

Legislation Text

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**TO:** Mayor and City Commission

**FROM:** Samuel A. May, City Manager

**DATE:** December 5, 2018

RESOLUTION - APPROVING AMENDMENT TO MERCHANT PROCESSING AGREEMENT WITH AUTOMATED MERCHANT SYSTEMS, INCORPORATED FOR PCI COMPLIANT INTERNET GATEWAY SERVICES AND PRICING; PROVIDING FOR AN EFFECTIVE DATE.

## **BACKGROUND:**

The current contracted vendor for credit card processing does not currently provide a service that is compatible with Civic Rec web portal to allow credit card gateway processing for City accounts to be managed in order to activate the Parks and Recreation online registration and facility rental website. This will allow Margate residents the ability to conduct business transactions with the Parks and Recreation Department online, and remove the current mandatory in person business transactions. Amending the current agreement provides the City with 100% consistency when billing, troubleshooting, and rectifying customer service issues that may arise.

**RECOMMENDATION:** To approve

**FISCAL IMPACT:** \$200 setup fee / \$20 per month and \$0.10 per transaction

CONTACT PERSON: Michael A. Jones, Director of Parks and Recreation