Summary Judgment, ECF No. [147], and Defendant's Motion for Final Summary Judgment, ECF No. [179]. Both motions are ripe for review. The Court has reviewed the motions, all supporting and opposing submissions, the record and applicable law, and is otherwise fully advised. The Court also heard oral argument on the motions. *See* ECF No. [231]. For the reasons that follow, Defendant's motion is granted.

I. BACKGROUND

In support of their respective motions for summary judgment, both parties have submitted statements of material facts, ECF Nos. [148] and [180], and opposing statements of material facts, ECF Nos. [163], [199], [219]. Based on these statements, as well as the evidence in the record, the following facts are not genuinely in dispute unless otherwise noted.¹

¹ The Court also notes that, pursuant to Federal Rule of Civil Procedure 56(e), if a party fails to properly support an assertion of fact or fails to properly address another party's assertion of fact—such as by making legal conclusions or failing to support the assertion with record evidence—the Court may "consider the fact undisputed for purposes of the motion."

Case No. 17-cv-61894-BLOOM/Valle

establishing [their] rights" and an injunction permanently enjoining Defendant from any further deprivations of their property rights. See ECF No. [147], at 18. The Court's findings of fact and conclusions of law address many of Plaintiffs' requests for declaratory and injunctive relief.²⁶ Moreover, the Court believes that Plaintiffs' rights have been firmly established by the record. As explained above, Defendant has not discriminated against Plaintiffs in violation of the ADA and FHA. Because it is undisputed that Plaintiffs have been approved to open an independent and assisted living facility at the Property, Plaintiffs do not have a vested right to operate a detoxification facility. Under the City's code and regulations, the representations made at the hearings on Plaintiffs' application before the DRC in November 2014 and the City Commission in January 2015 are incorporated as part of the application. This, of course, includes Jimenez's statements regarding the number of potential clients as well as her potential staffing needs for the independent and/or assisted living facility. In addition, Defendant has represented that Plaintiffs' application is unaffected by the 2017 zoning changes; thus, they may still open and operate the type of facility that they were approved for, and may provide medical care and services that are incidental to the approved use. The declaratory and injunctive relief sought is neither necessary nor warranted.

IV. CONCLUSION

For all of the reasons stated, it is **ORDERED AND ADJUDGED** that Plaintiff's Motion for Partial Summary Judgment, **ECF No. [147]**, is **DENIED**, Defendant's Motion for Summary

²⁶ For instance, Plaintiffs seek a declaration regarding whether they have a vested right to operate a medical detoxification facility (Count III), an injunction forcing Defendant to release the certificate of occupancy without the restriction against medical use (Count IV), a declaration that a detoxification facility falls within the definition of group care facility (Count V), and an injunction to allow the operation of a detoxification facility at the Property. *See* ECF No. [1], at 23–29.

Exhibit K

1894-BB Document 261 Entered on FLSD Docket 10/18/2018

Maintaining dignity in every stage.

Needs Assessment	*
Travel Assistance	
Memory Testing & Exercises	
Free Long Term Care Insurance Evaluation	
Free Medicaid and Veterans Assistance	
On-Site Medical Services	-

VIP differs from most Assisted Living or Memory Care facilities in that we prefer to bring physicians to our residents, instead of them leaving the facility. Doing so greatly reduces stress on residents and their families, and allows us to be there during their appointment to explain what's transpired with the patient, and answer any questions the doctors may have. Physicians including medical, dental, podiatric, psychiatry, and ophthalmologic care have come to VIP to provide their services.

Pricing

Specialties

Maintaining dignity in every stage.

Needs Assessment

Travel Assistance

Memory Testing & Exercises

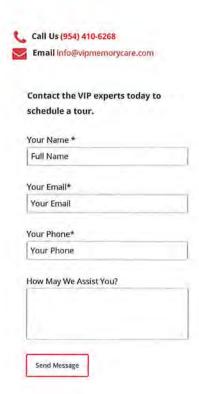
Free Long Term Care Insurance Evaluation

Free Medicaid and Veterans Assistance

On-Site Medical Services

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Pricing





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Devoted to making life meaningful.

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Setting the highest standards in Dementia and Alzheimer's care.

VIP Care Pavilion, located in Margate, Florida, provides dedicated memory care to residents suffering from Dementia and Alzheimer's. For over 15 years, our sole commitment has been to deliver the highest quality of Alzheimer's and memory care through medical expertise, enriching activities and daily acts of compassion.

Located in the heart of South Florida, just outside of Fort Lauderdale in Broward County, our residents relocate from all areas of the United States to partake in our nationally recognized memory care program.

Read more about our history →

A loving and safe environment where residents can age in place with dignity through end of life.

Our care center is designed specifically to accommodate different levels of memory care, with nationally recognized activities, expertise and programming tailored to each individual's abilities and needs.



Minimum



Intermediate

Contact the VIP e	xperts today to
schedule a tour.	
our Name *	
Full Name	
our Email*	
Your Email	
our Phone*	
Your Phone	
low May We Assist	You?
low May We Assist	You?

Learn how our experts care for the ones you care about most.





A Family of Caregivers Devoted to yours...

We take a hands-on approach to caregiving, and are resident and patient-focused, as opposed to the bottom line. We are memory care specialists who believe in ongoing staff education, clinical expertise and the highest level of personalized care, treating each resident with dignity as we would our own families.

Southeast Florida is home to a sizeable population of people for whom Spanish is their first language. Rest assured, many VIP staff members are bi-lingual and can easily communicate with residents about their wants and needs in Spanish.



Jennifer Tulloch, MA

Assistant Administrator and Patient Care Supervisor, Jennifer Tulloch, has been with VIP Care Pavillion since 1999.



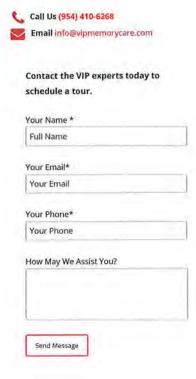
Board Certified Medical Professionals

Our Board Certified Physicians including medical, dental, podiatric, psychiatry, and ophthalmologic care professionals who come to VIP to provide their services.



Scott Colton, BS-HCA, RN, CDP, CDCM

Owner and Administrator Scott Colton is the heart and brains of VIP Memory Care Center, offering a new and higher level of personalized caregiving to Alzheimer's and dementia patients across the country.





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Board Certified Medical Professionals M.D.



VIP Care Pavillion contracts medical professionals to visit patients at its facility. This relieves the anxiety and fear that often is associated with doctor's visits. This practice also allows us to be there during their appointment to explain what has transpired with the patient and accurately answer any questions the doctors may have. Physicians including medical, dental, podiatric, psychiatry, and ophthalmologic care that routinely come to VIP to provide their services.

We invite you to inquire more about this practice and how it may assist in creating a stress-free enviornment for your loved one.

ontact the VIP experts to	day to
chedule a tour.	
our Name *	
Full Name	
our Email*	
Your Email	
our Phone*	
Your Phone	
low May We Assist You?	



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Services Our commitment begins long before your loved one moves in.

Since opening our doors in 1999, VIP has specialized solely in the care of Alzheimer's and dementia patients.

We offer four levels of care (and overlapping care), with each resident receiving a customized structured program depending on his or her abilities and needs. We believe all residents deserve a place where they feel safe, secure and always comfortable. And we strongly uphold the belief that every resident should be able to naturally progress through these stages without any penalty. We have one price and it stays that way.



Minimum

Residents in the minimum stage of Alzheimer's or dementia are ambulatory but may need the help of one person, due to an unsteady gait. Patients need occasional cueing and prompting, but are continent and fully able to function in the bathroom by themselves.



Intermediate

At the Intermediate care level, residents have an unsteady gait, are exit seekers and need complete assistance going to the bathroom. They require help every day with eating, getting dressed, and using the toilet. VIP staff members are trained to use lots of cues, prompts and direction to assist with their daily needs.



Maximum

Maximum care is provided to residents who have an unsteady gait and need the assistance of two people. Caregivers will cue, prompt, praise and support residents in daily routines such as sitting on a chair, going to bed, or using the bathroom. Maximum care residents are sometimes an elopement risk and can be aggressive.



Hospice / Aging in Place

Residents at VIP Memory Care will never have to move because of behavior problems and challenges associated with Alzheimer's or dementia. We are extremely committed to allowing residents to age with dignity in one place, surrounded by staff members who truly care for them.

VITAS Hospice Team Members include:

- · Hospice Physician
- Hospice Nurse
- · Hospice Nurses Aides
- Hospice Social Workers
- · Clergy

m

Your Name *	
Full Name	
Your Email*	
Your Email	
Your Phone* Your Phone	
How May We Assist Y	ou?

With Hospice Care, residents will receive extra services from a third party to ease their pain and provide the care and case management necessary for the most comfortable quality of life. Families have peace of mind knowing their loved ones will live their final days in familiar surroundings and with caregivers they know and trust.



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